City of Hamilton Solid Waste Management Master Plan Review

2012 Solid Waste Management Master Plan

Final Report



March 2012



TABLE OF CONTENTS

Ta	able of Cont	ents	i
Gl	ossary of A	cronyms	v
Ex	ecutive Sui	nmary	vi
1	Introduc	tion	1
	1.1 Sol	id Waste Management Master Plan Review	1
	1.2 Loc	king back: The 2001 Solid Waste Management Master Plan	1
2	Planning	g Process	2
	2.1 Pro	cess Overview	2
	2.1.1	Phase 1: Design of the Stakeholder Participation Process	2
	2.1.2	Phase 2: Develop Guiding Principles	2
	2.1.3	Phase 3: Determine and Evaluate Needs	3
	2.1.4	Phase 4: Identifying and Evaluating Options	3
	2.1.5	Phase 5: Prepare the SWMMP Document	3
	2.2 Sur	nmary of Consultation Activities	4
	2.2.1	Overview	4
	2.2.2	Feedback on Guiding Principles, Goals and Objectives	6
	2.2.3	Feedback on Waste Options	7
	2.2.4	Feedback on SWMMP Directions	8
	2.2.5	Feedback on Draft SWMMP	9
	2.2.5.	1 Guiding Principles	9
	2.2.5.	2 Proposed Directions	9
	2.2.5.	3 Recommended Approach	10
	2.2.5.	4 Disposal	10
	2.2.5.	5 General Comments	10
3	Looking	Forward: Waste Management in Hamilton 2010	12
	3.1 Ove	erview of Available Waste Collection and Diversion Programs in Hamilton	12
	3.1.1	Recycling Program	12
	3.1.2	Organic Waste (Food and Kitchen Waste)	12
	3.1.3	Leaf and Yard Waste	13
	3.1.4	Municipal Household Special Waste and Electronic Equipment	13

	3.1.5	Bulk Goods	13
	3.1.6	White Goods (Appliances) and Scrap Metal	14
	3.1.7	Garbage	14
	3.1.8	Industrial, Commercial and Institutional (ICI) Waste	14
	3.1.9	Illegal Dumping	15
	3.2 Har	milton's Waste Management Facilities	15
	3.2.1	Materials Recycling Facility	16
	3.2.2	Central Composting Facility	17
	3.2.3	Leaf and Yard Waste Composting Facility	18
	3.2.4	Transfer Stations/Community Recycling Centres and Tipping Fees	19
	3.2.5	Glanbrook Landfill	19
	3.3 Res	sults of Gap Analysis	20
	3.3.1	Waste System Performance	20
	3.3.2	Waste Characterization	21
	3.3.3	Potential for additional Diversion	22
4	2012 So	lid Waste Management Master Plan	24
	4.1 Gui	ding Principles	24
	4.2 Go	als and Objectives	26
	4.2.1	The Society Pillar	26
	4.2.2	The Environment Pillar	27
	4.2.3	The Economy Pillar	27
	4.3 Ove	erview of Strategic Directions	28
	4.3.1	Education and Enforcement	28
	4.3.2	Service Level Modifications	29
	4.3.3	Waste Minimization and Diversion Opportunities	29
	4.3.4	Multi-Municipal Collaboration	30
	4.3.5	Disposal	31
	4.4 Sys	tem Analysis Summary	31
	4.4.1	Approach to Waste Diversion	32
	4.4.1.	1 Status Quo	32
	4.4.1.	2 Enhanced Approach	34

2012 Solid Waste Management Master Plan

	4.4.1.3	Maximized Approach	38
	4.4.1.4	Preferred Approach to Waste Diversion	41
	4.4.2 A	Approach to Waste Disposal	41
	4.4.2.1	Glanbrook Landfill Disposal Scenario	42
	4.4.2.2	Alternative Disposal Technology Scenario	43
	4.4.2.3	Identification of Preferred Disposal Scenario	45
	4.5 Prefer	red Waste Management System	46
	4.5.1 L	ife Cycle Observations	47
	4.5.1.1	Diversion	47
	4.5.1.2	Disposal	48
5	Conclusion	and Recommendations	48

List of Figures

Figure 1: Hamilton's Solid Waste Management Facilities	16
Figure 2: Projected MRF Processing Tonnage (2010 – 2036)	17
Figure 3: Projected CCF Processing Tonnage (2010 – 2036)	18
Figure 4: Projected L&YW Processing Tonnage (2010 – 2036)	18
Figure 5: Hamilton's Waste Diversion Rate and Disposal Tonnage (2002 – 2010)	21
Figure 6: Waste Disposed at Glanbrook Landfill	22
Figure 7: Enhanced Approach to Implementation of Directions	35
Figure 8: Maximized Approach to Implementation of Directions	38
Figure 9: Timeline for Facility Review and Development	50
List of Tables	
Table 1: Consultation Activities	5
Table 2: Diversion of Waste Stream Categories	20
Table 3: Waste Characterization (2010)	22
Table 4: Potential Additional Diversion of Waste Categories	23
Table 5: Guiding Principles for Hamilton's 2012 Solid Waste Management Master Plan	25
Table 6: Summary of Approaches to SWMMP Directions	32
Table 7: Materials in Multi-Residential Sector with Highest Potential to Increase Diversion Rate	33
Table 8: Materials in Single-Family Residential Sector with Highest Potential to Increase Diversion Ra	ate34
Table 9: Potential Diversion Rates from Enhanced Approach Options (Mature System)	38
Table 10: Diversion Rates from Maximized Approach Options (Mature System)	41
Table 11: Preferred Waste Management System	46
Table 12: Waste Management System Costs for the 25-Year Planning Period (2012 – 2036)	47

GLOSSARY OF ACRONYMS

ADT Alternative Disposal Technology

AMO Association of Municipalities of Ontario

CCF Central Composting Facility

CFC Chlorofluorocarbon

CofA Certificate of Approval

CRC Community Recycling Centre

EFW Energy from Waste

EPR Extended Producer Responsibility

FCM Federation of Canadian Municipalities

GHG Greenhouse gas

HDPE High-density polyethylene (a type of plastic)

HUC Hamilton Utilities Corporation

ICI Industrial, Commercial and Institutional

L&YW Leaf and Yard Waste

LCA Life Cycle Assessment

LCBO Liquor Control Board of Ontario

LYWF Leaf and Yard Waste Facility

MRF Materials Recycling Facility

PET Polyethylene terephthalate (a type of plastic)

SSO Source separated organics

SWMMP Solid Waste Management Master Plan

TPD Tonnes per Day

TPY Tonnes per Year

TS/CRC Transfer Station/Community Recycling Centre

WEEE Waste Electrical and Electronic Equipment

WWTP Waste water treatment plant

EXECUTIVE SUMMARY

The City of Hamilton's review of the 2001 Solid Waste Management Master Plan (SWMMP) included consultation with stakeholders and the public on the guiding principles, goals and objectives and program options that will guide the City in managing its waste for the next 25 years.

The 2012 SWMMP Guiding Principles build upon those from the 2001 SWMMP and have been updated to include the community's philosophy and the provincial waste management value chain of reduce, reuse, diversion and disposal.

The guiding principles are:

The City of Hamilton must lead and encourage the changes necessary to adopt the principle of Waste Minimization.

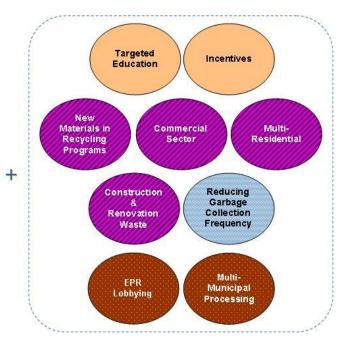
The Glanbrook Landfill is a valuable resource. The City of Hamilton must minimize residual waste and optimize the use of the City's diversion and disposal facilities.

The City of Hamilton must maintain responsibility for the residual wastes generated within its boundaries. Inter-regional facilities will be considered.

The review showed that the City of Hamilton has a robust residential solid waste management system that at status quo should achieve a 55% waste diversion rate by 2021 as existing programs mature.

To help the City meet and exceed the target of 65% waste diversion, enhancement of existing facilities and the development of new facilities will have to be considered at key points. The following recommendations form the basis of the 2011 SWMMP:

- Implement the "enhanced approach" to waste diversion, which may include:
 - Targeted education;
 - Focusing on the multiresidential and commercial sectors;
 - Managing construction and renovation materials;
 - Adding materials to the recycling programs where feasible;



Base System

- Continued lobbying for Extended Producer Responsibility;
- Municipal processing partnerships; and
- Reduced garbage collection frequency in 2020.
- 2. Undertake a feasibility study in 2013 of expanding capacity at the Central Composting Facility (CCF).
- 3. Undertake a feasibility study in 2017 of Single Stream processing and expansion of capacity at the Materials Recycling Facility (MRF).
- 4. Undertake an operational review and needs analysis in 2017 of Transfer Stations and Community Recycling Centres.
- 5. Undertake a Five Year Review of the SWMMP in 2017.
- 6. Use the Glanbrook Landfill for disposal for 5 years, and consider alternative disposal capacity in the next SWMMP review in 5 years.
- 7. Merge the advisory roles of the SWMMP Steering Committee and the Waste Reduction Task Force.
- 8. In the implementation of these recommendations, consideration will be given to the potential impacts on illegal dumping.

This report documents the process followed and rationale for the 2012 SWWMP.

Thanks are extended to all those who contributed ideas and information.

1 Introduction

1.1 SOLID WASTE MANAGEMENT MASTER PLAN REVIEW

The 2001 Solid Waste Management Master Plan (SWMMP) and its recommendations provided the blueprint for the City's current residential solid waste management program, including blue box recycling, source separated (green cart) organics, yard waste, household hazardous waste, garbage, public education, and other waste management programs.

Initiated in 2010, the City of Hamilton has now completed a review of its 2001 SWMMP. The review assessed the status of the City's current (2010) waste management system and, with input from the public, identified a path forward in managing the City's residential solid waste to 2036.

This report documents the review process and the outcomes. Section 2 outlines the planning and consultation process followed, while Section 3 provides a snapshot of Hamilton's current waste management system. Section 4 documents the 2012 SWMMP guiding Principles, goals and objectives, and the recommended directions for managing Hamilton's residential solid waste into the future. Section 5 presents the conclusions and recommendations from the review.

1.2 LOOKING BACK: THE 2001 SOLID WASTE MANAGEMENT MASTER PLAN

The 2001 SWMMP included 19 recommendations, including two Guiding Principles, seven system recommendations, and 10 recommendations concerning sustainable development.

Many of the 2001 recommendations have been implemented and have contributed to Hamilton's waste diversion successes, including:

- The preservation of landfill capacity through improvements to landfill operations and increased diversion, which has increased the life expectancy of the Glanbrook Landfill from 15 years remaining in 2001 to 34 years from 2010, or a predicted 2044 closure.
- The City's residential waste diversion rate has more than doubled from 17% in 2001 to 49% in 2010.
- The establishment of the Central Composting Facility (CCF), upgrades to the Materials Recycling Facility (MRF) and the creation of three Community Recycling Centres (CRCs) (one with a reuse centre).
- 3-stream collection system, supported by a comprehensive public education program that includes annual waste collection calendars, brochures, advertising, a booklet on the City's waste management programs, and the Gold Box recognition program.
- Lobbying provincial and federal levels of government in partnership with a variety of industry organizations and municipal organizations such as the Association of Municipalities of Ontario, the Regional Public Works Commissioners of Ontario, the Municipal Waste Association, the

Ontario Waste Management Association and the Federation of Canadian Municipalities on such matters as the Waste Diversion Act and Extended Producer Responsibility (EPR).

Recommendations that are outstanding from the 2001 SWMMP include:

- Long term landfill capacity while Hamilton has a significant amount of landfill capacity available at the Glanbrook Landfill, it faces future pressures such as tighter export regulations, diminishing landfill capacity in Ontario as a whole, difficulty with siting new disposal facilities and the higher cost of alternative disposal methods.
- 65% diversion target Hamilton's waste diversion programs have generated positive results, but the City has not yet achieved the 65% waste diversion target, originally set for 2008 and then extended to 2011.
- State-of-the-art Materials Recycling Facility while the City's MRF is not fully state of the art, the equipment is generally functioning well.
- Energy from Waste (EFW) EFW has been investigated in the Hamilton-Niagara WastePlan process (2005 2009) and recently in the Hamilton Utilities Corporation (HUC) Integration Study (2010); however, it has also been included in this SWMMP review for consideration.
- User Pay User pay systems have been considered as a means of increasing waste diversion but have not been implemented.

2 PLANNING PROCESS

2.1 PROCESS OVERVIEW

The review process included the following five key phases. Throughout the process, public consultation was a key component (see Section 2.2).

2.1.1 Phase 1: Design of the Stakeholder Participation Process

The first phase of this project involved the development of the review's public consultation plan. This plan was presented to the public, proposing ways in which the public and other stakeholders would be engaged throughout the process and seeking input on how they wished to be consulted.

2.1.2 Phase 2: Develop Guiding Principles

During this phase, the project team consulted with the public and other stakeholders to update the guiding principles, goals and objectives from the 2001 SWMMP, with the intent of reflecting the needs, concerns and vision of the community as a whole for the next planning period.

On January 24, 2011, a public workshop was held on this topic. Those unable to attend were encouraged to view the workshop materials on the project website and submit comments by e-mail or mail. An overview of the feedback received can be found in Section 2.2. The updated guiding principles, goals and objectives are presented in Sections 4.1 and 4.2. The study report *Guiding Principles, Goals and*

Objectives: Guiding Principles, Goals and Objectives for the 2012 City of Hamilton Solid Waste Management Master Plan documents the feedback received during this phase.

2.1.3 Phase **3**: Determine and Evaluate Needs

In Phase 3 of the review, the project team assessed the gap between the City's current waste management activities and the goals and objectives identified in Phase 2. This assessment included the review of the City's current facilities, services and programs provided by both the City, its contractors or organizations that help the City manage residential waste. Research was conducted to identify the City's future waste management needs. Future needs were then compared against existing and planned services, programs and facilities to determine service or processing gaps. An overview of Hamilton's waste characteristics is provided in Section 3.3 and discussed in full in the study report *Gap Analysis*.

2.1.4 Phase 4: Identifying and Evaluating Options

After assessing the City's waste management needs in Phase 3, a range of options was explored and evaluated for moving the City forward and achieving its waste management goals and objectives.

This phase was divided into two parts. In part A, the project team researched and identified a broad suite of options, approaches and technologies to manage solid waste in the future. Environmental, social and economic benefits and issues of each option were also identified. The long list of options is discussed in the study report *Brief on Waste Diversion and Disposal Options*.

A workshop was held on April 28, 2011 to present the results of the needs assessment and to discuss potential waste management options for the City of Hamilton. Feedback was also requested of stakeholders and visitors to the project website. Input received from the public is presented in Section 2.2. The results of the April 28th workshop are provided in the study report *Public Workshop #2: Gap Analysis, Needs Assessment and Preliminary Discussion on Options.*

Part B of this phase included a more detailed evaluation of the short-listed options using a Triple Bottom Line approach, which considered the environmental, economic and social effects of the various options. The options were grouped into various diversion and disposal systems, and the systems were evaluated to identify a preferred long-term waste management system for the City. The systems are identified and presented in the study report *Evaluation of Waste Systems*.

2.1.5 Phase 5: Prepare the SWMMP Document

Once the preferred directions for waste management were confirmed in Phase 4, a draft SWMMP report was prepared to document the preferred initiatives and associated capital and operating expenditures required over the planning period. The draft SWMMP was made available for public review and comment from January 17, 2012 and into March 2012.

Study reports prepared during the course of this process that contributed to the SWMMP include:

• Guiding Principles, Goals and Objectives: Guiding Principles, Goals and Objectives for the 2012 City of Hamilton Solid Waste Management Master Plan;

- Public Workshop #2: Gap Analysis, Needs Assessment and Preliminary Discussion on Options;
- Gap Analysis;
- Brief on Waste Diversion and Disposal Options;
- Evaluation of Waste Systems; and
- Online Feedback: Operational Suggestions and Web Survey Results.

2.2 SUMMARY OF CONSULTATION ACTIVITIES

2.2.1 OVERVIEW

Throughout the process, opportunities were provided to encourage the public to provide input and to comment on draft SWMMP materials. At key points, additional activities were carried out to encourage participation. Consultation activities included:

- Conducting an early stakeholder scan with key stakeholders to identify issues, opportunities and the most effective methods for engaging the public.
- Development of a project website (www.hamiltonwastereview.ca) to inform stakeholders about the project, disseminate information, and provide a means for the public to provide electronic feedback. The website included an overview of the process, a document library, advertised workshop dates, an online survey on guiding principles, and contact information.
- Meetings with neighbourhood associations in Phase 2 to introduce the groups to the process and to encourage their involvement and the involvement of their members.
- Establishment of a stakeholder contact list to distribute notices and updates about workshops, posting of materials for public review and comment, and opportunities for consultation.
- Public and stakeholder workshop in Phase 2 to identify draft guiding principles, goals and objectives for the 2012 SWMMP. Results of the workshop and draft guiding principles, goals and objectives were posted on project website for public review and comment.
- Public and stakeholder workshop in Phase 4 to review results of gap analysis and to discuss potential options for the 2012 SWMMP. The results of workshop were posted on website for review and comment.
- Workshop with Hamilton staff to review potential options for the 2012 SWMMP.
- Presentations and discussions with Waste Reduction Task Force on proposed SWMMP directions.
- Staffing a display at the Hamilton Fall Garden & Chrysanthemum Show and discussing the proposed SWMMP directions with show visitors.
- Meetings with neighbourhood associations and community groups in Phases 4 and 5 to review and obtain feedback on the proposed SWMMP directions and the draft SWMMP.
- Placing the draft SWMMP on the project website for review.
- Conducting an online survey to obtain feedback on the draft SWMMP.
- Setting up a display poster about the draft SWMMP at the February 2012 Upwind Downwind Conference.

Table 1 summarizes each consultation activity and the associated participation/metrics.

Table 1: Consultation Activities

Consultation Activity	Metrics			
Stakeholder Scan	10 interviews with City staff, Waste Reduction Task Force			
	members			
Project Website	3,933 visits ¹			
www.hamiltonwastereview.ca	2,964 unique visitors			
	11,231 page views			
Online survey on guiding principles	49 surveys completed			
Dedicated project e-mail address	59 separate members of the public provided feedback			
	through dedicated e-mail address			
Meetings with Community Associations	Met with 9 community groups, which resulted in direct			
(Phase 2)	outreach to approximately 115 individuals			
Stakeholder Contact List	149 individuals, businesses, and community organizations			
	12 project update e-mails distributed			
Stakeholder Workshops	Two stakeholder workshops held, engaging approximately			
	40 participants			
Workshop with Hamilton Staff	Approximately 16 staff members			
Council Committee July 6, 2011	Staff workshop held for Councillors			
Display and public survey at Fall Garden &	Three staffed sessions			
Chrysanthemum Show	Contact with approximately 45 members of the public			
Meeting with Community Groups and	Presentations delivered to three community groups			
Community Council (Phase 5)	(greater than 50 individuals) and the Community Councils			
	of Ancaster, Flamborough and Dundas.			
Environment Hamilton	Project team members met with Dr. Lynda Lukasik to			
February 14, 2012	discuss comments from Environment Hamilton on draft			
	SWMMP			
Facebook ad promoting draft SWMMP	Ad ran from February 7 to February 24, 2012			
	Ad had 2,902,150 impressions, resulting in 628 clicks to			
	project website			
Online survey about draft SWMMP	Survey ran from February 3 to March 7, 2012			
	174 surveys started, with 138 surveys completed			
Upwind Downwind Conference	Staff displayed poster board to engage conference			
February 27, 2012	participants and raise awareness of draft SWMMP.			
	Included direct discussions with 12 participants.			

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¹ Website statistics provided by Google Analytics for the period of January 12, 2011 to March 19, 2012.

2.2.2 FEEDBACK ON GUIDING PRINCIPLES, GOALS AND OBJECTIVES

In Phase 2, residents were asked if the guiding principles from the 2001 SWMMP still applied and/or if they should be changed. Guiding principles had been defined as the values and philosophy that would guide the development and operation of the City's waste management program. Feedback from the public suggested that the guiding principles should remain, although some felt that Guiding Principle #1 should be updated. Suggested changes or considerations for Guiding Principle #1 included:

- The term "residual waste" should include that from all sectors within Hamilton and not just residential waste;
- The term "responsibility" is ambiguous and should be clarified in terms of ownership of the waste and maintaining it within the City's boundaries;
- The term "diversion" should be removed from the phrase "inter-regional diversion facilities will be considered" to avoid restricting Hamilton from future opportunities.

At the workshop and through other comments received, there was general agreement with Guiding Principle #2 and that the Glanbrook landfill remains a valuable resource. There were divergent opinions regarding the consideration of Energy-from-Waste (EFW). Some felt it should be considered, while others spoke against it. It was suggested that there should be more emphasis on waste diversion and that falling short of the existing 65% waste diversion target is not a sufficient reason to adopt EFW. Alternatively, it was noted that Guiding Principle #2 should incorporate other components, including EFW that would maximize the usable life of the Glanbrook landfill.

Feedback was sought on the waste diversion target of 65%. The general response was that the 65% waste diversion target should stay, although some thought that the target should be higher.

Feedback was also sought and received on other guiding principles that should be considered for the updated SWMMP. Suggestions were grouped according to the three pillars of sustainability: Society, the Environment and the Economy. These included:

Society

- Hamilton's waste management solutions will not cause any human harm.
- The City of Hamilton will demonstrate waste management leadership and innovation by example to its residents and other jurisdictions.
- Information about Hamilton's solid waste management programs must be clear and accessible to all residents.
- A successful responsible municipal solid waste management system requires participation of the entire community.
- Waste management systems should not be viewed as a cause of illegal dumping.
- Hamilton has a diverse community with different communication and program accessibility needs.

The Environment

- Hamilton's approach to waste management should follow the waste management hierarchy: first reduce, then reuse and recycle (including compost) and then disposal.
- The SWMMP is one part of a greater environmental vision for Hamilton.
- The net environmental impacts should consider waste diversion and processing, landfill impacts and collection efficiencies.

The Economy

- Costs for solid waste management remain affordable for the planning period.
- Responsible solid waste management provides economic opportunities for Hamiltonians.
- Revenue generation is an integral part of the waste management system.

The public also provided a broad suite of suggestions on what should be included in the goals and objectives of the SWMMP. The goals and objectives were also organized according to the three pillars of sustainability: society, environment, and economy.

- Many of the social goals and objectives related to equity of access to programs and effective communications.
- Feedback about the environmental goals and objectives concerned waste generated and disposed and the environmental footprint of managing that waste.
- Suggestions regarding goals and objectives under the economic pillar were concerned with product stewardship, system efficiencies and economic opportunities.

In addition to feedback on the guiding principles, goals and objectives, participants provided additional suggestions for operational improvements.

The guiding principles, goals and objectives for the 2012 SWMMP are discussed in Sections 4.1 and 4.2. The study report *Guiding Principles, Goals and Objectives: Guiding Principles, Goals and Objectives for the 2012 City of Hamilton Solid Waste Management Master Plan* documents the feedback received from the public on this topic.

2.2.3 FEEDBACK ON WASTE OPTIONS

During Phase 4, the public was asked to provide input into the types of options Hamilton should include in its waste management system. Specifically, residents were asked at a workshop and through the website:

- How can Hamilton and its residents minimize (i.e. reduce and reuse) the amount of waste created?
- How can the City divert more of the materials currently accepted in its programs?
- How can the City divert materials currently not accepted in its programs?
- What does the City do with the material that is left?

The feedback received from the public on waste minimization and diversion was organized into three key categories:

- **Increasing Waste Minimization** Feedback on how the City could encourage waste minimization among the residents of Hamilton included:
 - Education increased and targeted promotion of waste reduction and reuse opportunities;
 - Programs and Policies additional reuse centres and the adoption of policies that drive waste reduction, reuse and diversion; and
 - o Producer Responsibility influencing the practices of manufacturers.
- Increasing Diversion in Existing Programs Feedback on how the City could increase diversion of materials using the City's existing programs included:
 - Education and Enforcement Increased efforts to ensure residents understand how to participate properly in diversion programs;
 - Technical/Physical Improvements using equipment to make source separation easier or to process waste after it has been collected; and
 - City Programs and Policies enhancements to existing programs, material bans, and adjustments to planning/building controls.
- Increasing Diversion of Non-Program Materials Feedback on how to increase the diversion of those materials for which no diversion program is currently available included:
 - o Promotion and Education increased promotion of alternatives; and
 - New Municipal Programs such as diaper recycling or the recycling and reuse of construction and renovation waste.

There was no consensus on what should be done with the waste remaining after diversion for disposal, but suggested options included continuing to landfill, Energy-from-Waste and using private landfills.

Feedback received from the public during the Phase 4 workshop is provided in the study report *Public Workshop #2: Gap Analysis, Needs Assessment and Preliminary Discussion on Options*.

2.2.4 FEEDBACK ON SWMMP DIRECTIONS

A consultation document describing the proposed SWMMP directions was prepared to inform the public on the proposed directions and to encourage public feedback. The consultation document was distributed to stakeholder groups and resident associations and made available on the project website. Presentations were also given at meetings for three neighbourhood associations. The feedback received on the proposed directions indicated that they are a positive step forward to manage solid waste in Hamilton. A common point of positive feedback was that waste minimization has been included in the guiding principles and directions. There were concerns expressed about how the options would be implemented, whether the potential for illegal dumping would increase if garbage collection was reduced to every other week, and how enforcement of the waste management bylaw would be conducted.

2.2.5 FEEDBACK ON DRAFT SWMMP

PW Information Report PW12004, containing the 2012 SWMMP Draft Report, was posted on the project website for public review. A facebook advertisement and notices distributed to stakeholders (including community groups and residential associations) encouraged the public and other stakeholders to review the draft and provide comment. In addition to receiving comments through e-mail or mail, an online survey was also posted to collect feedback from residents. The survey sought confirmation on the guiding principles and the proposed waste diversion directions, the preferred "enhanced" approach to waste management as recommended in the draft SWMMP, and the recommended approach to disposal.

2.2.5.1 Guiding Principles

The majority of survey respondents agreed with the following statements regarding the guiding principles:

- These guiding principles will help guide the future management of Hamilton's residential solid waste in a way that is environmentally, socially and economically sustainable (79% agree, 10% disagree).
- b) The guiding principles will help Hamilton reach its waste diversion target (58% agree, 19% disagree).
- c) The guiding principles will help to maximize the disposal capacity of the Glanbrook landfill site (69% agree, 15% disagree).
- d) The guiding principles are consistent with my own principles on how residential solid waste should be managed (72% agree, 17% disagree).
- e) The guiding principles provide flexibility for Hamilton's residential solid waste management system to adapt potential regulatory changes (59% agree, 16% disagree).

It is important to note that, while respondents said they agreed with statements "b" and "e" less than the other statements, those statements also received higher responses for "don't know/no opinion" than the others (23% replied "don't know/no opinion" for statement "b", while 25% responded same for statement "e").

Overall, the majority of respondents generally agreed with the statements on the guiding principles, as 71% of respondents agreed with three or more of the statements, while 13% disagreed.

2.2.5.2 Proposed Directions

The majority of survey respondents agreed with the following statements about the proposed waste diversion directions:

- a) The directions move Hamilton in the right direction in regards to waste management (72% agree, 15% disagree).
- b) The directions will help the residents of Hamilton recycle and compost more and send less waste for disposal (69% agree, 21% disagree).

- c) The directions will help Hamilton reach its waste diversion target of 65% (52% agree, 22% disagree).
- d) The directions will help Hamilton deliver its waste management programs in a way that is equitable for its residents (64% agree, 18% disagree).
- e) The directions will help to foster more environmentally sustainable lifestyles in Hamilton (65% agree, 22% disagree).

While statement "c" had the lowest number of respondents who agreed with that statement, it also had the highest number of responses for "don't know/no opinion" (26%).

Overall, the majority of respondents generally agreed with the statements on the proposed directions, as 63% of respondents agreed with three or more of the statements, while 19% disagreed.

2.2.5.3 Recommended Approach

While the majority (77%) of respondents indicated that they wish to see the City of Hamilton expand its efforts on waste diversion, almost half (47%) of the respondents said that they would prefer the City adopt the maximized approach, while 30% said they agreed with the recommended enhanced approach. About 15% said the City should continue with the Status Quo.

2.2.5.4 Disposal

The majority of respondents agreed with the draft SWMMP proposed approach on waste disposal:

- 76% agreed that Hamilton should continue to use the Glanbrook landfill for the disposal of the City's garbage, while 13% disagreed.
- 85% agreed that the City should re-examine alternative disposal capacity/methods in the next SWMMP review in 2016, while 8% disagreed.

2.2.5.5 General Comments

The survey also invited respondents to provide an open-ended comment. A total of 68 comments were submitted. The comments consisted of the following types:

- Support for additional enforcement (15%)²;
- Support for use of alternative disposal technologies (15%);
- Support for additional promotion and education (12%);
- Against the use of alternative disposal technologies (9%);
- Support for increased diversion among the business sector (9%);
- General comments on the survey itself (7%);
- General support for the SWMMP and changes to the waste management system (6%);
- Support for increased waste diversion in the multi-residential sector (4%);
- Support of introduction of bag tags (4%);
- Support for bi-weekly garbage collection (4%);

² Percentages are of the 68 comments received, not of all respondents who participated in the survey.

- Support for the maximized approach (4%); and
- Concern that the Glanbrook landfill would be accepting garbage from other municipalities (3%).

In addition to comments on the SWMMP, 13% of the comments were addressing Council's discussions on the solid waste management collections contract that was voted on in February 2012.

Although operational issues were not a part of this review, a number of comments were received on operational issues and these have been documented in the study summary document *Online Feedback: Operational Suggestions and Web Survey Results*.

3 LOOKING FORWARD: WASTE MANAGEMENT IN HAMILTON 2010

3.1 Overview of Available Waste Collection and Diversion Programs in Hamilton

In 2010, the City of Hamilton's population was 504,559. The City provides waste collection and diversion programs to 207,349 households, of which 159,392 are single family homes and 47,957 are multiresidential units. The City provides garbage, blue box, organics, leaf and yard waste, and bulk goods curbside collection services for its residents. The City also has three Community Recycling Centres (CRCs) where residents can drop off household hazardous materials, recyclables, leaf and yard waste, scrap metal, electronics, tires, wood and appliances. Residents are also encouraged to use backyard composting, grass cycling, and public space recycling receptacles for further diversion. Curbside collection is provided once weekly for garbage, blue box materials and organics, with leaf and yard waste collection in the spring and fall.

3.1.1 RECYCLING PROGRAM

The curbside Blue Box and multi-residential cart collection for recycling is contracted to Green for Life Environmental Corporation East, while BFI is contracted to collect recyclable material at the City's three CRCs. Hamilton has a two-stream recycling system, whereby recyclables are source-separated into a fibres stream and a containers stream. These items are collected weekly for single family units and on designated days for multi-residential units. Curbside collection participants are allowed to use blue boxes, comparably-sized containers and/or clear bags to set out their recyclables. There is no limit on the quantity of recycling material that can be set out for collection, although there is a maximum weight of 13.6 kgs per container. Residents in multi-residential buildings collect their recyclables in reusable blue bags and take them to their designated recycling areas, where they then empty their recyclables into large bins typically provided by the building manager. The multi-residential recycling program is also two-stream and residents must separate their recyclables into fibres and container streams.

Hamilton's current recycling program accepts the following materials:

- Fibre: newspaper (dailies, weeklies, other), mixed fine paper, telephone books and directories, magazines and catalogues, books, corrugated cardboard, boxboard, molded pulp.
- Containers: composite cans, gable top cartons, aseptic containers, PET, HDPE, polystyrene
 packaging, wide mouth tubs and lids, PE plastic bags and film, aluminum (food and beverage
 cans, foil, trays), steel (food and beverage cans, aerosol cans, paint cans) and glass (LCBO clear,
 LCBO coloured, clear and coloured).

3.1.2 Organic Waste (Food and Kitchen Waste)

The City of Hamilton launched its full organics (i.e., food and kitchen waste) collection program in 2006, first for single-family residential units and in more recent years for multi-residential complexes (by 2010, 98% of multi-residential buildings in Hamilton had access to the organics diversion program). Organics (food/kitchen waste and some yard waste) is contracted for weekly collection by Green for Life

Environmental Corporation East in the City's "B-Zones" for collection, while City crews collect from the "A-Zones".

Green carts have been provided to all residents and residents can set out one green cart and up to two containers of leaf and yard waste. Residents are not allowed to use plastic bags to hold organic material and are encouraged to use compostable bags and/or paper as a liner. The collected materials are processed at the City's Central Composting Facility (CCF), where an aerobic process is used to convert the materials into compost.

3.1.3 LEAF AND YARD WASTE

Leaf and yard waste collection is contracted for seasonal bi-weekly collection by Green for Life Environmental Corporation East in the City's "B-Zones" for collection, while City crews collect from the "A-Zones".

Leaf and yard waste consists of branches, twigs, brush, house and garden plants, leaves and Christmas trees. The City provides a separate seasonal bi-weekly collection during the spring and fall of unlimited leaf and yard waste. Leaf and yard waste will only be collected in certain containers, such as paper bags (available at local retail stores at a cost to the resident) and well labelled, rigid reusable containers. Plastic bags, cardboard boxes and blue boxes are not acceptable containers. Residents are also encouraged to use backyard composters to divert organic waste (including both food and kitchen waste and leaf and yard waste). Residents can drop off L&YW at the three CRCs free of charge. Flamborough residents can also drop off L&YW at the Carlisle Depot during certain days of the year.

Leaf and yard waste collected in the program is processed at an open windrow composting facility located at the Glanbrook Landfill site.

The City holds compost sales and giveaways to raise funds for charity and to provide residents with an opportunity to retrieve compost from their efforts of diverting L&YW.

3.1.4 MUNICIPAL HOUSEHOLD SPECIAL WASTE AND ELECTRONIC EQUIPMENT

Hazardous materials and electronic equipment are only accepted by the City at CRCs. This service is provided free of charge for residents of Hamilton. There is a limit of 40 kgs for hazardous waste, 40 litres for liquid hazardous waste, eight fluorescent tubes and one thermostat per visit. Needles and syringes must be placed in plastic or metal containers with a lid. This service is not available to commercial, industrial and institutional properties.

3.1.5 BULK GOODS

The collection of bulk goods is contracted for seasonal bi-weekly collection by Green for Life Environmental Corporation East in the City's "B-Zones" for collection, while City crews collect from the "A-Zones".

Collection takes place weekly and seasonally in the summer and winter when leaf and yard waste is not collected.

Items such as mattresses and box springs, couches, long pieces of carpet and other similar materials are too large for and not compatible with standard garbage trucks. For these items, residents are encouraged to try and reuse the items, donate them or recycle them. If this is not possible and the items need to be disposed, the City provides a bulk goods collection service during certain months of the year. Residents must call at least one week in advance to schedule a pickup. There is a limit of four items per pickup and the weight of each item must be less than 90 kgs. All bulk goods are sent to landfill.

3.1.6 WHITE GOODS (APPLIANCES) AND SCRAP METAL

Scrap metal and appliances are not picked up at the curb by the City of Hamilton. Because some appliances contain chlorofluorocarbons (CFCs), which are harmful to the environment, they must be collected and disposed of separately. Residents are encouraged to make arrangements with local charitable organizations if the appliance is serviceable or try and sell the item before considering disposal. A number of businesses offer pickup of such items for a small fee. Alternatively, residents can drop these items off at any of the three CRCs free of charge. Residents with scrap metal follow the same procedure.

3.1.7 GARBAGE

The City provides weekly curbside garbage collection for single family units and garbage bin collection for multi-residential complexes. All garbage collected is sent to the Glanbrook Landfill Site, where the operation is contracted to Waste Management Inc. Single residential units are provided with garbage collection weekly, with a one container limit that must be under 23kgs. Some grace periods exist for seasonal holidays allowing residents to put out up to three containers of garbage. Residents can drop off excess waste at their local recycling centre/ transfer station for a fee based on weight.

A special consideration policy has been developed for those with special medical circumstances, families with three children or more under the age of five, agricultural businesses and registered home day care centres. After applying and being approved for special consideration, these households are eligible to set-out up to three containers of garbage at the curb every week.

3.1.8 INDUSTRIAL, COMMERCIAL AND INSTITUTIONAL (ICI) WASTE

Certain businesses, defined as 'eligible properties' under the City's Solid Waste Management By-Law 09-067, are qualified to receive waste collection services by the City and are required to comply with a six container limit for garbage, unless they obtain special policy approval. There are no limits on the amount of recycling or organics containers they can set out. All other businesses and institutions contract services with the private sector, although they are mandated by provincial law to establish recycling programs.

The vast majority of ICI waste generated in the City of Hamilton (about 60%) is not managed by the City, but by private contractors using private facilities. Many of these private facilities are located outside of the City, and some are in the United States. Although this practice is expected to continue through the SWMMP planning period, municipalities fortunate enough to have their own landfills need to be

cognizant of the potential for the border to close to the export of waste from Ontario and the significant impacts this may have on all landfills and alternative disposal facilities in Ontario.

3.1.9 ILLEGAL DUMPING

Illegal dumping is an undesirable activity that has been associated with the City's waste collection program and more particularly the one container limit for garbage. However, the materials collected from illegal dumping are a mix of bulk waste, construction and demolition waste, leaf and yard waste, litter and escaped debris and household garbage.

Illegal dumping can occur when new waste management programs are introduced. Past experiences in municipal programs have shown that this behaviour is usually temporary as individuals adapt to the program changes. Hamilton's recent experiences with illegal dumping are unusual in this regard, and future program changes should be monitored to assess their impact on illegal dumping. As new programs are introduced, it will be important to continue considering their potential effect on illegal dumping and to allow for additional resources as required to address any clean-up or enforcement issues.

A number of initiatives are being implemented to curb illegal dumping, including:

- An initial spring clean-up of areas difficult to access;
- Integration of efforts to address illegal dumping into the Clean City Strategy;
- An increase of 12 amnesty days for 2012-13;
- Adjustments to garbage collection services for 2013-20;
- Instituting a fee for habitual offenders of curbside waste collection programs;
- Improvements to how illegal dumping is monitored and tracked.

Although it is recognized that illegal dumping is a behavioural issue, and that these activities are carried out by a few individuals with disregard for the community and the environment, it is preferable that waste management programs including diversion programs be undertaken in a way that does not aggravate the situation.

3.2 HAMILTON'S WASTE MANAGEMENT FACILITIES

The City has a number of facilities in its waste management system, including:

- Materials Recycling Facility (MRF);
- Central Composting Facility (CCF);
- Leaf and Yard Waste Composting Facility (LYWF)³;
- Three Transfer Stations/Community Recycling Centres (TS/CRC); and
- Glanbrook Landfill.

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³ Located at the Glanbrook Landfill site

The locations of these facilities are illustrated in Figure 1, followed by a brief description of the facilities and their available capacity.

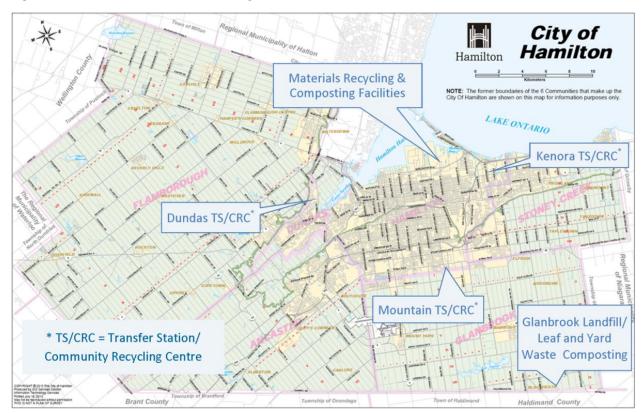


Figure 1: Hamilton's Solid Waste Management Facilities

3.2.1 MATERIALS RECYCLING FACILITY

Hamilton's MRF (located on Burlington Street) is a two-stream processing facility. Based on its Certificate of Approval (CofA), it is approved for a maximum capacity of 299 tonnes per day (TPD) or 109,000 tonnes per year (TPY). Assuming that the City of Hamilton achieves 65% waste diversion by 2021, it is estimated that by 2036 the City will be processing approximately 74,000 TPY, approximately 68% of its approved capacity (see Figure 2). Therefore, the City will have sufficient processing capacity for recyclables at its MRF for the duration of this planning period.

The building that the MRF is housed in was constructed in the late 1950's, and converted into a MRF in 1989. Equipment at the MRF was updated in 2008, but it is anticipated that the MRF will reach the end of its useful life by 2020.

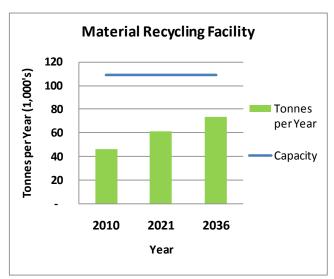


Figure 2: Projected MRF Processing Tonnage (2010 – 2036)

3.2.2 CENTRAL COMPOSTING FACILITY

Hamilton's CCF (located on Burlington Street) is used to process both the City's green cart organics, as well as organics from other municipalities. The facility's CofA approves it to process 90,000 TPY.

In 2010, the facility processed approximately 38,000 tonnes of green cart organics from Hamilton plus another 39,000 tonnes from Simcoe County and Halton Region. As Hamilton's organics program matures, the amount of processing capacity required will increase. Based on 65% waste diversion by 2021, it is estimated that by 2036 the City's organics program will divert about 79,000 TPY, which would exceed the CCF's approved processing capacity. The waste collection system approved for 2013 to 2020 will divert a significant amount of the leaf and yard from the CCF to the composting facility at the Glanbrook landfill. Alternatively with the shortage of capacity for processing organics in Ontario, an option would be to consider expansion as a means of ensuring capacity and maintaining revenues (see Figure 3).

Central Composting Facility 100 Tonnes per Year (1,000's) 90 Tonnes per Year 80 (Other 70 Municipalities) 60 50 Tonnes per Year 40 (Hamilton) 30 20 Capacity 10 2010 2021 2036 Year

Figure 3: Projected CCF Processing Tonnage (2010 – 2036)

3.2.3 LEAF AND YARD WASTE COMPOSTING FACILITY

Hamilton's Leaf and Yard Waste Composting Facility is located at the Glanbrook Landfill Site and has an approximate capacity of 25,000 TPY. In 2010, the facility processed 13,254 tonnes of leaf and yard waste. Assuming the City achieves 65% waste diversion by 2021, the Leaf and Yard Waste Composting Facility will be processing an estimated 15,500 TPY by 2036, or 62% of the facility's capacity (see Figure 4). However, the compost pad will need to be relocated within next 10 years, as it is currently located in the Stage 3 Disposal Area of the Glanbrook Landfill Site which will need to be utilized eventually for disposal.

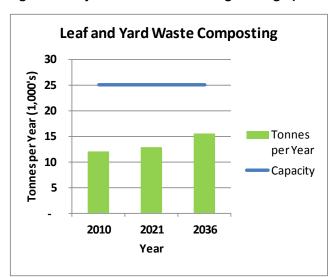


Figure 4: Projected L&YW Processing Tonnage (2010 - 2036)

3.2.4 Transfer Stations/Community Recycling Centres and Tipping Fees

Hamilton's waste management system has three TS/CRC facilities, each of varying capacities:

- Mountain TS/CRC: CofA approves the facility to receive 770 TPD of material, including L&YW.
- Dundas TS/CRC: CofA approves the City to receive 650 TPD of municipal solid waste plus 120
 TPD of L&YW. The facility has storage capacity for a total of 830 tonnes of material.
- Kenora TS/CRC: CofA approves the facility to receive 1,420 TPD of municipal solid waste plus 120 TPD of L&YW. The facility has storage capacity for a total of 1,530 tonnes⁴.

The combined total approved capacity of the three facilities is approximately 1.01 Million TPY (based on the daily capacities). All curbside collected waste and self-hauled (i.e., drop-off) waste goes through TS/CRC facilities. In 2010, the facilities handled about 37,000 tonnes. Assuming the City achieves 65% waste diversion by 2021, the TS/CRC facilities will be handling an estimated 53,000 TPY by 2036, or about 5% of their collective capacity.

While the sites have sufficient approved capacity for handling the waste material, space constraints have been noted by staff relating to the logistics of how waste is dropped off and managed at the TS/CRC's. For example staff has reported that on busy days police are required to direct traffic in and out of the facilities. Also, when staff previously considered introducing drywall recycling only one TS/CRC had sufficient space available to accept drywall. As part of its regular operations, City staff are considering a review of the TS/CRC's, which would include an assessment on appropriate locations for potential future CRC's⁵.

In January and February 2012, staff reports PW11030d and PW11030e provided information on tipping fees and the potential cost impacts of reducing them relative to concerns about illegal dumping. It was determined that the budget impacts were significant and that this would not be pursued further at the present time. Reduced tipping fees would also likely add to the congestion occurring at the CRCs. However, a further review of tipping fees could be undertaken as part of an operational review of the TS/CRCs.

3.2.5 GLANBROOK LANDFILL

At the start of 2011, the Glanbrook Landfill had an estimated 5,038,900 tonnes of capacity remaining, based on current compaction rates. The rate at which this capacity will be used is a function of the total amount of waste generated in Hamilton and the City's residential waste diversion rate. Using the current waste generation rate and assuming population growth consistent with the City's Growth Related Integrated Development Strategy, GRIDS, the Glanbrook Landfill should have enough capacity to

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⁴ Based on Certificate of Approvals.

⁵ City of Hamilton Public Works Department. *Budget Report on Follow-up to Options for Increasing Diversion and Landfill Capacity -Additional Diversion Options to Reach 65% Waste Diversion (PW07151d)*. February 7, 2011.

last until between 2036 (no increase in diversion) and 2044 (65% waste diversion by 2021)⁶. For more discussion on potential diversion rates and their effect on the landfill's lifespan, please see Section 4.4.

3.3 RESULTS OF GAP ANALYSIS

3.3.1 WASTE SYSTEM PERFORMANCE

In 2010, the City of Hamilton's residential sector generated 216,848 tonnes of solid waste. The Gap Analysis⁷ showed that 83% of this waste was generated by Hamilton's single-family sector and 17% by the multi-residential sector. The analysis also showed that the single-family residential sector diverted an estimated 55% of its waste from disposal in 2010, while the multi-residential sector diverted 21%. Combined, the total residential sector diverted an estimated 49% of its waste from disposal. Table 2 summarizes the diversion rates for each waste stream category by residential sector.

Table 2: Diversion of Waste Stream Categories

Waste Stream Category	Diversion Rate (2010)				
	Total Residential Sector (Single-Family + Multi-Residential)	Single Family	Multi-Residential		
Paper	83.4%	88.6%	56.3%		
Paper Packaging	51.2%	56.1%	29.8%		
Plastics	29.1%	33.6%	12.1%		
Metals	50.9%	53.8%	37.5%		
Glass	74.2%	78.0%	61.2%		
Household Special Waste	48.4%	47.7%	51.1%		
Organics	67.9%	75.3%	12.5%		
Other Materials	4.1%	4.6%	2.4%		
Waste Electrical and	18.9%	15.3%	29.7%		
Electronic Equipment					
Total	49.0%	54.5%	21.3%		

Compared to 2002, the City of Hamilton has significantly increased the percentage of waste it diverts and decreased the amount of residential solid waste it disposes. As Figure 5 illustrates, the City's residential solid waste diversion rate has more than doubled since 2002, while the amount of waste being sent for disposal has been more than halved (down from 225,599 tonnes in 2002 to 110,666 tonnes in 2010).

⁶ Currently, most of the business sector waste in Hamilton is managed by the private sector and disposed of in private sector landfill sites. See Section 3.1.8.

⁷ Presented in the study report *Gap Analysis*.

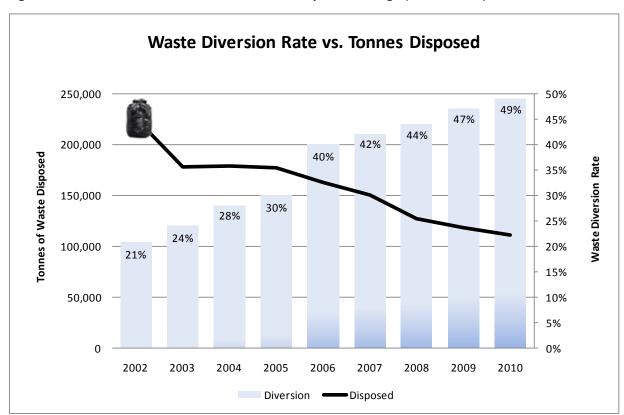


Figure 5: Hamilton's Waste Diversion Rate and Disposal Tonnage (2002 – 2010)

3.3.2 WASTE CHARACTERIZATION

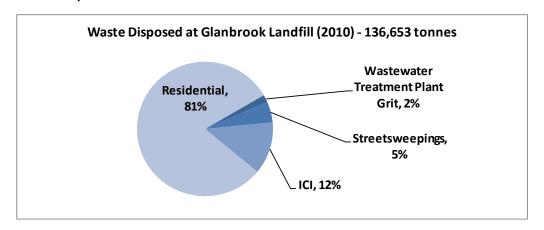
Table 3 shows a summary of waste characterization for Hamilton's 2010 waste stream, including both single-family and multi-residential sectors. The largest categories in the residential waste stream in 2010 were organics (36.2%), other materials (22.6%), paper (11.9%) and paper packaging (10.3%).

Table 3: Waste Characterization (2010)

Waste Category	Total Residential Sector		Single Family	Multi-
				Residential
	Total Waste	% of Total Waste	% of Total	% of Total
	Generated for	Stream (for each	Waste Stream	Waste Stream
	Each Waste	waste category)	(for each waste	(for each waste
	Category		category)	category)
	(tonnes)			
Paper	25,702	11.9%	11.9%	11.5%
Paper Packaging	22,238	10.3%	10.0%	11.5%
Plastics	18,726	8.6%	8.2%	10.8%
Metals	8,244	3.8%	3.7%	4.1%
Glass	9,131	4.2%	3.9%	5.7%
Household Special Waste	1,929	0.9%	0.9%	1.1%
Organics	78,551	36.2%	38.4%	25.3%
Other Materials	48,921	22.6%	21.5%	27.6%
Waste Electronics and	3,406	1.6%	1.4%	2.3%
Electrical Equipment (WEEE)				
Total	216,848			

As noted, the focus of the SWMMP Review is on Hamilton's residential solid waste stream, which makes up 81% of the solid waste going into the Glanbrook Landfill. The landfill also receives waste from Hamilton's Industrial, Commercial and Institutional (ICI) sector (most of the waste from this sector in Hamilton is managed by private disposal facilities), as well as grit from the Waste Water Treatment Plant, and street sweepings. The proportions of these materials disposed in the Glanbrook Landfill for 2010 are illustrated in Figure 6.

Figure 6: Waste Disposed at Glanbrook Landfill



3.3.3 POTENTIAL FOR ADDITIONAL DIVERSION

In the Gap Analysis, an assessment was completed of how much additional material could be diverted if under-performing materials were captured more fully over the existing capture rate (i.e. system

optimization). Target capture rates (which refer to how much of a specific waste material that could be captured for diversion) were assigned for blue box recyclables, organics, and other divertible materials ⁸. The materials already achieving greater than the target capture rates were assumed to maintain the same level of diversion in the future. Through the assessment, it was found that (based on 2010 tonnages) optimization of Hamilton's existing waste management programs and achievement of the target capture rates could potentially:

- Divert approximately 21,400 more tonnes of material in the single-family residential sector and contribute an additional 9.85 percentage points to the City's overall diversion rate;
- Divert approximately 12,700 more tonnes of material in the multi-family residential sector and contribute an additional 5.85 percentage points to the City's overall diversion rate;
- For the residential sector overall, divert approximately 34,100 more tonnes of material and contribute an additional 15.70 percentage points to the City's overall diversion rate, raising it to about 65%.

This does not include the potential diversion of materials for which City diversion programs do not currently exist (e.g., carpeting, durable plastic products, construction and renovation waste, etc).

Table 4 summarizes the amount of additional diversion estimated to be available through program optimization (note that this does not include potential diversion of materials for which there is currently no City program, such as drywall, shingles or diapers).

Table 4: Potential Additional Diversion of Waste Categories

	Total Residential Sector		Single Family		Multi Family	
Waste Stream Category	Possible Additional Tonnage	Increased Diversion Above Existing	Corre- sponding Additional	Increased Diversion Above Existing	Corre- sponding Additional	Increased Diversion Above Existing
	J	Diversion Rate	Tonnage	Diversion Rate	Tonnage	Diversion Rate
		(Percentage		(Percentage		(Percentage
		Points)		Points)		Points)
Paper	2,212	1.02%	1,049	0.48%	1,163	0.54%
Paper Packaging	7,370	3.40%	5,124	2.36%	2,246	1.04%
Plastics	3,389	1.56%	2,224	1.03%	1,145	0.53%
Metals	2,850	1.31%	2,134	0.98%	715	0.33%
Glass	280	0.13%	0	0	280	0.13%
Household Special Waste	229	0.11%	200	0.09%	29	0.01%
Organics	15,741	7.26%	9,059	4.18%	6,683	3.08%
Other Materials	71	0.03%	32	0.01%	40	0.02%
WEEE	1,910	0.88%	1,524	0.70%	386	0.18%
Total	34,052	15.70%	21,365	9.85%	12,687	5.85%

⁸ Under-performing materials are considered those with current diversion options available and which are achieving a capture rate less than either 85% in the blue box program, 85% in organics and 75% in other diversion programs. The 85% blue box target was selected to match the Waste Diversion Ontario recommended blue box material capture rate target for large urban municipalities.

4 2012 SOLID WASTE MANAGEMENT MASTER PLAN

The SWMMP is intended to provide the City of Hamilton with a roadmap for how it should manage the City's residential solid waste over the next 25 years. This section begins with the updated principles that will be used to guide how the City manages its waste, followed by goals and the objectives that will help to measure success. Finally, the strategic directions that the City will use to achieve these goals and objectives are then discussed, including how they can work together as a system.

During the planning process for this SWMMP, it was suggested that the City of Hamilton should consider the principle of Zero Waste. For a community to achieve Zero Waste, a number of conditions are required, particularly:

- Waste generators (i.e., residents/consumers) make consumer decisions about products that minimize product packaging waste and waste from the product's end-of-life;
- Programs are in place to receive and divert unwanted products and packaging from disposal (e.g., municipal recycling and composting programs, industry stewardship programs, opportunities for the reuse of durable goods⁹, etc); and
- Product manufacturers design products and packaging to minimize packaging waste and to make sure the products can be easily recycled at the end of their useful life.

The adoption of a policy of Zero waste is viewed as a goal, recognizing that there are many factors outside of the City's control. This SWMMP has, however, been designed to help the City and its partners in solid waste management¹⁰ move Hamilton closer to this philosophy.

4.1 **GUIDING PRINCIPLES**

In 2001, the City of Hamilton and the SWMMP Public Advisory Committee prepared two guiding principles for the 2001 SWMMP. As described in Section 2.2, the public was asked in this current process if the 2001 SWMMP guiding principles still applied today, if they need to be changed and what they would be. In general, the public response has been that

The SWMMP and Vision 2020



The SWMMP is one aspect of the overall structure that allows Hamilton to function as a thriving City. The other components (including other municipal services) operate under the umbrella of Vision 2020, which presents a view of a Hamilton that is strong, healthy and sustainable. It contains the principle of sustainability, and it states that consideration of the economic, social, and environmental effects on our decisions is critical, as a decision in one area (or pillar) can affect the progress of other areas. As the SWMMP falls under the Vision 2020 umbrella, the principle of sustainability is understood to be inherent, and this is reflected through the 2012 SWMMP's goals and objectives. For more information on Vision 2020, visit www.hamilton.ca/ProjectsInitiatives/V2020.

⁹ "Durable goods" are those materials that are long lasting and can be reused once the original purchaser no longer wants the item.

¹⁰ The City of Hamilton's partners in solid waste management includes its contractors, and the residents of Hamilton, other tiers of government, product producers, and Hamilton's ICI community.

the original guiding principles from the 2001 SWMMP are still applicable and should be kept, with some updating.

Feedback from the public also indicated that the waste management hierarchy should be reflected in the guiding principles. The waste management hierarchy organizes the main waste strategies in order of importance or desirability, placing waste reduction and reuse as preferred waste management strategies before recycling. To reflect this, the public suggested a third Guiding Principle based on the understanding that the City's current waste management program incorporates all major waste diversion activities, and therefore the next major step is to also place emphasis on waste minimization. The Guiding Principles for the City of Hamilton's 2012 SWMMP are provided in Table 5.

Table 5: Guiding Principles for Hamilton's 2012 Solid Waste Management Master Plan

1. The City of Hamilton must lead and encourage the changes necessary to adopt the principle of Waste Minimization.

The need for the City of Hamilton to place more emphasis on waste minimization (i.e., waste reduction and reuse) was commonly heard from process participants. While it is important to have programs in place that can divert solid waste from disposal, it is also important to shift the public mindset to one that seeks to avoid generating waste in the first place.

2. The Glanbrook Landfill is a valuable resource. The City of Hamilton must minimize residual waste and optimize the use of the City's diversion and disposal facilities.

The second guiding principle continues to recognize that the Glanbrook Landfill is a valuable resource for the City and its residents. It has been updated to reflect the community's desire to minimize the amount of residual waste requiring disposal, as well as to optimize how the City uses both its diversion and disposal facilities. Optimization of the facilities includes not just their overall capacity to manage Hamilton's waste, but also economic optimization as well.

3. The City of Hamilton must maintain responsibility for the residual wastes generated within its boundaries. Inter-regional facilities will be considered.

While the third guiding principle continues to recognize that the City must maintain responsibility for the residual wastes generated by Hamiltonians, it acknowledges that opportunities may arise in the future that provide Hamilton with responsible alternatives to managing either its divertible material or residual wastes with partners possibly outside of Hamilton's borders.

Goals

achieve.

Objectives

Broad, high level

statements that

outline what the program is trying to

Measureable, defined

statements that

describe specific,

tangible outcomes.

4.2 GOALS AND OBJECTIVES

During the review, the public contributed to the goals and objectives of the 2012 SWMMP. The SWMMP goals and objectives are organized according to the three pillars of sustainability - society, the environment, and the economy.

4.2.1 THE SOCIETY PILLAR

The 2012 SWMMP goals within the society pillar include three broad, over-reaching goals:

- 1. The City of Hamilton presents a consistent *message* to increase awareness and understanding.
- 2. The City of Hamilton provides convenient *access* to programs to ensure everyone is able to participate.
- 3. The residents of Hamilton consistently *participate* in the City's solid waste management programs.

Subsequent goals drawn from the themes of these over-reaching goals include:

Message

- 4. Information about Hamilton's programs is clear and accessible to its diverse community.
- 5. The City of Hamilton provides a consistent message regarding waste minimization through its various sustainability-related initiatives (e.g., Vision 2020, etc).
- 6. The residents of Hamilton have a high awareness of waste management issues (in particular, its cost and value) and available programs.

Access

- 7. Components of the SWMMP are adaptable enough to accommodate Hamilton's various local geographical and sociological characteristics.
- 8. Hamiltonians have access to waste diversion programs regardless of where they are at home¹¹, at work or at play.
- 9. There is access to a consistent level of waste diversion services available across Hamilton.

Participation

- 10. Participation in waste minimization and diversion activities among other sectors (e.g., business, education, community events, etc) is maximized.
- 11. Participation in waste minimization and diversion activities/programs is maximized for both single-family and multi-family households.

¹¹ Including both single-family and multi-residential (e.g., apartments and condominiums) households.

The ultimate outcome of these goals is:

12. Attaining a culture of waste minimization and diversion that is commonplace and mainstream throughout Hamilton.

Objectives to help measure these goals include:

- a. There is an earned Gold Box in front of every curbside household in Hamilton.
- b. Accesses to communication materials about Hamilton's waste management programs are available in all of the City's main languages.
- c. Participation in the City's main waste diversion programs is maintained at 90%.
- d. 100% of Hamilton's eligible businesses have a waste diversion plan in place as required under Ontario Regulation 103/94.
- e. The number of people reached through the City's waste management education and outreach activities expands year over year from 2010 levels.

4.2.2 THE ENVIRONMENT PILLAR

Goals within the environment pillar include:

- 1. Illegal dumping and litter is reduced.
- 2. Hamilton's waste management system will reduce the City's overall per capita environmental footprint on air, water and land.
- 3. The total amount of waste generated by the residents of Hamilton is reduced.
- 4. The diversion of solid waste generated is maximized.

Objectives to help measure these goals include:

- a. A waste diversion target of 65%.
- b. Capture rates of recyclable material meet or exceed Waste Diversion Ontario's capture rate standards.
- c. A 50% reduction in the amount of residuals (e.g., contamination) collected through the waste diversion programs.
- d. Waste generated is reduced through awareness of waste minimization practices.

4.2.3 THE ECONOMY PILLAR

Goals within the economy pillar include:

- 1. Lobby efforts encourage greater adoption of less wasteful product packaging.
- 2. There is an increase of Extended Producer Responsibility within the City of Hamilton.
- 3. Energy recovery options are explored at the Glanbrook Landfill.
- 4. Existing markets for recyclable materials are expanded and diversified.
- 5. Hamilton's waste management resources are used efficiently, costs are being contained, and economies of scale are being realized where possible.
- 6. Revenues from the City's diversion facilities are maximized.

7. All of the City's inter-regional partnerships provide economic benefits to all partners.

Objectives to help measure these goals include:

- a. Additional materials are included for diversion.
- b. Costs are reduced, diversion revenues are increased, and efficiency and effectiveness are increased.

4.3 Overview of Strategic Directions

This section describes the five key strategic directions for Hamilton's 2012 SWMMP. The directions address all facets of Hamilton's waste management system, build on the input that was received throughout the process, and are consistent with the Ministry of the Environment's (MOE) Waste Value Chain (i.e. the hierarchy of waste management – reduce, reuse, recycle, dispose). Section 4.4 describes how the directions could be integrated and their potential for diversion, estimated costs, and effect on the estimated lifespan of the Glanbrook Landfill.

4.3.1 EDUCATION AND ENFORCEMENT

Promotion and education are key components of any successful waste management program. Not only must program users be made aware of the programs and how to use them, but they must also be reminded and motivated to do so. The most effective kind of promotion and education works in two directions, in effect forming a dialogue between the municipality and those using its waste management programs. Not only would residents be receiving information on programs, but they are also communicating back what works well and is understood, as well as what does not work well and areas of confusion.

While promotion and education can be effective at encouraging participation, some residents will continue to place their divertible waste in the garbage. Currently, the City's Solid Waste By-Law 09-067 prescribes acceptable and unacceptable garbage. If promotion and education is found not to work in some cases, enforcement of these by-laws may be used to encourage participation.

Examples of options that would fall under this direction include:

- Targeted Educational Materials and Initiatives: The City's existing education and outreach
 program is well established for targeting specific materials, diversion programs, specific
 behaviour or attitude changes, or geographic areas. Emphasis could be placed on topics such as
 waste minimization (i.e., waste reduction and reuse), illegal dumping, and on the use of social
 media (such as Facebook and Twitter).
- Adopt Zero Waste Policy at Municipal Events and Buildings: A zero-waste policy could be
 encouraged at municipal events and buildings, such as libraries, civic centres, city hall, fire
 stations and community centres.
- Incentives and Recognition for Good Diversion Behaviour: In addition to the "Gold Box" program, other incentives or rewards could include diversion credits (e.g.,

- www.recyclebank.com), tax incentives or compost giveaways could be used to motivate greater participation.
- Enforcement of Solid Waste By-laws: The City of Hamilton has a municipal solid waste by-law
 that prohibits placing recyclable materials in with regular garbage. Enforcement of the by-law
 could be considered as needed (in conjunction with education) to ensure recyclable,
 compostable and hazardous materials are kept out of landfill and that illegal dumping is
 reduced.

4.3.2 SERVICE LEVEL MODIFICATIONS

Over time, the waste management needs of residents and the dynamics of how waste is diverted can change. In response to these changes, the City may need to modify how it delivers waste management services (e.g., collection of recyclables, organics and garbage) to its customers, the residents of Hamilton. Modifications to how the City delivers these services can help to encourage diversion, increase cost-effectiveness, or both.

Two examples of options that would fall under this direction include:

- Bi-weekly Garbage Collection: With recycling and organics collection occurring weekly, the frequency of garbage collection could be reduced from weekly to every other week (bi-weekly). This would encourage residents to maximize use of available diversion programs. It would also reduce collection costs and air emissions. It is recognized that the waste collection system for 2013 to 2020 is based on weekly collection of garbage and bi-weekly garbage collection could only be considered in the next collection period.
- Automated Single Stream Recycling Collection: Currently, the City collects recyclable fibres and containers in separate recycling streams. Switching to automated single-stream collection of recyclables would make recycling easier and could improve collection efficiency and increase the amount of recyclables collected. This may involve the use of larger containers such as wheeled carts and a collection truck equipped with a mechanical tipper. Materials collected at curbside would then be sorted at a City facility. This would require the City's MRF to include equipment able to accept single-stream recyclables. There is an opportunity to review single stream processing and collection during the recycling review scheduled to take place before the 2020 waste collection contracts and the expiration of the current MRF processing contract.

4.3.3 WASTE MINIMIZATION AND DIVERSION OPPORTUNITIES

Currently, the City has a wide variety of waste diversion programs available to residents and provides information resources for waste reduction and reuse (i.e. waste minimization) on its website. In moving forward, the City will work to foster a wider culture of waste minimization and to provide more opportunities for diverting the waste that is generated.

Examples of options that would fall under this direction include:

Addition of New Materials to Existing Recycling Programs: New material (e.g., mixed plastics, carpet, etc.) could be added to the City's recycling programs as it becomes economically feasible

to do so (e.g., if the City can process them and if markets are available). Opportunities for diversion may arise as new processing techniques are developed and markets are established for materials currently difficult to recycle.

- Additional Re-use Centres: Currently, the City operates a re-use centre at its Mountain CRC. The
 City could consider the feasibility of additional re-use centres at CRCs, other locations or
 partnering with other existing organizations/ charities that reuse materials.
- Commercial Sector Recycling and Composting: The City collects some waste from small businesses. The City could work with these small businesses to encourage greater diversion from the City's small business sector, such as through green cart composting or educational support. The educational support could also be extended to businesses that are not customers of Hamilton's waste management services.
- Construction and Demolition Re-use and Recycling: The City could promote and/or provide for the re-use and recycling of residential construction and renovation materials such as wood, nails, screws, drywall, carpeting, and general construction material.
- **Event Days:** Event Days in communities across Hamilton could encourage residents without easy access to a CRC or reuse organization to donate or obtain materials suitable for reuse.
- Waste Diversion in Multi-Residential Buildings: A targeted emphasis on recycling and composting in multi-residential buildings could help to overcome residents' waste diversion challenges and increase diversion.

4.3.4 MULTI-MUNICIPAL COLLABORATION

While Hamilton has control over how it manages waste generated within its borders, influencing how manufacturers and producers design their products and packaging is more difficult. However, the City can continue its efforts to work with other municipalities, other levels of government, community groups and other stakeholders to encourage greater producer stewardship and more waste conscious product design.

Hamilton can also work with its neighbours to make waste diversion more cost-efficient. Processing recyclables and organics could be done on a regional scale instead of by municipality. This can reduce costs by increasing economies of scale through sharing of facilities, which can be very expensive to build and operate. This allows some municipalities to find less expensive ways to process their materials, while providing others with a source of revenue, all of which benefits taxpayers.

Examples of options that would fall under this direction include:

- Extended Producer Responsibility: The City could continue its efforts to lobby for greater producer stewardship. The City could also consider establishing and promoting retail "Take it Back" initiatives, where manufacturers and suppliers take back products after their use.
- Multi-Municipal Processing: Hamilton's recycling and composting facilities could be used to
 process materials from other municipalities. This type of partnership allows other municipalities
 to increase their diversion rate while providing revenue for Hamilton. This may require future
 studies to assess material processing capabilities and capacity issues.

4.3.5 DISPOSAL

After Hamilton's residential solid waste has been reused, recycled and composted to the extent possible, a portion of waste will remain that requires disposal. Currently, the City of Hamilton uses the Glanbrook Landfill for the disposal of this waste. Based on 2010 disposal rates, the Glanbrook Landfill has enough capacity to remain in operation until about 2036, although this lifespan will extend as diversion is increased (see next section).

It is anticipated that the life of the Glanbrook Landfill will extend beyond the end of this Review's planning period (i.e. 2036). As such, it is recommended that the Glanbrook Landfill continue to be used as the City's means for disposing of its waste. However, it is acknowledged that the landfill is a finite resource that will someday close and so another means of disposing the City's residual waste will be required. It is therefore also recommended that the City consider alternative disposal capacity no later than in the next SWMMP review. Staff should also continue to monitor emerging alternative disposal technologies. The options for alternative disposal capacity could be either a replacement for the Glanbrook Landfill or as a means of complementing and extending the useful life of Glanbrook. As time progresses, the following technologies amongst other new processes will continue to improve:

- Energy from waste (e.g. incineration, gasification, pyrolysis, etc.);
- Waste stabilization (a process where the waste sent for disposal is run through a process similar to composting and made inert, which reduces leachate and minimizes landfill gas);
- Mechanical separation (where waste sent for disposal is sorted before going into to landfill, so that recyclable and compostable materials can be extracted); and
- Other technologies, processes and opportunities that may arise before the next review period.

4.4 SYSTEM ANALYSIS SUMMARY

The amount of waste diverted and the cost of programs arising from the 2012 SWMMP will depend on the directions implemented and the level of waste diversion they achieve. The assessment of the directions examined the current system (Status Quo) as a baseline and then considered the results of both moderate (an enhanced approach over Status Quo) and an aggressive (maximized approach) implementation of the directions.

Table 6 summarizes the estimated change to costs for implementing the various waste management scenarios, which are discussed in greater detail in the sections that follow.

Table 6: Summary of Approaches to SWMMP Directions

Scenario	Diversion Rate (by 2021)	Estimated Change Relative to Status Quo Annual Waste Management Operations Budget	Estimated Glanbrook Landfill Closure Date	Total Cost	25-Year Net Present Value
Diversion					
Status Quo	55%	-	2040	\$642 M	\$425 M
Enhanced	65%	Savings of \$2.4 Million	2044	\$733 M	\$483 M ^(a)
Maximized	75%	Savings of \$4.5 Million	2048	\$749 M	\$496 M ^(a)
Disposal					
ADT by 2027	Assumed 65% by 2021	-	2053	\$583 M	\$390 M
Status Quo (Glanbrook Landfill)	Assumed 65% by 2021	-	2044	\$501 M	\$344 M

⁽a) While the enhanced and maximized scenarios provide operational savings, the overall system costs will increase as diversion increases because the cost to process diverted waste is greater than the cost for disposal.

4.4.1 APPROACH TO WASTE DIVERSION

4.4.1.1 Status Quo

In assessing the Status Quo, the project team considered Hamilton's current waste management system and projected its results over the planning period. In 2010, the City's residential diversion rate was 49%. Experience with other waste management systems in Ontario show that systems tend to mature over time, as residents better understand and more fully participate in programs. For example, the organics program is expected to mature in Ontario municipalities over the next decade just as the blue box program did in the 1990's.

In 2010, the capture rate in the City of Hamilton for food waste was 58.3%, leaf and yard waste was 94.8% and tissue/towelling was 16.7%, for an overall organics capture rate of 63.6%. This rate is quite high compared to other municipalities in Ontario, especially for a relatively new curbside organics collection and composting program. Most organics programs experience capture rates of 30% to 50% upon program initiation. Comparatively, established Blue Box recycling programs in Ontario experience capture rates of 80% to 90%. It is expected that Hamilton's residential diversion rate could rise from the current 49% to 55% by 2021 as the organics program continues to mature, without any major modifications to the current system (i.e. maintaining the status quo).

In this scenario, the Glanbrook Landfill would reach capacity by 2040 and another means of disposing of the City's garbage would be required at that time. The total estimated cost of the Status Quo system over 25 years (including diversion and disposal) is \$1.234 B (with a Net Present Value of \$826 M). This includes current operating costs and planned capital costs and studies, which include among other items:

- Expansions of the CRC/TS's in 2018 2020¹²;
- Equipment upgrades to the MRF in 2012 and 2029¹³, and its lifecycle replacement in 2019 2020;
- Lifecycle replacement of the CCF in 2026 2027;
- Relocation of the leaf and yard waste composting facility (at the Glanbrook Landfill) in 2015; and
- Other on-going capital expenditures.

There is a large gap between the single-family sector and multi-residential sector diversion rates. The residential diversion rate is currently 54.5% for the single family sector and 21.3% for the multi-residential sector. Table 7 lists the materials in the multi-residential sector that have the potential to increase the overall residential diversion rate the greatest amount. Table 8 lists the materials in the single-family sector with the greatest potential to increase diversion. Overall, food waste, tissue/towelling, boxboard and mixed fine paper have the greatest potential to raise the City's residential diversion rate.

Table 7: Materials in Multi-Residential Sector with Highest Potential to Increase Diversion Rate

Material	Waste Diversion Stream	Potential Diversion Increase from 2010 Waste Diversion Rate*	Cumulative 2021 Diversion Target (Running Total)*
Food Waste	Organics	2.34% - 3.56%	51.34% - 52.56%
Tissue/Towelling	Organics	0.36% - 0.43%	51.70% - 52.99%
Boxboard/Cores	Blue Box, Organics, CRC	0.32% - 0.4 1%	52.02% - 53.40%
Mixed Fine Paper	Blue Box, Organics, CRC	0.26% - 0.33%	52.28% - 53.73%

^{*} Ranges dependent on capture rates of materials. Lower range represents capture rates of 85% for recyclables and organics and 75% for other materials. The higher range represents all of the available material being captured.

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¹² Years are current estimates.

 $^{^{13}}$ The 2029 upgrade would be for the future MRF that replaces the existing MRF.

Table 8: Materials in Single-Family Residential Sector with Highest Potential to Increase Diversion Rate

Material	Waste Diversion Stream	Potential Diversion Increase from 2010 Waste Diversion Rate*	Cumulative 2021 Diversion Target (Running Total)*
Food Waste	Organics	4.18% - 7.57%	53.18% - 56.57%
Tissue/Towelling	Organics	1.90% - 2.32%	55.08% - 58.89%
Other Metal	CRC	0.83% -1.09%	<i>55.9</i> 1% - 59.98%
Polyethylene Plastic Bags & Film - Packaging	Blue Box	0.65% - 0,83%	56.56% - 60.8 1%
Mixed Fine Paper	Blue Box, Organics, CRC	0.39% - 0.61%	56.95% - 61.42%
Boxboard/Cores	Blue Box, Organics, CRC	0.15% - 0.47%	57.10% - 61.89%
Other Electronics	WEEE	0.34% - 0.45%	57.44% - 62.34%

^{*} Ranges dependent on capture rates of materials. Lower range represents capture rates of 85% for recyclables and organics and 75% for other materials. The higher range represents all of the available material being captured.

4.4.1.2 Enhanced Approach

An enhanced solid waste management system for Hamilton would include a moderate adoption of the proposed SWMMP principles. The Enhanced Approach focuses on current programs and education measures to get more out of them. It implements options that have the most capacity for improvement.

For the purpose of this assessment, the following options were added to the City's current system as an enhanced system: targeted education, use of incentives, an emphasis on the commercial sector and multi-residential buildings, diversion of residential construction and renovation waste, adding new materials to the City's diversion programs, continued encouragement of EPR, multi-municipal processing, and reducing garbage collection frequency to bi-weekly (see Figure 7).

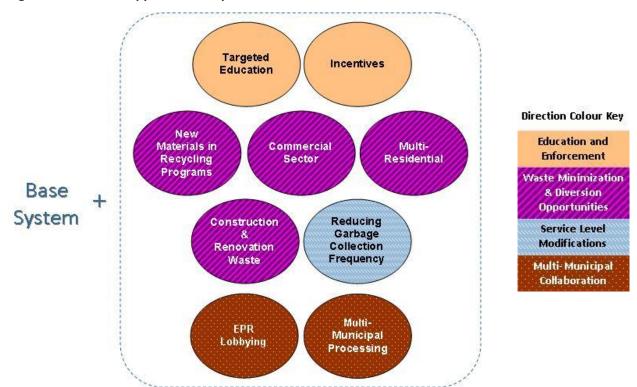


Figure 7: Enhanced Approach to Implementation of Directions

For the most part, all of the options noted above, except for reducing garbage collection frequency to biweekly and multi-municipal processing, do not involve any major changes or additions to the current system but are generally related to education and promotion. Furthermore, two of the program options in this scenario do not directly impact the ability to increase the residential diversion rate, which is the primary measure of the success of increased diversion. For example, additional focus on the City's commercial sector can increase the overall diversion rate and reduce disposal requirements but would not be included as a measure of the residential diversion rate. However, it would be considered in the City's overall diversion rate and increase landfill life. Expanding the City's MRF or CCF to attract and process recyclables or organic materials from other municipalities will also not increase the City's residential or overall diversion rate. In fact, there will likely be a small negative impact on site life at the Glanbrook Landfill, as the residuals from processing these materials will likely be disposed in the landfill; however, the impact of this would very small. Although it is recognized that consideration of bi-weekly garbage collection cannot be considered for implementation before 2020, it would represent the most significant potential increase in diversion.

Environmental Net Effects

In general, the components of the Enhanced Diversion scenario are related to enhanced education and promotion. No new facilities are proposed that could have negative impacts on the environment. The focus of the education programs results in a net positive impact to the environment by increasing the amount of waste diverted. This reduces the negative impacts associated with obtaining the raw materials for new products. Increasing the amount of organic material diverted from disposal to

composting reduces greenhouse gas (GHG) emissions, reduces impacts of landfills by removing organics that increase leachate strength and returns a beneficial product to the soil.

One option in the enhanced approach - reducing the frequency of garbage collection to bi-weekly - has a positive net environmental benefit from a number of aspects. A direct positive enhancement is that there are less collection vehicles on the City road system. This net decrease in vehicles decreases GHG emissions. Indirectly, reducing garbage collection frequency to bi-weekly would results in increased use of Blue Box and SSO collection due to convenience, as the collection of these materials remain weekly. Experience of other municipalities that have implemented bi-weekly garbage collection is that diversion of SSO and Blue Box materials increases, which results in increased benefits to the environment as organic material and recyclables are diverted from the landfill. Impacts on landfills are reduced by removing organics that increase leachate strength, a beneficial product is returned to the soil and GHG emissions are reduced because of reduced production of new materials.

Social Net Effects

Similar to the natural environment, the social net effects of the Enhanced Diversion scenario are generally positive. As no new facilities are proposed, there are no negative social effects related to siting and facility operation. One negative social impact may be the reaction to bi-weekly garbage collection. Although many municipalities in Ontario have implemented bi-weekly garbage collection to increase Blue Box and organic collection program participation rates and reduce costs, many municipalities have experienced an initial negative reaction to the idea from residents due to perceived reduction in service and concerns such as keeping garbage for two weeks (especially in the summer months), large families and families with children or adults using disposable diapers, and the potential for increased illegal dumping. The negative public reaction to bi-weekly garbage collection is often received by the municipal staff and politicians, which can then negatively impact/raise questions of whether or not such a program should be implemented.

Economic Net Effects

Considering that there could be a negative reaction to bi-weekly garbage collection, the economic impact of the enhanced scenario has been considered with and without this option.

The total cost to implement the Enhanced Diversion scenario *without* bi-weekly garbage collection over the 25-year planning period is \$733 M (with a net present value of \$483 M). This is an increase of \$91 M over the Status Quo costs. Of this increase over the 25-year planning period, \$15 M (or \$615,000 per year) is attributed to implementation of the various diversion options (not including bi-weekly garbage collection) and the remainder is attributable to the increase in diversion and managing those materials. These costs include the planned capital costs described in Section 4.4.1.1 plus a review of the CCF's capacity and (if feasible) expansion of the CCF.

In considering an Enhanced Diversion scenario *with* bi-weekly garbage collection in 2020, it is estimated that moving to bi-weekly garbage collection could reduce the City's overall annual collection costs by 10% to 15%. Therefore, including bi-weekly garbage collection in the enhanced approach would result in

potential overall savings of \$2,400,000 per year. The total cost to implement the Enhanced Diversion scenario with bi-weekly garbage collection over the 25-year planning period is \$710 M (with a net present value of \$469 M). This is an increase of \$67 M over the Status Quo system (which does not have bi-weekly garbage collection). This is a significantly lower increase compared to not implementing bi-weekly garbage collection, as bi-weekly garbage collection will result in savings of \$24 M over the 25 year planning period¹⁴.

One of the options in the enhanced scenario is to accept recyclable and organic material from other municipalities to process at the City's waste diversion facilities (i.e., multi-municipal processing). To accomplish this may require upgrades/expansions to the MRF and/or the CCF. This will not increase the City's diversion rate but could be used as a source of revenue generation for the City. For example, with the shortage of organics processing capacity currently in the Province, the potential that excess compost processing capacity could be marketable immediately is high. As noted in Section 3.2.2, the CCF is would require additional capacity to accommodate new municipal customers. With respect to the recycling, if upgrades were required to the MRF to process materials from another municipality (e.g., a municipality with single-stream collection), those upgrades could possibly be included in the specifications of a new MRF in advance of the end of life of the existing facility and the current waste collection and MRF processing contracts end (in 2020).

Diversion Implications

For the purpose of this study, the effect on diversion from adopting an enhanced approach is projected to reach 65% diversion by 2021. This would extend the life of the landfill until about the year 2044. As noted, some options provide greater opportunity to increase diversion than other options. An important consideration in determining the impact on diversion of implementing the options in the enhanced scenario is that the range of diversion impacts is not cumulative. As one option is implemented, it can affect the diversion potential of another option by managing part or the entire waste stream that the subsequent option was to address.

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¹⁴ While the Enhanced approach provides average annual savings of approximately \$2,400,000, the planning period system costs are higher than Status Quo because more recyclable and organic material are being processed, which have higher costs than disposal.

Table 9: Potential Diversion Rates from Enhanced Approach Options (Mature System)

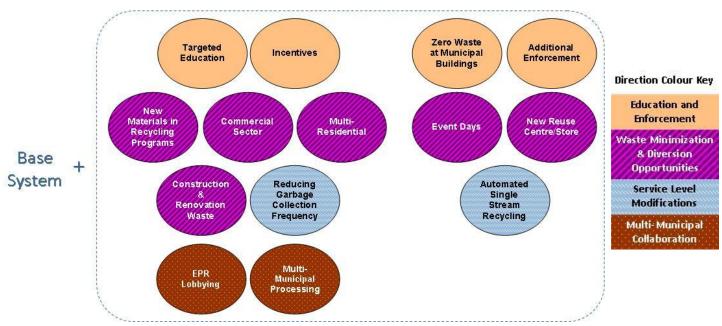
Program Option	Range of Residential Diversion Impact*
Targeted education	12.0% to 17.6%
Incentives	Unknown
Focus on commercial sector	2% to 3%
Residential C&R materials	0.02% to 3.9%
Focus on multi-residential	5.8% to 8.1%
New materials to programs	5.4% to 16.4%
Continued EPR	Minimal
Multi-municipal processing	N/A
Reduced Collection Frequency	4.0% to 6.0%
Resulting Maximum Diversion Rate	65% - 70%

^{*} Ranges dependent on capture rates of materials. Lower range represents capture rates of 85% for recyclables and organics and 75% for other materials. The higher range represents all of the available material being captured.

4.4.1.3 Maximized Approach

Alternatively, the City could take a more aggressive approach to implementing the proposed SWMMP directions. For the purpose of this assessment, a maximized system would consist of implementing all of the options listed under the proposed SWMMP directions (see Figure 8).

Figure 8: Maximized Approach to Implementation of Directions



In addition to the continuation and expansion of the existing waste diversion system, the maximized scenario involves major additions to the current system that could further increase diversion. The three

components of the maximized scenario that will have a direct impact on increasing the residential diversion rate would be automated single stream collection, enforcement of waste management by-laws and providing greater opportunities for the public to divert their waste from disposal. The effect of the Zero Waste policy at municipal buildings in the Maximized scenario will not be measured in the residential diversion rate, but will increase the City's overall diversion rate and reduce waste being disposed.

Environmental Net Effects

Where the options that would be implemented using an Enhanced Approach are generally expansions of existing programs, those included in the Maximized Approach are generally new programs that would require greater resources to implement. With mitigative measures, no negative impacts on the environment would be expected.

All of the options would increase the amount of waste recycled, which would therefore reduce the negative impacts associated with obtaining raw resources for new products. Increasing the amount of organic material diverted (i.e., composting instead of landfilling) reduces GHG emissions, reduces impacts on the landfill by removing organics that increase leachate strength, and returns a beneficial product to the soil. One option in the Maximized Approach scenario (the new reuse centre) could have some potential negative effects on the environment, depending on siting requirements and location availability. However, through mitigation techniques and proper planning, design, construction best practices and traffic management, a new reuse centre could result in a low or no net environmental effect.

The automated single-stream recycling option has a positive net environmental benefit from a number of aspects. Experience in Ontario municipalities has shown that single-stream recycling increases program participation and in turn increases waste diverted from landfills. This leads to increased environmental benefits by reducing the negative impacts associated with obtaining the raw materials for new products and increasing landfill capacity.

Social Net Effects

Depending on the options selected, the social net effects can be either positive, neutral or negative for the Maximized scenario.

- The additional enforcement of disposal regulations could have negative social net effects as
 residents and businesses may perceive this as over-regulation and potentially an invasion of
 privacy, depending on the enforcement method used and the consequences applied.
 Alternatively, it could also demonstrate positive effects by curbing illegal dumping and
 promoting responsibility for managing one's own waste.
- The establishment of a new reuse center/store would have a positive social net effect as it would increase the level of waste management service for residents, especially if located in an area currently under-serviced. A potential negative social net effect could be applied to

residents who are located in the immediate vicinity of such a facility, especially if it is perceived as a "waste management" facility in its usual negative context. However, it is assumed this could be mitigated by locating the facility in an area zoned for such a use, and then properly sited, designed and built.

- Automated single-stream recycling should have a positive social net effect, as it would make
 recycling even easier for residents by not requiring them to separate recyclables into two
 streams, as currently required.
- Implementing programs to achieve zero waste at municipal buildings would also have positive social net effects, as it would also be an educational process applied to municipal employees and users of the municipal facility, who could then transfer this knowledge and changed behaviour to their own homes and businesses, thus fostering waste minimization and increasing diversion.

Economic Net Effects

Similar to the Enhanced Diversion scenario, the economic impact of the Maximized Diversion scenario has been considered with and without bi-weekly garbage collection. The total cost to implement the Maximized Diversion scenario *without* bi-weekly garbage collection over the 25-year planning period is \$750 M (with a net present value of \$496 M). This is a \$107 M increase over the Status Quo. These costs include the operating and capital costs included in the Status Quo and Enhanced scenarios, plus capital costs for:

- Implementing a zero waste policy at municipal buildings;
- Establishing an additional CRC/Reuse centre; and
- Upgrading the replacement MRF for single-stream recycling.

There may be a small increase in cost for disposal as single-stream recycling programs generally generate higher amounts of process residual (8% to 10%) compared to two-stream approaches (3% to 5%). The total cost to implement the Maximized Diversion scenario *with* bi-weekly garbage collection over the 25-year planning period is \$726 M (with a net present value of \$482 M). This is an \$83 M increase over the Status Quo.

Diversion Implications

For the purpose of this study, the effect on diversion from implementing the maximized scenario is projected to reach 75% diversion by 2021. This would help extend the life of the Glanbrook Landfill until about 2048. As noted, some options provide greater opportunity to increase diversion than other options. Similar to the enhanced scenario, the range of options are not necessarily cumulative. For example, increased diversion by implementing automated single-stream recycling, could result in less diversion realized through additional enforcement because it is captured in the automated single-stream recycling process.

Table 10: Diversion Rates from Maximized Approach Options (Mature System)

Program Option	Range of Residential Diversion Impact*
Zero waste at municipal buildings	N/A
Additional enforcement	3% - 5%
New reuse centre	0.1%
Automated single-stream recycling	8% - 10%
Resulting Maximum Diversion Rate	75% - 85%

^{*} Ranges dependent on capture rates of materials. Lower range represents capture rates of 85% for recyclables and organics and 75% for other materials. The higher range represents all of the available material being captured.

4.4.1.4 Preferred Approach to Waste Diversion

Based on the evaluation of the three approaches for waste diversion (i.e. status quo, enhanced and maximized), it is recommended that the City proceed with implementing the enhanced diversion scenario. The enhanced scenario will assist the City to achieve its 65% diversion target (likely by 2021), with the lowest potential environmental, social and economic net effects.

It is recommended that the City focus first on those options that target education/promotion, especially in the multi-residential sector. The option of expanding the City's waste diversion facilities to market recyclables or process organics from other municipalities requires further detailed financial feasibility assessment including discussion with other municipalities. As noted, expanding the MRF or CCF for other municipalities use will provide no increase in diversion for the City as it is simply a potential revenue generating option. However, this does support the Provincial direction to have fewer, but larger and more centrally located MRF and CCF facilities, which have lower net operating costs due to economies of scale.

Reducing the frequency of garbage collection to bi-weekly can have a very immediate, substantial and positive impact on increasing diversion. This option is being implemented in many Ontario municipalities with supporting organic collection programs. Although not an option available in the short-term, the City of Hamilton could reassess bi-weekly garbage collection during the next SWMMP review and again leading into the next waste management collection contract in 2020. As this option could have potential negative social net effects, assessment of this option may require future public and stakeholder consultation.

4.4.2 APPROACH TO WASTE DISPOSAL

Two disposal scenarios were developed for review: 1) the continued use of the Glanbrook Landfill and 2) implementing an EFW facility/conversion technology. The estimated amount of residual waste requiring disposal over the planning period was based on successfully achieving 65% diversion through implementation of the preferred Enhanced Diversion scenario. It is estimated that, during the 25-year

planning period (2012 to 2036), 3,573,000 tonnes of waste will require management by a disposal method based on the Enhanced Diversion scenario. This waste includes:

• Residential Waste: 2,481,000 tonnes

ICI Waste: 825,000 tonnes; and

• Grit and Street Sweepings: 267,000 tonnes.

It is noted that the life of the Glanbrook Landfill is based on the ICI waste generated in the City of Hamilton continuing to be managed by the private sector throughout the planning period. If circumstances arose (such as a border closure to export of waste from Ontario) that caused the ICI sector to lose its sources of disposal at private facilities, thereby putting pressure on municipal disposal facilities, then the capacity at the landfill could be in jeopardy. In the event of these circumstances, the City could consider measures to minimize an influx of business waste into the Glanbrook landfill (e.g., raising tipping fees for business waste or requiring waste streams to be properly separated).

4.4.2.1 Glanbrook Landfill Disposal Scenario

Under this scenario, the City would continue to dispose of waste at the Glanbrook Landfill. The City estimated that, at the beginning of 2011, approximately 5,039,000 tonnes of disposal capacity remained at the Glanbrook Landfill. By achieving the 65% diversion target through implementation of the Enhanced Diversion scenario, the Glanbrook Landfill could provide disposal capacity for the next 33 years to 2044. This would meet the requirements of the current planning period with an additional 8 year capacity remaining beyond 2036. However, one of the objectives of the City Is to ensure that new capacity is investigated while there is still adequate time (i.e. there is at least 10 years or more disposal capacity left at the Glanbrook Landfill). In consideration of a 10-year planning process to establish new landfill capacity, the City will need to start the process to replace the existing landfill with new landfill capacity by 2024.

Environmental Net Effects

Since the continued use of the Glanbrook Landfill is the current means of disposing of waste, it in effect represents the "status quo" disposal scenario. Therefore, the environmental net effects are predictable and are those as currently known through operation of the existing landfill site. The Glanbrook Landfill will provide for disposal capacity beyond the current planning period, and therefore, no new environmental effects would be experienced by having to open a new disposal facility during the planning period based on this scenario.

Social Net Effects

Similar to the environmental net effects, the social net effects are those currently experienced by the operation of the Glanbrook Landfill. The site would continue as designed and operated. Although the Glanbrook Landfill will provide for disposal capacity beyond the current planning period, social net effects will be experienced as the City begins the process to site a new landfill facility, beginning in 2024, which is within the current 25-year planning period.

Economic/Financial Net Effect

The City of Hamilton 2010 Budget (Actual) indicates that the cost for garbage collection (including the City's administration costs) was approximately \$98/tonne. Similarly, the cost for garbage transfer and disposal was approximately \$58/tonne, for a total of about \$156/tonne. The total cost for garbage collection and transfer and to continue landfilling at the Glanbrook Landfill for the 25-year planning period while implementing the Enhanced Diversion scenario (i.e. diverting 65% of waste by 2021) is approximately \$501 M (with a net present value of \$344 M).

When the cost of disposal is combined with the preferred diversion scenario (enhanced with bi-weekly collection), the total waste management system cost over the 25-year planning period is about \$1.211 Billion, with a net present value of approximately \$813 M.

Mechanical/Biological Treatment

One alternative for the Glanbrook landfill operations could be the inclusion of Mechanical/Biological Treatment (MBT) prior to placement of the waste in the landfill. The MBT process leads to the stabilization of waste prior to disposal. Stabilizing waste essentially involves a 'composting' like process which results in much lower levels of TOC (Total Organic Carbon), COD (Chemical Oxygen Demand) and nitrogen content, lower levels of organic matter and less landfill gas production. The City of Hamilton, in conjunction with Niagara Region and the City of Toronto, undertook a study on landfill stabilization (March 2007). The study examined stabilized landfills in Europe and Canada.

With respect to incorporating MBT into the current Glanbrook Landfill operations:

- Additional Stabilization "processing capacity" will be required. This could be at the current Hamilton CCF or a new facility at the Glanbrook Landfill site. Establishing a new facility at the landfill would reduce transportation/haul costs.
- A significant amount of un-stabilized waste already exists at the Glanbrook Landfill from the many years of operation. The environmental benefits of implementing MBT/stabilization in the remaining disposal area would not be realized because of the amount of un-stabilized waste already in the site.
- Cost estimates from other MBT stabilization/disposal facilities are in the order of \$50/tonne.
 This would represent a significant increase compared to the cost to currently operate the
 Glanbrook Landfill. This could represent an additional \$124,000,000 in landfill disposal costs
 over the 25-year planning period.

4.4.2.2 Alternative Disposal Technology Scenario

In recent years, the City of Hamilton has undertaken a number of studies to consider the establishment of an EFW type facility. This has included in the Hamilton-Niagara WastePlan process (2005 to 2009), as well as most recently, the Hamilton Utilities Corporation (HUC) proposal (2010) to establish an EFW facility in conjunction with the use of the Glanbrook Landfill. The HUC study has been used as the basis for determining the net effects of an EFW facility for this disposal scenario, as it was a very recent and comprehensive report with detailed financial information. A number of different scenarios were

evaluated in the HUC study that considered facility size, use of ash for landfill cover and aggregate and for different diversion scenarios. For the purposes of this evaluation, the base case scenario of a 100,000 tonne/year facility with 65% diversion was used, and the evaluation includes a broader range of waste conversion or Alternative Disposal Technologies (ADT) than simply incineration.

Environmental Net Effects

Net environmental effects would mostly be related to the siting of an ADT facility and potential air impacts from the facility operation. The Glanbrook Landfill would be used as the disposal site for ash, as well as process residuals, non-combustibles, street sweepings and waste water treatment plant (WWTP) grit, material received beyond the ADT facility capacity and for disposal during times of facility shutdown. The use of the Glanbrook Landfill for the disposal component of the ADT scenario is considered neutral compared to the status quo disposal scenario of using only the Glanbrook Landfill.

Social Net Effects

One of the major effects from the establishment of an ADT facility/conversion technology is the potential negative social net effects related to the siting of the facility. The siting of any new waste management facility can be very controversial and very divisive in the community. There are both real and perceived negative social net effects through the establishment of an ADT facility. The real effects can be experienced by residents and businesses in the vicinity of where the facility is proposed and the introduction of traffic to that facility.

The perceived impacts can be experienced by stakeholders who, although not living/working in the immediate vicinity of the proposed ADT facility, may be fundamentally opposed to ADT facilities and will express this during the required planning, approvals and consultation process. Those stakeholders would also be joined by residents and business owners who may be directly impacted through the siting process of where a facility may be located.

Economic Net Effects

The HUC study concluded that establishing an EFW facility in conjunction with the continued use of the Glanbrook Landfill was financially a better option than continuing to use the Glanbrook Landfill only for disposal. Some of the major conclusions from the HUC study relevant to this system analysis were that:

- The estimated cost to establish and operate a 100,000 tonne/year EFW facility and utilize the Glanbrook Landfill for ash and other disposal was approximately \$168/tonne. However, significant revenues were identified from greenhouse gas emission credits, energy sales and metal recovery that decreased the cost to approximately \$100/tonne. Relative to the cost for operating the Glanbrook Landfill, the EFW scenario has a higher net cost.
- The HUC report also identified a significant value in the remaining capacity of the Glanbrook Landfill. By reducing the volume of material requiring disposal through the incineration process, the Glanbrook Landfill would last significantly longer. (i.e., more than 100 years capacity). The HUC report concluded that the economics of the EFW scenario could be further enhanced by

marketing the excess capacity available beyond that required by the City of Hamilton beyond 2074.

In undertaking this systems analysis, the financial evaluation was revised to consider changes compared to the HUC study. The HUC study was completed in 2010, yet assumed a facility could be built over 3 years (2011 to 2013) and be operational by 2014. This assumption had a significant bearing on the feasibility of the HUC proposal because of the assumed remaining disposal capacity that could be available to market and the value of that capacity. This assumption was based on a site having already been secured. For the systems evaluation, the following assumptions on timing were considered:

- The planning and approvals process for an ADT would take a minimum seven years to complete. York-Durham reports that it began its planning process in 1999 and is not expect to have its EFW facility operational until 2013 (i.e. 14 years).
- The design and construction process will be at least three years.
- It was considered that this process would not begin for five years, until the next SWMMP update
 to allow the City to observe how the York-Durham facility was completed, how it is operating for
 a few years, and actual cost to construct and operate.

Therefore, for the purposes of this systems evaluation, it was assumed that an ADT facility for Hamilton could be operational about 2027. This has a significant impact on the value of the remaining capacity of the Glanbrook Landfill as 13 more years of waste would have been disposed at the site compared to the HUC study assumptions. The HUC study estimated that 4,600,000 m³ of airspace would remain at the Glanbrook Landfill at the end of the planning period (i.e. 2036). However, by estimating a date of 2027 for an ADT facility to be operational, the remaining airspace at 2036 is reduced to 1,570,000 m³.

Most of this remaining airspace would be required for the City's disposal needs for ash, non-combustible waste, street sweepings and WWTP grit, disposal during ADT facility shutdown/maintenance periods and for waste requiring disposal beyond the capacity of the ADT facility. The ability to market the excess Glanbrook Landfill capacity would be eliminated. The estimated cost for the ADT scenario over the planning period is approximately \$583 M (with a net present value of \$390 M). This is approximately \$82M higher than the Glanbrook Landfill scenario for the planning period.

When the cost of incorporating an ADT facility into Hamilton's disposal system (with continued use of Glanbrook Landfill for ash disposal and non-combustibles) is combined with the preferred diversion scenario (including bi-weekly garbage collection implemented in 2020), the total waste management system cost over the 25-year planning period is about \$1.293 B (with a net present value of approximately \$859 M).

4.4.2.3 Identification of Preferred Disposal Scenario

The evaluation of the disposal scenarios determined that there were greater net effects from the ADT scenario than the Glanbrook Landfill scenario. However, the Glanbrook Landfill is a finite resource that will eventually reach capacity whether it is used with or without an ADT facility. Therefore, the City will eventually need to consider establishing additional long-term disposal capacity and this process will

need to begin within the 25-year planning period. By implementing the enhanced diversion scenario, remaining landfill capacity is in the order of 33 years. Therefore, the immediate 'need' for additional capacity has not been established, especially in the context of Environmental Assessment Act approval requirements. The preferred disposal scenario resulting from this analysis is only recommended for the short term (i.e. the next five years) until the next SWMMP update is undertaken.

4.5 Preferred Waste Management System

The preferred waste management system recognizes the expressed public desire to continue to move forward on a path that supports waste diversion and includes the Enhanced waste diversion scenario in conjunction with the use of the Glanbrook Landfill for disposal for the next 5 years. The public consultation suggested that the Enhanced Approach to diversion could accomplish this, although it is recognized that some components of the approach such as bi-weekly garbage collection will not be realized in the next 5 years. Similarly there are aspects of the Maximized Approach (which received public support) that could be initiated within the next 5 years. For example, assessing the feasibility of single-stream recycling could be included in the planned MRF lifecycle replacement process.

Therefore, the study proposes that the Preferred Waste Management System include the components in the Table 11 ¹⁵.

Table 11: Preferred Waste Management System

Program Option	Range of Residential Diversion Impact
Targeted education	12.0% to 17.6%
Incentives	Unknown
Focus on commercial sector	2 to 3%
Residential C&R materials	0.02% to 3.9%
Focus on multi-residential	5.6% to 8.1%
New materials to programs	5.4% to 16.4%
Continued EPR	Unknown
Multi-municipal processing (requires CCF capacity review)	N/A
Assessment of MRF capacity and single stream processing	N/A
Resulting Maximum Diversion Rate	65% - 70%

Consideration to expanding the MRF and CCF and attracting recyclable/SSO material from other municipalities as a revenue generating source requires further evaluation and discussion to determine the feasibility of this option.

⁻

¹⁵ It is acknowledged that there are other capital or study initiatives planned by Public Works that will contribute to the Guiding Principles, Goals and Objectives of the SWMMP, such as a review of the Transfer Station/Community Recycling Centres.

The preferred disposal option is to continue to use the Glanbrook Landfill for the next five-year period. This recognizes the significant remaining disposal capacity at the site, but also recognizes that this is a finite resource, and the City will need to plan for future disposal capacity in the near future given the time it takes to complete the planning and approvals process.

Table 12 outlines the estimated cost to implement the preferred enhanced diversion program (with biweekly garbage collection implemented in 2020) in conjunction with either continuing with the Glanbrook Landfill for long-term disposal or implementing an ADT facility.

Table 12: Waste Management System Costs for the 25-Year Planning Period (2012 – 2036)

System Component	Total Cost	Net Present Value Cost
Enhanced System with Glanbrook Landfill		
Enhanced Diversion	\$733 M	\$483 M
Glanbrook Landfill	\$501 M	\$344 M
Total	\$1.211 B	\$813 M
Enhanced System with ADT		
Enhanced Diversion	\$733 M	\$483 M
ADT	\$583 M	\$390 M
Total	\$1.293 B	\$859 M

4.5.1 LIFE CYCLE OBSERVATIONS

A life cycle assessment (LCA) is an analytical tool for the evaluation of impacts over the entire life cycle of a product or process and on the environment as a whole. The following identifies the life cycle observations relative to the preferred system.

4.5.1.1 Diversion

Broad life cycle impact reductions/improvements can be seen as a result of the Enhanced Diversion scenario. Recycling and composting materials are better approaches than waste disposal at mitigating the life cycle environmental impacts associated with products and materials in the waste stream. Recycling and composting have life cycle benefits such as using less landfill space and decreasing the production of new materials using raw materials. Recycling and composting also reduce greenhouse gas emissions (GHGs) and energy consumption resulting from landfill operations and the production of new materials. Life cycle impacts generally reduce as diversion and capture rates increase. Implementing biweekly garbage collection also reduces overall life cycle impacts by reducing the overall number of collection vehicles used in the waste collection system.

4.5.1.2 Disposal

Generally, ADT facilities have fewer life cycle impacts than landfills including impacts from GHGs, generation of energy and emissions to water. These impact reductions are described below.

4.5.1.2.1 Greenhouse Gas Emissions

In comparison to the Glanbrook Landfill scenario, an ADT facility scenario would produce less net GHGs. This is because fewer raw materials would be disposed of at the Glanbrook Landfill if ADT were in place, which could lead to a decrease in the amount of GHG emissions (specifically methane) produced through anaerobic decomposition of waste within the landfill, even when considering the gas collection system. In addition, if the ADT were capable of generating energy, GHG reductions would result from displacing electrical energy production from other sources as well as from the recovery and recycling of metals salvaged from the bottom ash.

4.5.1.2.2 Generation of Energy

Depending on the technology selected, an ADT facility could potentially produce enough energy to meet its own internal energy needs and still have additional energy to be able to export energy off-site. This would also offset the need for energy production from other sources. In addition, some types of ADT allow for the recovery and recycling of metals salvaged from processing residues (e.g., bottom ash from waste conversions, recoveries from mechanical waste separators, etc), which would also save the energy that would otherwise be used in the mining and production processes of new raw materials.

4.5.1.2.3 Emissions to Water

Depending on the technology selected, an ADT facility could potentially reduce the amount of emissions to water, and would reduce the amount of untreated municipal waste being disposed of via landfill. This would reduce the likelihood that leachate containing contaminants would be released from the landfill site. The type of waste residue from the ADT facility would depend on the type of ADT facility used.

5 CONCLUSION AND RECOMMENDATIONS

The City of Hamilton's review of the 2001 SWMMP was an 18 month process that included consultation with stakeholders and the public on the guiding principles, goals and objectives and program options that will guide how the City manages its waste for the next 25 years. The 2012 SWMMP Guiding Principles build upon those from the 2001 SWMMP and have been updated to include the community's philosophy and the provincial waste management value chain of reduce, reuse, diversion and disposal.

The review showed that the City of Hamilton has a robust residential solid waste management system that currently diverts 49% of waste and at status quo should achieve a 55% waste diversion rate by 2021 as its existing programs mature.

In addition to providing direction on moving the City beyond 65% waste diversion, feedback from the public and results from the gap analysis will provide City staff with grass-roots suggestions and data to assist with implementation of the new directions. The goals and objectives developed through this process will help to ensure that the directions align with the pillars of sustainability (social,

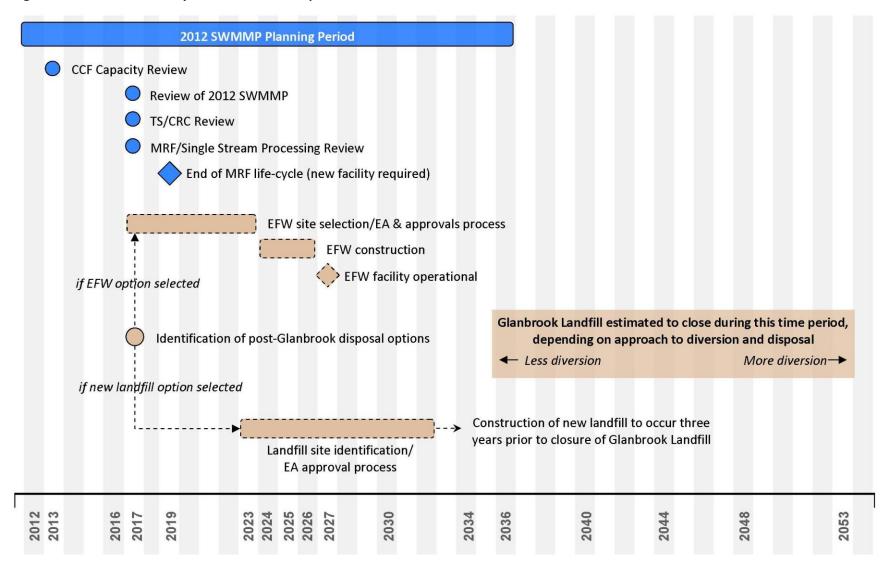
environmental and economic). They reflect the community's desire for a waste management system that is accessible to all Hamiltonians, including how promotion is carried out and how the program is delivered to households. The goals and objectives also reflect the need for Hamilton's waste management system to optimize its economic opportunities and efficiencies.

To help the City meet and exceed the target of 65% waste diversion, enhancement of existing facilities and the development of new facilities will have to be considered at key points. The following recommendations form the basis of the 2012 SWMMP:

- 1. Implement the "enhanced approach" to waste diversion, which may include:
 - Targeted education;
 - Focusing on the multi-residential and commercial sectors;
 - Managing construction and renovation materials;
 - Adding materials to the recycling programs where feasible;
 - Continued lobbying for Extended Producer Responsibility;
 - Municipal processing partnerships; and
 - Reduced garbage collection frequency in 2020.
- 2. Undertake a feasibility study in 2013 of expanding capacity at the Central Composting Facility (CCF).
- 3. Undertake a feasibility study in 2017 of Single Stream processing and expansion of capacity at the Materials Recycling Facility (MRF).
- 4. Undertake an operational review and needs analysis in 2017 of Transfer Stations and Community Recycling Centres.
- 5. Undertake a Five Year Review of the SWMMP in 2017.
- 6. Use the Glanbrook Landfill for disposal for 5 years, and consider alternative disposal capacity in the next SWMMP review in 5 years.
- 7. Merge the advisory roles of the SWMMP Steering Committee and the Waste Reduction Task Force.
- 8. In the implementation of these recommendations, consideration will be given to the potential impacts on illegal dumping.

The proposed timeline for implementing a number of these recommendations is contained in Figure 9.

Figure 9: Timeline for Facility Review and Development



Note: This Appendix does not include the originally appended Draft Final Report



INFORMATION REPORT

TO: Chair and Members

Public Works Committee

WARD(S) AFFECTED: CITY WIDE

COMMITTEE DATE: January 16, 2012

SUBJECT/REPORT NO:

Solid Waste Management Master Plan Review - Draft Final Report (PW12004) - (City Wide)

SUBMITTED BY:

Gerry Davis, CMA General Manager

Public Works Department

SIGNATURE:

Original signed

by

Gerry Davis, CMA

PREPARED BY:

Adam Watson (905) 546-2424, Extension 5522

Council Direction:

At the July 6th General Issues Committee meeting, staff provided Council an update on the SWMMP Review and indicated that once the system options were costed and evaluated, the preferred option and Draft 2011 SWMMP document would be presented.

Information:

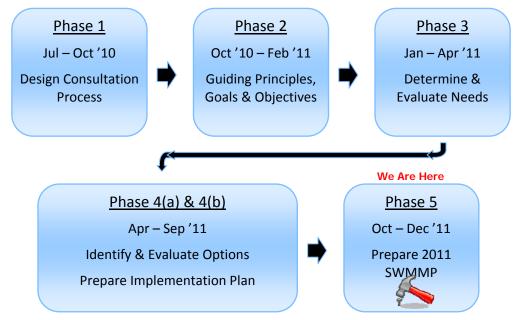
This Information Report is being provided to Committee as an update on the Solid Waste Management Master Plan (SWMMP) Review and to present the Draft Final Report attached to Report PW12004 as Appendix A. The report is being presented as a "Draft" to enable further community input into the finalization of the updated Plan.

In 2010, the Operations & Waste Management Division initiated the Solid Waste Management Master Plan Review. The purpose of the review was to:

- Assess the progress made in the development of the City's integrated waste management system since the approval of the SWMMP in 2001;
- Consider the outstanding items in the 19 recommendations of the SWMMP;
- Review the guiding principles;
- Determine the status of the capacity of the City's waste management facilities and programs;
- Evaluate options for consideration in alignment with the principles; and
- Recommend a path forward to meet the City's waste management needs for the next twenty-five (25) years to 2036.

The Solid Waste Management Master Plan (SWMMP) Review Process

The following flow chart outlines the five phases of the review process. We are currently in Phase 5, which will result in the updated SWMMP.



Throughout the review process the project team has undertaken approximately twenty (20) public consultation events through public workshops, Waste Reduction Task Force meetings and sessions with various Community Councils and community groups in the City. In addition, through the project website, the review documents have been distributed to approximately 130 stakeholders who have signed up to participate and provide feedback at the various phases of the review.

The public discussion confirmed that continuing with a diversion target of 65% was reasonable although it might take another ten (10) years to achieve this goal.

The Results of the SWMMP Review

Guiding Principles

Following the initial public workshop and online survey and workbooks, the guiding principles for the remaining phases of the review emerged as provided in Table 1.

TABLE 1: GUIDING PRINCIPLES FOR THE 2011 SWMMP

- 1. The City of Hamilton must lead and encourage the changes necessary to adopt the principle of Waste Minimization.
- 2. The Glanbrook landfill is a valuable resource. The City of Hamilton must minimize residual waste and optimize the use of the City's diversion and disposal facilities.
- 3. The City of Hamilton must maintain responsibility for the residual wastes generated within its boundaries. Inter-regional facilities will be considered.

SUBJECT: Solid Waste Management Master Plan Review - Draft Final Report (PW12004) - (City Wide) - Page 3 of 5

The first guiding principle is new and relates to waste minimization. For several years residents have commented that the current Master Plan was lacking emphasis on waste minimization, or waste reduction. Municipalities can promote waste minimization and, either individually or collectively through industry and municipal organizations, lobby senior governments to enact appropriate legislation/regulations around Extended Producer Responsibility (EPR). In recent years, staff has taken the opportunity to promote waste reduction with residents through the waste management handbook and the website.

The second guiding principle has been changed from optimizing disposal capacity ensuring a disposal site for residual material to minimizing residual waste and optimizing the use of both diversion and disposal facilities.

The third guiding principle has been changed so that the reference is to inter-regional disposal facilities and not just inter-regional diversion facilities.

Gap Analysis

A Gap Analysis was undertaken to review waste tonnages to:

- see how waste diversion programs are performing
- evaluate the capture of divertible materials and materials remaining to be captured
- to analyze the ability of the facilities to manage future waste materials
- to determine the capacity of the Glanbrook Landfill.

Key Directions

The outcome of this work is four key strategic directions for moving the City forward toward its target of 65% waste diversion. The strategic directions, broad in scope, will follow the updated guiding principles and be used to help the City achieve the SWMMP goals and objectives. The four strategic diversion directions are depicted here graphically.

SWMMP Directions

Education and Enforcement Waste Minimization and Diversion Opportunities

Service Level Modifications

Multi-Municipal Collaboration

Concurrent with the determination of the four strategic directions, a review of long-term waste disposal needs and options was also completed and the results of this, along with the strategic directions, were used to undertake the systems options review. The systems options review assessed the financial, waste diversion and disposal implications of five main systems. These systems were:

1) Status Quo - no change to the existing waste management system

SUBJECT: Solid Waste Management Master Plan Review - Draft Final Report (PW12004) - (City Wide) - Page 4 of 5

- 2) Enhanced Diversion the implementation of diversion enhancing programs that were determined to be most cost-effective
- 3) Maximized Diversion the implementation of the full range of diversion programs available to the City at this time
- 4) Glanbrook Landfill the continued use of the existing landfill as the City's disposal option
- 5) Considering Alternative Disposal Technologies the introduction of disposal technologies that reduce the overall tonnage of waste sent to Glanbrook Landfill.

Further information on these systems scenarios can be found in Section 4.4 of the attached Draft Final Report.

Within systems 2) and 3) for diversion, the option of bi-weekly collection of garbage was also analyzed.

The results of the systems scenarios review provide many of the key findings of the SWMMP Review process and form the basis for the revised SWMMP Recommendations. The final 2011 SWMMP will incorporate any feedback received on the draft plan through the consultation period in the development of these revised Recommendations. Most significantly, it was determined that although the status quo option resulted in the lowest systems costs, it also resulted in the earliest closure date of the Glanbrook Landfill.

The estimated systems cost for the various system option scenarios is provided in Table 1. The enhanced (2A) and maximized (3A) diversion scenarios required higher costs than the status quo, however, this extended the existing landfill life by 4 and 8 years respectively. The introduction of biweekly garbage collection for both of the options (Scenarios 2B & 3B) resulted in significant cost-savings compared to maintaining weekly garbage collection in these scenarios. The results of the review of disposal scenarios showed that the introduction of an alternative disposal facility would result in both increased cost savings as well as a greater extension of landfill life compared to the landfill replacement scenario.

Table 1: Cost Comparisons Summary - Net Cost (Millions)

System Option Scenario	2012-2036 Total Cost	Estimated Glanbrook Landfill Closure Date
Diversion & Collection Programs		
1. Status Quo	\$756 M	2040
2A. Enhanced Diversion	\$886 M	2044
2B. Enhanced Diversion & Every Other Week Garbage Collection	\$814 M	2044
3A. Maximized Diversion	\$941 M	2048
3B. Maximized Diversion & Every Other Week Garbage Collection	\$869 M	2048

SUBJECT: Solid Waste Management Master Plan Review - Draft Final Report (PW12004) - (City Wide) - Page 5 of 5

Disposal		
4. Glanbrook Landfill \$391 M 2044		2044
5. Alternative Disposal Technology \$435 M 2053		2053

One of the key findings is that system costs are similar for all of the options reviewed. The range in the costs for the operating scenarios mostly vary due to the implementation of bi-weekly garbage collection and the cost of introducing an alternative disposal facility is similar to the option of continuing to utilize the Glanbrook Landfill. However, the implementation of an alternative disposal facility will extend the life of the Glanbrook Landfill from 2044 to 2053 (when implemented in conjunction with Enhanced Diversion), due to the significant volume reduction of the waste when treated through an alternative method.

The preferred waste management system combines Enhanced Diversion (2B) and Glanbrook Landfill (4), from Table 1. The total costs for the preferred system are in the order of \$1.2 billion over the 2012 to 2036 planning period.

The Draft Final SWMMP Report is attached to Report PW12004 as Appendix "A". This report outlines the process followed, information and findings that came out of each of the phases of the Review, and summarizes the preferred system conclusions and recommendations.

The report does not include any recommendations regarding the future of the SWMMP Steering Committee or the Waste Reduction Task Force. This is currently being reviewed by staff with those committees, although it is expected that some form of advisory committee will continue to benefit waste management practices in the City.

It is intended that the release of the draft document will provide time for additional public input on the finalization of the updated SWMMP. The Draft Final Report is currently posted on the review website for public consultation. In addition, community meetings with neighbourhood organizations and community council groups are underway to garner further public input. Several meetings have been held and others are scheduled for early in 2012.

The Public Works Committee may also wish to request a special GIC be convened to fully discuss the options presented in the Draft Final Report.

The review period will conclude on February 24th. A staff report will be presented to General Issues Committee in April to present the Final Report of the SWMMP Review and to recommend a course of action for the future.

All project documents and information on upcoming events will be made available on the project website at www.hamiltonwastereview.ca.



Operations & Waste Management Division

Chronology of Activities 2001-2011

Date	Milestone		
	2011		
November 2011	Council approved (through Report PW11030b) an Extension to Canada Fibers Limited for the Recycling Contract for the period of 2013-2020 for the operations and maintenance of the MRF, as well as the marketing of Hamilton's container and fibre materials.		
September 2011	Pilot program for organics collection in 30 schools of the Hamilton Wentworth Catholic District School Board is launched		
	2010		
November 2010	Completion of Multi-residential Waste Diversion Program Implementation. 1000 buildings including 45,000 units provided with full organics and recycling programs.		
September 2010	Commencement of the SWMMP Review		
April 2010	Hamilton's One Container Limit program implemented.		
	2009		
March 2009	Hamilton's 'One Plus One' program (one container of waste plus one clear bag) implemented on the way to a one container garbage limit for April 2010.		
	2008		
December 2008	Roll-out of organics collection from multi-residential facilities continued. Phase 2 of the implementation plan completed, 578 buildings and 8,285 units currently receiving weekly organics collection.		
December 2008	Transfer & Disposal Review completed with Council approval of contracts (Report PW08123/FCS08101) for January 1, 2010.		
December 2008	Glanbrook Gas-to-Energy project commissioned		
April 2008	A new recycling contract with National Waste Services Inc. began.		
April 2008	Appropriate certified compostable liners are accepted in the City's Green Cart Program.		
March 2008	White Goods and Scrap Metal curbside collection program ended.		
	Spiral cardboard cans accepted in the Blue Box Program.		
	Transition period for one (1) container limit began allowing a maximum of three (3) containers of garbage weekly.		
March 2008	Residents have access to three (3) Community Recycling Centres for this service six (6) days a week.		
	The Household Special Waste depot located at 239 Lottridge Street North in Hamilton		

Date	Milestone	
	was closed.	
2007		
November 2007	Hamilton City Council supported Report PW07151 "The Status of Solid Waste Management Master Plan, Options for Increasing Diversion and Landfill Capacity" which states that a one (1) container limit/household/week of garbage be established on March 31, 2008.	
	The container limit will be phased-in over two (2) years and will offer grace periods and special considerations for medical circumstances and families with three (3) or more children under the age of five (5)and legitimate farm properties.	
November 2007	Staff developed an implementation plan for the roll-out of organics to multi-residential buildings and received Council approval to accelerate the program in 2008 for completion by the end of 2009.	
September 2007	Transfer and Disposal Review initiated to plan for new contracts required for January 1, 2010 for the operation of the Community Recycling Centres (CRCs), Reuse Store, Transfer Stations, Glanbrook Landfill Site and Leaf & Yard Waste Composting Facility	
May 2007	The third and final Community Recycling Centre (CRC) opened on Kenora Avenue.	
April 2007	Recycling Program Review completed and Council approved continuation of two stream collection and processing system, award of new collection contract and installation of a new container line for the Materials Recycling facility (PW07057/FCS07052)	
April 2007	Two (2) containers/bundles of leaf and yard waste could be set out with Green Carts every week.	
March 2007	Recycling program review was completed to evaluate options for service delivery, resulting in a new service provider and continuation of two stream recycling system.	
	2006	
September 2006	Recycling Program Review initiated after Council approved Report PW06064a/FCS060 to end the contract with Halton Recycling Ltd. in March 2008	
June 2006	The Central Composting Facility (CCF) began operation.	
April 2006	The Dundas Community Recycling Centre (CRC) opened.	
April 2006	City wide roll-out of the Green Cart Program to eligible curbside collection properties.	
	2005	
September 2005	Mountain Community Recycling Centre and Re-use store opened.	
July 2005	SWARU facility was decommissioned and demolished.	
June 2005	Award of Waste Collection Contract for new Three Stream Collection System (Report PW04114b)	
April 2005	The Municipal Recycling Facility (MRF) underwent upgrades to accommodate polystyrene and plastic film recycling.	
February 2005	Composting Facility ground breaking and commencement of construction	
February 2005	Minister of Environment approved Niagara-Hamilton WastePlan Environment Assessment (EA) Study Terms of Reference.	

Date	Milestone	
	2004	
November 2004	Approval of a new Three Stream Collection system for 2006. The new collection system includes: Weekly Organics Collection in Green Carts; Weekly Waste Collection, co-collected with Organics; Weekly Two Stream Recycling Collection; Seasonal Leaf & Yard Waste Collection in the spring and fall; and Call in Bulk Collection (Report PW04114a)	
November 2004	Approval to construct the City's first Community Recycling Centre (Report PW04119)	
November 2004	Approval to undertake an \$8.1 Million Materials Recycling Facility Retrofit (Report PW0476b/FCS04097b)	
July 2004	Award of Composting Facility RFP (Report PW0476/FCS04097)	
May 2004	Organics Demonstration Project Expanded	
March 2004	Request for Proposals (RFP) Process for the Design, Construction and Operation of a new Recycling and Composting Facility completed	
February 2004	Diversion Facility Site Selection Process & Preferred Municipal Site Approved (Report PW04017)	
2003-2004	Recycling Program Improvements (Interim Recycling Program launched, Multi-Residential facility roll-out, increased outreach and additional materials added to the blue box)	
	2003	
September 2003	Approval to partner with Niagara on Alternative Disposal Technologies	
August 2003	Request for Proposals (RFP) Process for the Design, Construction and Operation of a new Recycling and Composting Facility initiated	
	2002	
December 2002	Approval of SWMMP Implementation Plan, Diversion Facility Site Selection Criteria and SWARU Closure (TOE02220/FCS02146)	
September 2002	Organics Demonstration Project Launched in 2300 homes	
April 2002	Harmonization of Waste Collection Services	
2001		
December 2001	SWMMP Approval by Council of 19 Recommendations (TOE01210 & TOE01013A)	
September 2001	Council approved harmonized collection service levels for the new boundaries of the City of Hamilton (Report TOE01118a)	
Spring 2001	Council approved Leaf & Yard Waste Program Changes	

As at: December 2011

Historical Waste Management Expenditures

The following presents a review of the City's waste management system costs for both operating and capital expenditures.

Operating Expenditures

A 10 year review of net operating expenditures for the waste management system, excluding capital financing is provided in Table D-1. Notes have been provided to correlate the expenditures with the various program changes that were made during this period. Recycling Program revenues also had a significant impact on the budget in 2009 when the commodity markets crashed at the end of 2008. The industry composite index¹ for recycling commodities fell from a record high of \$150 per tonne in 2008 to a record low of \$80 per tonne in 2009. Prices have gradually rebounded from that time and were at \$131/tonne as of February 2012. The reduction in revenues also affected funding from Waste Diversion Ontario for the Blue Box Program.

Table I	D-1 – Waste Ma	anagement Sy	stem Operat	ing Costs (2002-2011)
Year	Actual (\$ millions)	% Change	Diversion Rate	Notes
2002	\$24.09	n/a	21%	Harmonization of Waste Collection services, SWARU Closure
2003	\$23.63	(2%)	24%	Recycling Program improvements
2004	\$21.57	(9%)	28%	Increase in recycling commodity markets
2005	\$22.11	2%	30%	Opening of 1 st Community Recycling Centre (CRC)
2006	\$26.58	20%	40%	Green Cart Program implemented
2007	\$28.69	8%	42%	Continued increase in diversion, contractual increases
2008	\$31.02	8%	44%	Continued increase in diversion, new recycling collection contract implemented, all three CRCs in operation, contractual increases
2009	\$29.95	(3%)	47%	Drop in recycling commodity prices, Glanbrook Gas To Energy plant in operation
2010	\$31.02	4%	49%	One container limit fully implemented, roll- out of Multi-residential diversion program completed, new disposal contracts
2011	\$31.41	1%	49%	Rebound of recycling commodity markets offset contractual increases

¹The Price Sheet (for Ontario recycling commodities) from: http://stewardedge.ca/pricesheet/ StewardEdge, Toronto, Ontario, 2012

Capital Expenditures

A review of the capital expenditures from 2001 to 2012 is provided in Table D-2. The budget column includes the 2012 approved budget and the actual column reflects actual expenditures to December 31, 2011. The total gross expenditures to the end of 2011 were \$155.6 million. Of these costs, 52% were related to the implementation of the Solid Waste Management Master Plan, 42% for disposal (15% for current operations and 27% for closed landfills) and the remaining 6% on capital requirements to support other aspects of the waste management system.

A total of \$67.06 million in subsidy funding was received during this period, resulting in a net capital expenditure of \$88.91 million. The funding sources included: Provincial Millennium Funding, Federal Gas Tax funding and two grants from the Federation of Canadian Municipalities (FCM).

Table D-2 - Waste Management System Capital (2001 to 2011, Actual as of December 31, 2011 and Budget includes 2012 Approved Capit		s in milli	ons	s)		
						% of GROSS COSTS
	<u> </u>	BUDGET		ACTUAL	VARIANCE	(Actuals)
SWMMP Implementation						52%
Planning & Approvals, Studies, R & D	\$	6.56	\$	5.74	(\$0.82)	
Community Recycling Centres (CRC)	\$	9.46	\$	9.47	\$0.01	
Central Composting Facility (CCF)	\$	35.01	\$	34.59	(\$0.42)	
Material Recycling Facility (MRF)	\$	16.37	\$	12.75	(\$3.62)	
Green Cart Implementation	\$	17.80	\$	16.20	(\$1.60)	
Multi-Residential Recycling	\$	1.43	\$	1.43	\$0.00	
Sub-total: Gross Implementation Costs	\$	86.63	\$	80.18	(\$6.45)	
Less Subsidy Funding			\$	51.42		
Total: Net SWMMP Implementation Costs			\$	<u> 28.76</u>		
	_					% of GROSS COSTS
Operations	<u> </u>	BUDGET		<u>ACTUAL</u>	VARIANCE	(Actuals)
	r.	2.50	Φ	0.04	(#4.0 7)	070
Container Replacement	\$	3.58	\$	2.31	(\$1.27)	
Resource Recovery Centre (RRC)	\$	0.90	\$	0.21	(\$0.69)	
Transfer Stations	\$	3.26	\$	3.17	(\$0.09)	
Collection Operations Relocation	\$	2.23	\$	2.20	(\$0.03)	
Other Capital	\$	2.23	\$	1.88	(\$0.35)	
Total: Operations Capital Costs	<u>\$</u>	12.20	\$	9.77	(\$2.43)	
		UDCET		ACTUAL	VADIANCE	% of GROSS COSTS
Disposal		BUDGET		<u>ACTUAL</u>	VARIANCE	(Actuals)
Glanbrook Landfill	\$	24.05	\$	19.67	(\$4.38)	1370
SWARU	\$	4.88	\$	4.36	(\$0.52)	
Sub-total: Gross Disposal Costs	\$	28.93	\$	24.03	(\$4.90)	
Less Subsidy Funding for SWARU Decommissioning			\$	0.36	\$0.36	
Total: Net Disposal Costs			\$	24.03	\$24.03	
Totali Not Biopoda Goolo				<u> </u>	Ψ2σσ	% of GROSS COSTS
	<u> </u>	BUDGET		<u>ACTUAL</u>	VARIANCE	(Actuals)
Closed Landfills						27%
Closed Landfill Remediation	\$	45.24	\$	41.62	(\$3.62)	
Less Subsidy Funding			\$	15.27		
Total: Net Closed Landfill Costs			\$	<u> 26.35</u>		
	E	BUDGET		<u>ACTUAL</u>	<u>VARIANCE</u>	
Total Waste Management System Costs (Gross)	_	173.00	\$	155.60	(\$17.40)	
Total Waste Management System Costs (Net of Subsidies)	*		\$	88.91	(+)	

	2	012	SW	MM	IP lı	mple	eme	enta	tior	n Pla	an -	Red	con	nme	nde	ed S	yst	em							
Description		2012 SWMMP Implementation Plan - Recommended System Completion Year 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36																							
		13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36
1. Additional Diversion																									
a) Targeted Education		Onc	poing	with	curr	ent s	vste	m																	
b) Incentives				On	ngoing																				
c) Focus on commercial sector	Х	Х	Х																						
d) Residential C&R materials		Х																							
e) Focus on multi-residential	Х	Х																							
f) New materials to programs		Onc	poinc	as r	narke	ets de	evelo	p																	
g) Continued EPR										Ongoing												5			
h) Single Stream Recycling																									
Feasibility Review				Х																					
Implementation							Х	Х	Х																
2. MRF LIFECYCLE REPLACEMENT							Х	Х	Х																
3. CCF EXPANSION																									
a) Feasibility Study		Х																							
b) Implementation			Х	Х																					

	2	012	SW	/MN	IP lı	mpl	eme	enta	tior	ı Pla	an -	Re	con	nme	nde	ed S	yst	em							
2012 SWMMP Implementation Plan - Recommended System Completion Year																									
	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36
4. COLLECTION SYSTEM REVIEW						Х	X	Х					X	Х	Х					X	X	Х			
5. Transfer Stations & CRO	Cs																								
a) Capacity/Location needs analysis						Х																			
b) Updates/additions							Х	Х	Х																
6. CONTINUED USE OF GLANBROOK LANDFILL										One	going	duri	ing p	anni	ng pe	eriod									
Landfill site selection															Х	Х	Х	Х	Х	Х	Х	Х	Х	Χ	Х
7. ALTERNATIVE DISPOSAL TE	CHNOI	LOGIE	S	<u> </u>	1				1		1			1	1			I		ı	<u>I</u>		1		
a) Review	N	o late	er tha	an 20	17																				
b) Implementation						Х	Х	Х	Х	Х	Х	Х	Х	Х	Х										
8. SWMMP MAINTENANCE	8. SWMMP Maintenance																								
a) Establish updated advisory committee	х																								
b) Annual Progress Report on Implementation	Х	Х	Х	Х	X	X	Х	Х	Х	Х	Х	Х	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
c) Five Year Review of SWMMP						Х					Х					Х					х				

Waste Management Division Public Works Department

APPENDIX F PW12004a Page 1 of 2

	Solid Waste Management Master Plan Recommendations
Gui	ding Principles
1	The City of Hamilton must maintain responsibility for the residual wastes generated within its boundaries. Inter-regional diversion facilities will be considered.
2	The Glanbrook landfill is a valuable resource, and the City of Hamilton must optimize the use of its disposal capacity to ensure that there is a disposal site for Hamilton's residual materials that cannot be otherwise diverted.
Sys	tem Recommendations
3	The City of Hamilton must set an aggressive objective of 65% waste diversion by the end of 2008, based upon 2000 waste generation rates.
4	The City of Hamilton must develop a waste management system that contains the following waste diversion components:
	 State-of-the-art Material Recycling Facility (MRF) to divert conventional "dry" recyclable materials
	 A centralized composting facility capable of managing household organic and leaf and yard wastes
	Community Recycling & Reuse Centres
_	
5	A new state-of-the-art Energy From Waste (EFW) facility may form part of the City of Hamilton's waste management system so the need for the EFW facility must be revisited in 2006 to determine if such a facility is needed to optimize the disposal capacity at the Glanbrook landfill site. Our diversion rates will be continuously monitored in order to determine the likelihood of success of achieving our 2006 diversion target.
6	The City of Hamilton should adopt a three-stream waste collection system (recyclables, organics and residual garbage), commencing with a pilot test in 2002 to identify and resolve operational and implementation considerations.
7	The City of Hamilton will consider the potential need for a user-pay system to encourage waste diversion and fund the waste management activities.
8	The City of Hamilton should adopt flexible enforcement systems that become progressively rigorous as waste diversion systems come into operation, recognizing the socio-economic and cultural diversity of the City.
9	The City of Hamilton should implement the components of the new waste management system as soon as possible based upon their diversion potential and operational viability.

	Solid Waste Management Master Plan Recommendations
Sus	tainable Development
10	The City of Hamilton must implement, sustain and support a comprehensive public education, awareness and marketing program in all areas of the city outlining the benefits and encouraging participation in waste reduction, re-use, and recycling programs.
11	The siting of any new waste management facilities must consider neighbourhood issues, equity for its communities and the location and concentration of existing waste facilities.
12	The City of Hamilton should sook apportunities to share waste diversion (recycling or
12	The City of Hamilton should seek opportunities to share waste diversion (recycling or organics) facilities with neighbouring municipalities.
13	The City of Hamilton is committed to continually improving its waste management system
13	and will support annual investment in research and development.
14	The City of Hamilton should continue to lobby the federal and provincial governments to do everything in their power to support municipalities with waste management programs with appropriate legislation, funding and fiscal policy.
	In the short term the City of Hamilton should request the Province to enact and implement Bill 90 as soon as possible.
15	The City of Hamilton should enter any Public-Private partnerships with caution. If pursued, the City should ensure it retains sufficient control and financial protection, to allow the City to continue to deliver the service should the private partner be unable or unwilling to fulfil its obligations.
16	The City of Hamilton should monitor the waste composition regularly to provide feedback on the effectiveness of the overall waste management system and public communication program.
17	The City of Hamilton should establish a waste management implementation task force to help staff and politicians implement and monitor the new waste management system.
18	The City of Hamilton should produce an annual report card to document progress toward its waste diversion objectives and the implications of that progress.
19	That the General Managers review and report back on how their respective department's policies, by-laws and operations can be enhanced to implement and support the Solid Waste Management Master Plan.

Waste Management Advisory Committee TERMS OF REFERENCE

1. INTRODUCTION

1.1 Committee Name

Waste Management Advisory Committee (WMAC)

1.2 Statement of Purpose

To assist the City of Hamilton with the development and implementation of the 2012 Solid Waste Management Master Plan.

1.3 Committee Mandate

The mandate of the Waste Management Advisory Committee shall be to:

- a) give overall guidance and direction during the preparation of the City's long-term Solid Waste Management Master Plan;
- b) advise Council through the Public Works Committee of the study progress and to receive feedback, advice and direction, as appropriate; and

1.4 Accountability

- a) WMAC is a Volunteer Committee that advises Council through the Public Works Committee.
- b) Members of the WMAC are responsible for complying with the Procedural By-law and the Advisory Committee Handbook.

2. COMMITTEE STRUCTURE

2.1 Membership

The Waste Management Advisory Committee shall be comprised four (4) members, as follows:

- a) Up to three members of City Council;
- b) Two citizen members

2.2 Attendance and Vacancies

If a member is absent for three (3) meetings in a calendar year without approval from the WMAC, the member may be subject to replacement.

2.3 Term of Office

The membership term will coincide with the term of Council or until such time as successors are appointed by Council.

2.4 Representation

Quorum shall be 50% plus one, of the appointed Committee membership.

3. SUPPORT SERVICES

- **3.1** The City's Operations & Waste Management Division shall provide for the administrative costs of operating the Waste Management Advisory Committee, including the cost of meeting places and clerical support services.
- **3.2** The City's Operations & Waste Management Division shall provide the Waste Management Advisory Committee with reasonable access to the City's consultants and facility operators.

4. MEETINGS

- **4.1** The Waste Management Advisory Committee shall meet quarterly.
- **4.2** The meetings will be scheduled at the call of the Chairperson.