

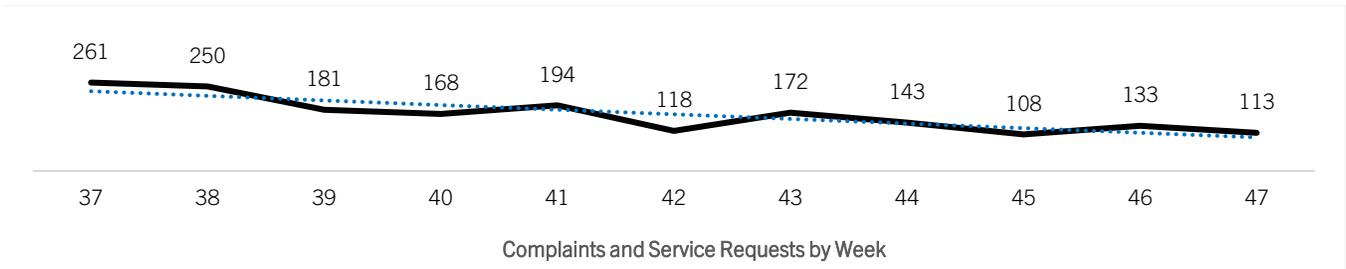


### Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 47	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	113	133	157	167	Scenic Woods Park	Roxborough Park	Fairfield Park

Complaint / Service Request Type	
Reported Encampment	37%
Follow-up to Previous Request	19%
Reported Garbage/Debris	16%
Request to Enforce Protocol	12%
Supports for Unsheltered Individual(s)	6%

Source of Complaint / Service Request	
Concerned Citizen	75%
Councillor's Office	7%
Internal-Public Works	4%
Community Stakeholders	4%
BIA or Local Business	4%



### Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	Hunter & MacNab St S	11/13/2023	N/A - No tents observed on visit	N/A	N/A
13	Piccone's Fine Foods (nearby)	11/13/2023	N/A - No tents observed on visit	N/A	N/A
2	Walnut & Augusta	11/14/2023	N/A - Site is compliant	N/A	N/A
2	Beasley Park	11/14/2023	11/16/2023	Under investigation	
2	Central Park	11/14/2023	N/A - No tents observed on visit	N/A	N/A
3	Stirton Tot Lot	11/15/2023	11/16/2023	Under investigation	
1	Stroud Road Park	11/15/2023	N/A - Site is compliant	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	407 Queen St S (in escarpment area)	11/15/2023	N/A - Site is compliant	N/A	N/A
2	Jackson & MacNab St S	11/16/2023	11/20/2023	Under investigation	
5	Comet Ave	11/16/2023	11/17/2023	Under investigation	
3	Linden St	11/17/2023	11/20/2023	Under investigation	
14	Scenic Woods Park	11/17/2023	N/A - No tents observed on visit	N/A	N/A
3	Barton & Wellington (SE corner)	11/17/2023	N/A - No tents observed on visit	N/A	N/A
2	James St Stairs / Scout House (in escarpment area)	11/18/2023	N/A - Site is compliant	N/A	N/A
2	Corktown Park	11/18/2023	N/A - No tents observed on visit	N/A	N/A
3	Wellington St N between Robert and Barton (alley)	11/19/2023	11/20/2023	Under investigation	

### Housing Focused Street Outreach Engagement Update

Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	Week 47	Prev Week	YTD Weekly Avg	Additional Notes:
	113	124	117	

### Shower Program Update

Total individuals (non-unique) who were provided access to encampment-specific shower programs	Week 47	Prev Week	YTD Weekly Avg	Additional Notes:
	12	11	12	

### Site Maintenance and Cleanups

Total encampment sites/areas maintained and cleaned by Parks Section staff	Week 47	Prev Week	YTD Weekly Avg	Additional Notes:
	41	33	26	

## Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. Sites located on private property that have been escalated to the appropriate enforcement body will be labeled as inactive, and will not be included. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
3	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/8/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/8/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/08/2023
3	Wellington Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/8/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/8/2023
3	Bishop's Park	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Active	11/8/2023
2	Claremont Access Parkette	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/8/2023
2	Peace Garden	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Active	11/20/2023
4	Fairfield Park	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/15/2023
3	Myrtle Park	New	Thurs Nov 2/2023	Mon Nov 6/2023 (4 days)	Active	11/17/2023
4	Hillcrest Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Active	11/17/2023
3	245 West Ave N (alleyway)	New			Active	11/18/2023
4	Roxborough Park (Reid Ave S)	New	Wed Nov 15/2023	Thurs Nov 16/2023	Active	11/17/2023
2	Pier 4 (near play structure)	New			Active	11/14/2023
2	Woolverton Park	New	Tues Nov 14/2023	Wed Nov 15/2023 (1 day)	Active	11/14/2023
2	John Rebecca Park	New	Tues Nov 14/2023	Wed Nov 15/2023 (1 day)	Active	11/17/2023
2	Gore Park	New			Active	11/15/2023

## Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status. Note, this does not include active sites nor sites identified in the past week.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
2	Grange & Liberty	New	N/A	N/A	Private Property	11/1/2023
15	Rockcliffe Trail (Clappison's Woods)	New	N/A	N/A	Private Property	11/1/2023
3	Powell Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Encampment Cleared	11/1/2023
3	Lifesavers Park (Behind park)	New	N/A	N/A	Private Property	11/1/2023
3	Gage Park (Bandshell)	New	N/A	N/A	Inactive	11/1/2023
6&7	Mountain Drive Park	New	N/A	N/A	Compliant	11/3/2023
4	Mahony Park	New	N/A	N/A	Inactive	11/6/2023
5	Red Hill / QEW Onramp	New	N/A	N/A	Private Property	11/8/2023
1	Victoria Park	New	Tues Nov 14/2023	Wed Nov 15/2023 (1 day)	Encampment Cleared	11/17/2023
3	366 Victoria Ave N	New	N/A	N/A	Private Property	11/17/2023

