



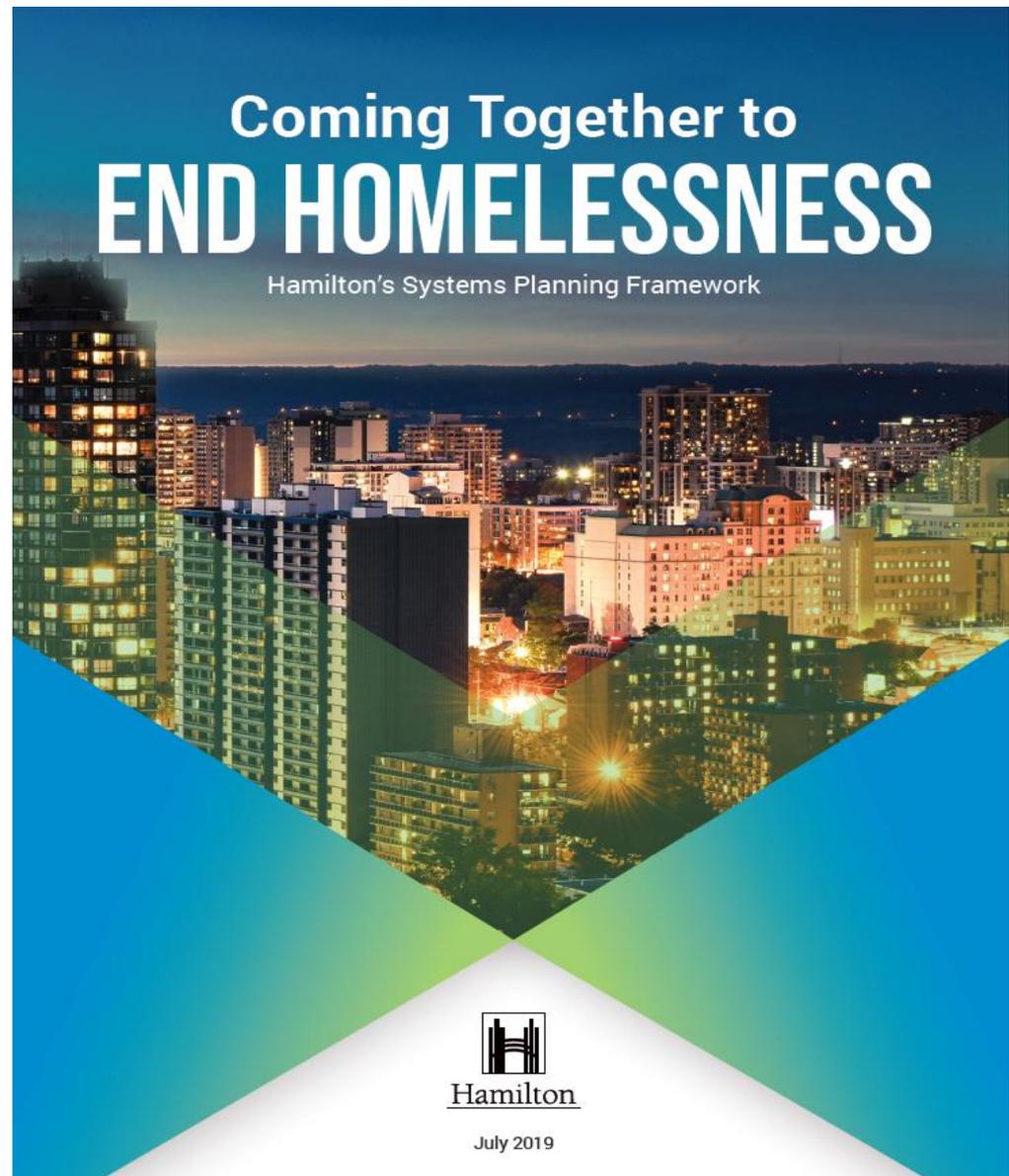
Hamilton

**Coming Together to End Homelessness:
CFA Respondents' Meeting**

August 2019

Updates

- Systems Planning Framework was released on July 23rd
- Call for applications officially opened on July 25th
- Closing date for applications submissions is September 15th
- Successful applicants will be announced early December
- Official launch of programs will take place April 1st 2020
- Coordinated Access training took place on August 13th and 14th
- Phase one of HIFIS training will commence in September
- HIFIS 4.0 rollout is October 8th



Grounding Philosophy



Housing First philosophy applies a rights-based approach to housing based on 5 principles:

1. Immediate Access to permanent housing with no housing readiness requirements
2. Consumer choice and self-determination
3. Recovery Orientation
4. Individualized and client-driven supports
5. Social and community integration

Principles and Equity Practices

- *Trauma Informed Approach*
- *Harm Reduction*
- *Gender-Based Violence*
- *Equity, Diversity and Inclusion*

Coordinated Efforts



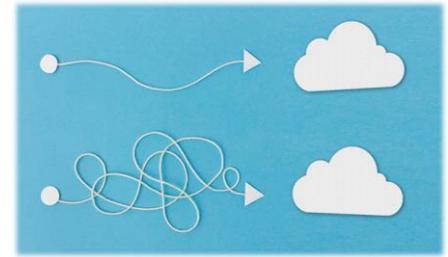
Coordinated Efforts

Now	Then
Integrated System Model	Individual program model
Funding based on demonstrated ability to achieve system level outcomes	Fund individual programs
Mandated outcome reports generated through one standardized tool (monthly)	Siloed information management using a variety of program reporting methods
Referrals required from Coordinated Access BNL to match services with the needs of individuals	Ad hoc agency referrals
Community prioritization	No requirement
Housing First as a recovery-oriented approach to drive successful housing interventions (all types)	Housing First as a specific intervention type
The use of a common assessment tool (SPDAT series)	No requirement for a standardized tool
Adapting services and prioritizing access based on real time data	Eligibility criteria (chronic and episodic) but not prioritization
Requirement to implement a HMIS via HIFIS 4.0 – web based for the entire homeless serving sector as means to standardized data for real time reporting	Promoted the use of a Homelessness Management Information System via HIFIS 3.8 data was not centrally housed as locally was kept in siloed software programs

Coordinated Systems Include

- Coordinated Entry
- Coordinated Passage
- Coordinated Exit

Change Management



“The greatest change in times of uncertainty is not the uncertainty
–it is to act with yesterday’s logic” -Anonymous

Mandatory: Chronic homelessness in the community is reduced

System Targets

Homelessness in the community is reduced overall, and other vulnerable populations*

*Communities will be required to report on Indigenous Homelessness

Returns to homelessness are reduced

New inflows into homelessness are reduced

***Refer to CFA guidelines and Systems Planning Framework for specific program KPI's & targets**

Practical Application:

The Must Have's

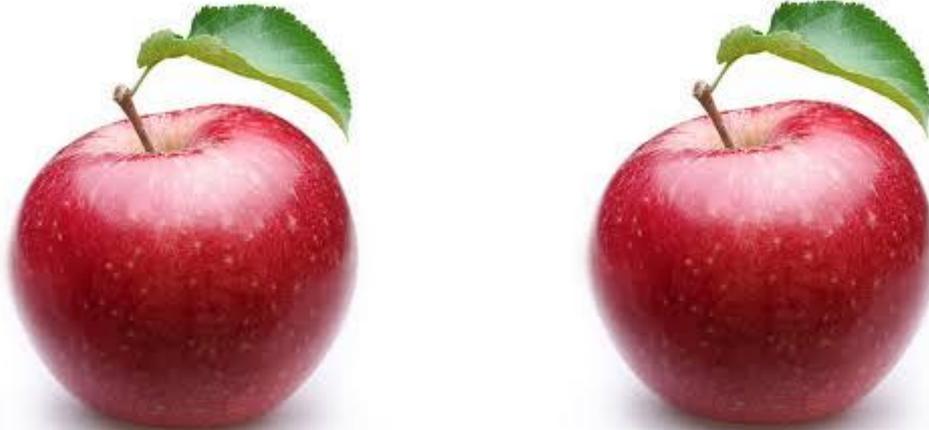


Applicants must be prepared to satisfy the following mandated requirements:

- Fully onboarded to **Coordinated Access**
- Referrals to programs are exclusively made through Coordinated Access process
- Fully onboarded to **HIFIS 4.0**
- Capacity to complete monthly **data reporting** using HIFIS 4.0



Practical Application: Comparing Apples to Apples



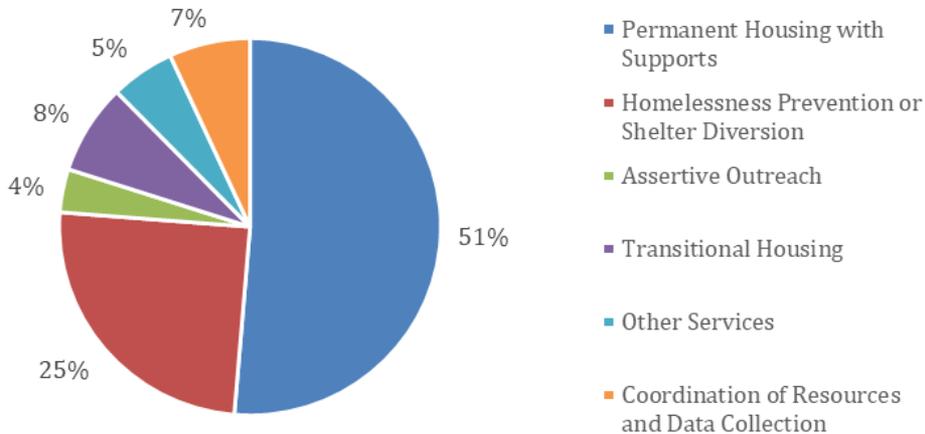
- Applications are evaluated within intervention requirements
- Scores will be compared within intervention streams
- Comprehensive evaluation process
- System priorities will be measured against applications submitted
- Objective is to build a comprehensive homelessness serving system

Funding Data

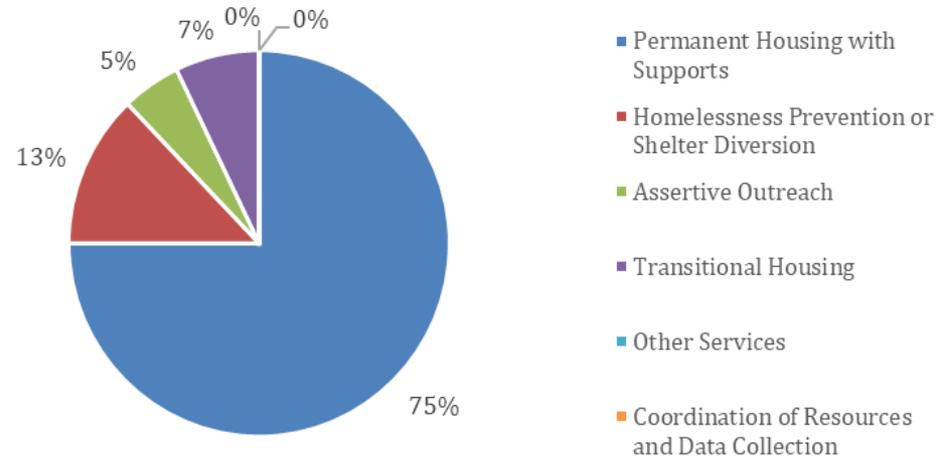


- Total funding for the Call has been amalgamated to leverage resources from CHPI, RH and HFG
- Total funding available through the Call is **\$6.7M**

Current Intervention Funding

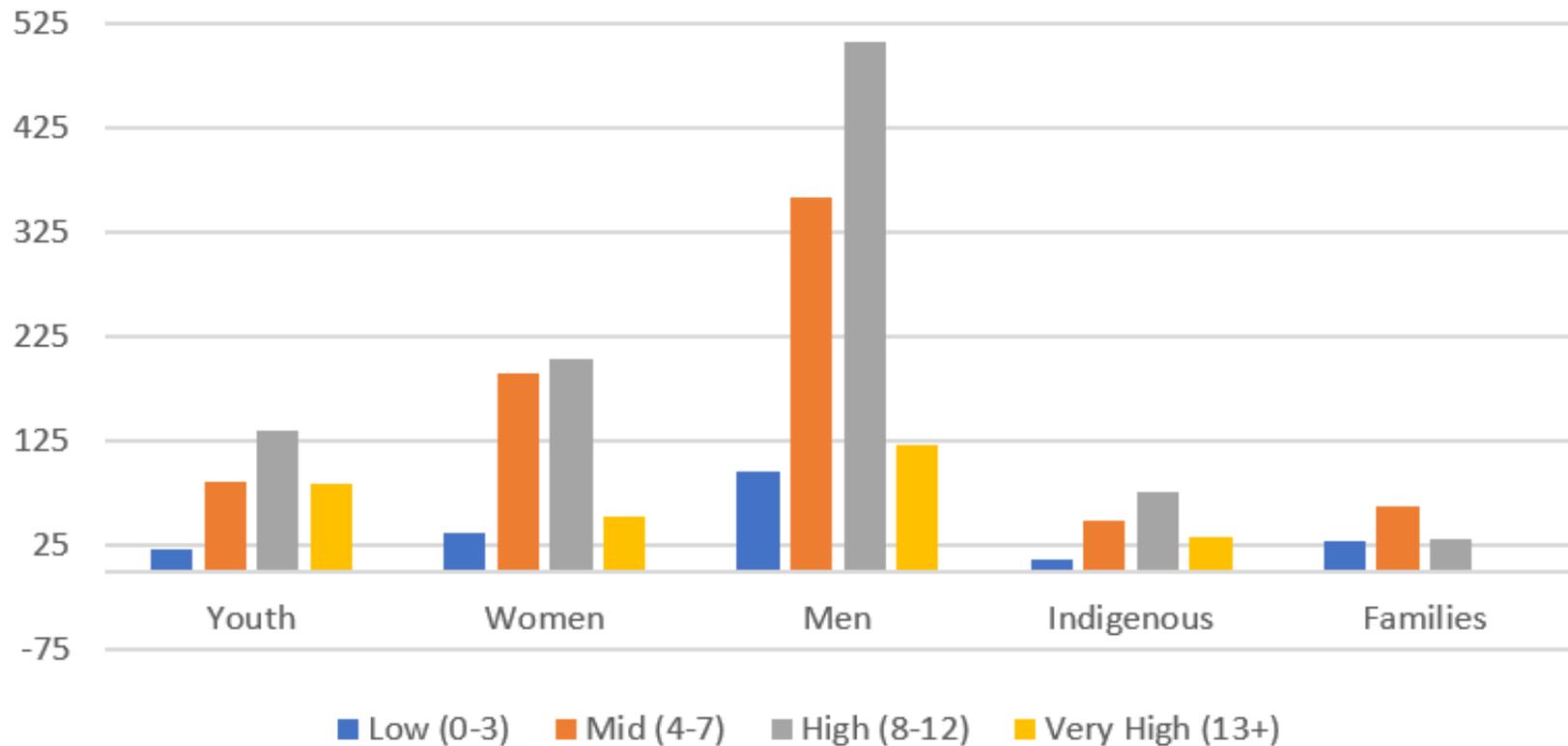


Proposed CFA Intervention Funding



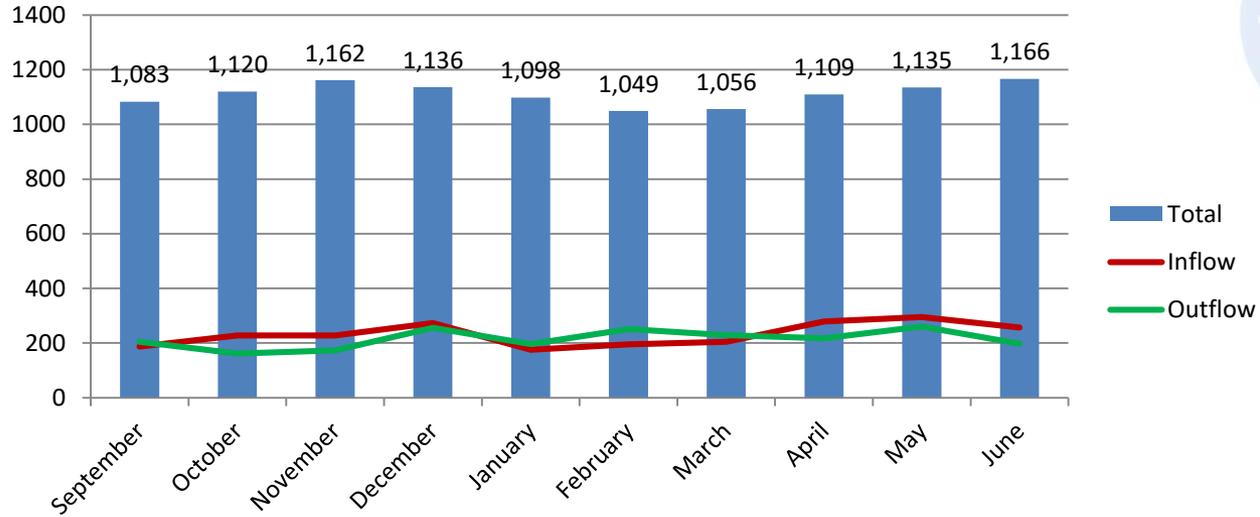


Number of People by VI-SPDAT Score and Demographic July 2018 - June 2019

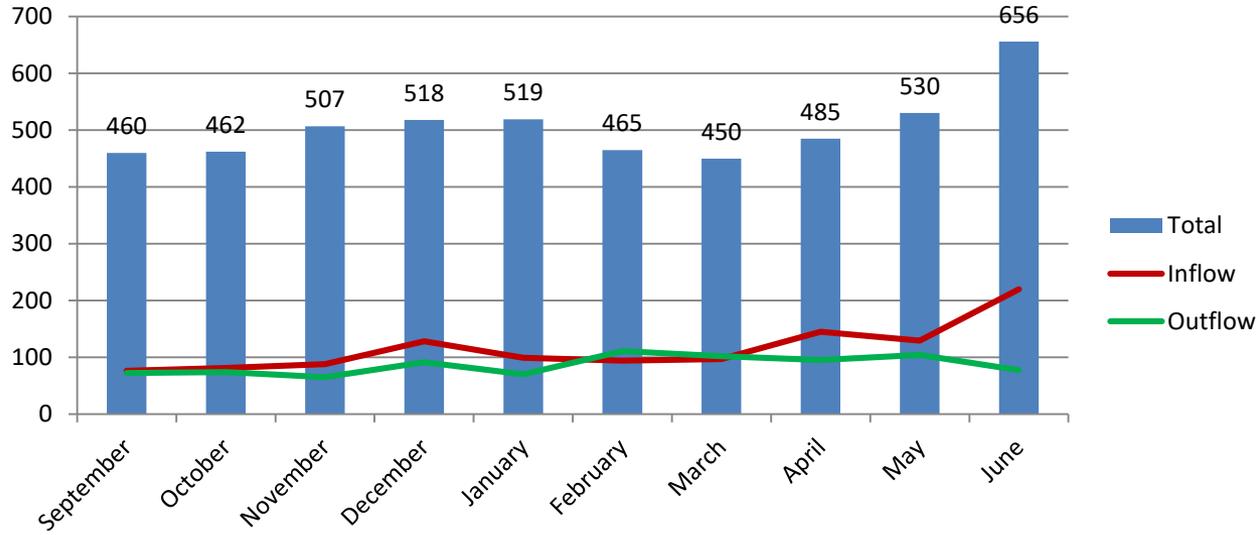


Data

BNL Inflow/Outflow



Chronic Inflow/Outflow





Question Themes

Funding (i.e. cost breakdown clarification, limits for each intervention)

Eligible activities (i.e. not all included under the Call)

Referral Sources (i.e. exclusively from BNL)

Legacy clients (i.e. transitioning clients over)