

# Communiqué

Issue 2023-09

Date September 13, 2023

*The Requirements, Recommendations and Guidelines in this Communiqué are applicable to the social housing providers administered by the City of Hamilton.*

<input type="checkbox"/>	Providers Under <i>Housing Services Act, 2011</i>
<input type="checkbox"/>	Providers Under a Federal Operating Agreement
<input type="checkbox"/>	Requirement
<input type="checkbox"/>	Guidelines
<input checked="" type="checkbox"/>	For Information Purposes Only

## **SUBJECT: Staff Change, Supervisor, Housing Access and Supports**

The purpose of this Communiqué is to inform you that Carolynn Lambert is the successful candidate for the position of Supervisor, Housing Access and Supports. Carolynn started her role on September 11, 2023.

Carolynn has been with the City of Hamilton and Ontario Works since 2001. She has held several progressive roles including Case Worker, Team Lead, Trainer, Senior Project Manager, Supervisor and most recently Program Review Officer. Her deep knowledge and experience of delivering Ontario Works will serve her well in this new role. She has been described as excellent at coaching staff, able to build strong relationships internally and in the community and someone who works well under pressure and doesn't lose her cool.

Carolynn may be contacted at [Carolynn.Lambert@hamilton.ca](mailto:Carolynn.Lambert@hamilton.ca) or 905-546-2424 Ext 6077

I would like to take this opportunity to thank Kim Ryan for her excellent work as the Acting Supervisor. Kim jumped into the role with enthusiasm and quickly came up to speed. Kim returned to her position as Senior Housing Administration Officer on September 8 2023.