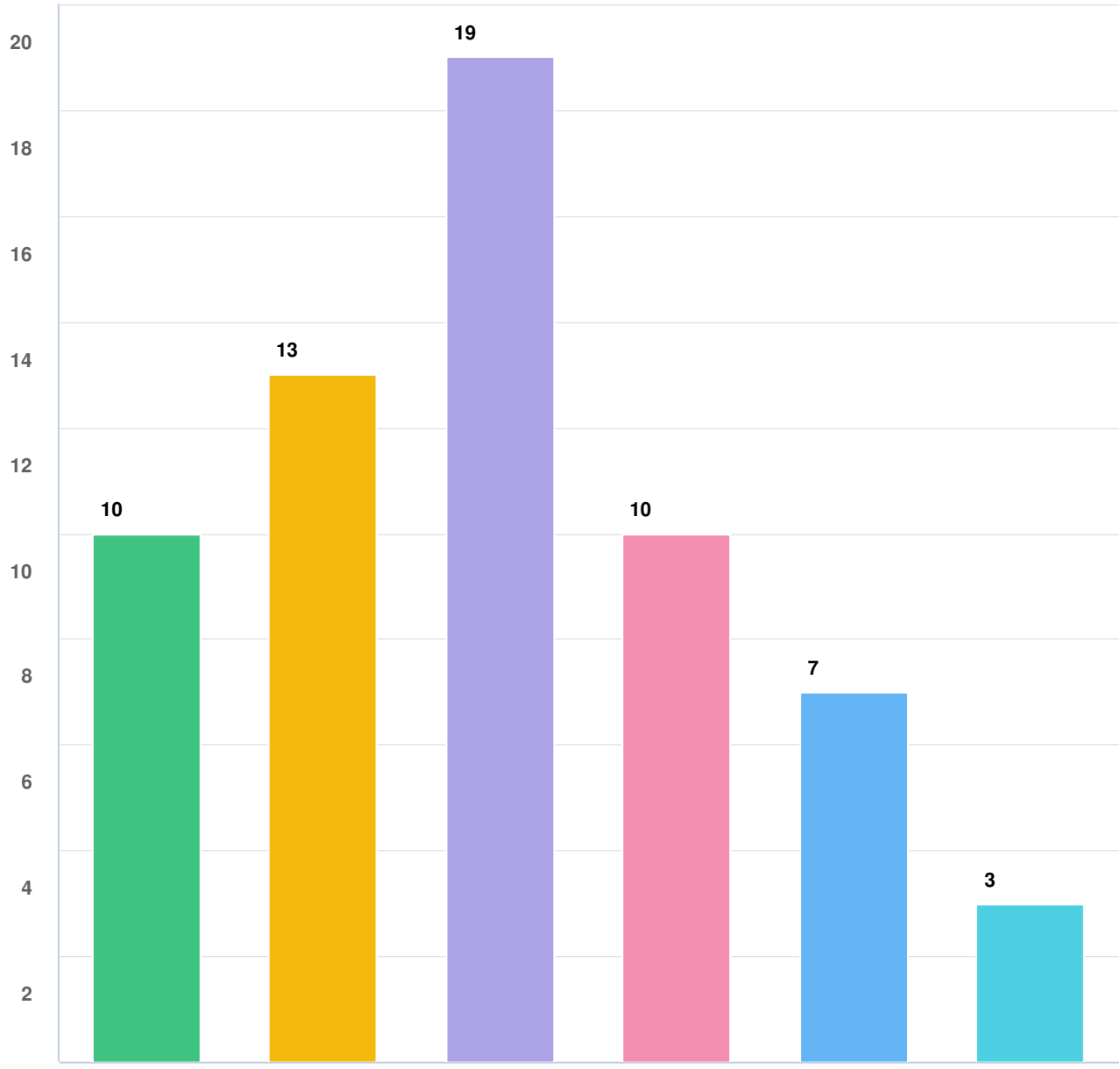
CORPORATE ASSET MANAGEMENT PLAN OVERVIEW

Select the top reasons you feel somewhat unsafe riding as a passenger in a motorized vehicle



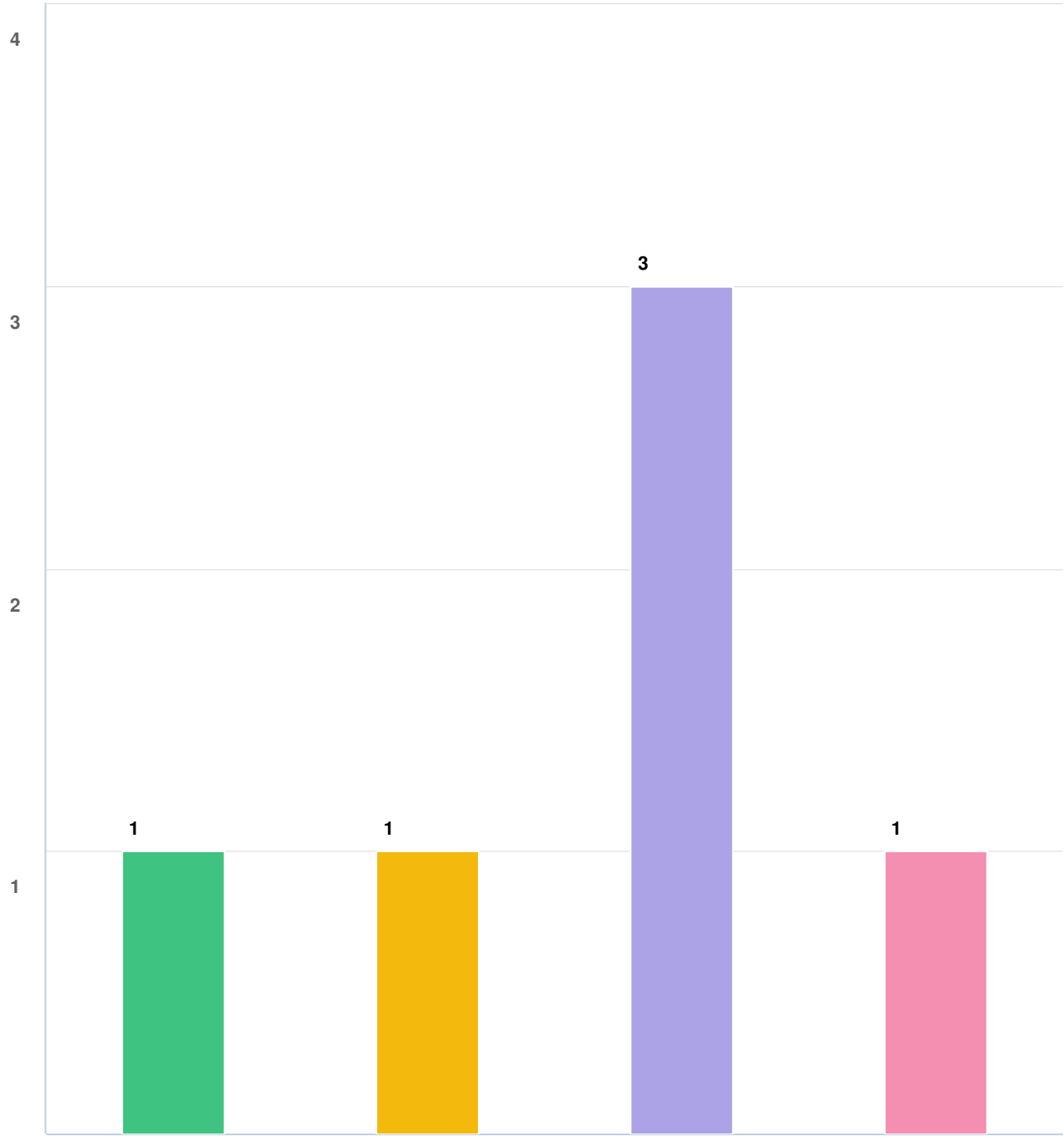
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Other (please specify)

Optional question (23 response(s), 256 skipped)

Question type: Checkbox Question

Select the top reasons you feel very unsafe riding as a passenger in a motorized vehicle



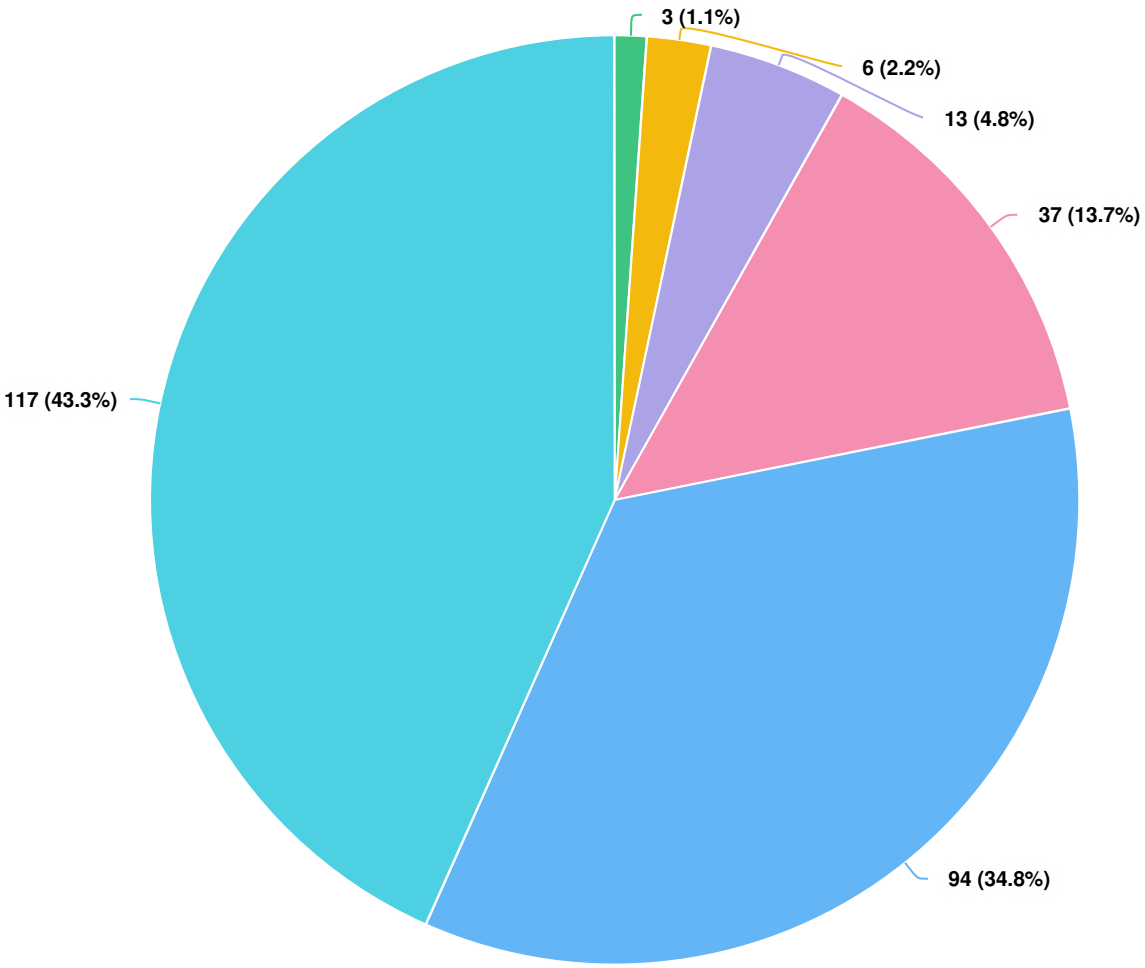
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Other (please specify)

Optional question (4 response(s), 275 skipped)

Question type: Checkbox Question

How often do you cycle through rural areas?



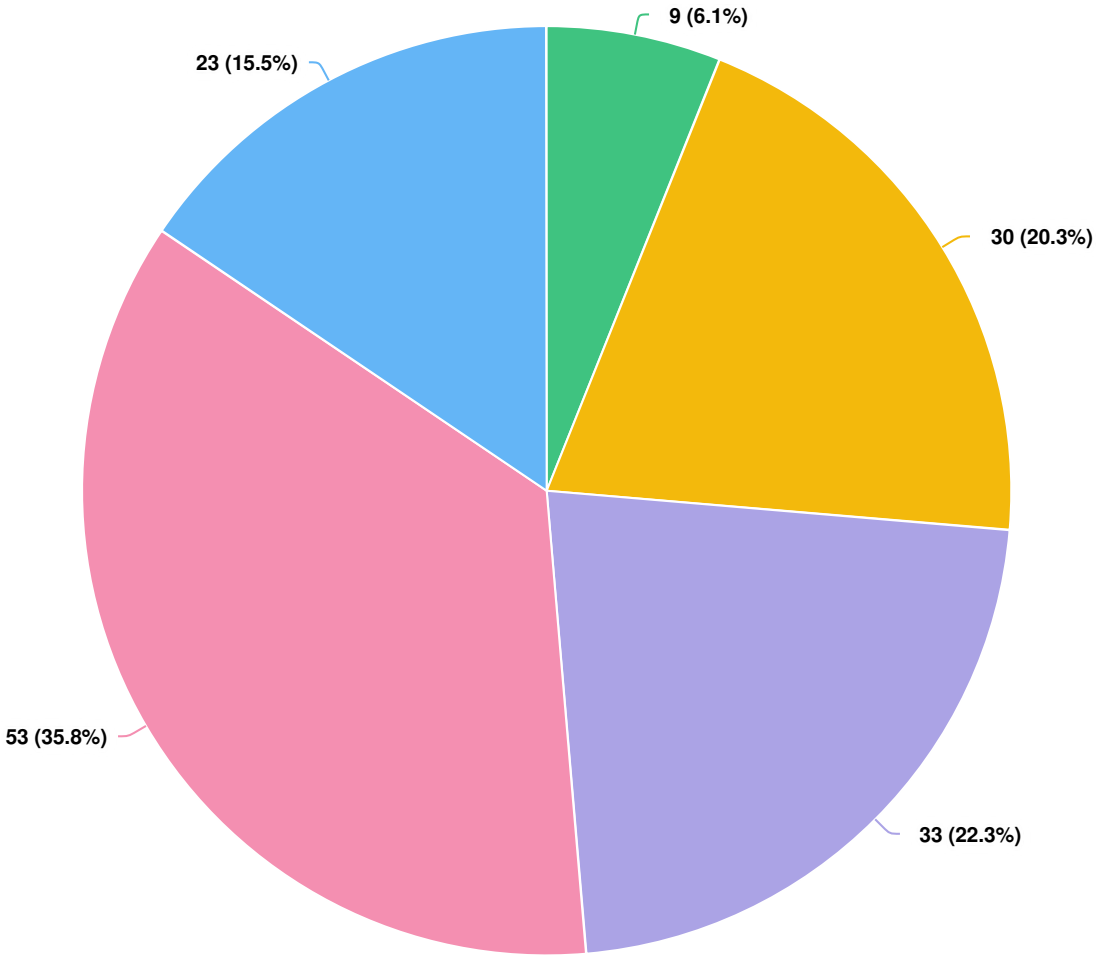
Question options

Every day | A few times a week | About once a week | A few times a month | Rarely | Never

Optional question (270 response(s), 9 skipped)

Question type: Dropdown Question

How safe do you feel while cycling through a rural area?



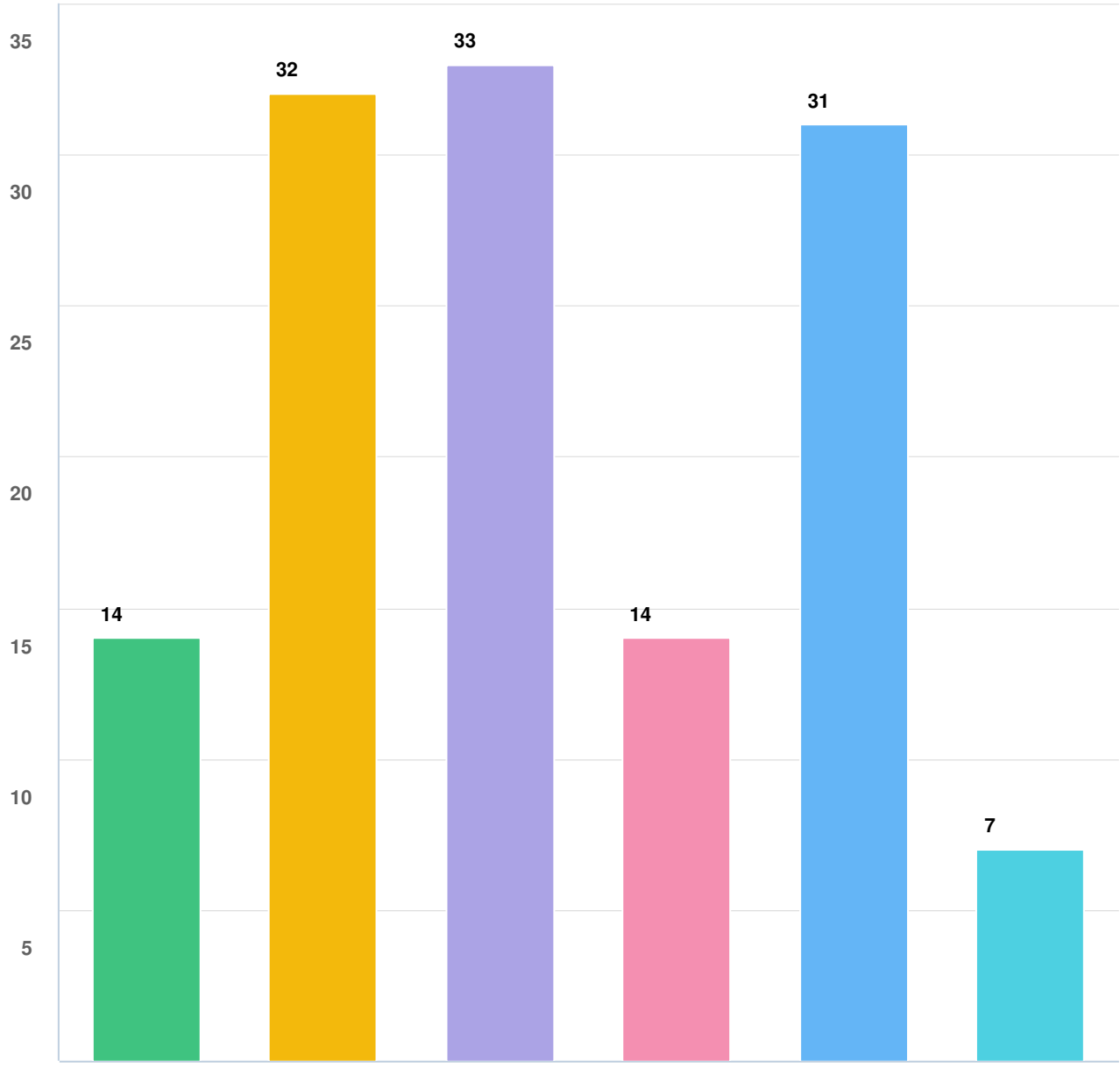
Question options

Very safe | Somewhat safe | Neutral | Somewhat unsafe | Very unsafe

Optional question (148 response(s), 131 skipped)

Question type: Dropdown Question

Select the top reasons you feel somewhat unsafe cycling through a rural areas



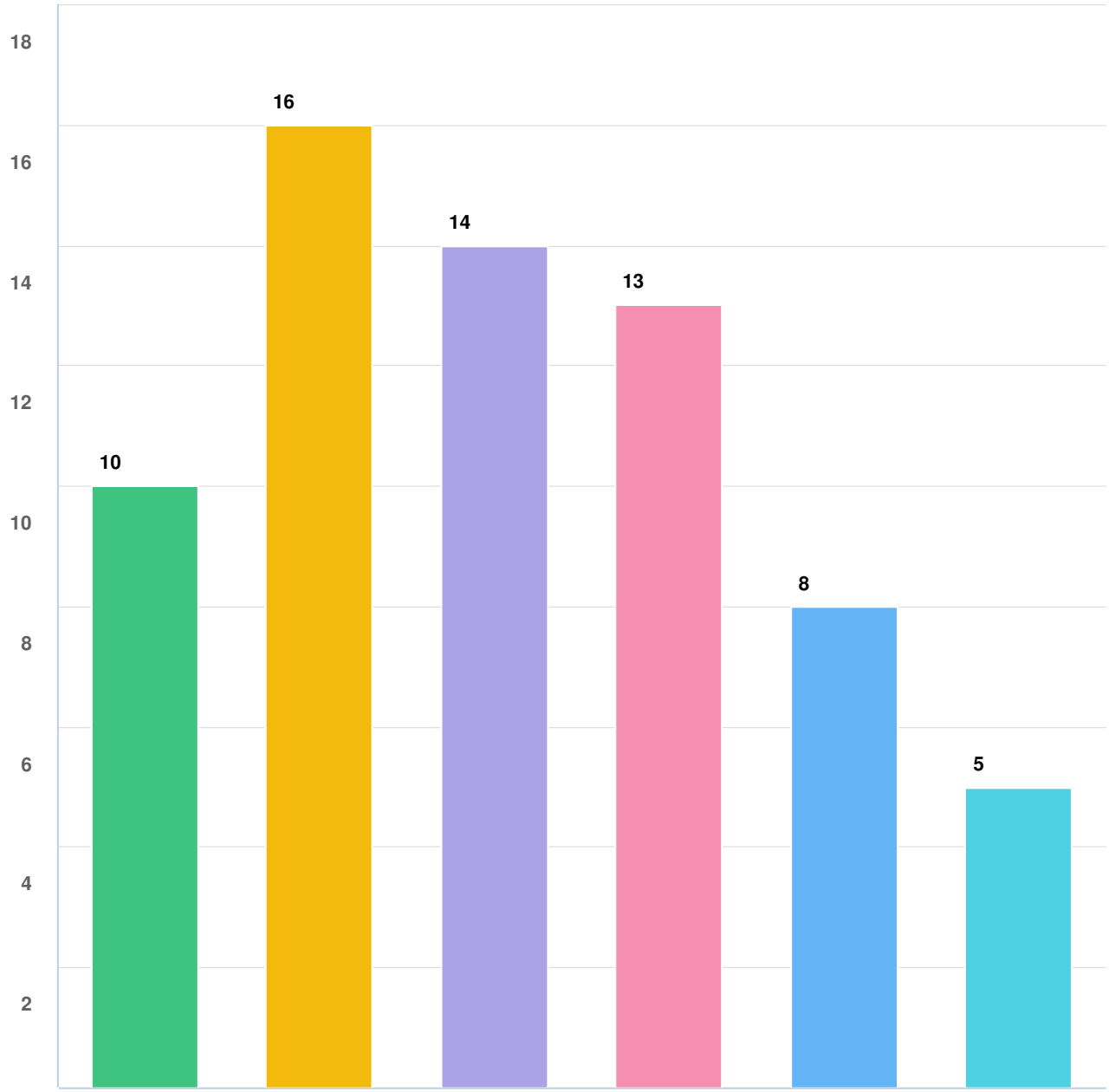
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Other (please specify)

Optional question (53 response(s), 226 skipped)

Question type: Checkbox Question

Select the top reasons you feel very unsafe cycling through a rural areas



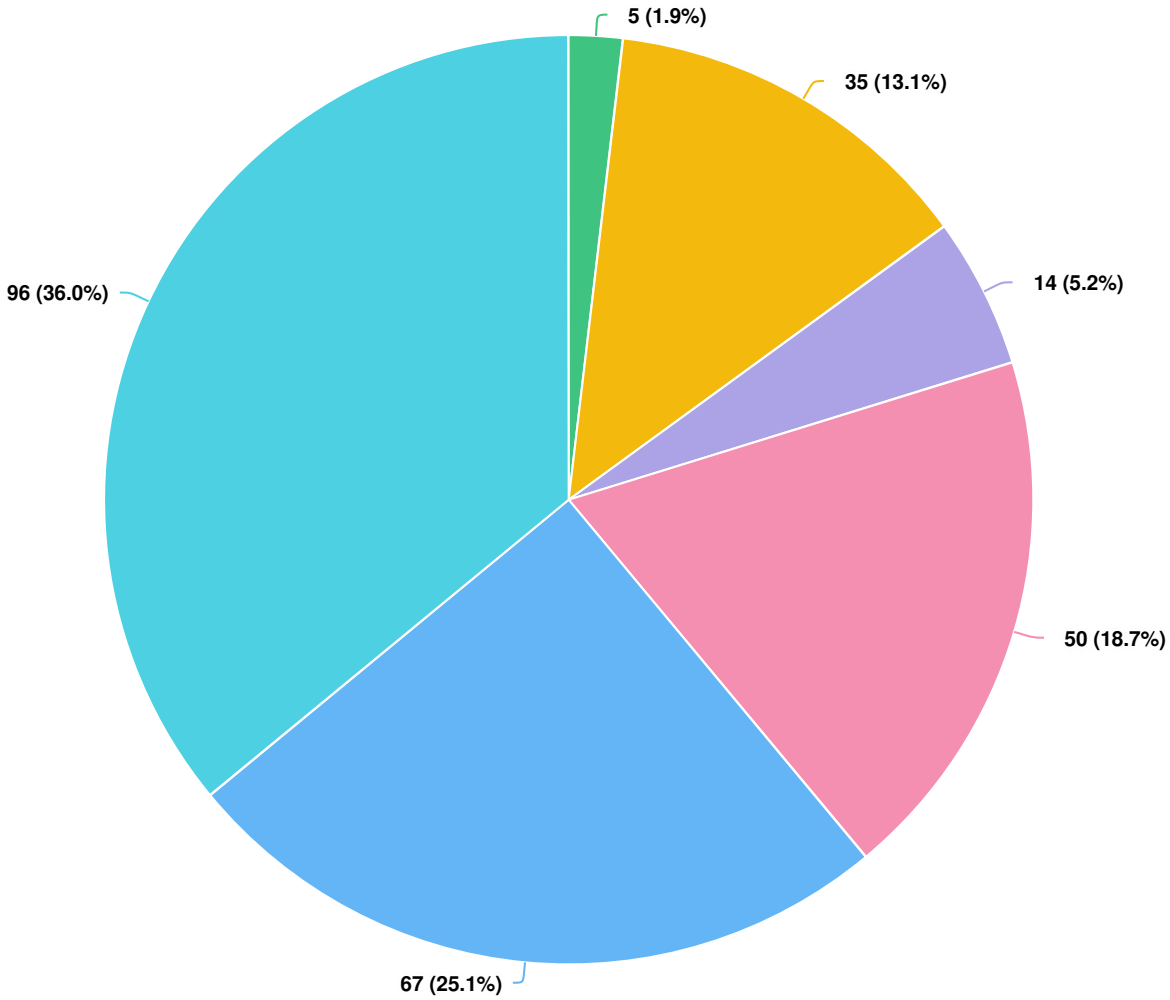
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Other (please specify)

Optional question (23 response(s), 256 skipped)

Question type: Checkbox Question

How often do you cycle through urban areas?



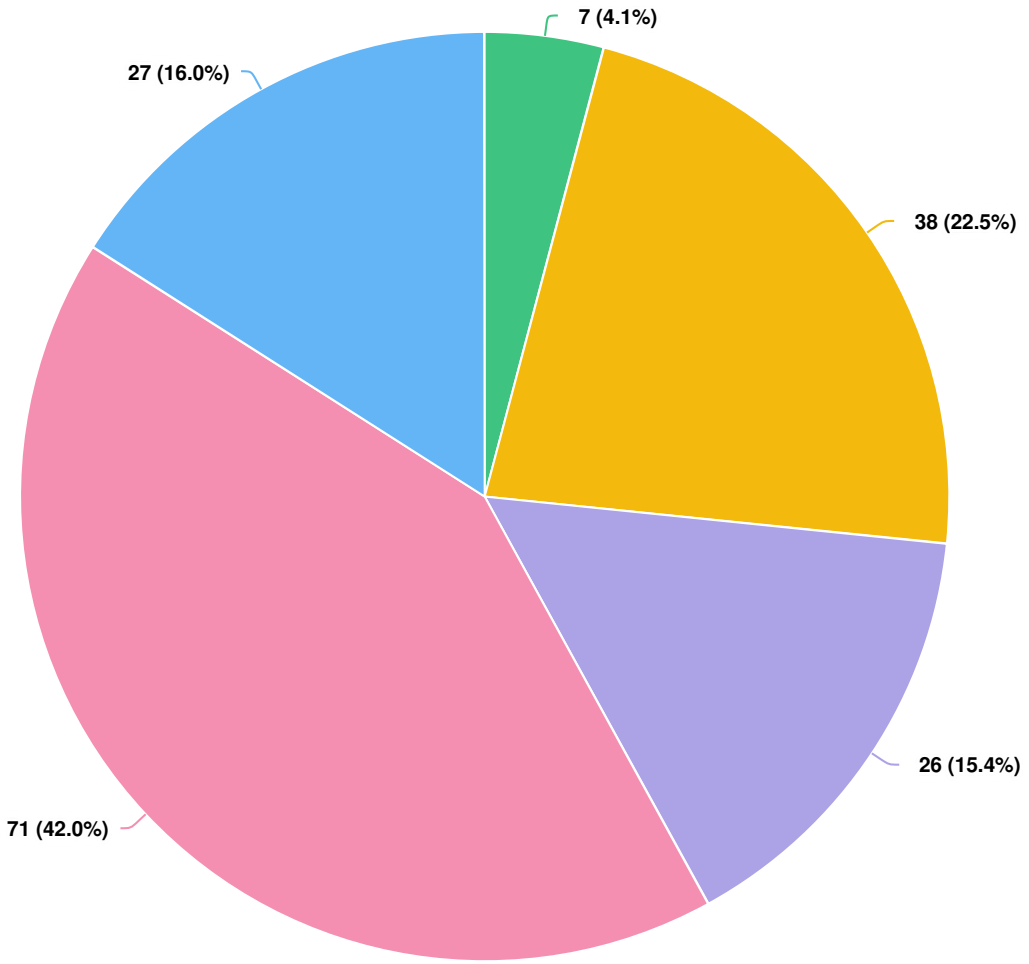
Question options

Every day | A few times a week | About once a week | A few times a month | Rarely | Never

Optional question (267 response(s), 12 skipped)

Question type: Dropdown Question

How safe do you feel while cycling through a urban area?



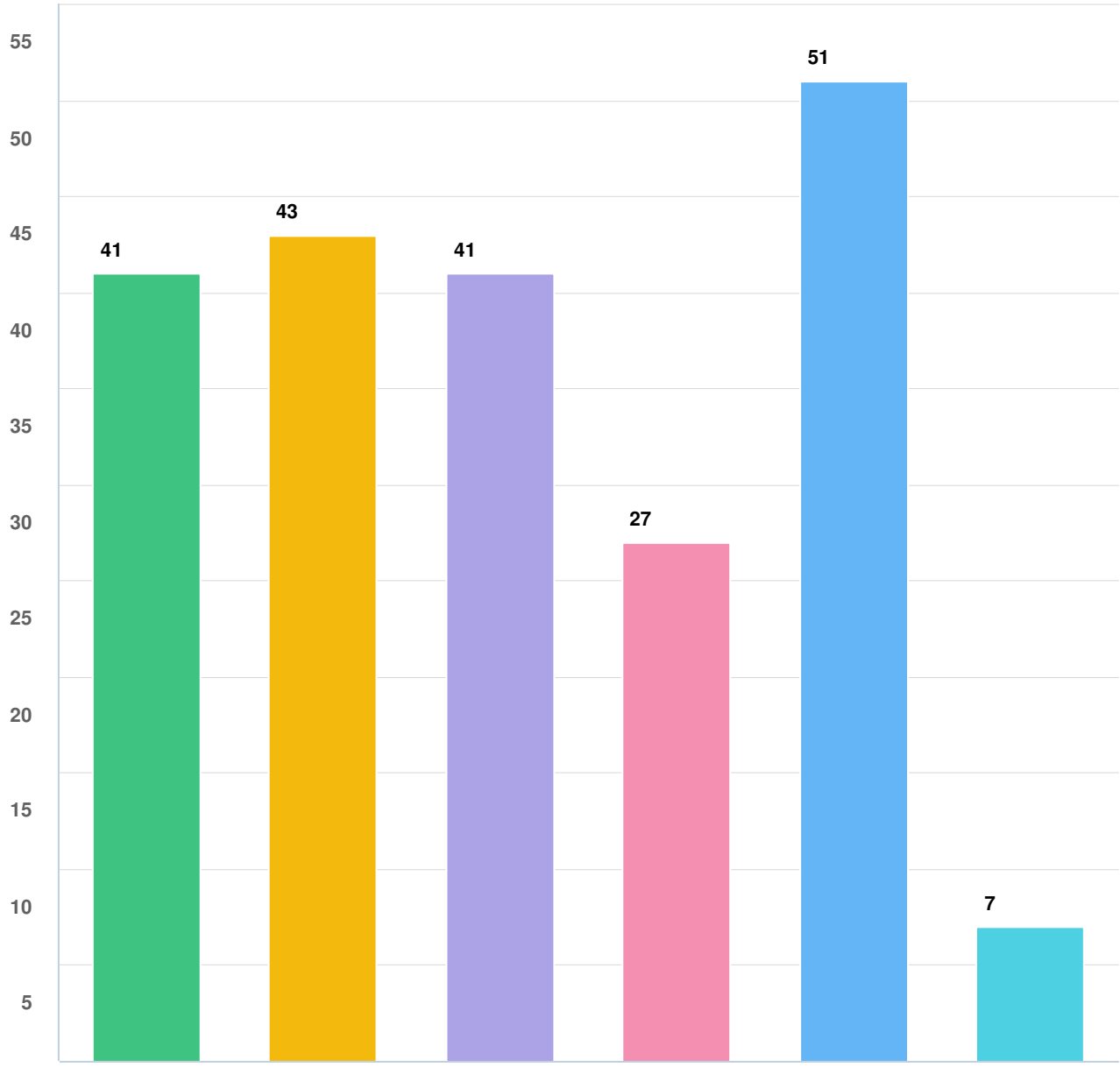
Question options

Very safe | Somewhat safe | Neutral | Somewhat unsafe | Very unsafe

Optional question (169 response(s), 110 skipped)

Question type: Dropdown Question

Select the top reasons you feel somewhat unsafe cycling through a urban areas



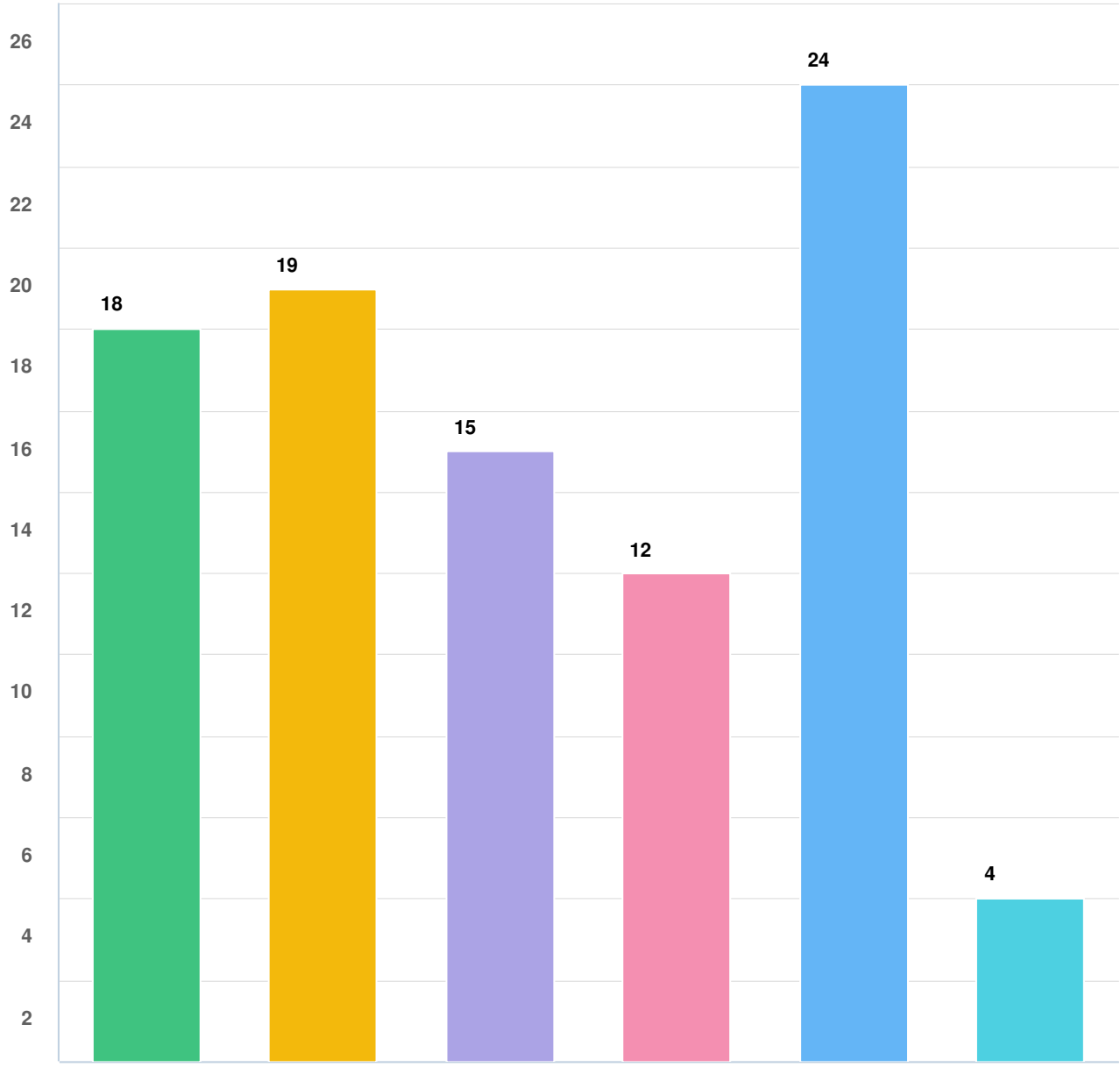
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Other (please specify)

Optional question (71 response(s), 208 skipped)

Question type: Checkbox Question

Select the top reasons you feel very unsafe cycling through a urban areas



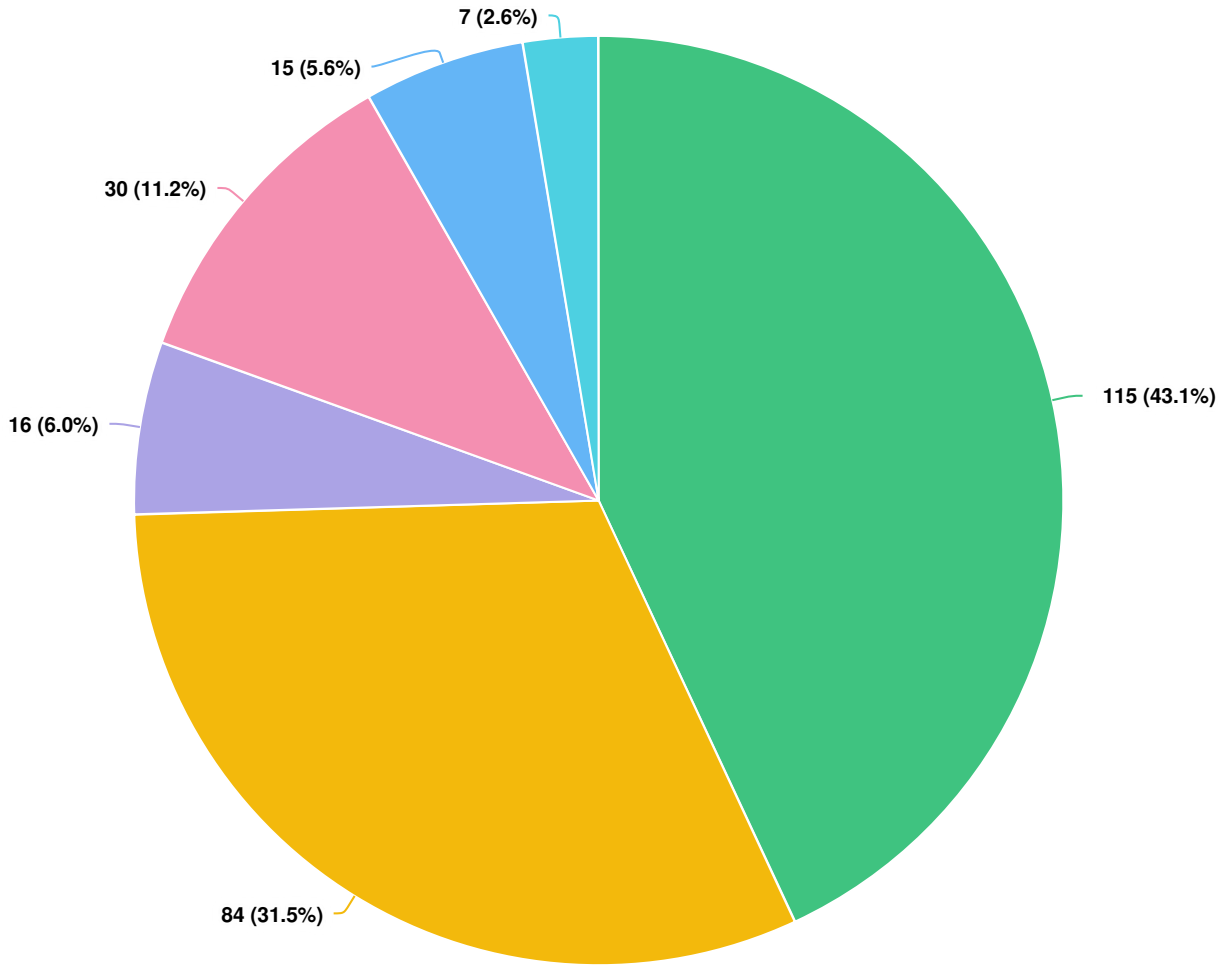
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Other (please specify)

Optional question (27 response(s), 252 skipped)

Question type: Checkbox Question

How often do you walk using sidewalks or multi-use trails?



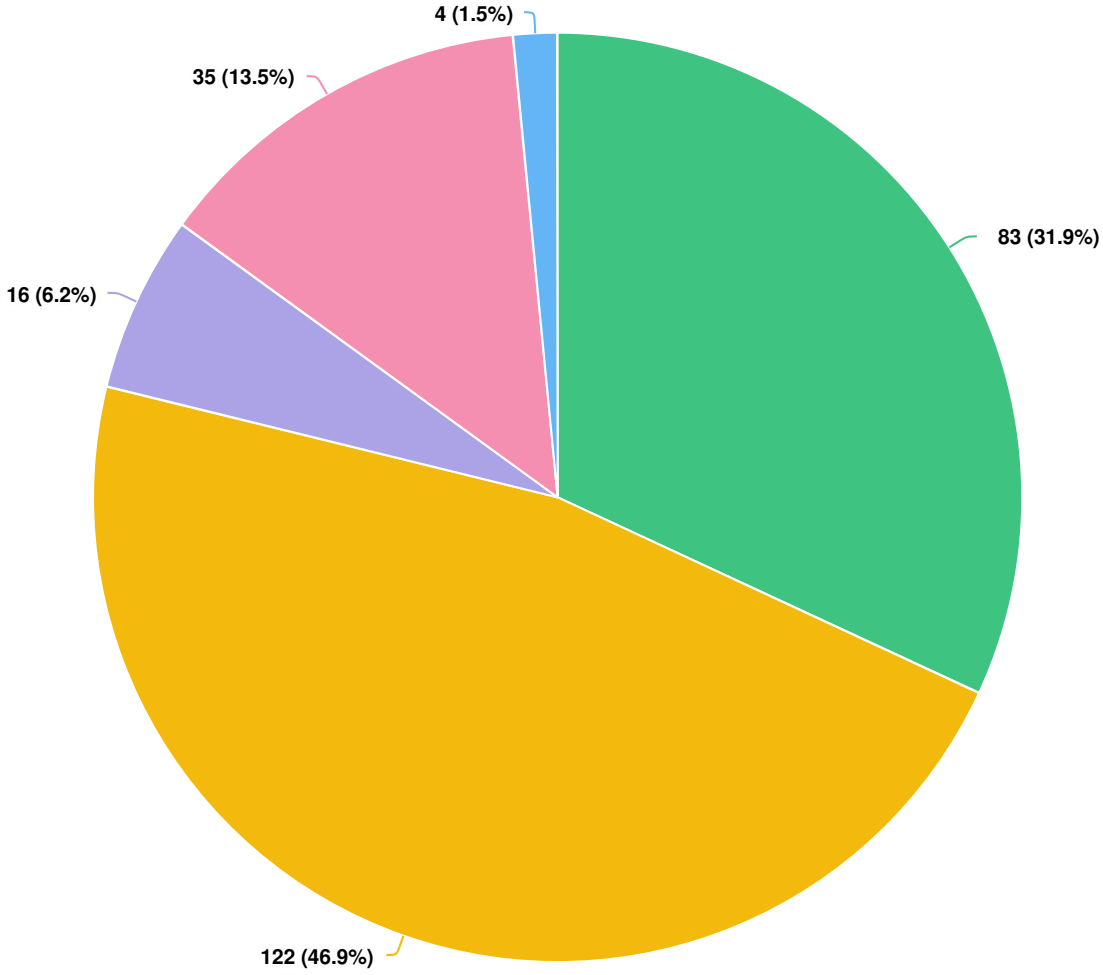
Question options

Every day | A few times a week | About once a week | A few times a month | Rarely | Never

Optional question (267 response(s), 12 skipped)

Question type: Dropdown Question

How safe do you feel while walking on sidewalks or multi-use trails?



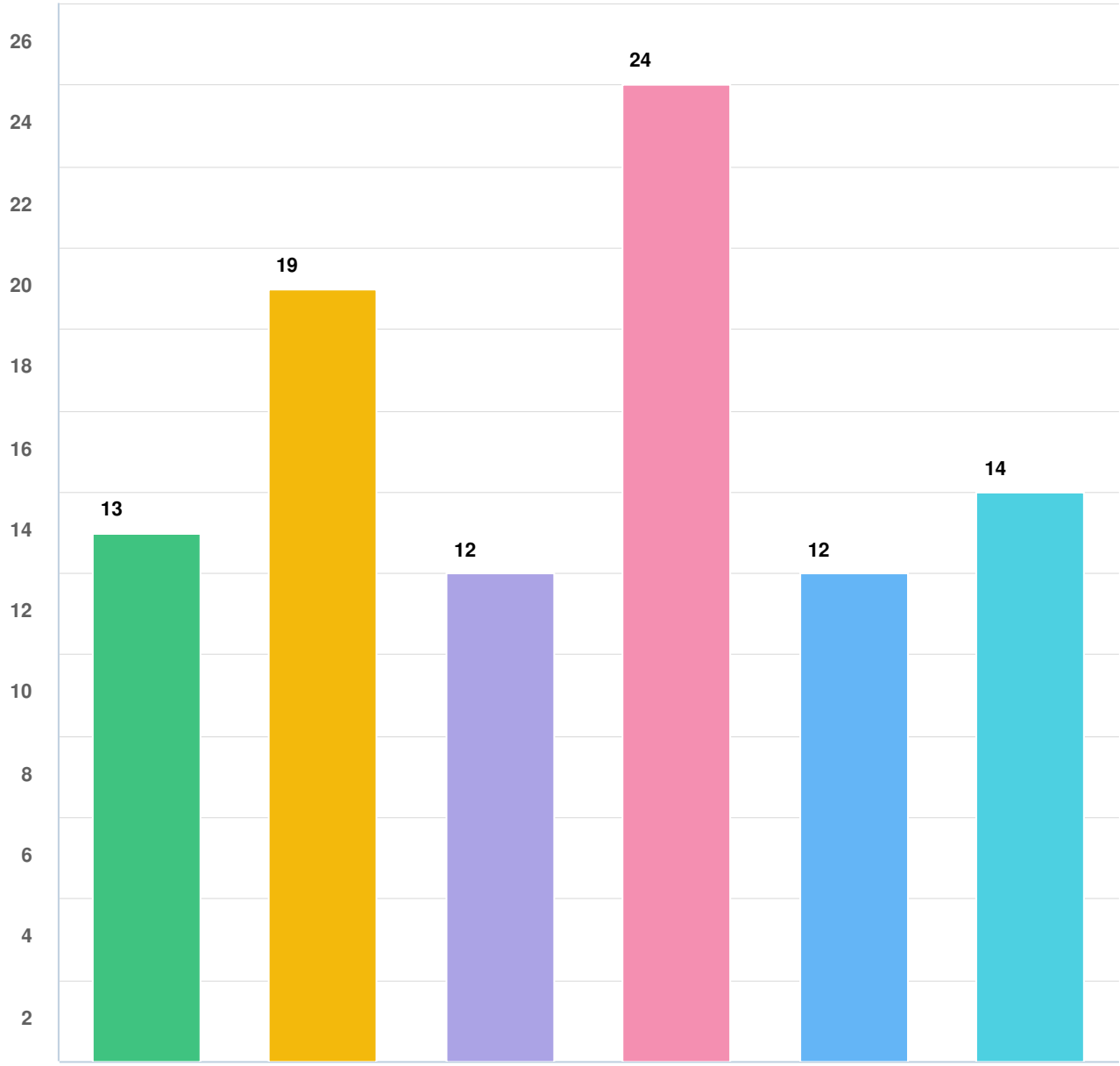
Question options

Very safe | Somewhat safe | Neutral | Somewhat unsafe | Very unsafe

Optional question (260 response(s), 19 skipped)

Question type: Dropdown Question

Select the top reasons you feel somewhat unsafe walking on sidewalks or multi-use trails



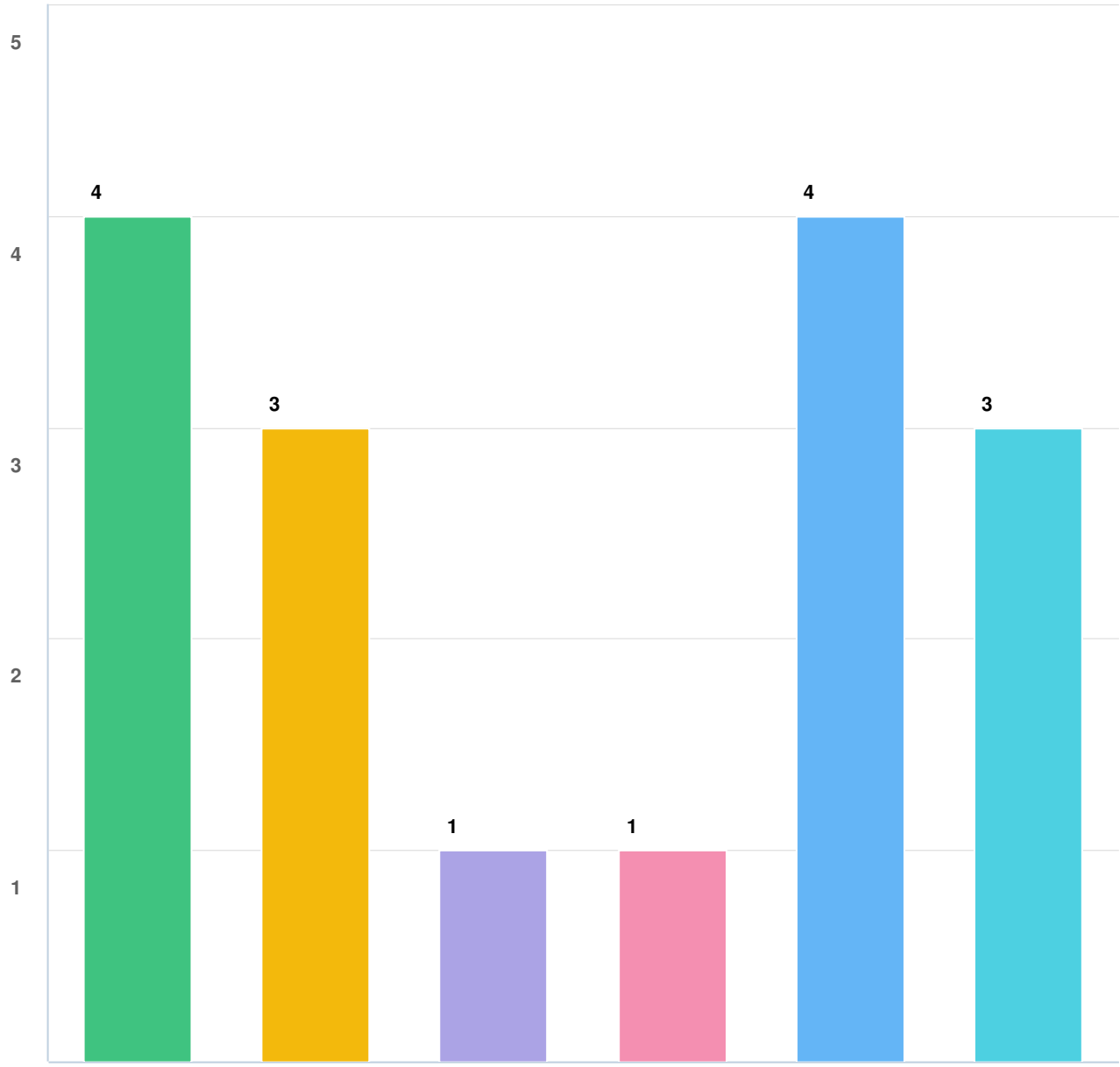
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Other (please specify)

Optional question (35 response(s), 244 skipped)

Question type: Checkbox Question

Select the top reasons you feel very unsafe walking on sidewalks or multi-use trails



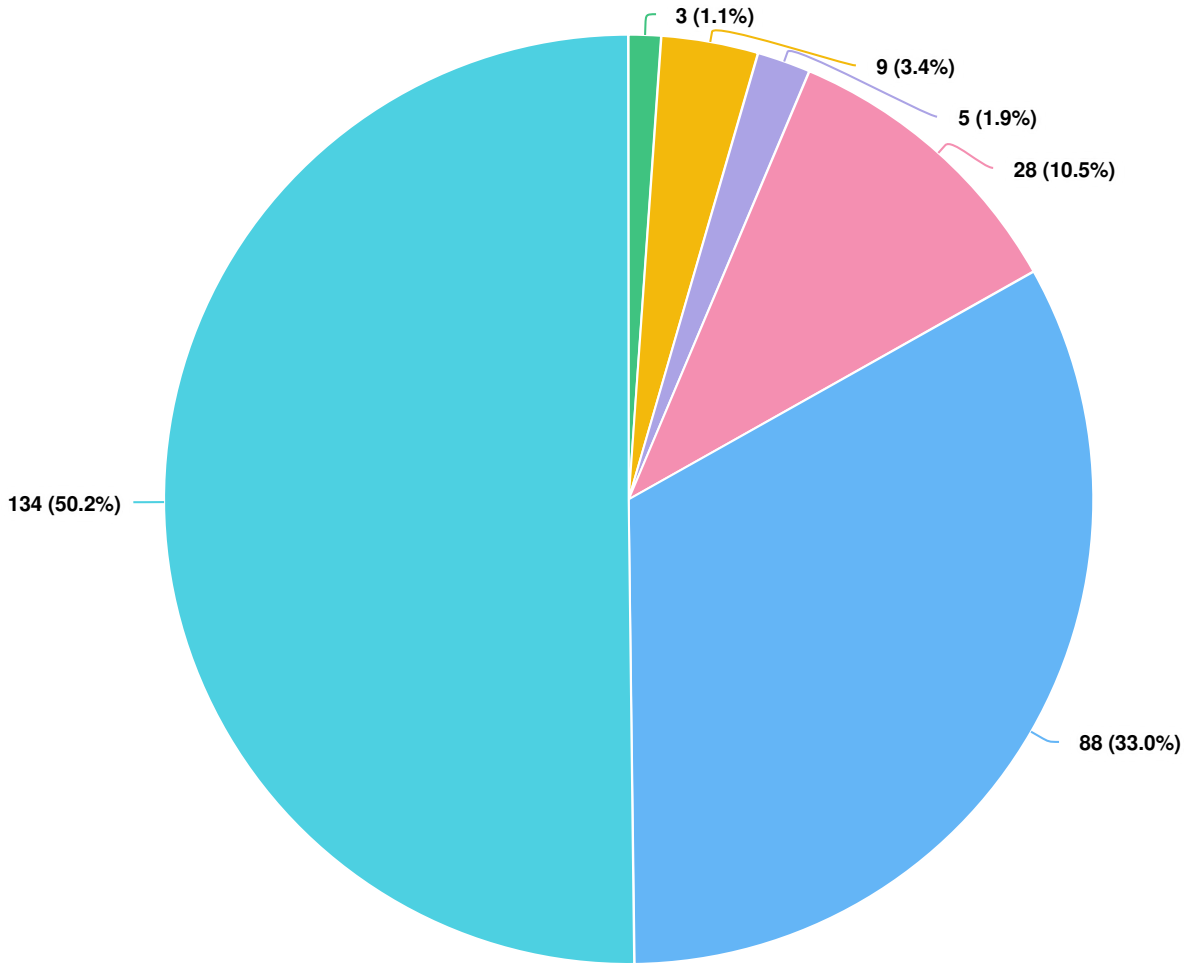
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Other (please specify)

Optional question (4 response(s), 275 skipped)

Question type: Checkbox Question

How often do you ride public transportation?



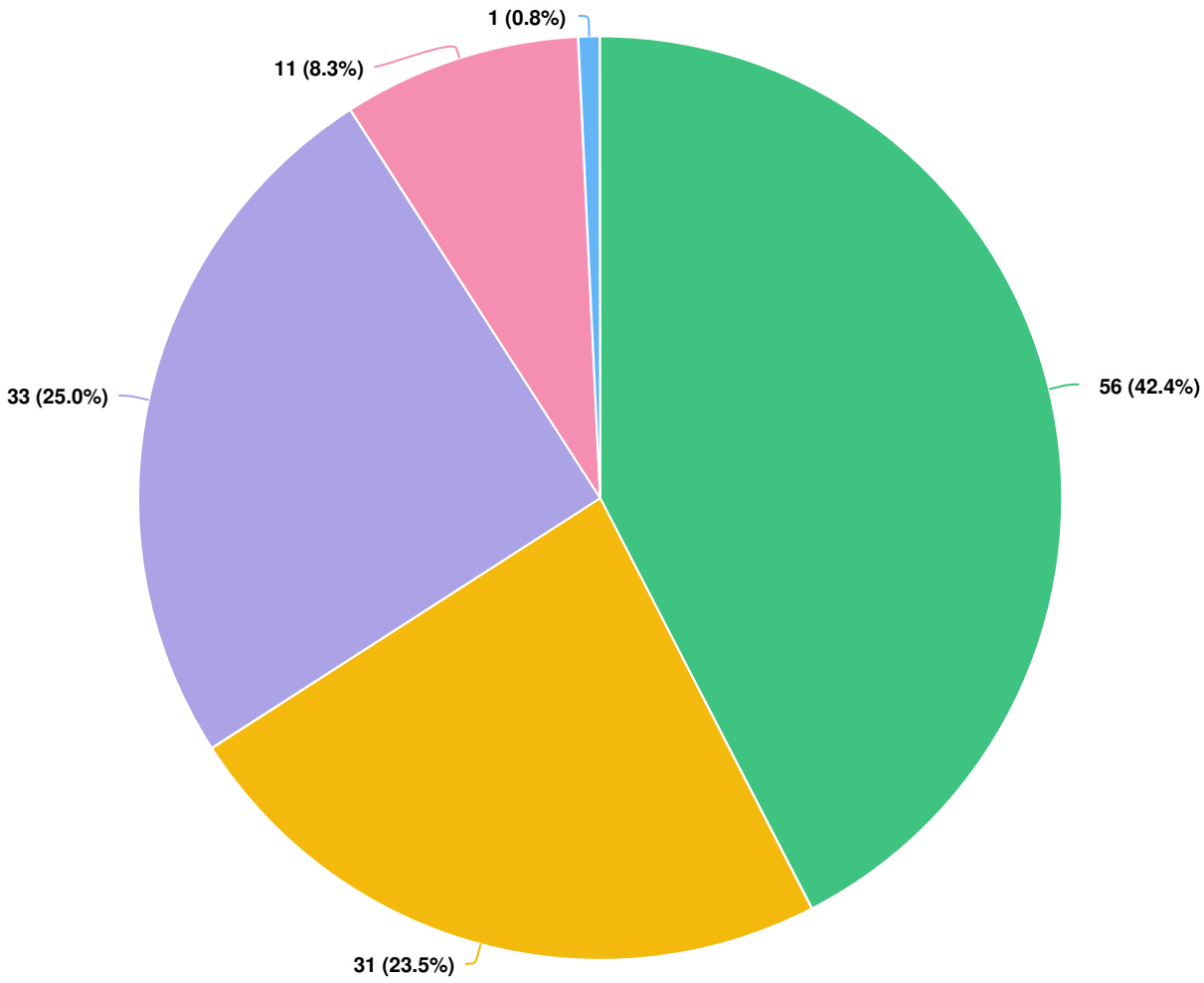
Question options

Every day | A few times a week | About once a week | A few times a month | Rarely | Never

Optional question (267 response(s), 12 skipped)

Question type: Dropdown Question

How safe do you feel using the roads while riding public transportation?



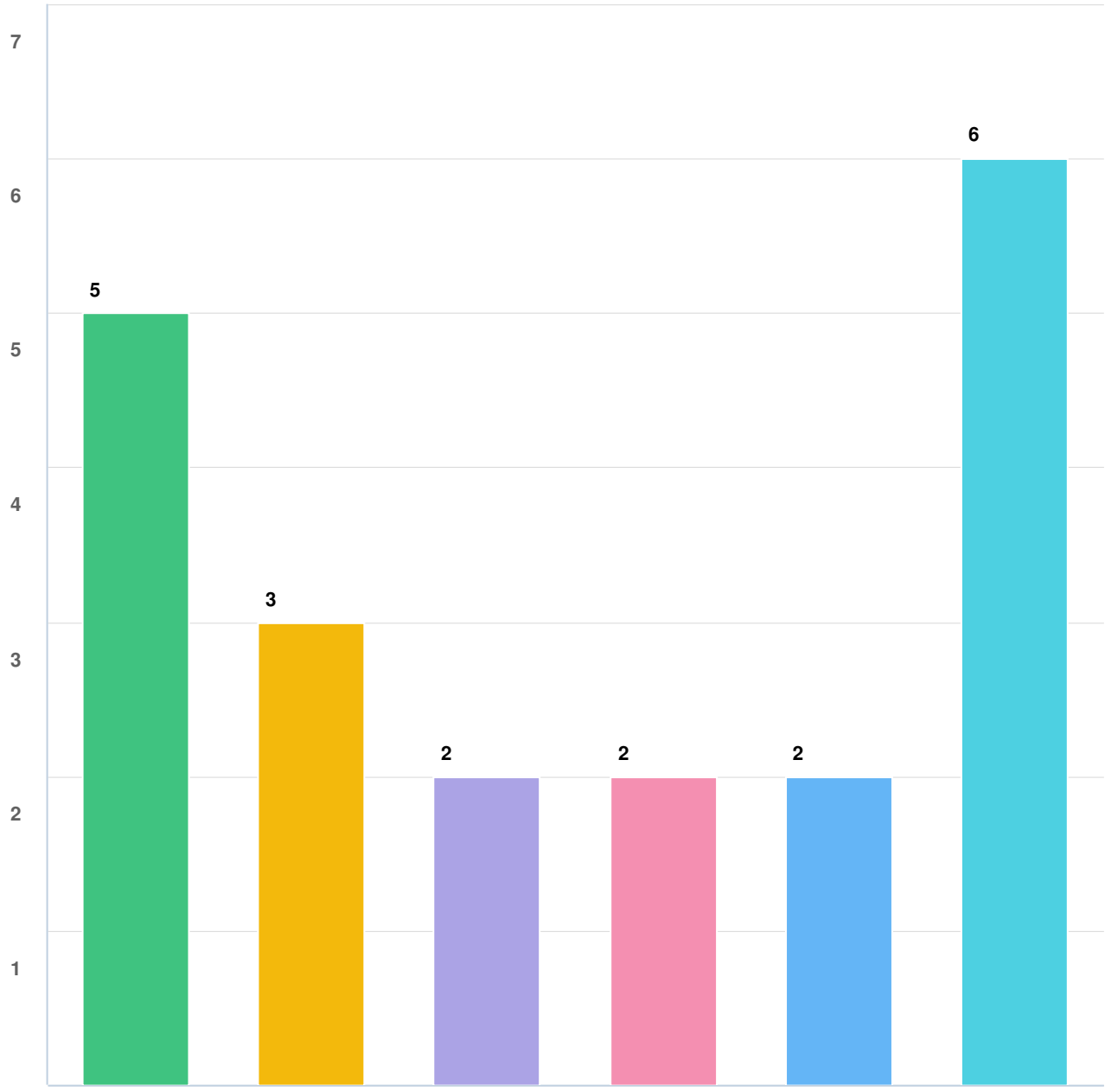
Question options

Very safe | Somewhat safe | Neutral | Somewhat unsafe | Very unsafe

Optional question (132 response(s), 147 skipped)

Question type: Dropdown Question

Select the top reasons you feel somewhat unsafe riding public transportation



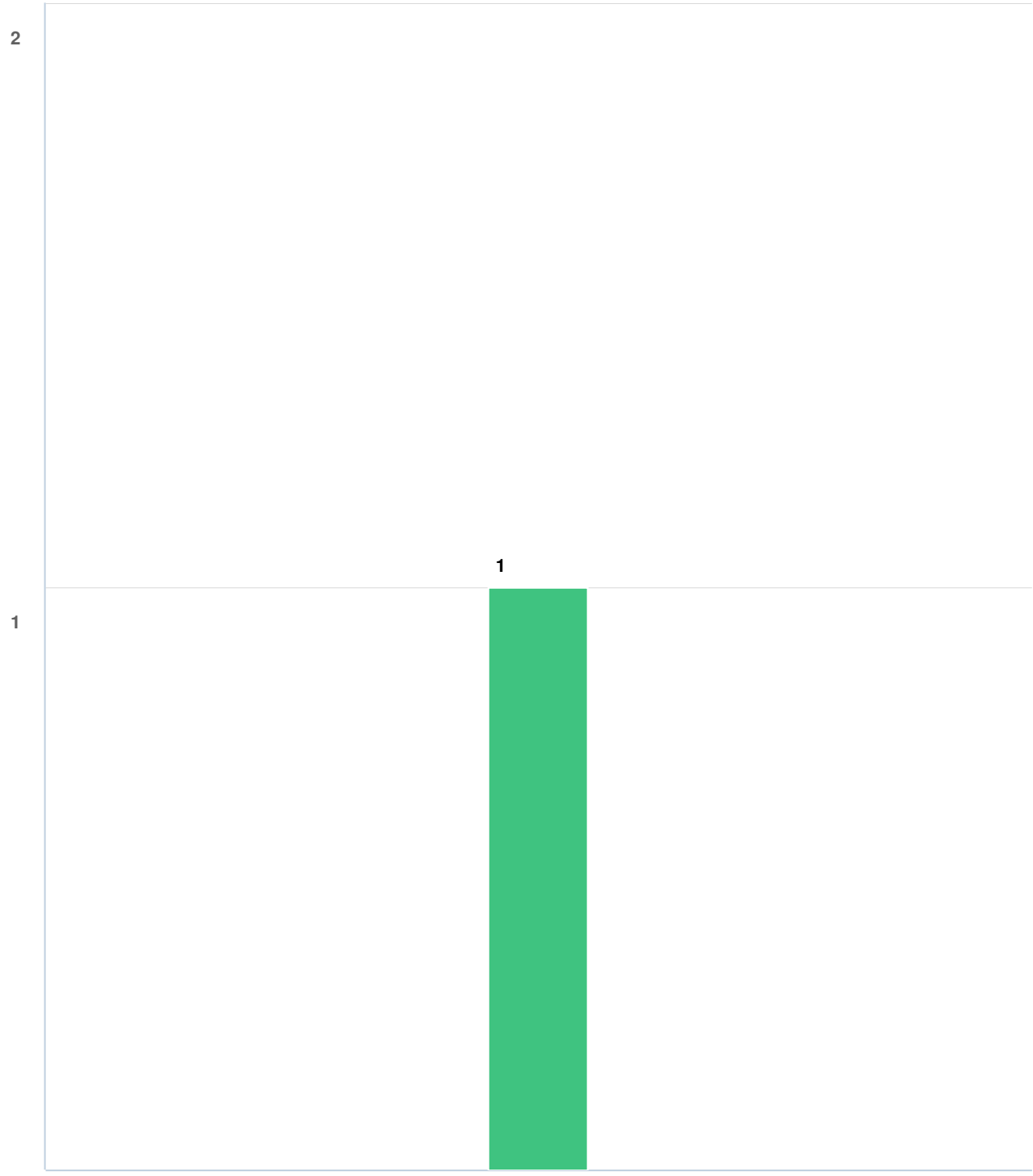
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Other (please specify)

Optional question (10 response(s), 269 skipped)

Question type: Checkbox Question

Select the top reasons you feel very unsafe riding public transportation



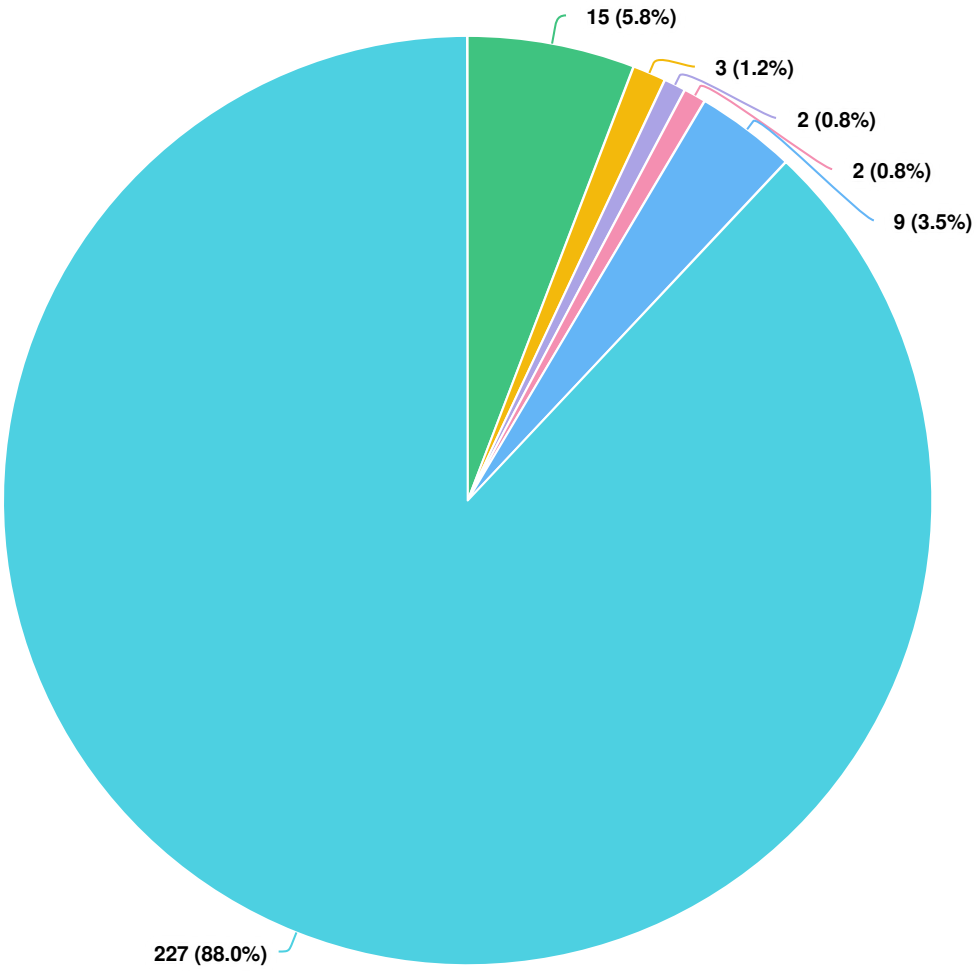
Question options

- Surface condition (e.g. significant cracking, potholes)

Optional question (1 response(s), 278 skipped)

Question type: Checkbox Question

How often do you use a mobility device?



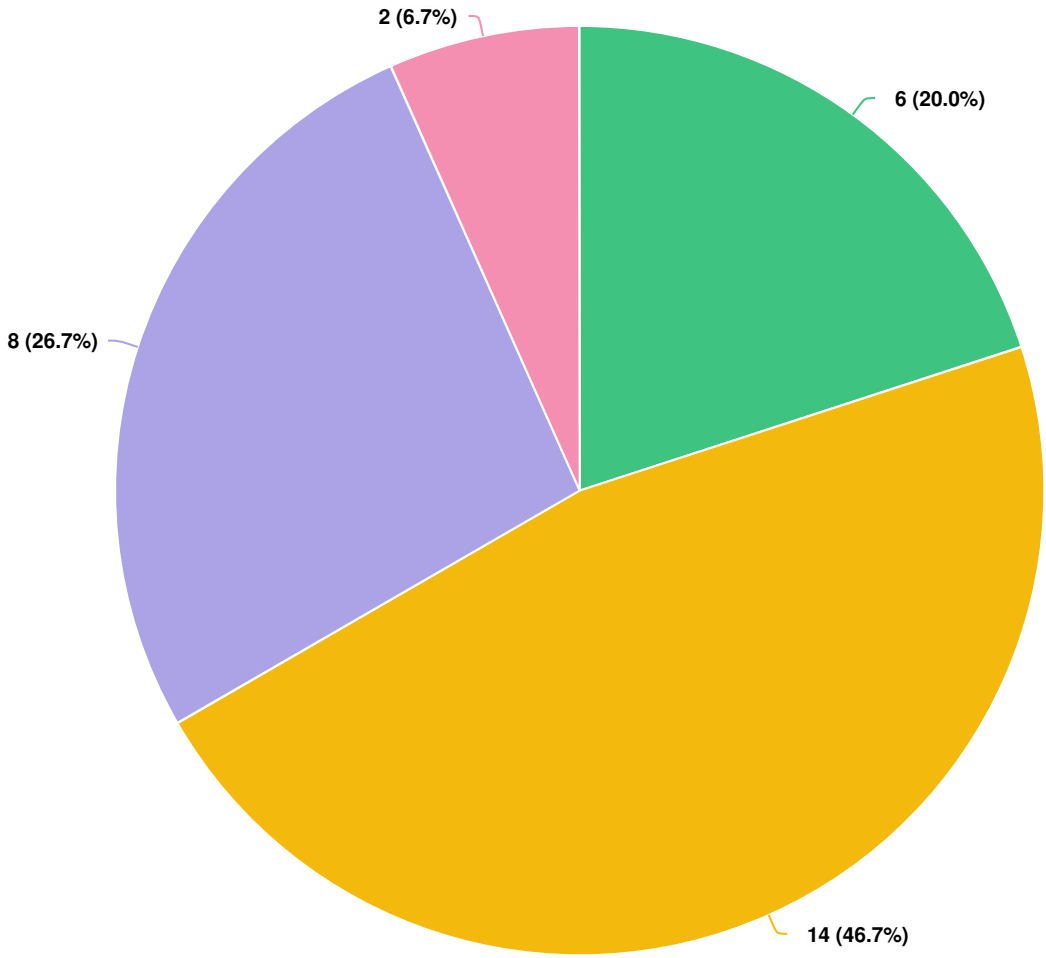
Question options

Every day | A few times a week | About once a week | A few times a month | Rarely | Never

Optional question (258 response(s), 21 skipped)

Question type: Dropdown Question

How safe do you feel using a mobility device on the City's transportation network? (including sidewalks, public transportation etc.)



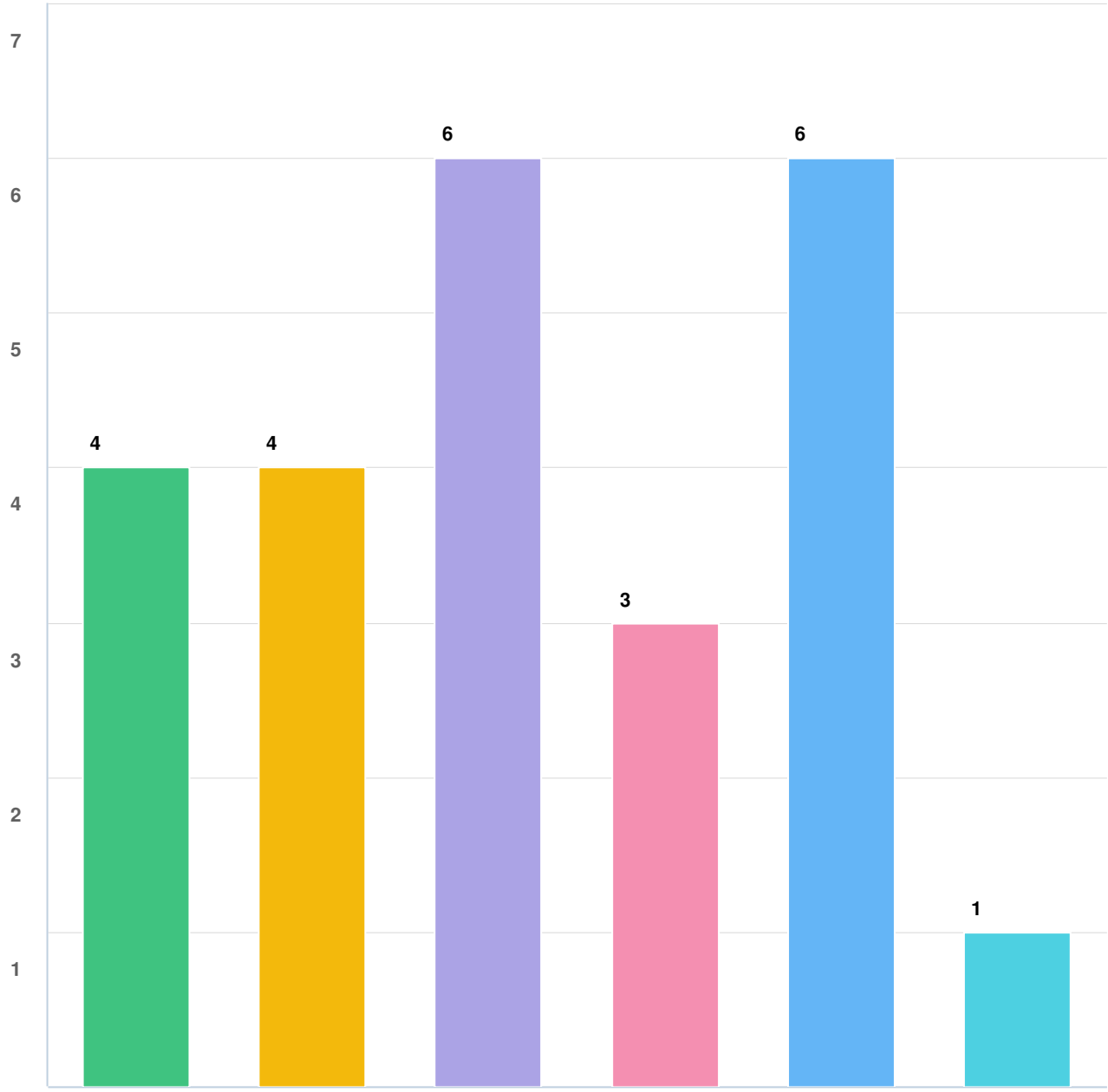
Question options

Somewhat safe Neutral Somewhat unsafe Very unsafe

Optional question (30 response(s), 249 skipped)

Question type: Dropdown Question

Select the top reasons you feel somewhat unsafe using a mobility device



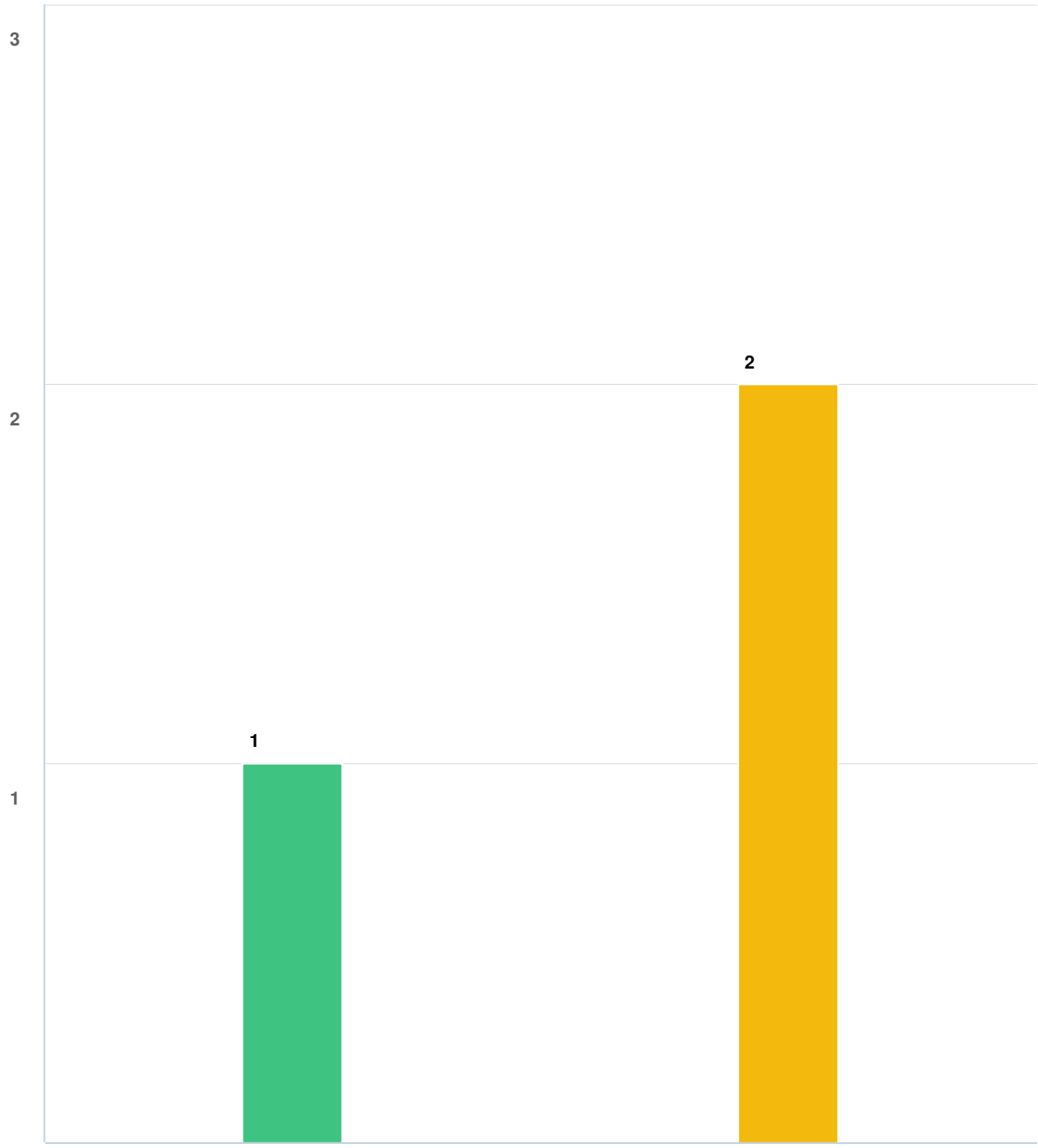
Question options

- Traffic/congestion (e.g. Too many cars, people, or bicycles in regular route etc.)
- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)
- Poor connectivity (e.g. Bike lanes ending abruptly, sidewalks missing, curb cuts not available for mobility devices, roads frequently closed etc.)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)
- Other (please specify)

Optional question (8 response(s), 271 skipped)

Question type: Checkbox Question

Select the top reasons you feel very unsafe using a mobility device



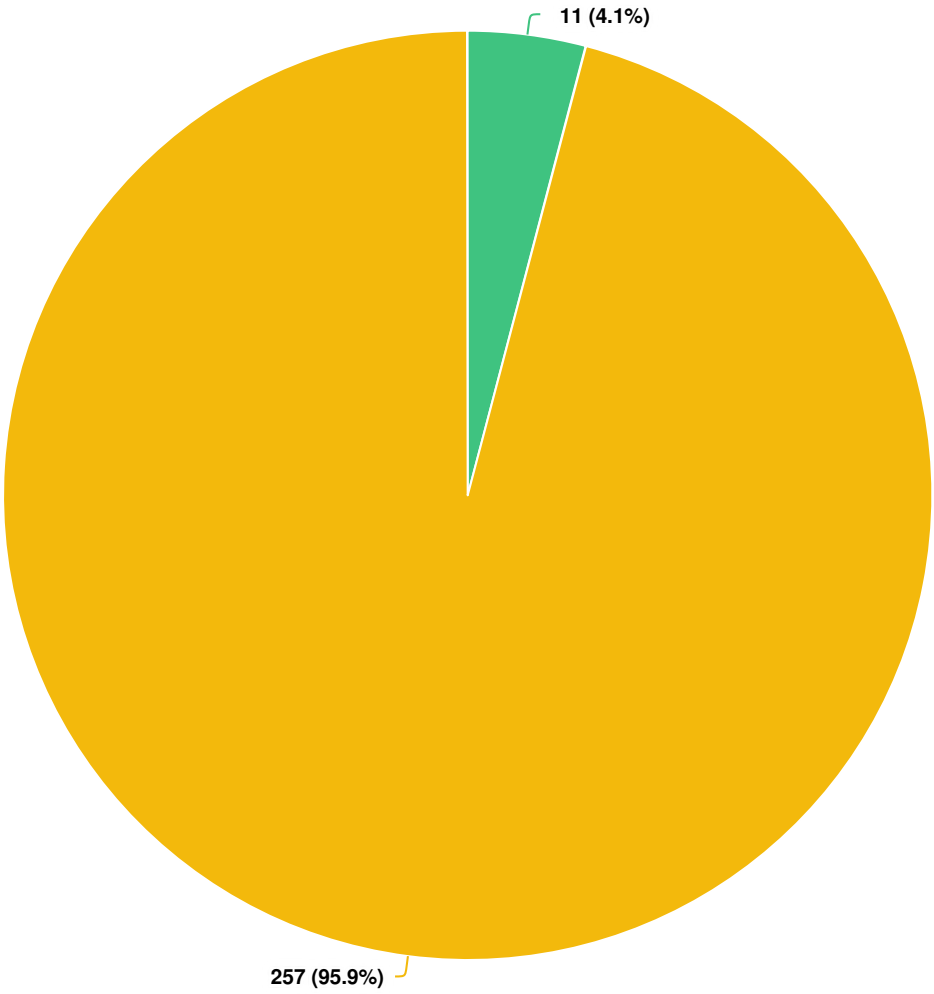
Question options

- Surface condition (e.g. significant cracking, potholes)
- Operational Issue (e.g. snow or ice not cleared, debris frequently not cleared)

Optional question (2 response(s), 277 skipped)

Question type: Checkbox Question

Do you use another mode of transportation?



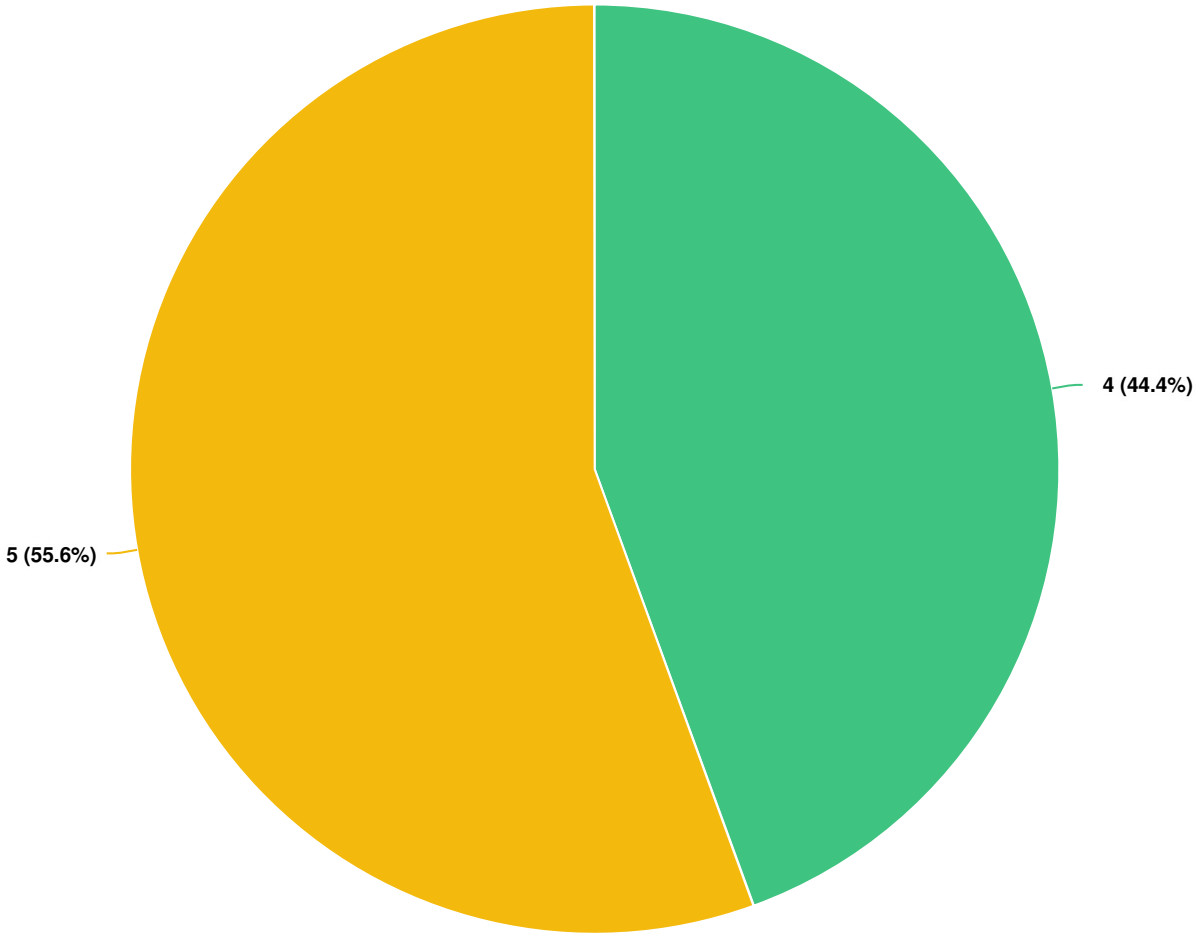
Question options

Yes No

Optional question (268 response(s), 11 skipped)

Question type: Dropdown Question

How often do you use that mode of transportation?



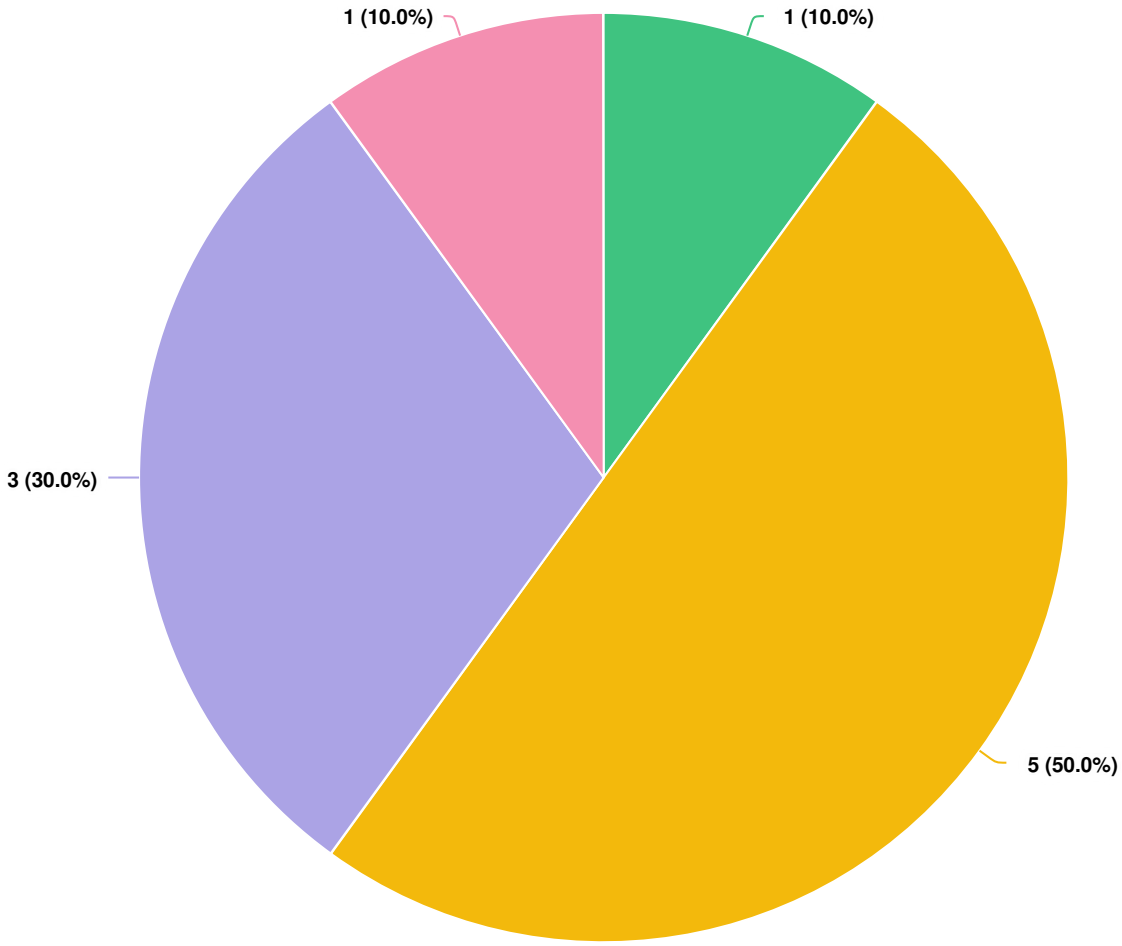
Question options

Every day A few times a week

Optional question (9 response(s), 270 skipped)

Question type: Dropdown Question

How safe do you feel using that mode of transportation on the road network?



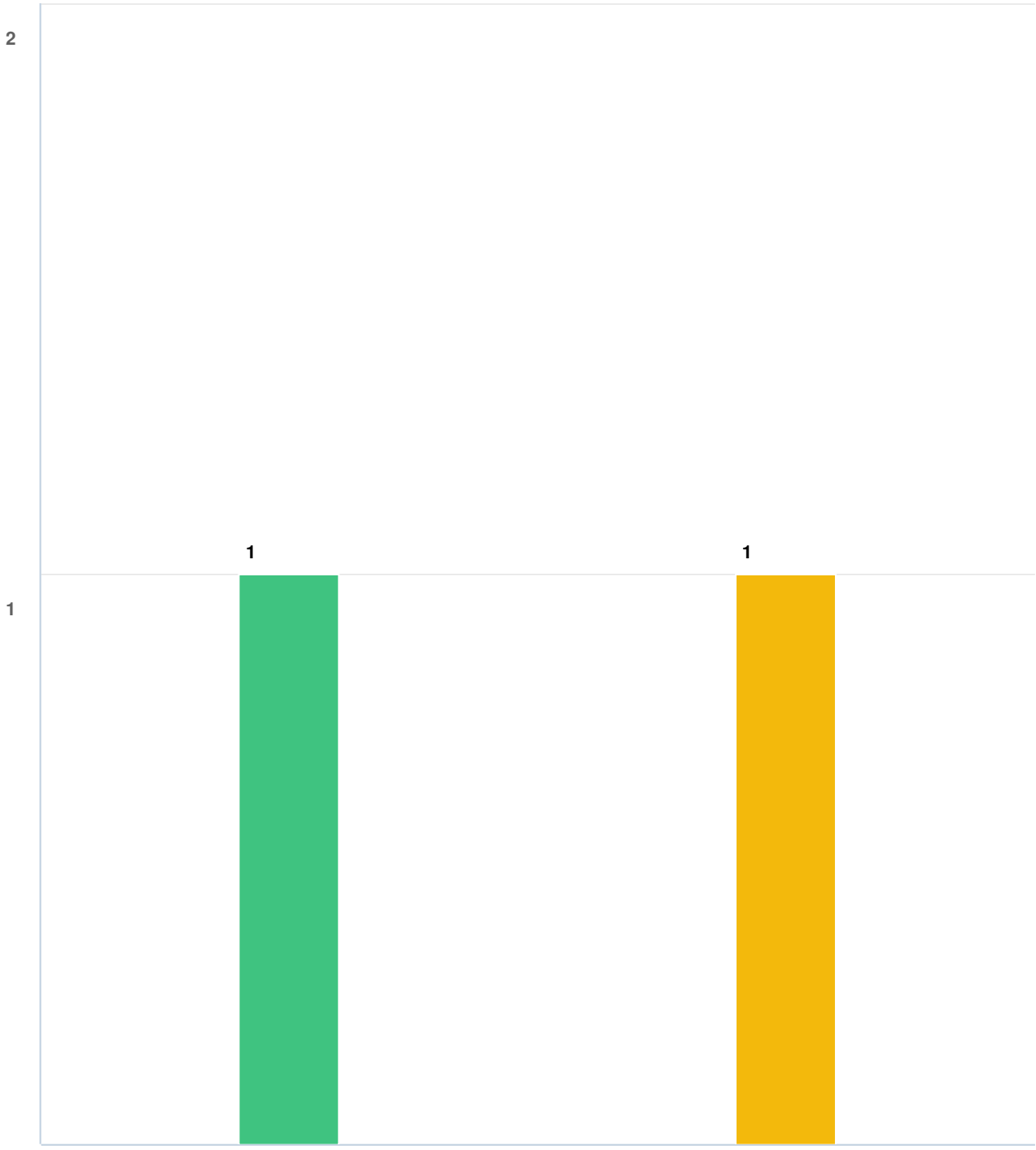
Question options

Very safe Somewhat safe Neutral Somewhat unsafe

Optional question (10 response(s), 269 skipped)

Question type: Dropdown Question

Select the top reasons you feel somewhat unsafe using that mode of transportation



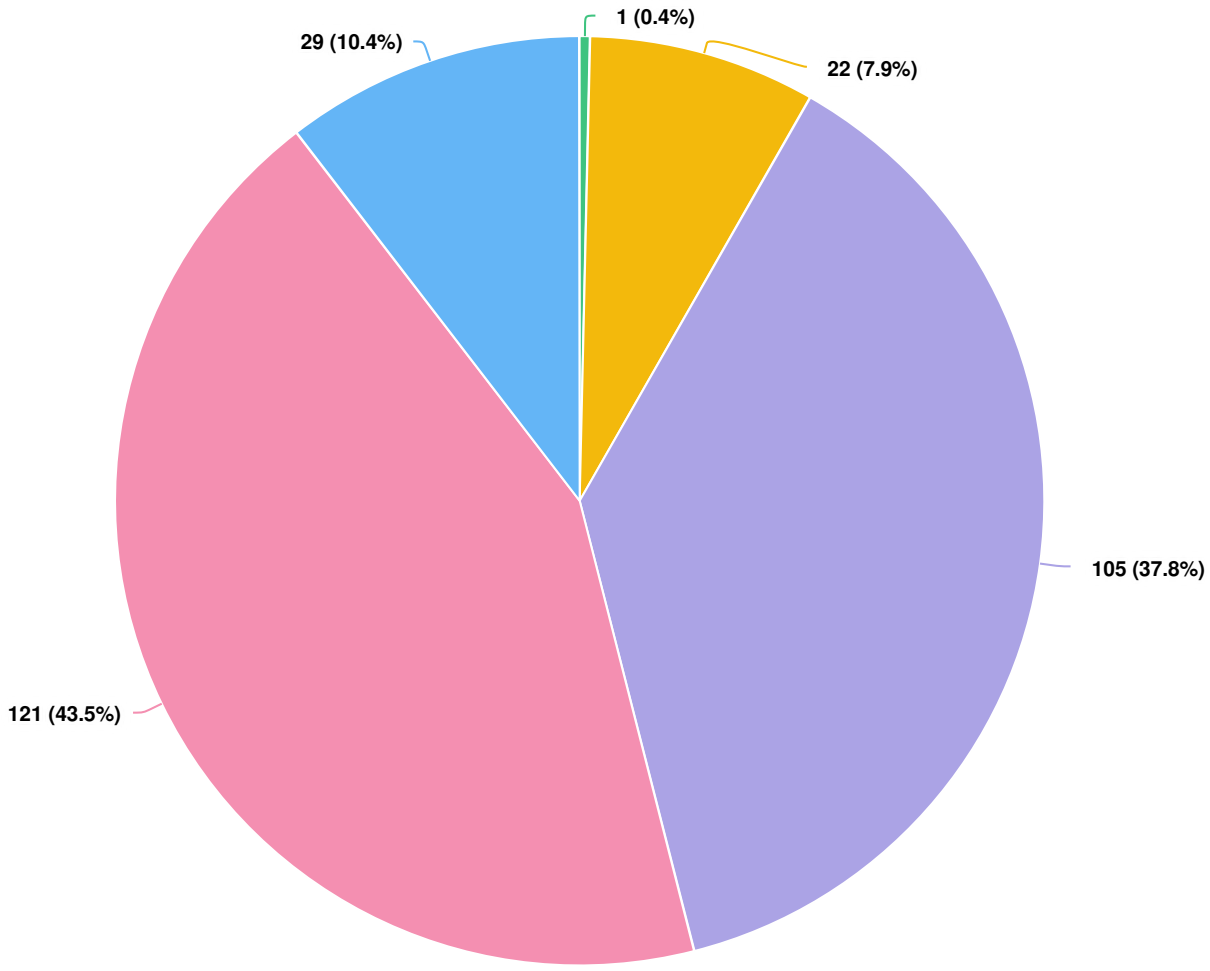
Question options

- Infrastructure Design (e.g. not enough safety features or separation, poor drainage, steep slope, slippery when wet etc.)
- Surface condition (e.g. significant cracking, potholes)

Optional question (1 response(s), 278 skipped)

Question type: Checkbox Question

Based on the images above, how would you rate the surface condition (quality) of the roads in Hamilton?



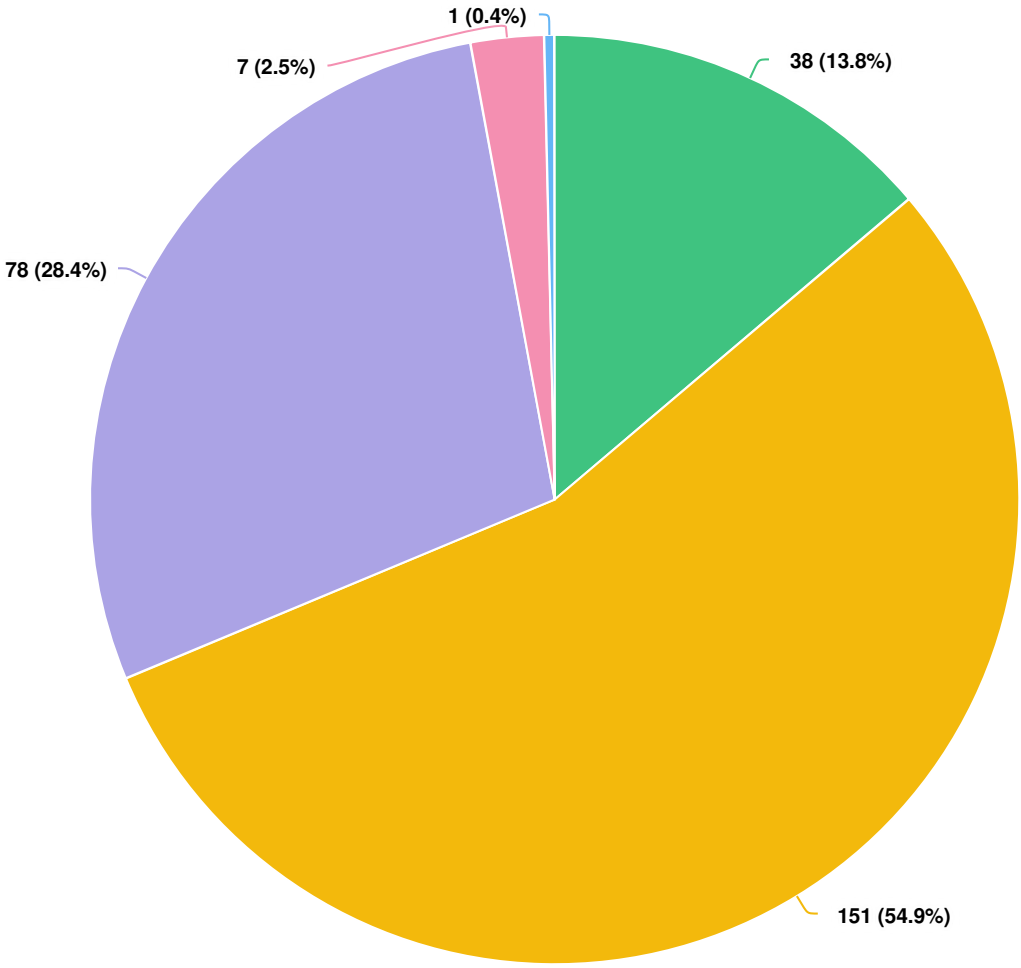
Question options

Very Good Good Fair Poor Very poor

Optional question (278 response(s), 1 skipped)

Question type: Dropdown Question

Based on the images above, what minimum surface condition (quality) of the roads would you like to see?



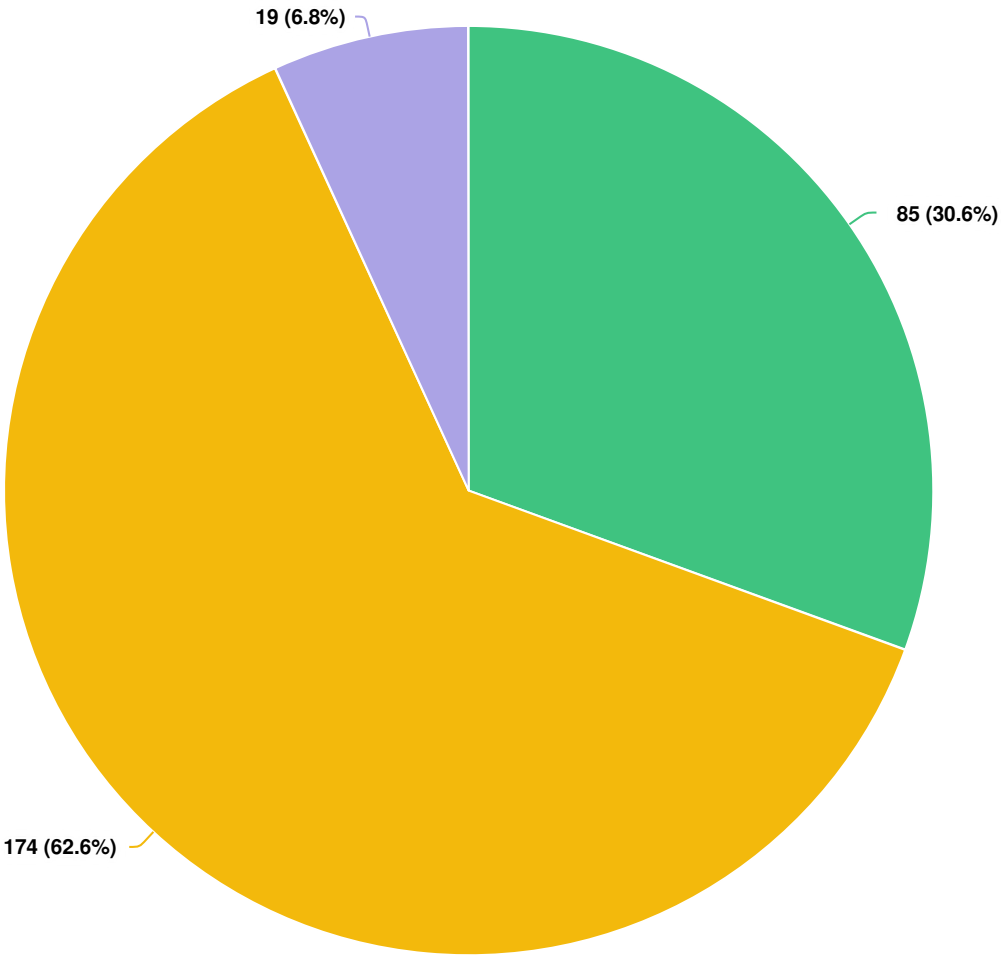
Question options

Very Good Good Fair Poor Very Poor

Optional question (275 response(s), 4 skipped)

Question type: Dropdown Question

Based on the images above, how would you rate the surface condition (quality) of the sidewalks in Hamilton?



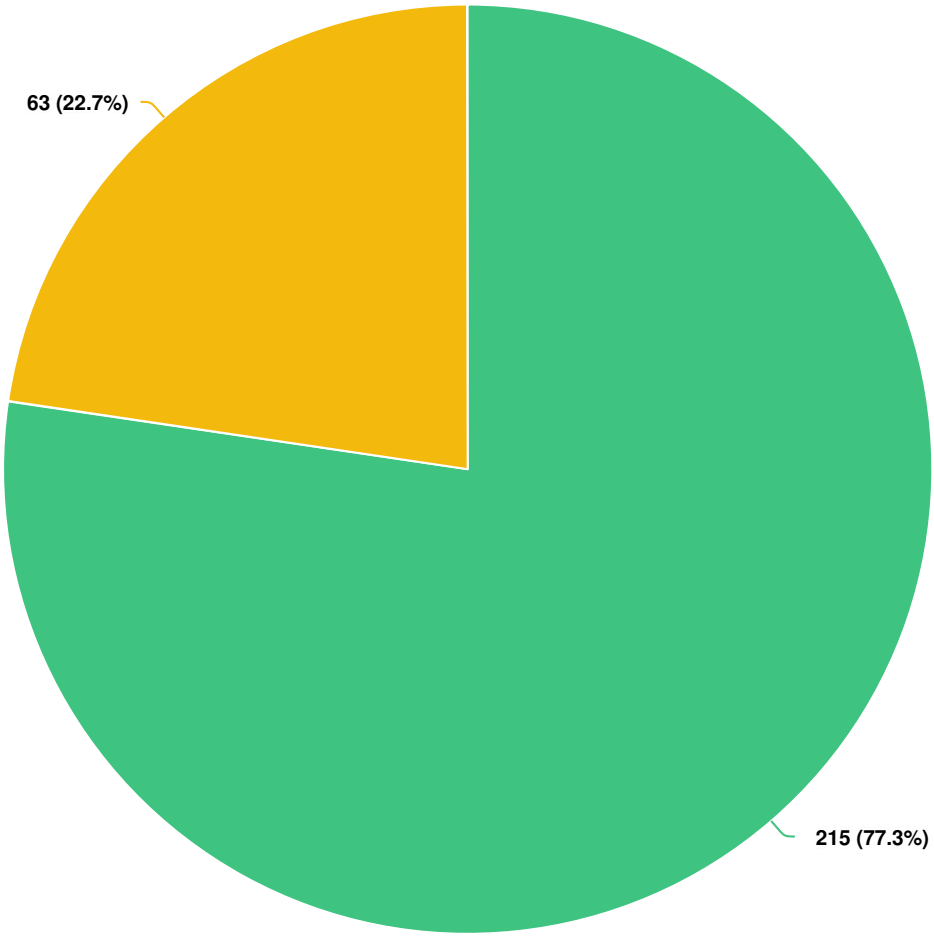
Question options

Good Fair Poor

Optional question (278 response(s), 1 skipped)

Question type: Dropdown Question

Based on the images above, what minimum surface condition (quality) of the sidewalks would you like to see?



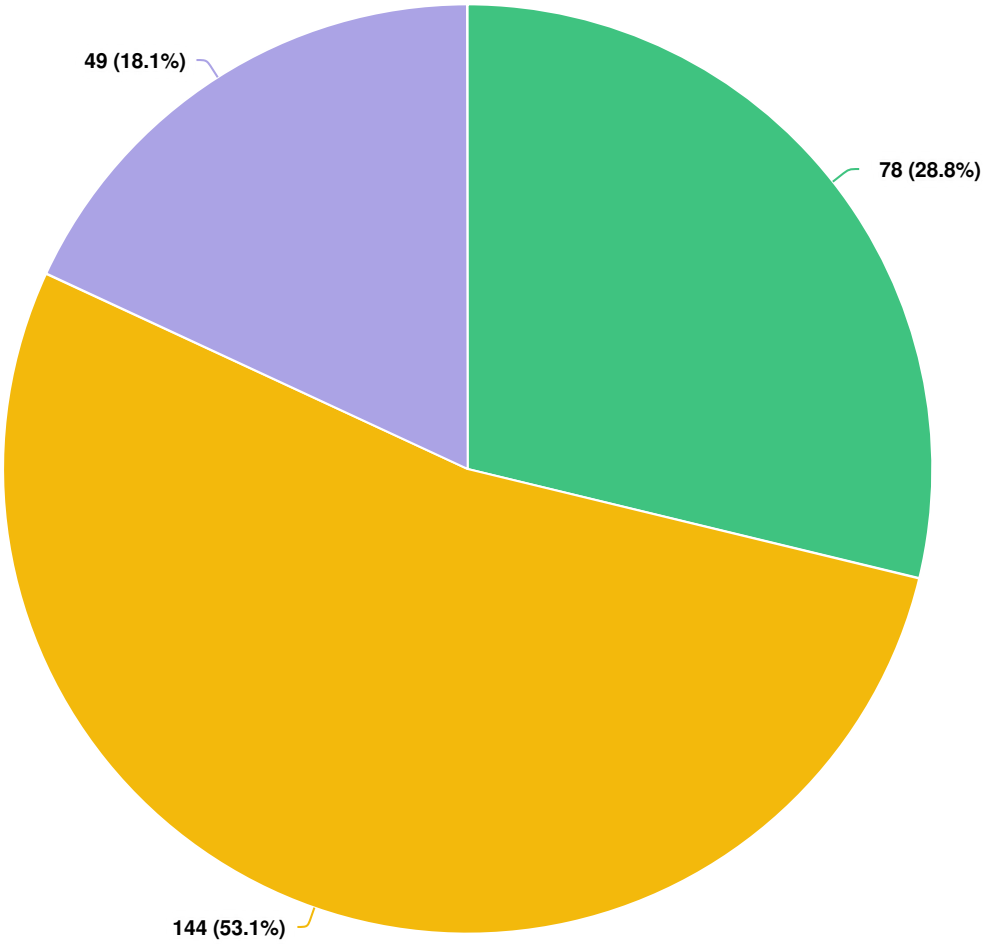
Question options

Good Fair

Optional question (278 response(s), 1 skipped)

Question type: Dropdown Question

Based on the images above, how would you rate the surface condition (quality) of the bike lanes in Hamilton?



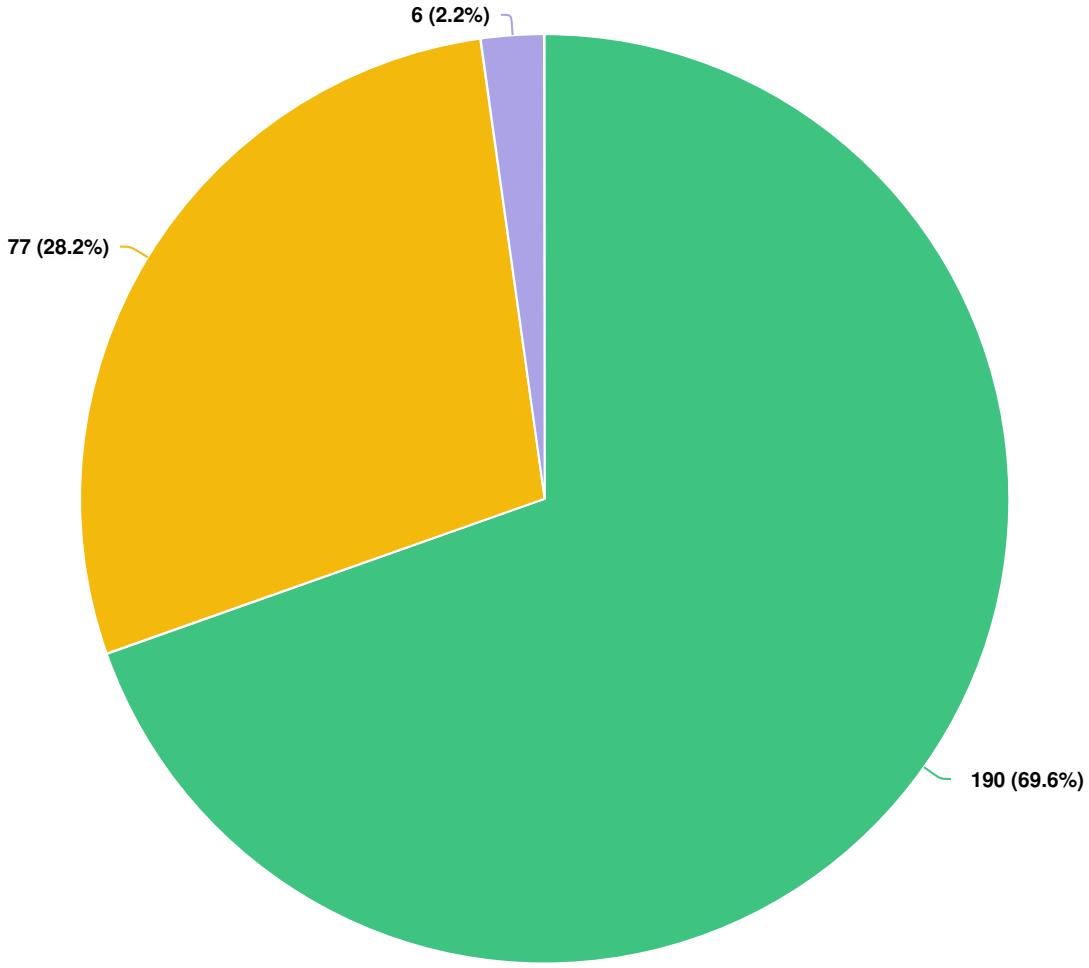
Question options

Good Fair Poor

Optional question (271 response(s), 8 skipped)

Question type: Dropdown Question

Based on the images above, what minimum surface condition (quality) of the bike lanes would you like to see?



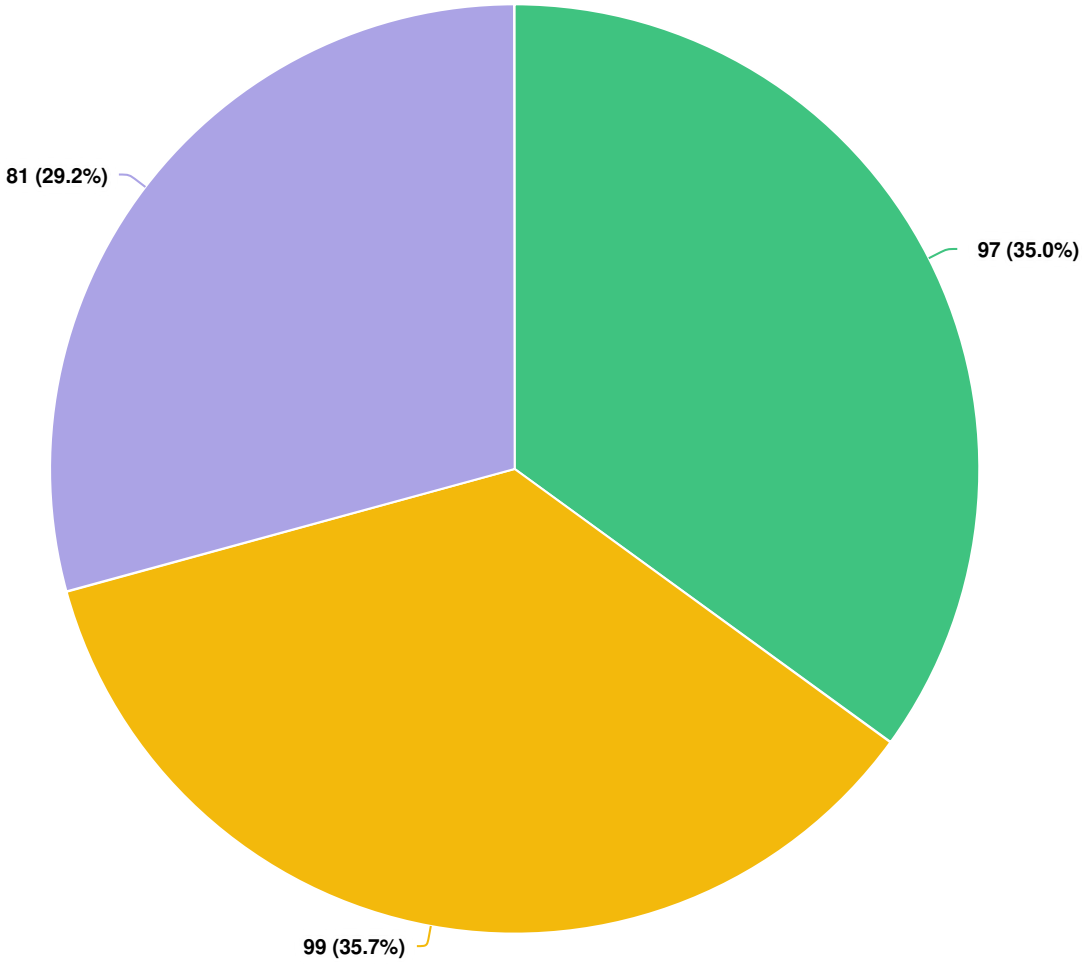
Question options

Good Fair Poor

Optional question (273 response(s), 6 skipped)

Question type: Dropdown Question

How do you feel about traffic or congestion in Hamilton?



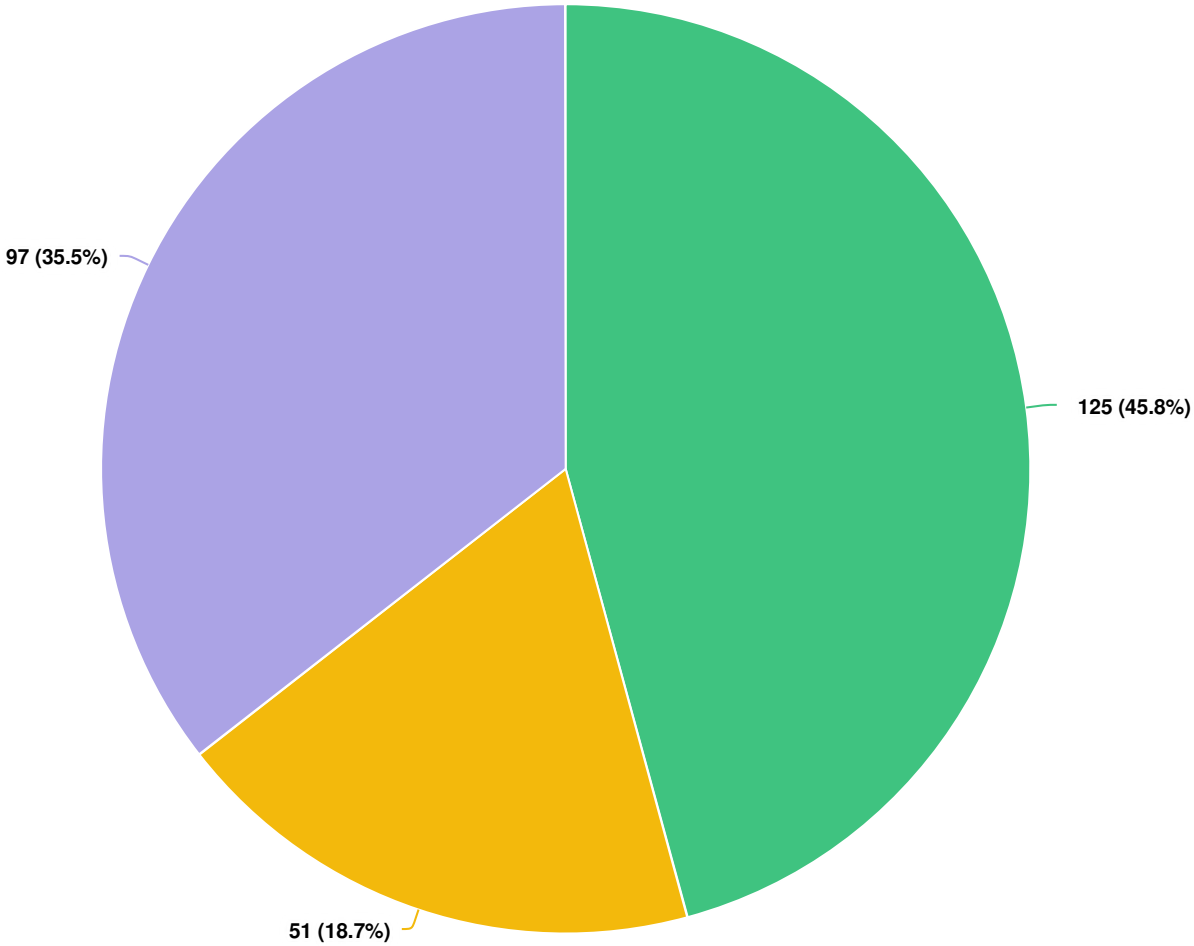
Question options

Traffic levels are acceptable
Neutral
Traffic levels are unacceptable

Optional question (277 response(s), 2 skipped)

Question type: Dropdown Question

How is your commute affected if one of the escarpment access routes is closed due to construction or a collision?



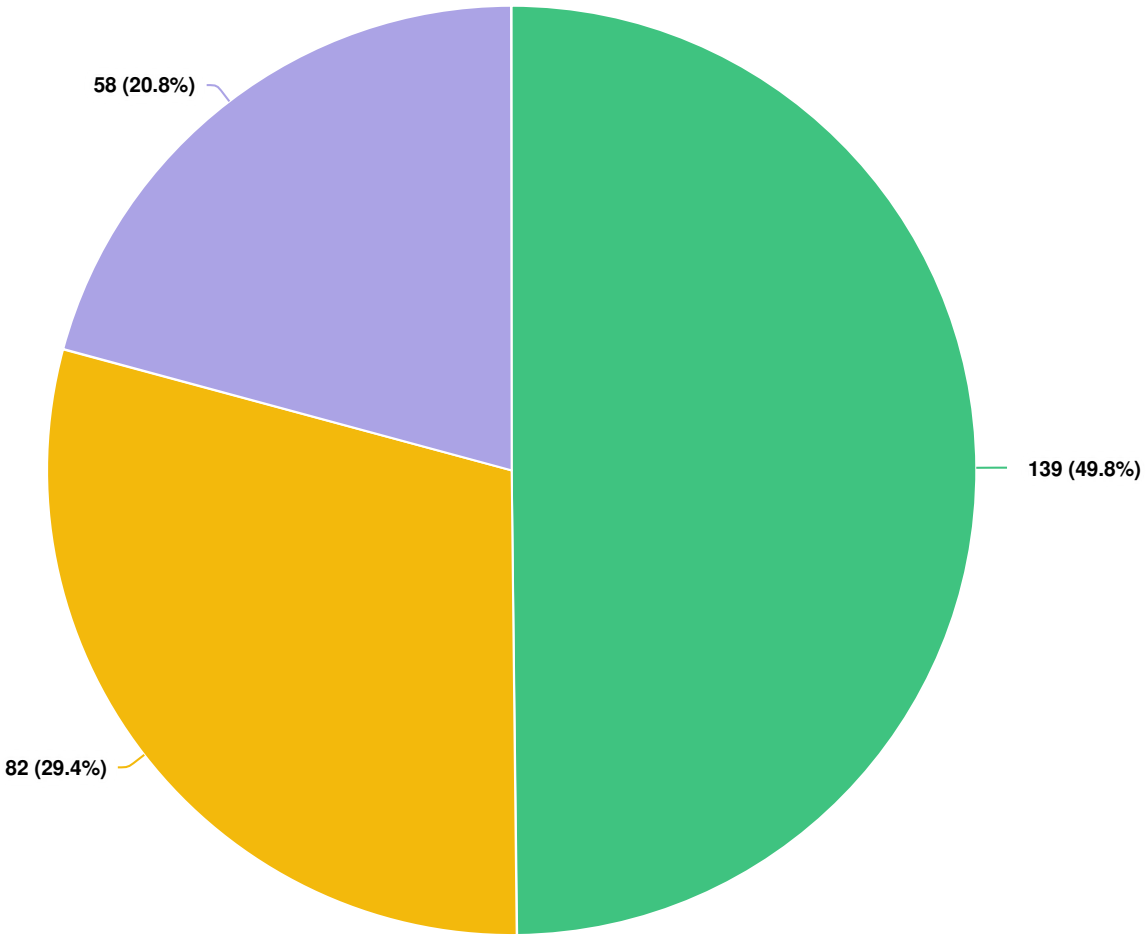
Question options

- My commute is not affected by escarpment access closures.
- Neutral
- My commute is affected by escarpment access closures.

Optional question (273 response(s), 6 skipped)

Question type: Dropdown Question

When road closures occur for maintenance or construction work, do you think the City provides ample notification (e.g. signage, updates through local media) to allow you to find alternate routes?



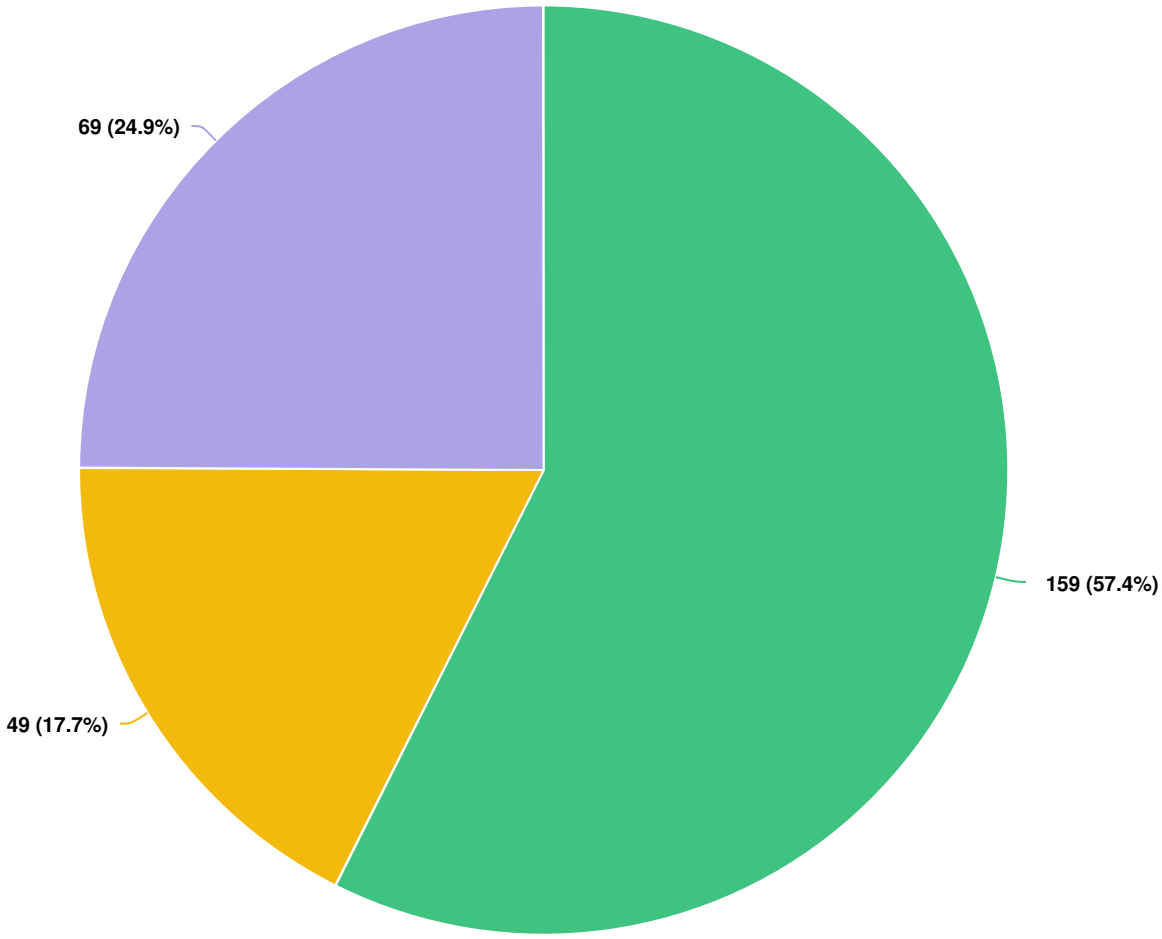
Question options

Yes, I think there is ample notice of road work. Neutral No, I do not think there is ample notice of road work.

Optional question (279 response(s), 0 skipped)

Question type: Dropdown Question

During a winter storm with at least 5cm of snow, do you think roads are plowed in a reasonable amount of time?



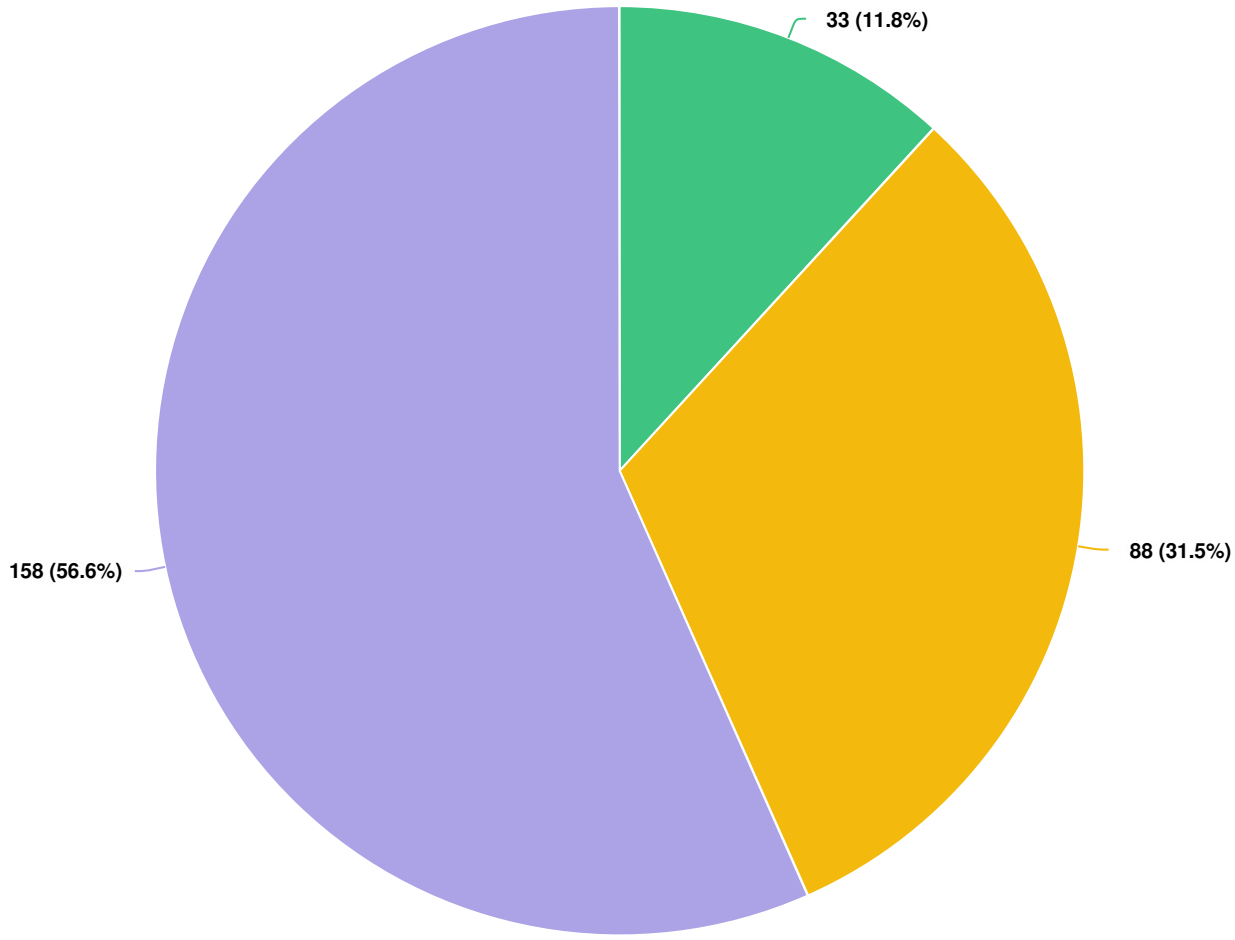
Question options

- Yes, I think the roads are plowed in a reasonable amount of time.
- Neutral
- No, I do not think the roads are plowed in a reasonable amount of time.

Optional question (277 response(s), 2 skipped)

Question type: Dropdown Question

Do you think potholes are fixed in a timely manner?



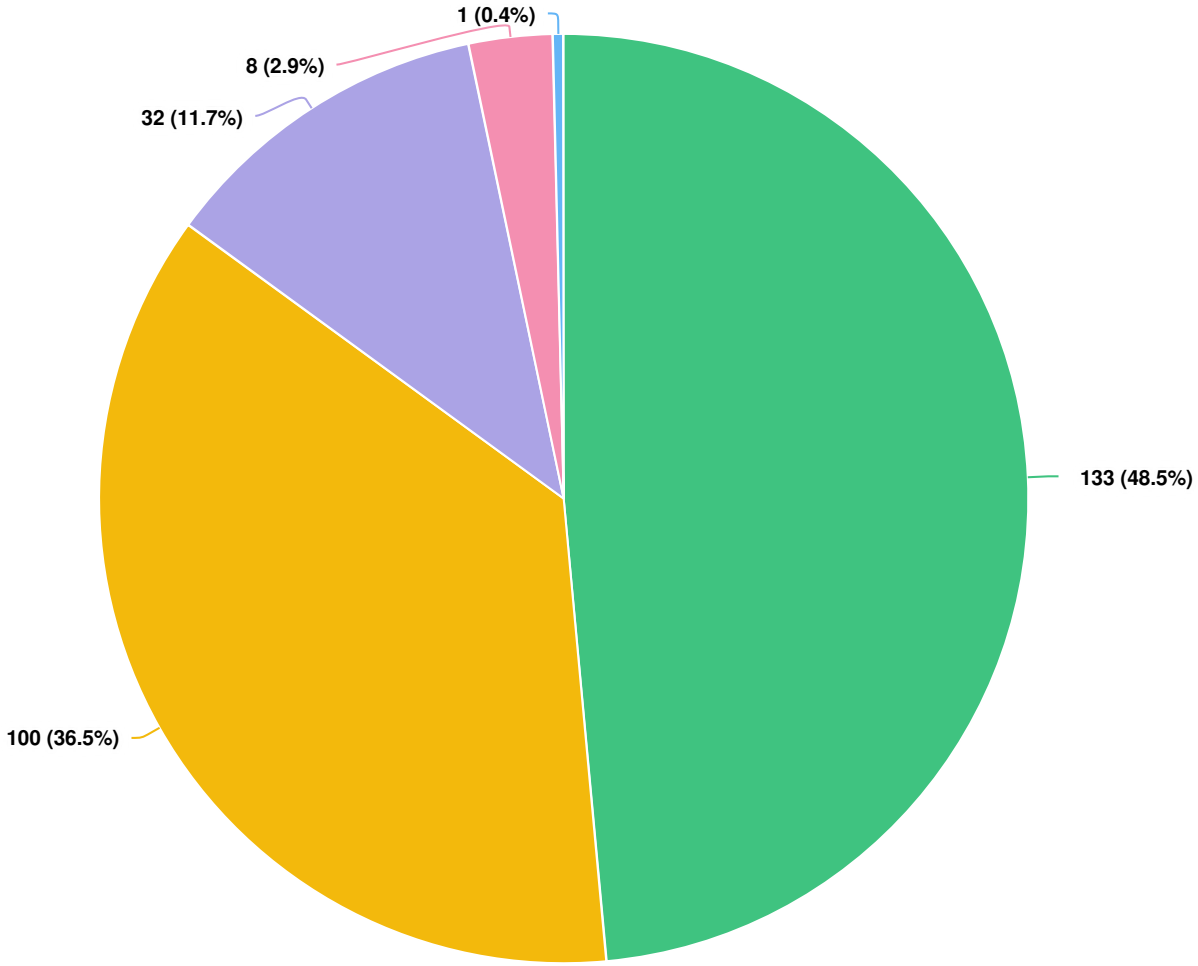
Question options

Yes, I think potholes are fixed in a timely manner. Neutral No, I do not think potholes are fixed in a timely manner

Optional question (279 response(s), 0 skipped)

Question type: Dropdown Question

Do you believe Hamilton's bridges and culverts are generally safe to travel over?



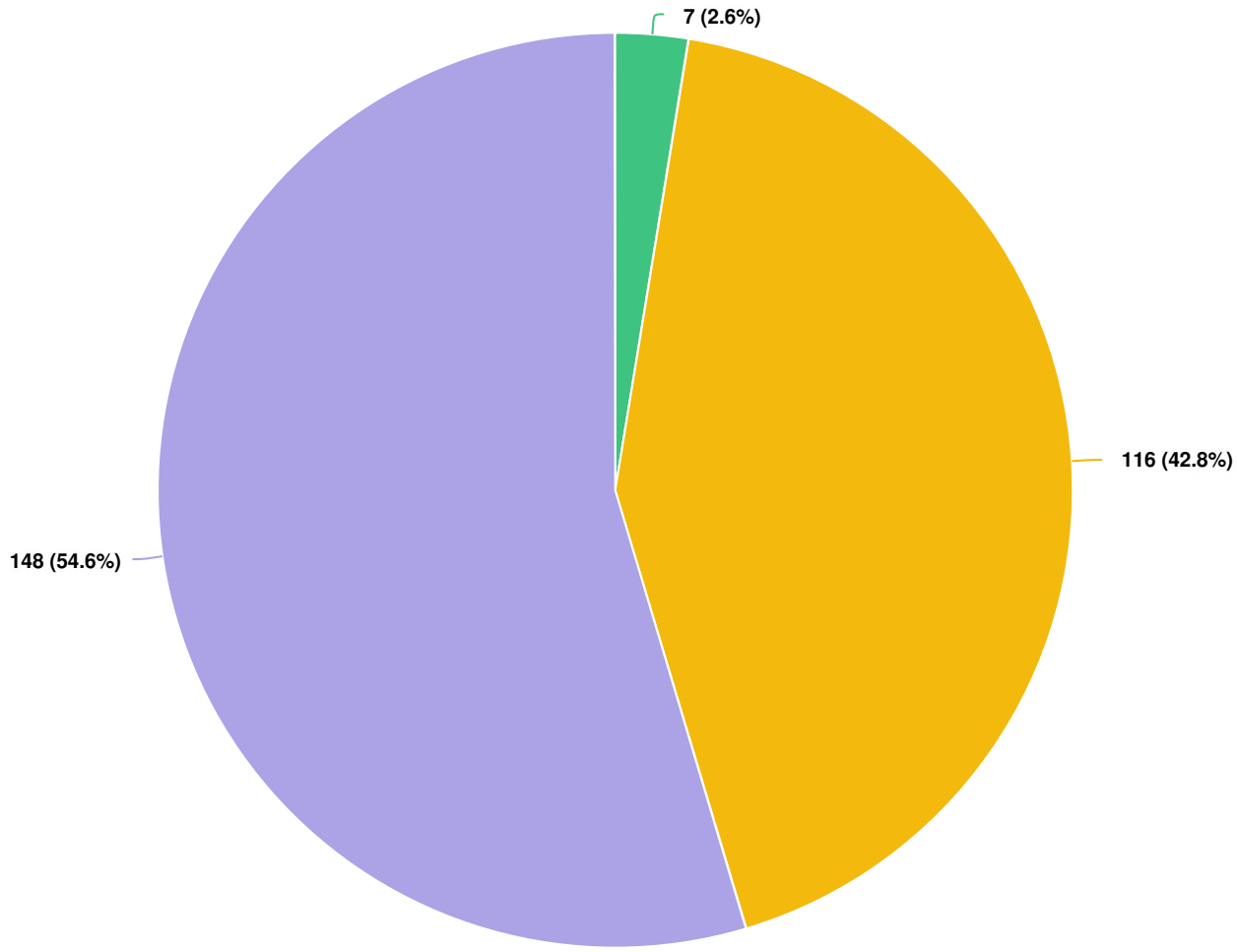
Question options

Very safe | Somewhat safe | Neutral | Somewhat Unsafe | Very Unsafe

Optional question (274 response(s), 5 skipped)

Question type: Dropdown Question

When traveling over the bridges and culverts in Hamilton do you feel they are generally in good condition?



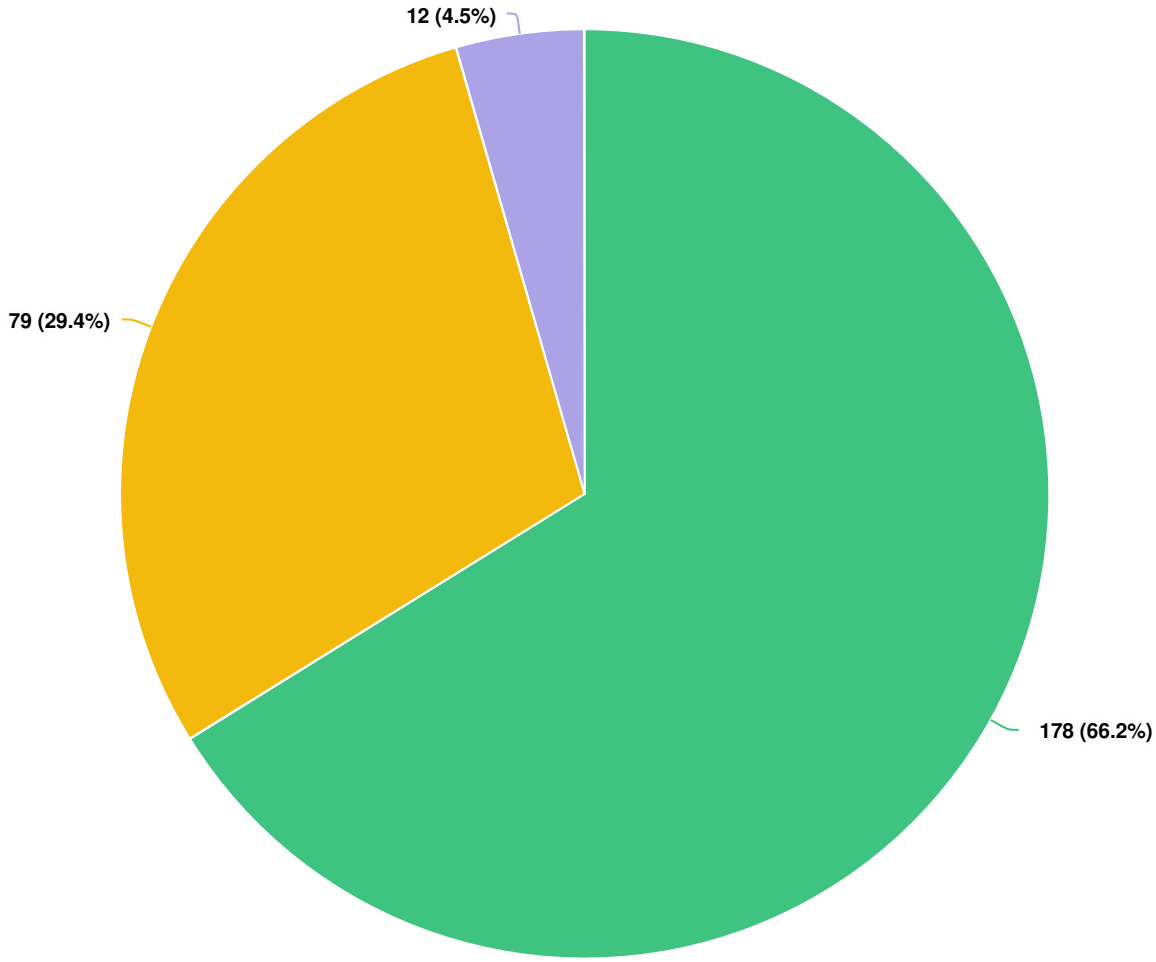
Question options

Poor Fair Good

Optional question (271 response(s), 8 skipped)

Question type: Dropdown Question

When traveling over the bridges and culverts in Hamilton do you feel there are traffic impacts leading up to the bridge?



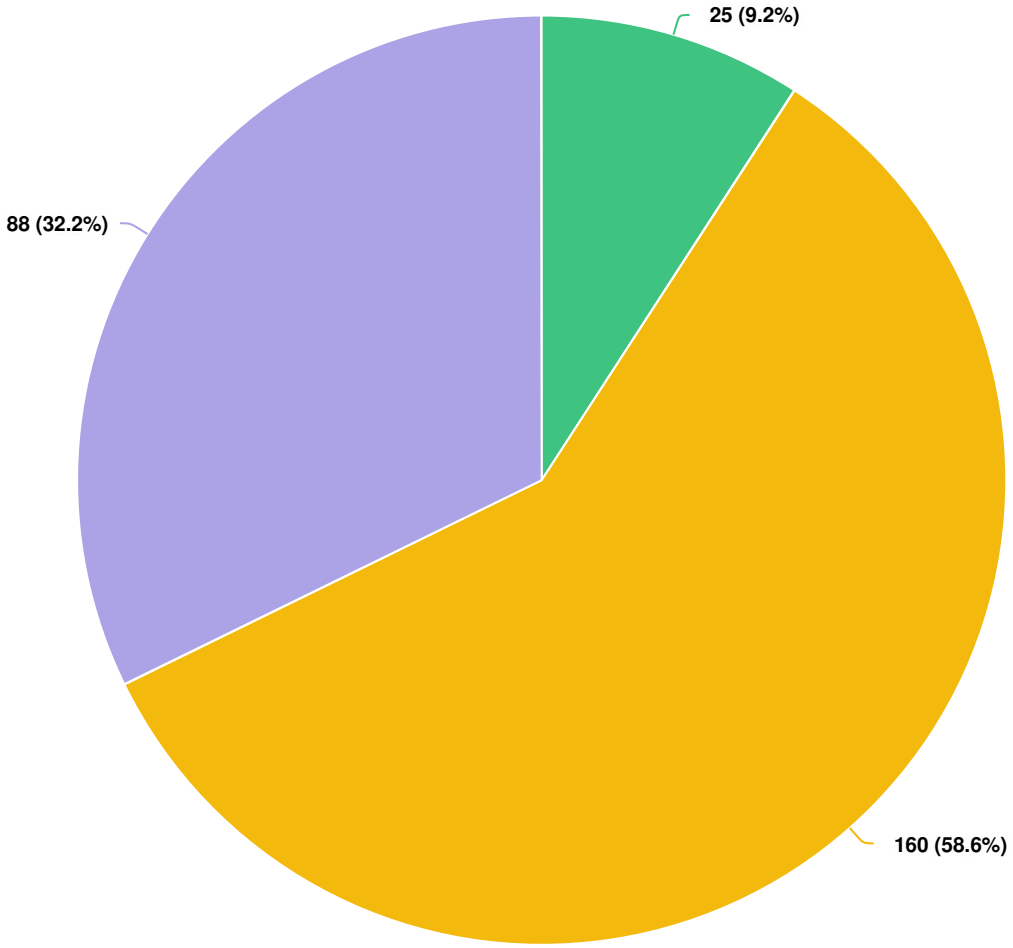
Question options

- Traffic levels are acceptable
- Traffic does affect my travel some of the time
- There are significant traffic issues around bridges/culverts

Optional question (269 response(s), 10 skipped)

Question type: Dropdown Question

Are there bridges (pedestrian and/or vehicular) that are currently closed that you would typically use if they were not closed?



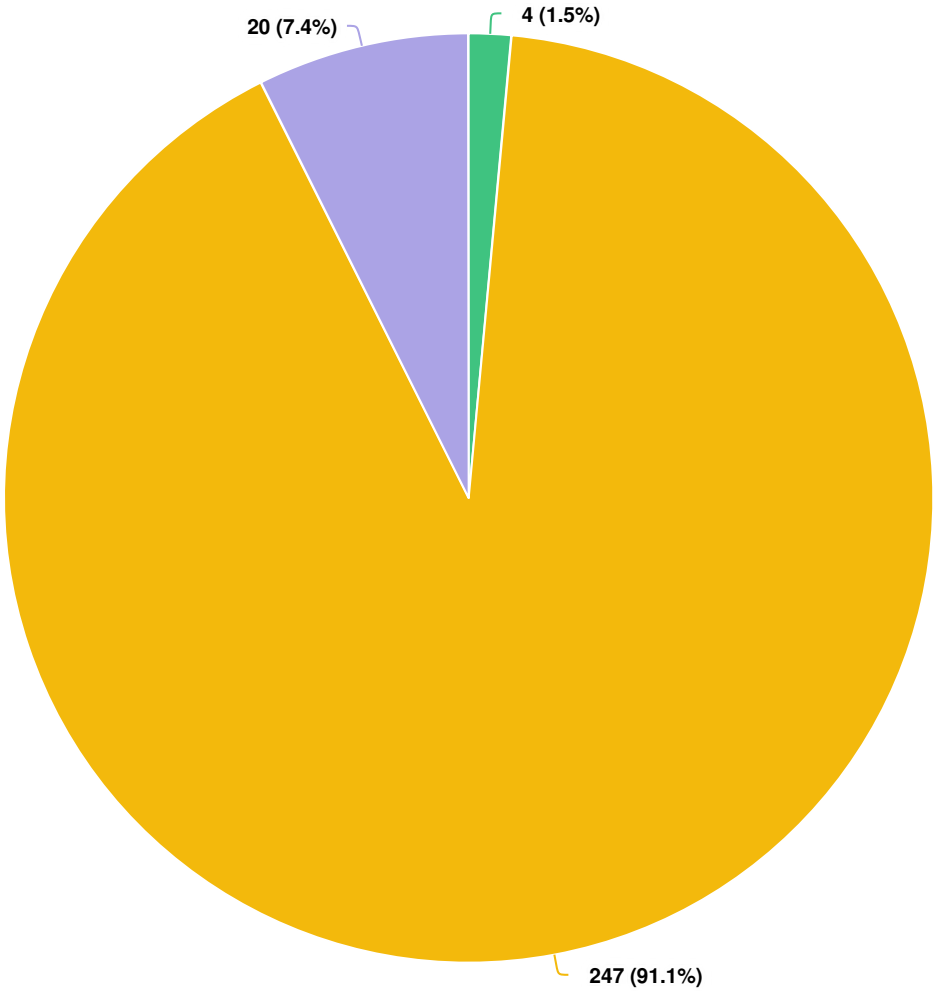
Question options

Yes No Not sure

Optional question (273 response(s), 6 skipped)

Question type: Dropdown Question

Are there any bridges or culverts that you do not use due to either height or weight restrictions?



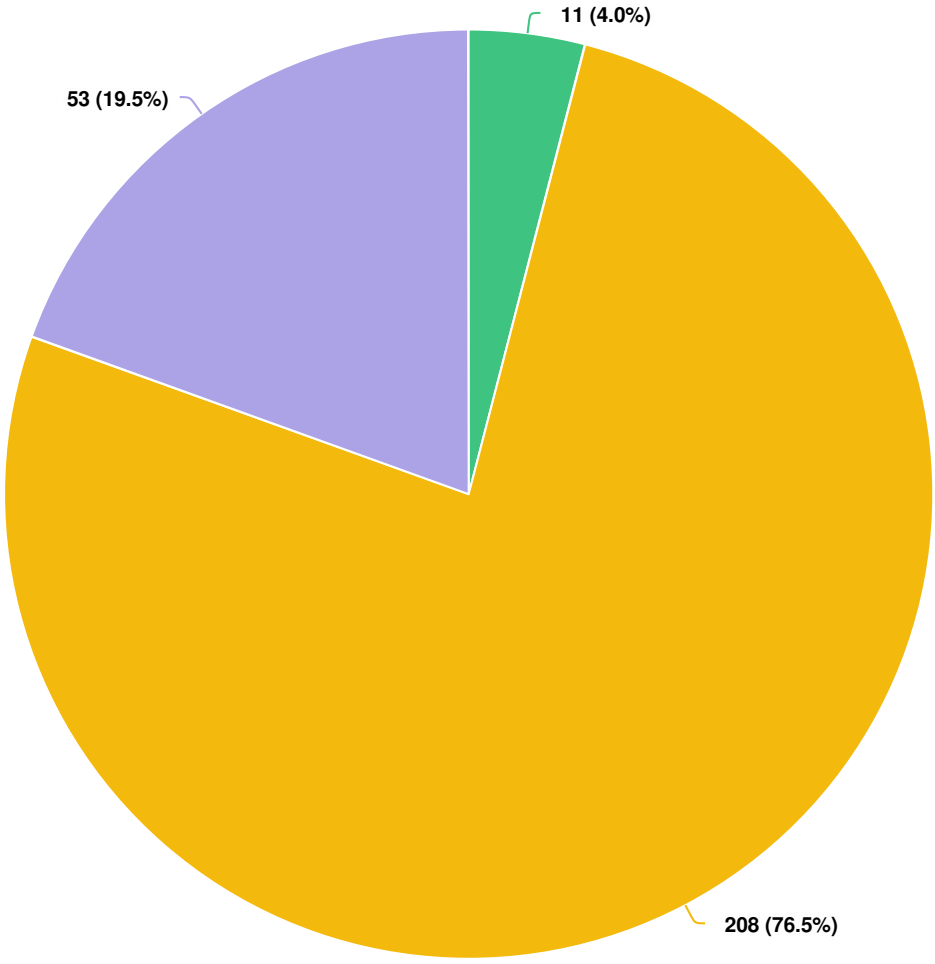
Question options

Yes No Not sure

Optional question (271 response(s), 8 skipped)

Question type: Dropdown Question

Do you know of any culverts that are either partially or completely blocked?



Question options

Yes No Not sure

Optional question (272 response(s), 7 skipped)

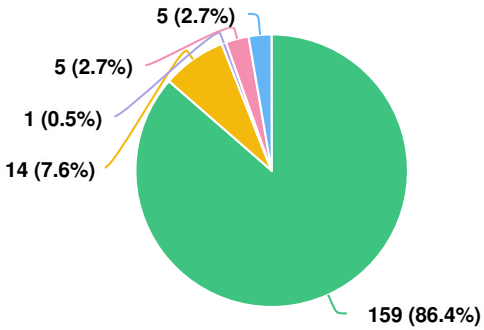
Question type: Dropdown Question

ENGAGEMENT TOOL: SURVEY TOOL

Asset Management - Drinking water, Stormwater and Wastewater

Visitors 227	Contributors 183	CONTRIBUTIONS 184

How would you best describe yourself?



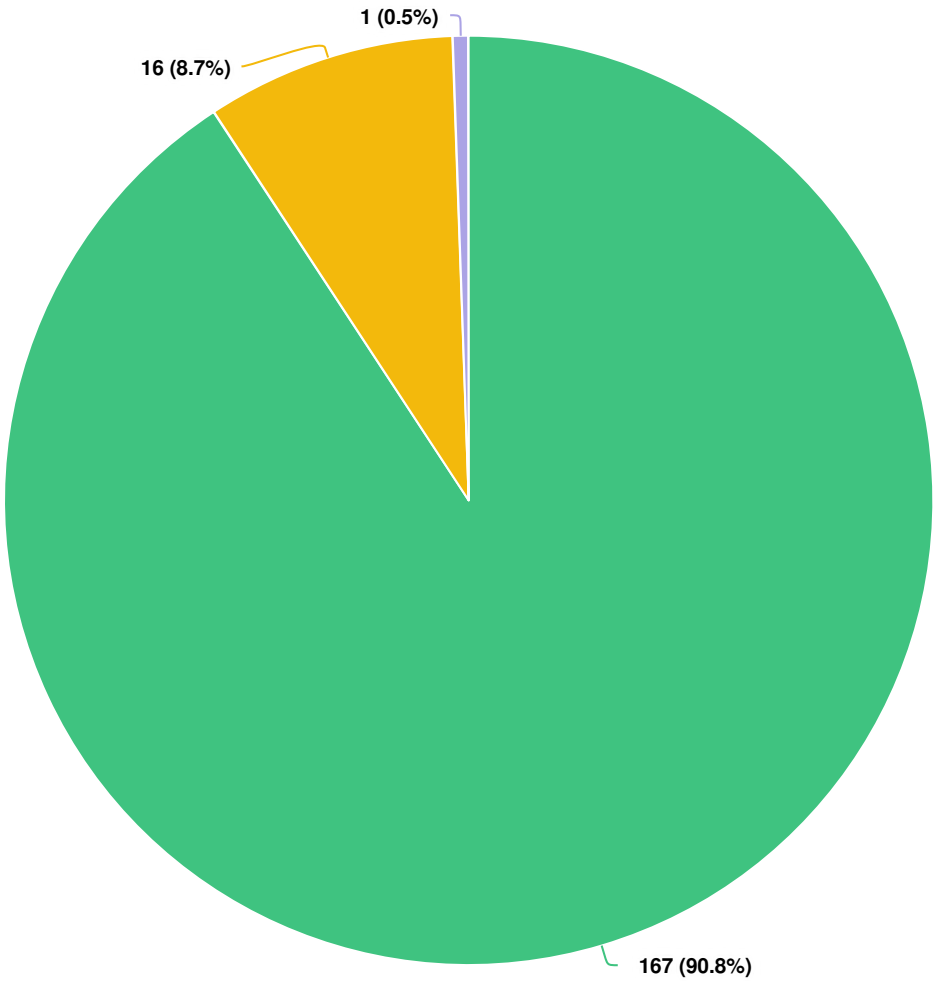
Question options

- I live in Hamilton
- I live in Hamilton and I also run a Hamilton-based business
- I don't live in Hamilton, but I run a Hamilton-based business
- I work in Hamilton (but I live somewhere else)
- Other (please specify)

Mandatory Question (184 response(s))

Question type: Dropdown Question

Are you connected to Hamilton's municipal water network?



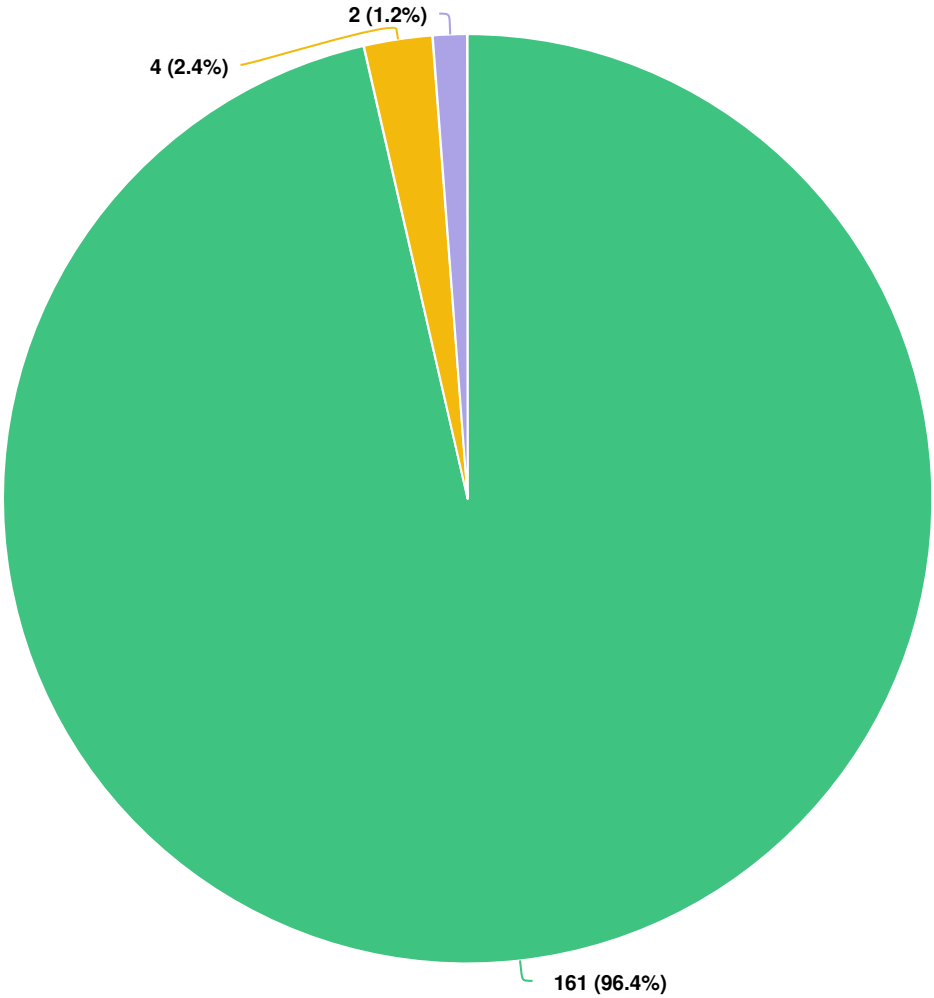
Question options

Yes No Not sure

Mandatory Question (184 response(s))

Question type: Dropdown Question

Do you feel that drinking water is readily available with minimal to no service interruptions?



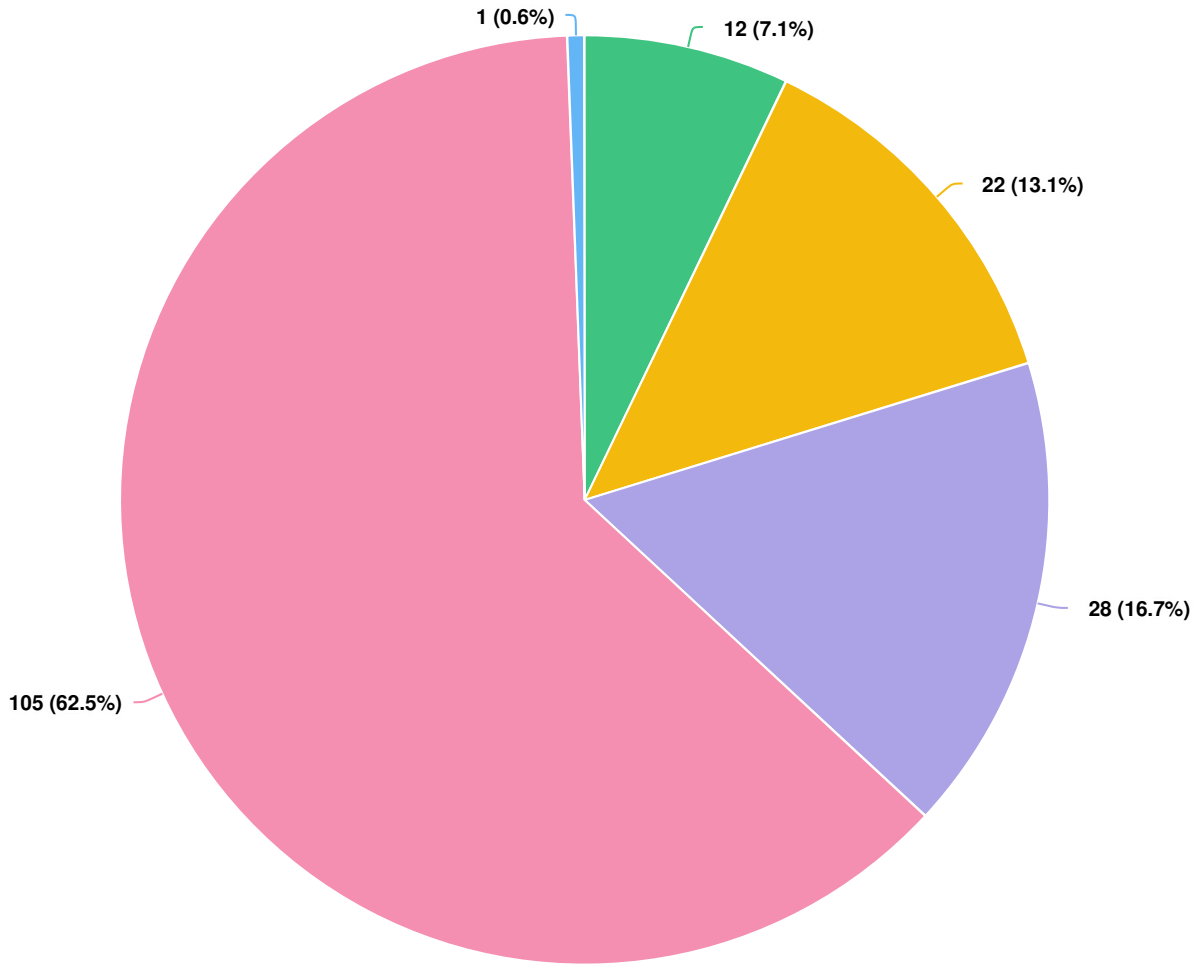
Question options

Yes No Not sure

Optional question (167 response(s), 17 skipped)

Question type: Dropdown Question

Does your drinking water from the tap ever have an unusual taste or odor?



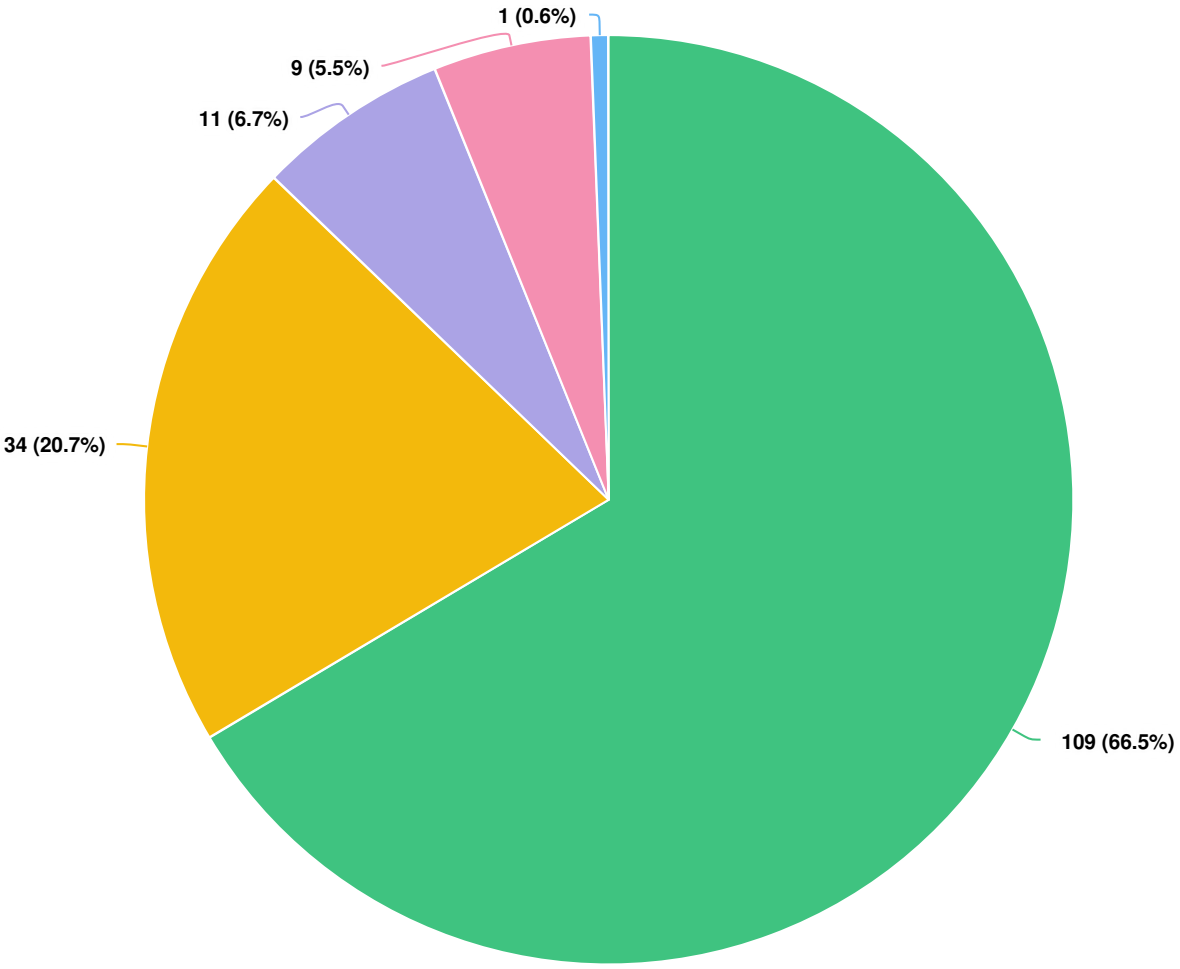
Question options

Unusual taste | Unusual odour | Both | Neither | Other (please specify)

Optional question (168 response(s), 16 skipped)

Question type: Dropdown Question

How safe do you feel the water from your tap is?



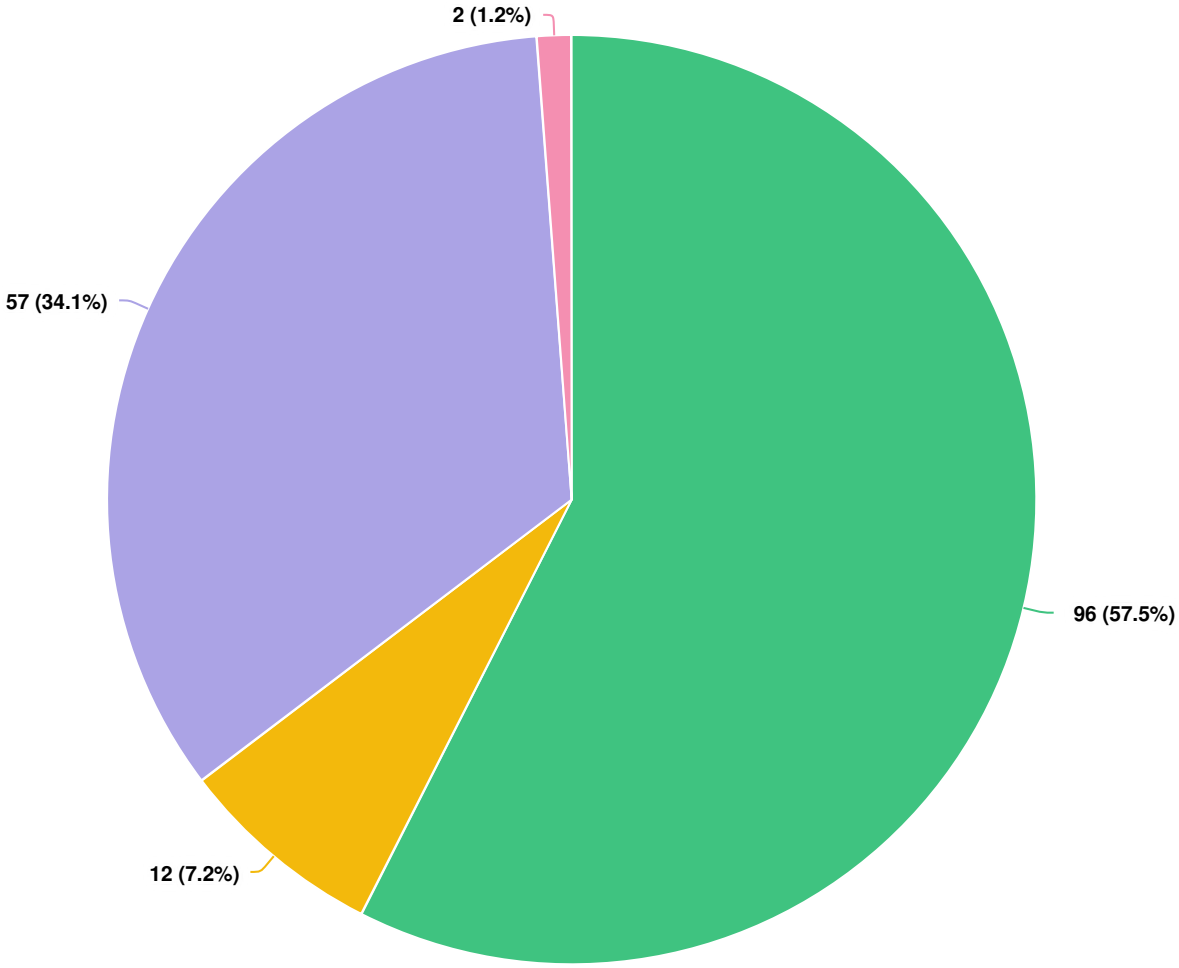
Question options

Very safe | Somewhat safe | Neutral | Not very safe | Not safe at all

Optional question (164 response(s), 20 skipped)

Question type: Dropdown Question

What is your preferred type of drinking water?



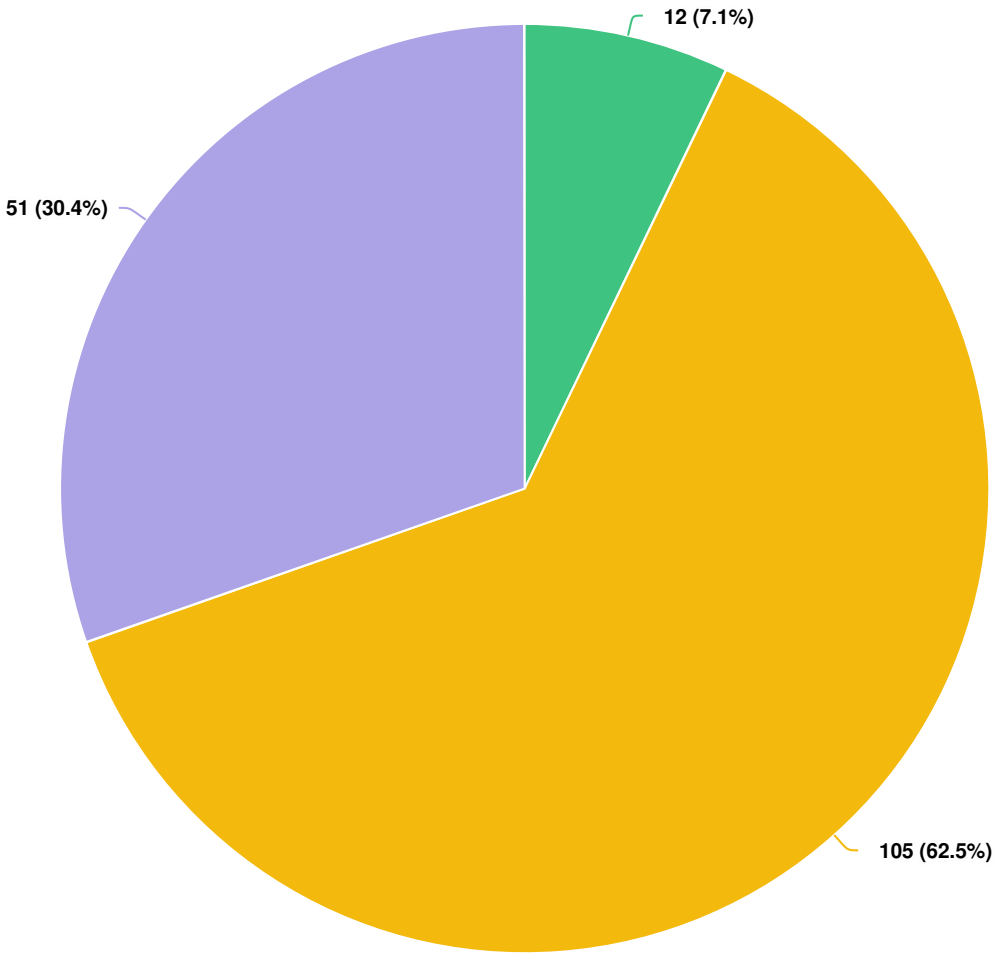
Question options

Tap water
Bottled water
Filtered water (through fridge filtration, brita, reverse osmosis, etc.)
Other (please specify)

Optional question (167 response(s), 17 skipped)

Question type: Dropdown Question

Do you know if your water is currently supplied to your residence by a lead service pipe?



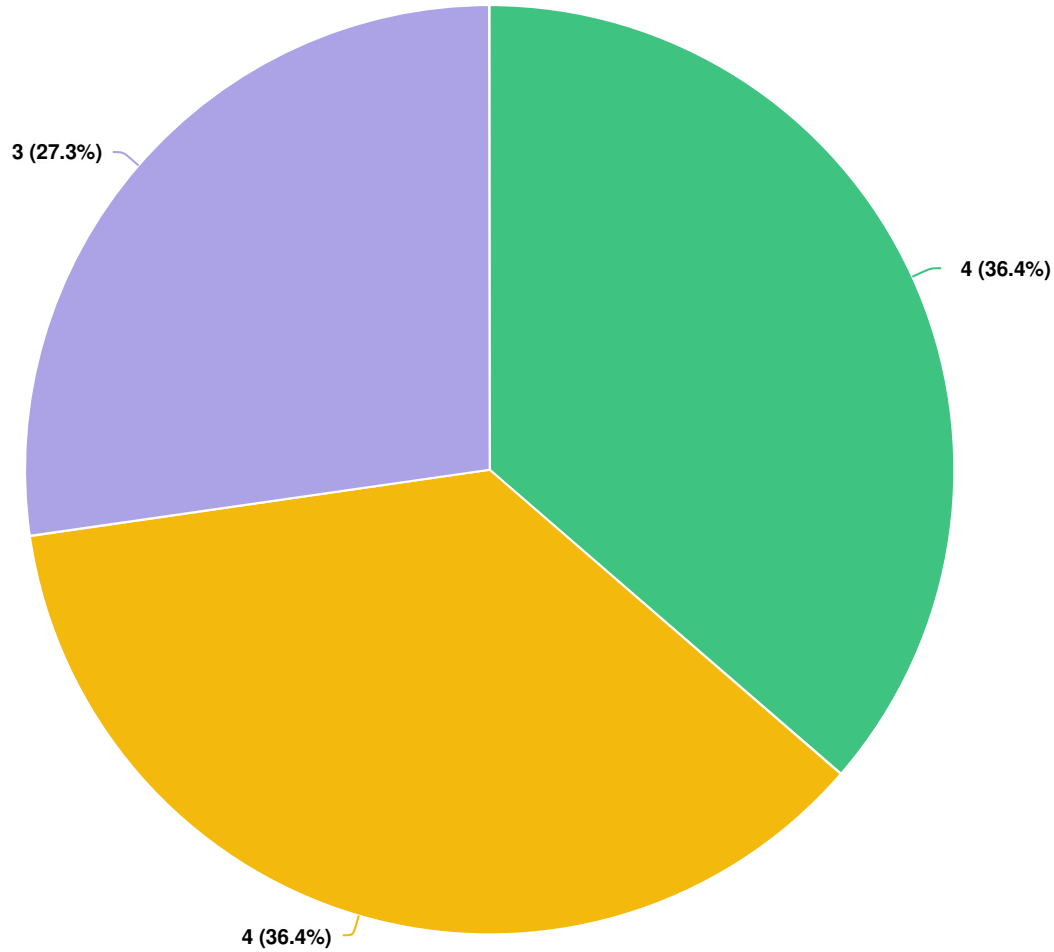
Question options

Yes No Not sure

Optional question (168 response(s), 16 skipped)

Question type: Dropdown Question

Do you anticipate switching it over?



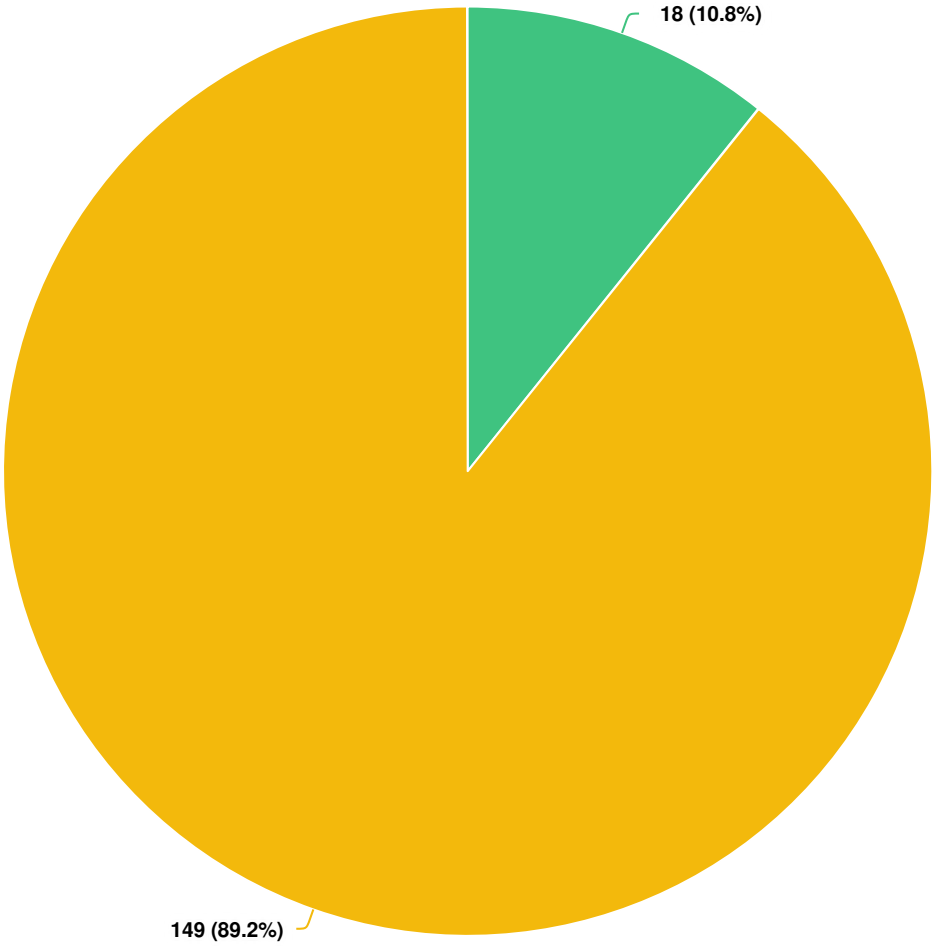
Question options

Yes, in 2022 Yes, within the next 3 years No plans to change it

Optional question (11 response(s), 173 skipped)

Question type: Dropdown Question

In the last 12 months has your household or business had an unplanned water service interruption (e.g. caused by a water main break)?



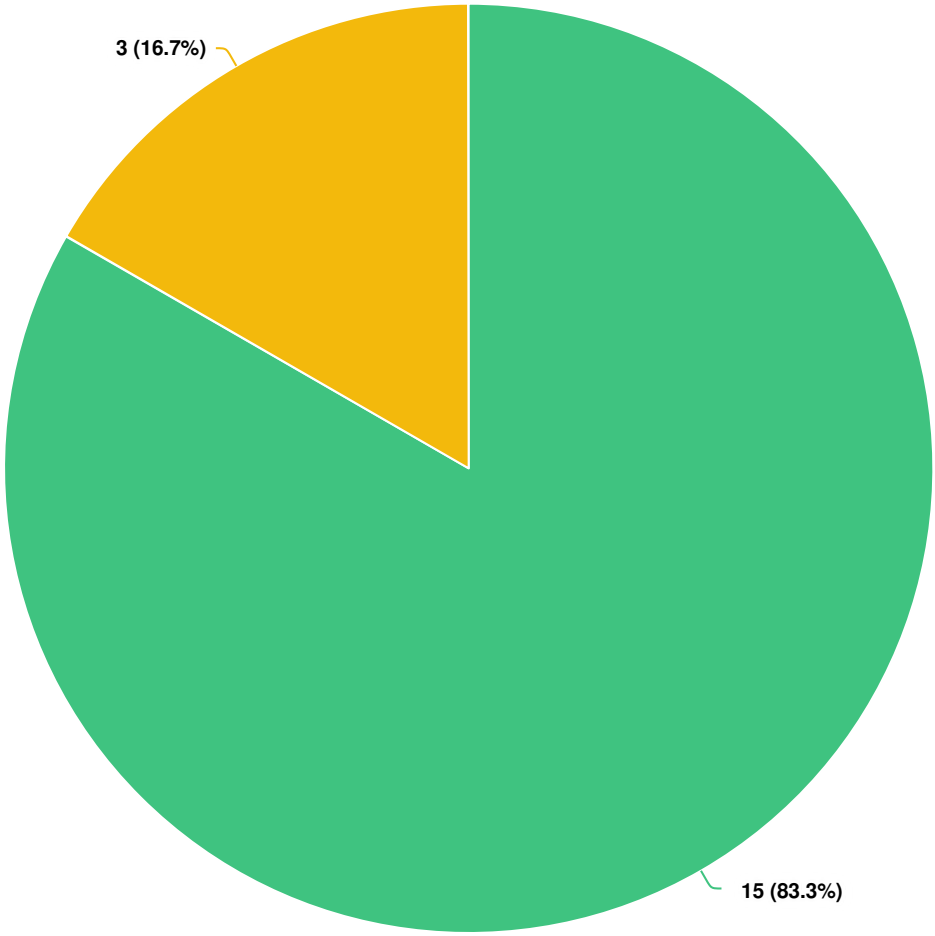
Question options

Yes No

Optional question (167 response(s), 17 skipped)

Question type: Dropdown Question

Do you feel the City responded quickly to resolve the issue in a timely manner?



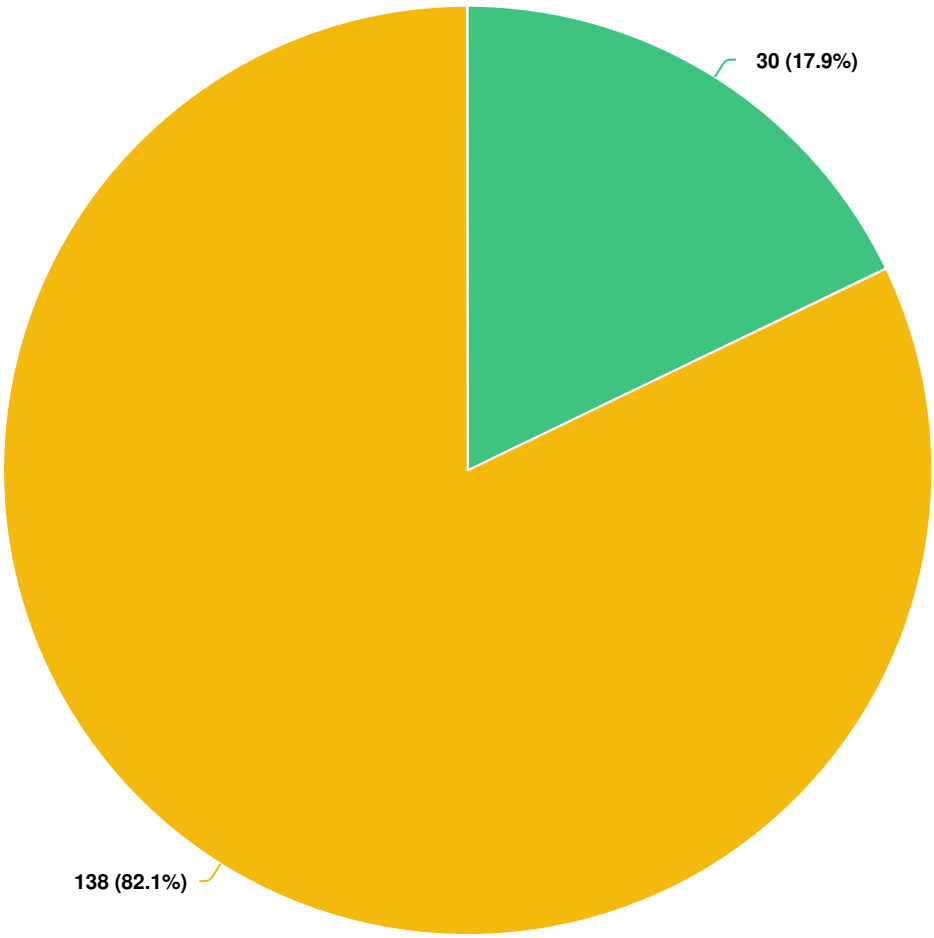
Question options

Yes No

Optional question (18 response(s), 166 skipped)

Question type: Dropdown Question

In the last 12 months has your household or business had a planned water service interruption (e.g. planned maintenance or servicing)?



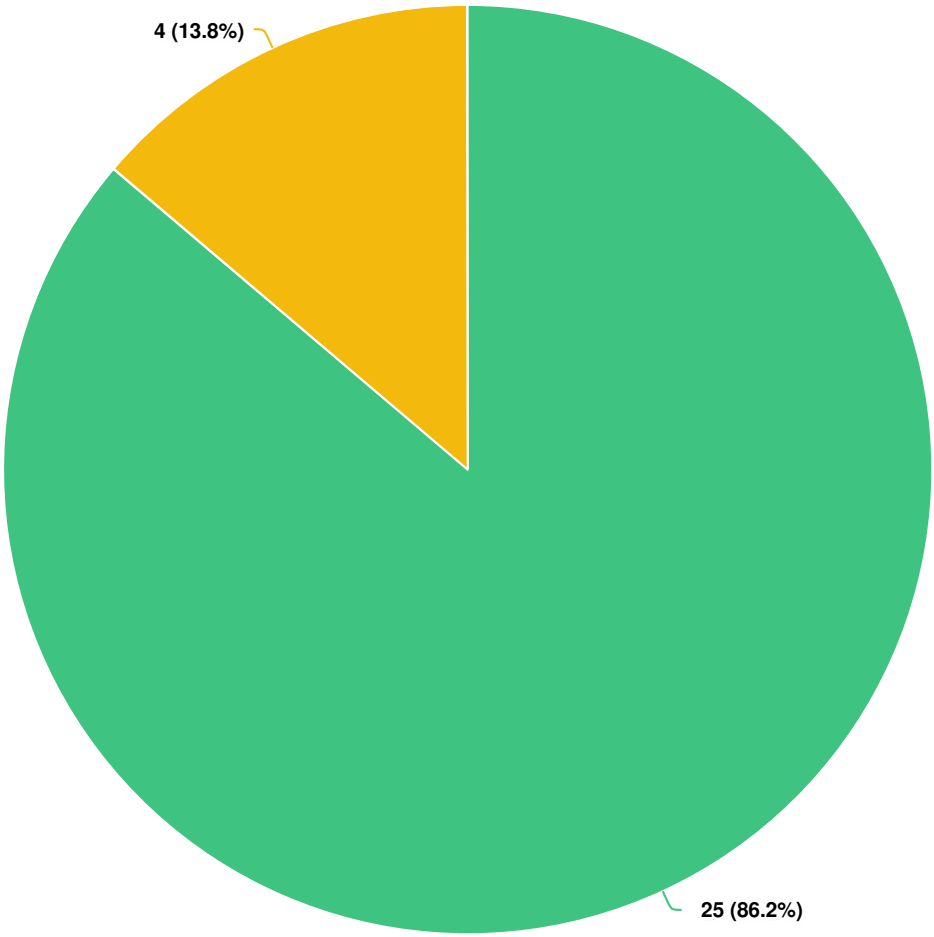
Question options

Yes No

Optional question (168 response(s), 16 skipped)

Question type: Dropdown Question

Did the City provide you with enough notice?



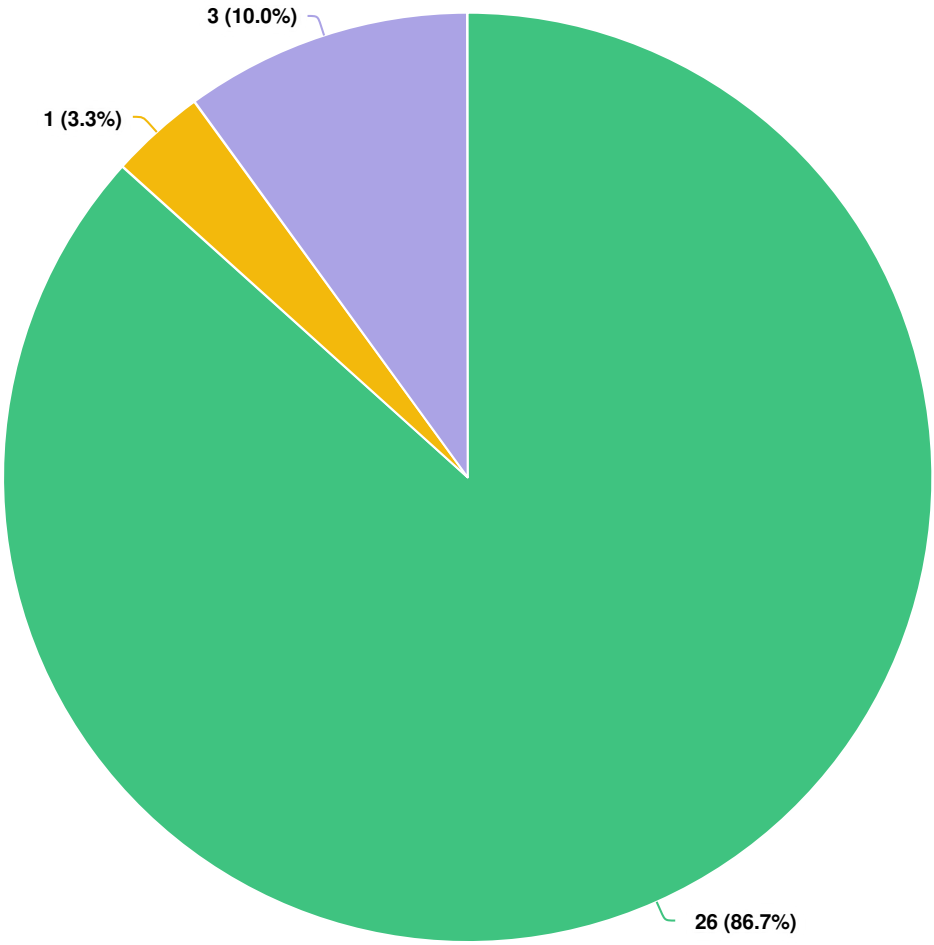
Question options

Yes No

Optional question (29 response(s), 155 skipped)

Question type: Dropdown Question

Did the City complete the work in the timeline outlined in the notice?



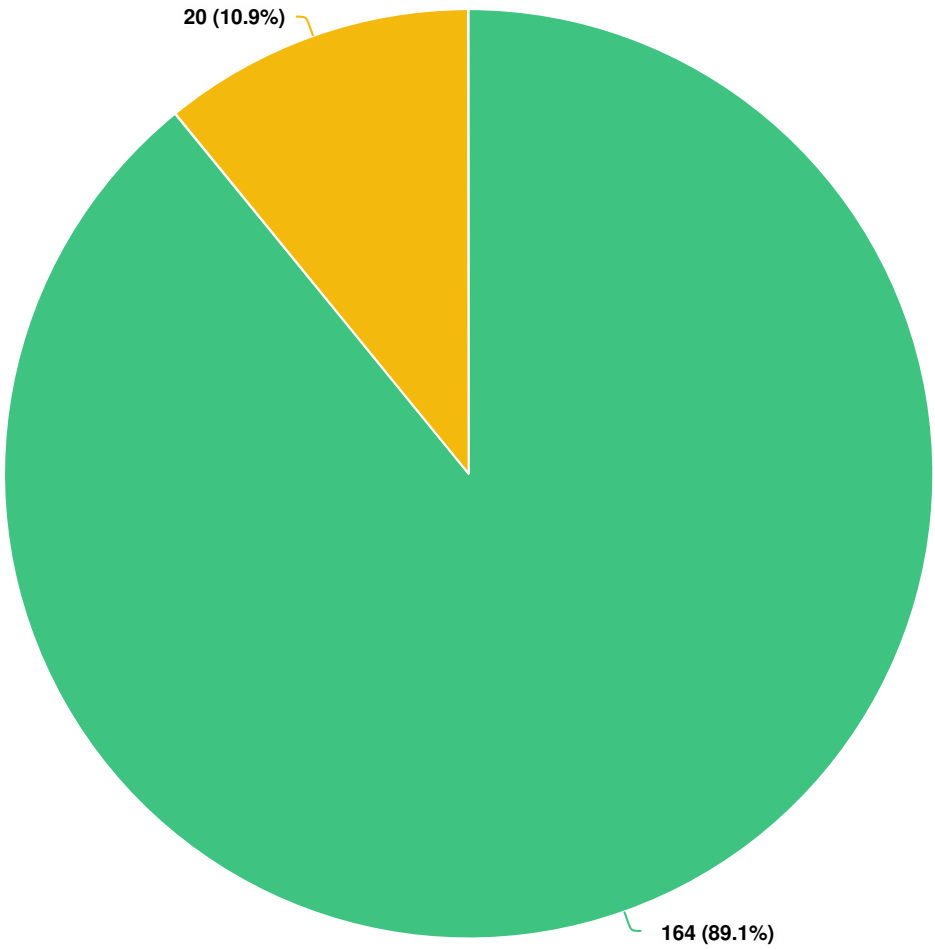
Question options

Yes No Not sure

Optional question (30 response(s), 154 skipped)

Question type: Dropdown Question

Are you connected to Hamilton’s sanitary wastewater service or do you have a private septic system?



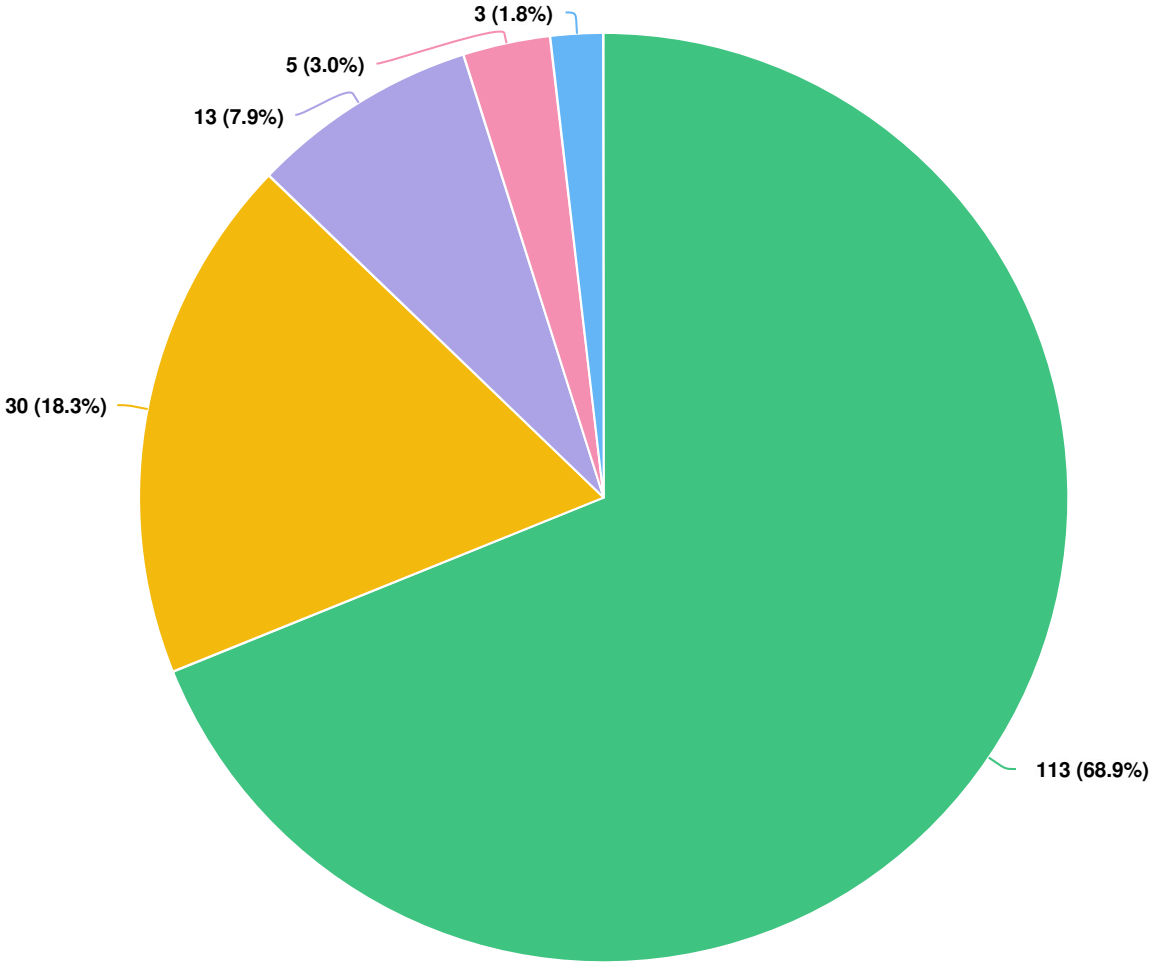
Question options

- I am connected to Hamilton’s sanitary wastewater service
- I have a private system like a septic tank

Mandatory Question (184 response(s))

Question type: Dropdown Question

How satisfied are you with the sanitary wastewater services you receive from Hamilton?



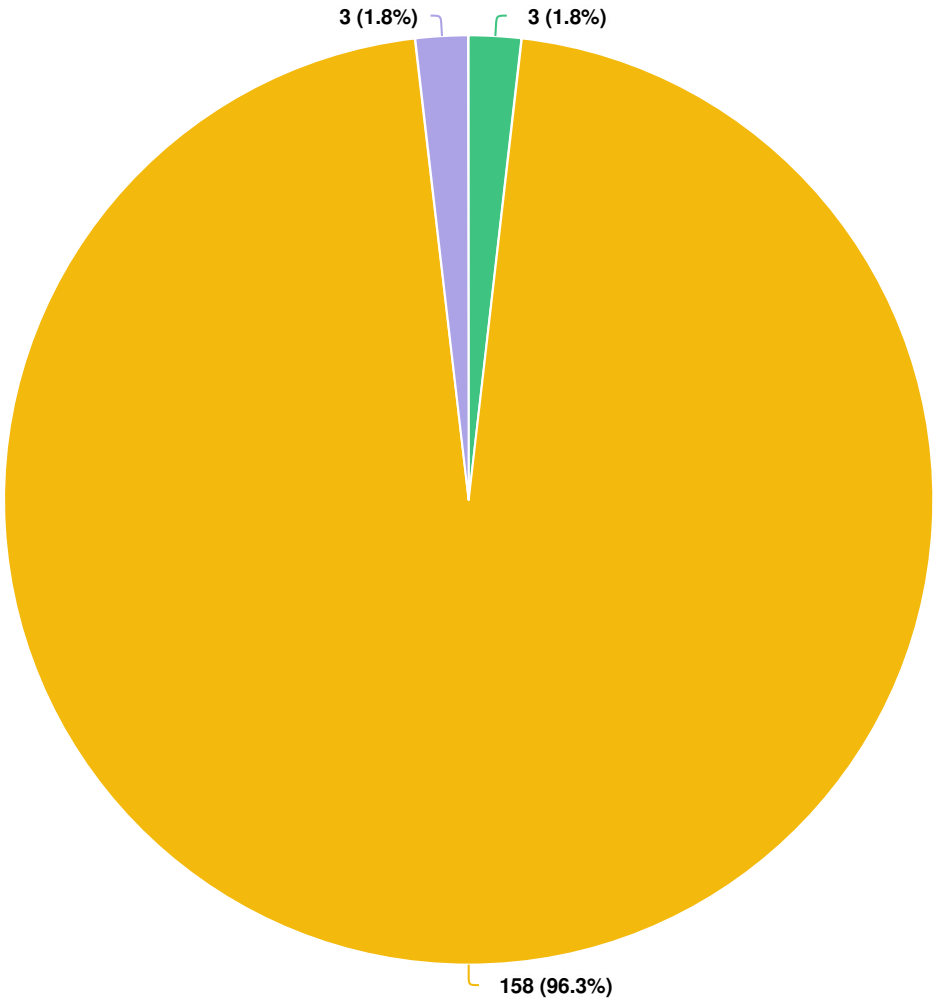
Question options

Very satisfied | Somewhat satisfied | Neutral | Somewhat unsatisfied | Very unsatisfied

Optional question (164 response(s), 20 skipped)

Question type: Dropdown Question

In the last 12 months have you had a sewer back up on your property due to city owned infrastructure?



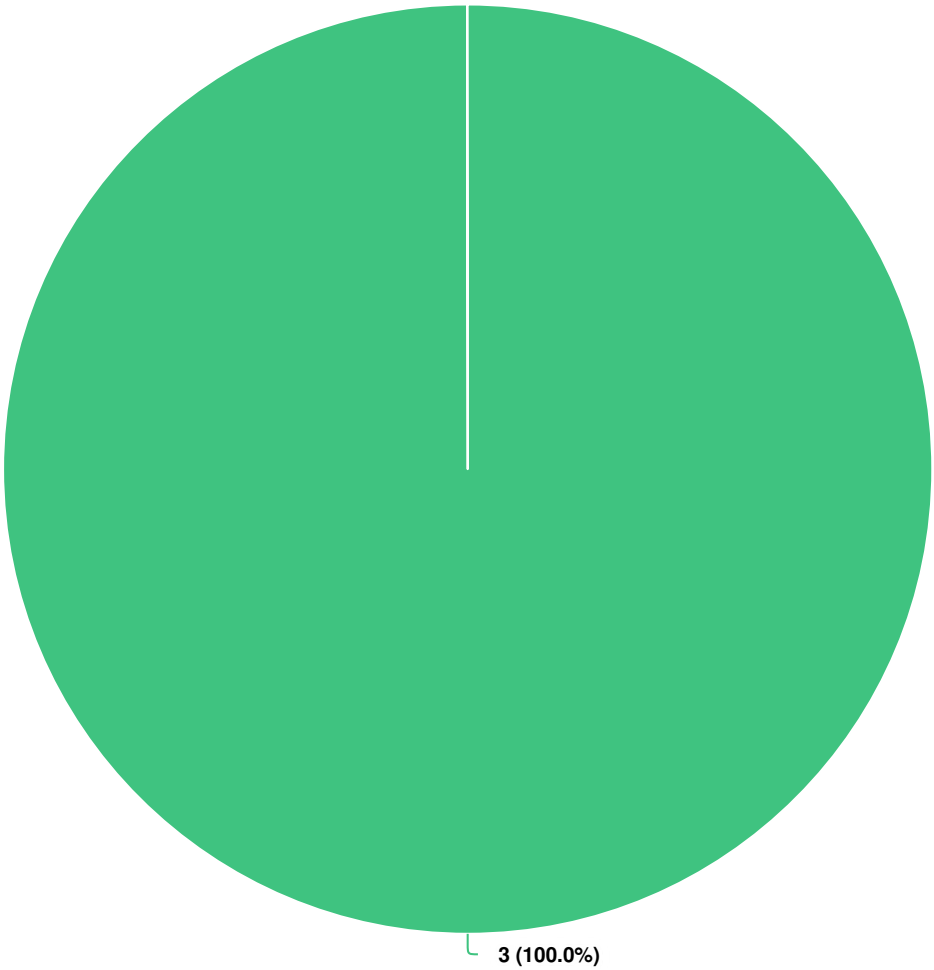
Question options

Yes No Not sure

Optional question (164 response(s), 20 skipped)

Question type: Dropdown Question

Do you feel the City responded quickly to resolve the issue in a timely manner?



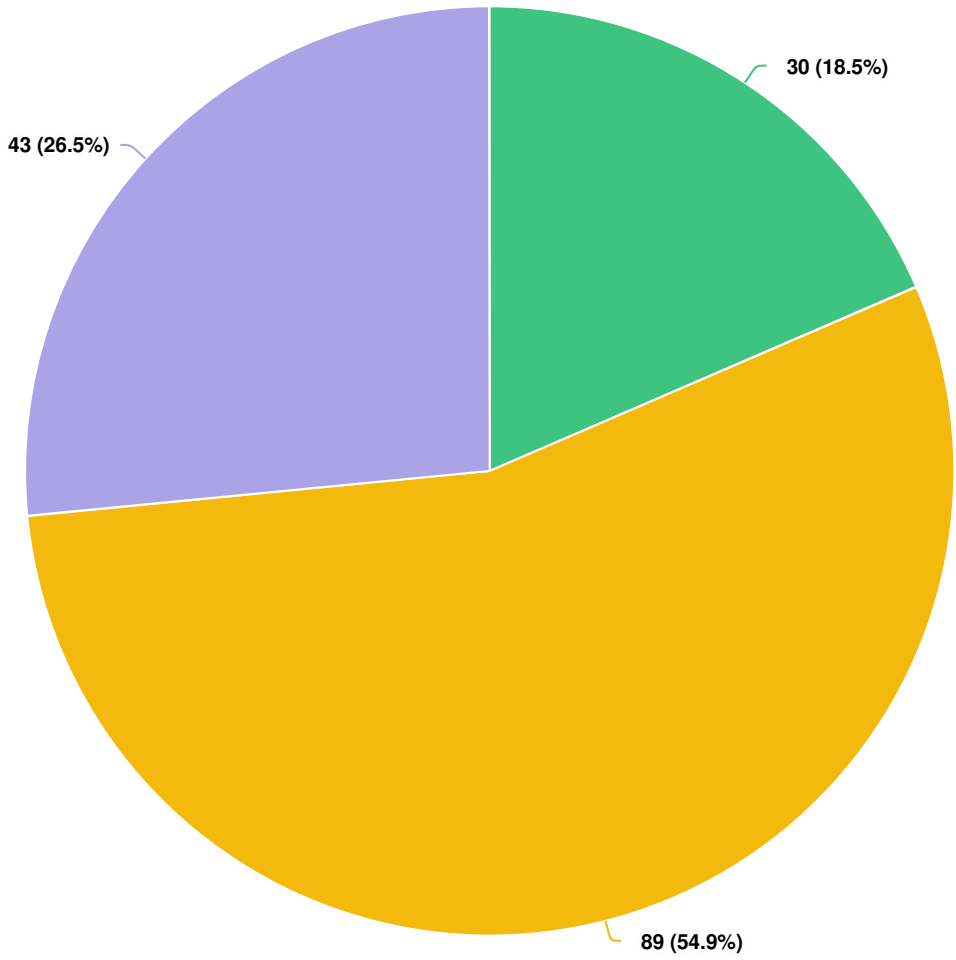
Question options

No

Optional question (3 response(s), 181 skipped)

Question type: Dropdown Question

Do you have a backwater valve?



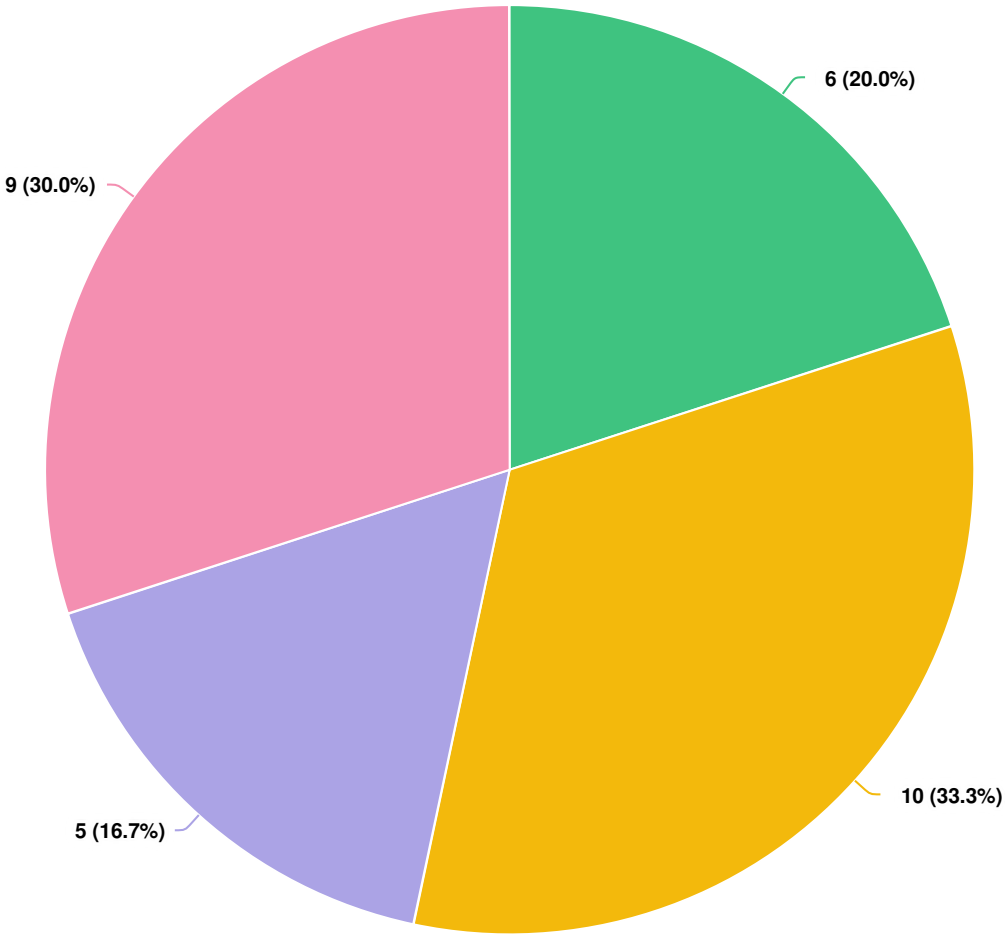
Question options

Yes No Not sure

Optional question (162 response(s), 22 skipped)

Question type: Dropdown Question

How often do you maintain/clean your backwater valve?



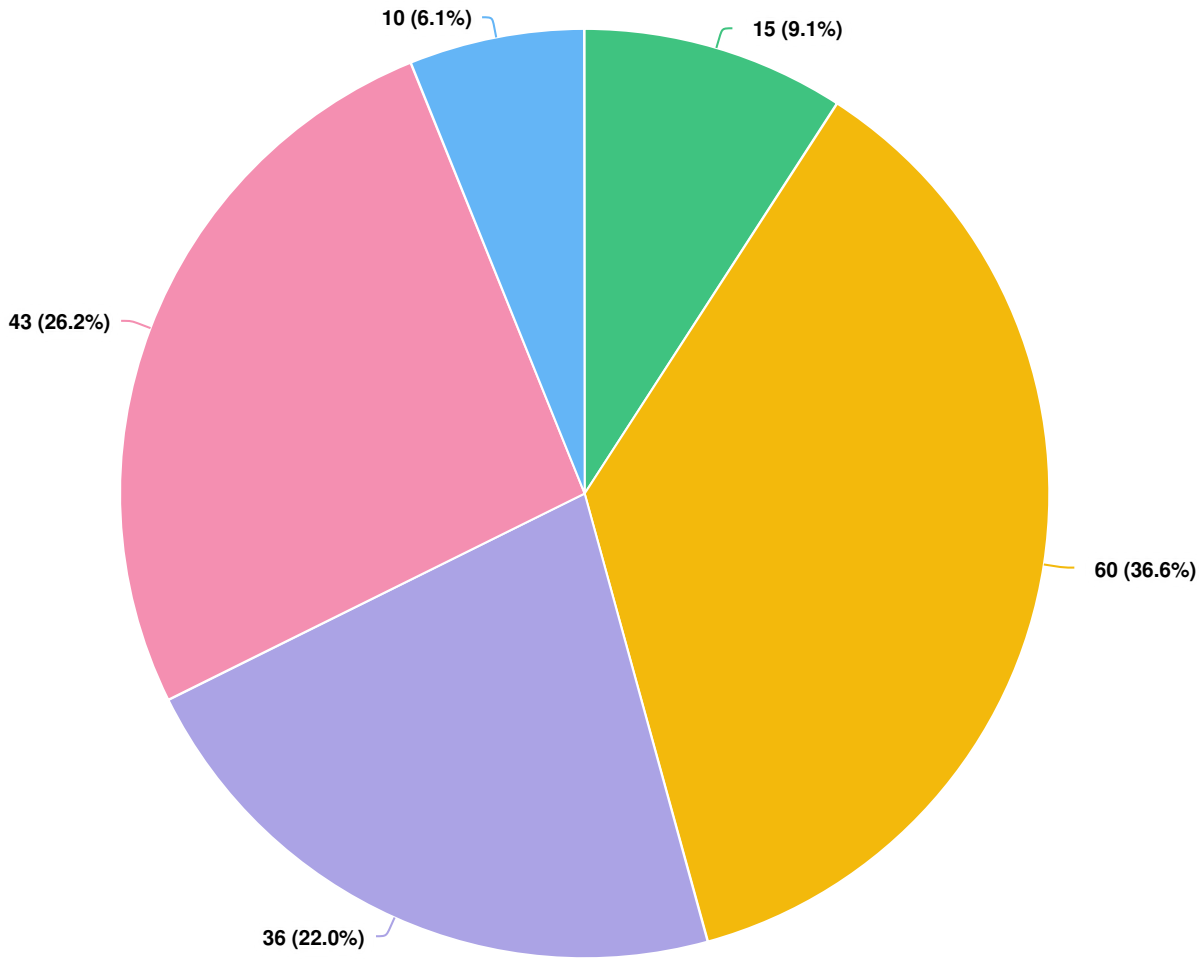
Question options

- Two or more time per year
- Once per year
- Once every few years
- Never

Optional question (30 response(s), 154 skipped)

Question type: Dropdown Question

Are you concerned about having a sewer back up on your property?



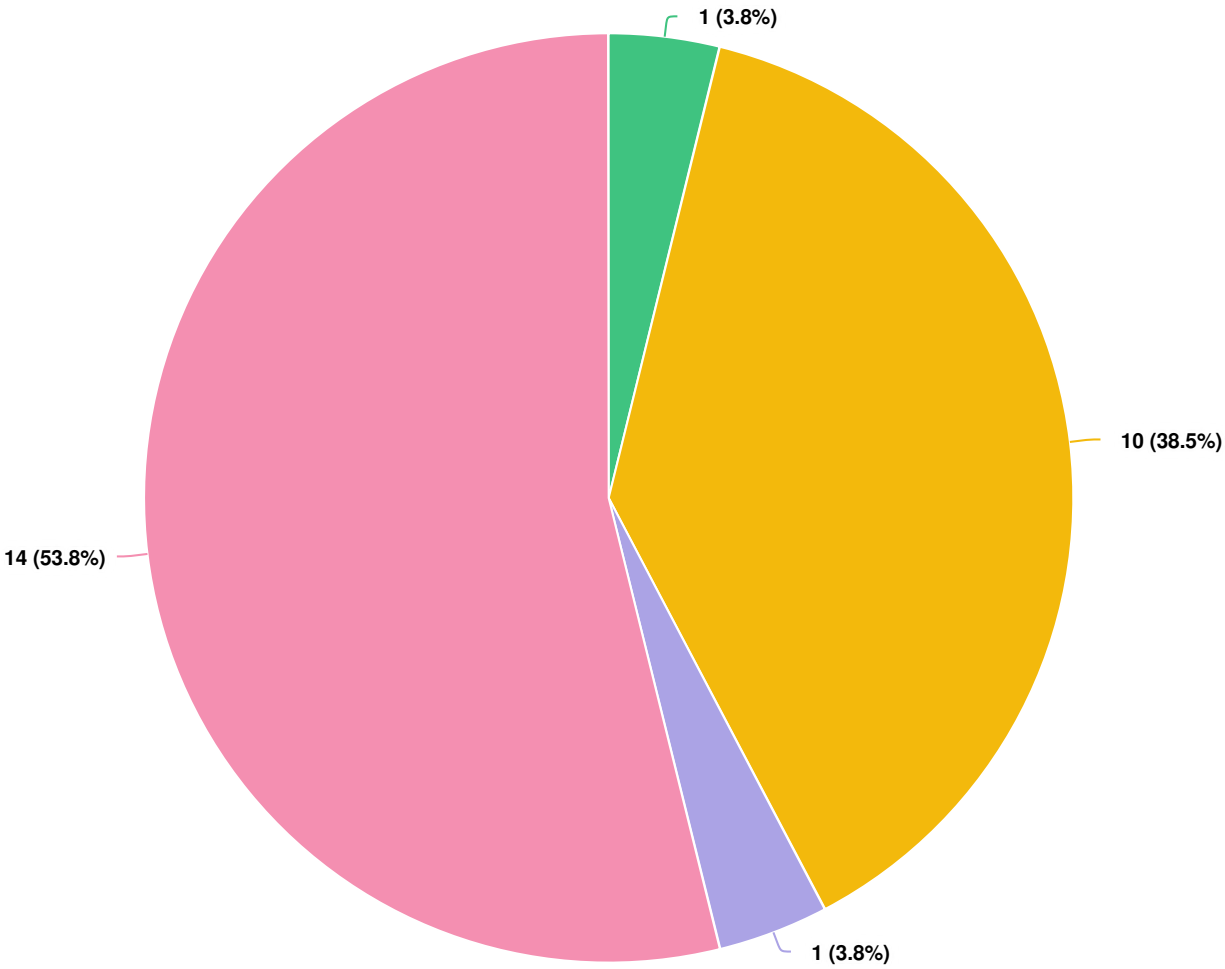
Question options

Very concerned | Somewhat concerned | Neutral | Not very concerned | Not concerned at all

Optional question (164 response(s), 20 skipped)

Question type: Dropdown Question

Why are you somewhat concerned?



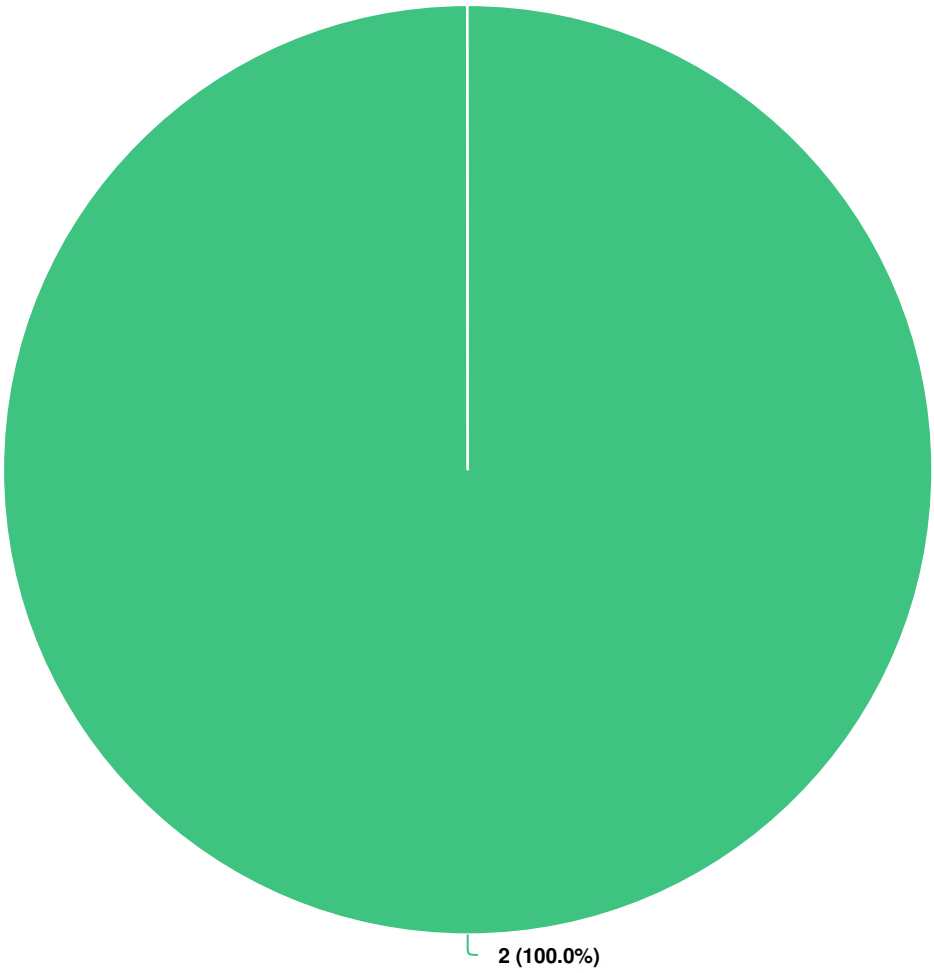
Question options

Had issues previously | Aging infrastructure | Neighbour has had issues | Other (please specify)

Optional question (26 response(s), 158 skipped)

Question type: Dropdown Question

Why are you very concerned?



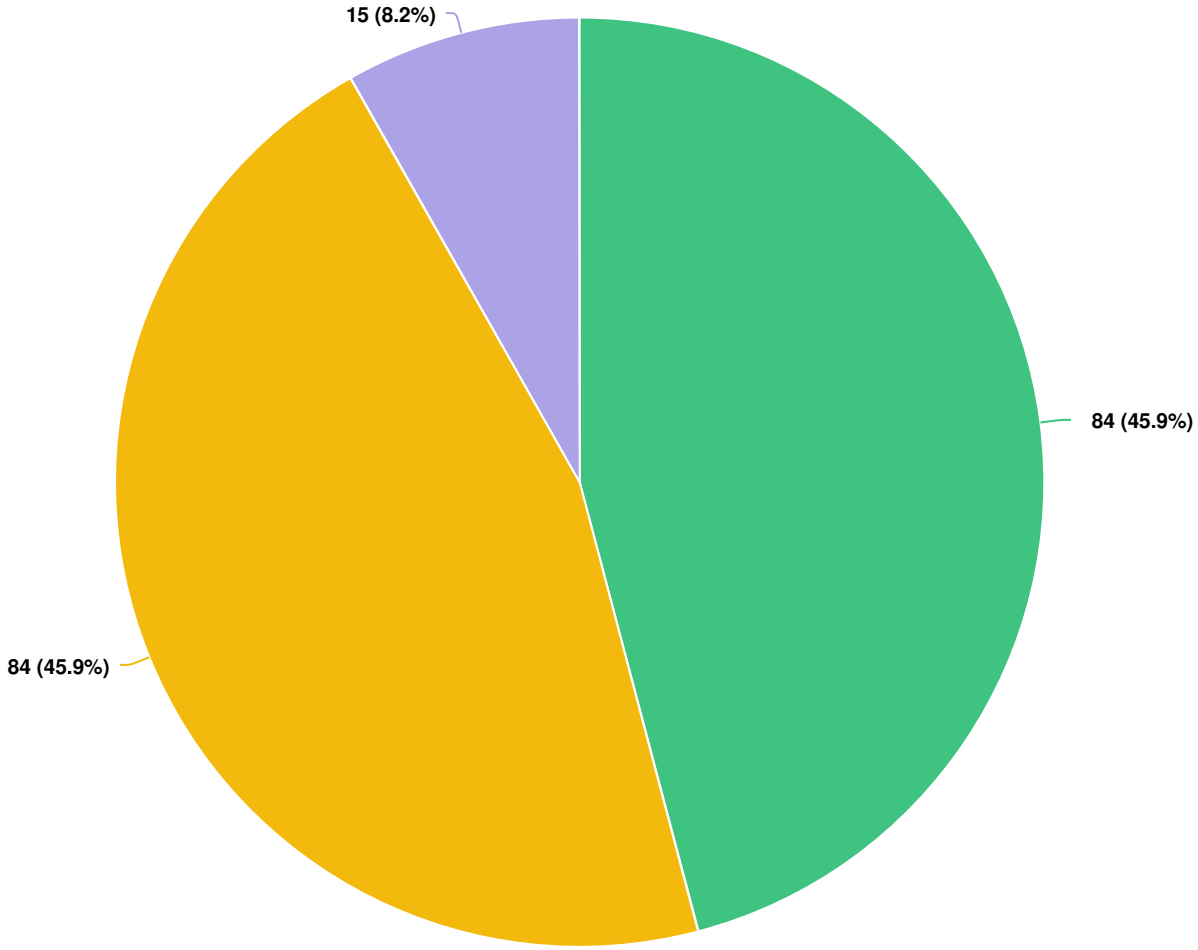
Question options

- Other (please specify)

Optional question (2 response(s), 182 skipped)

Question type: Dropdown Question

Have you ever noticed odour issues anywhere in the City related to wastewater services?



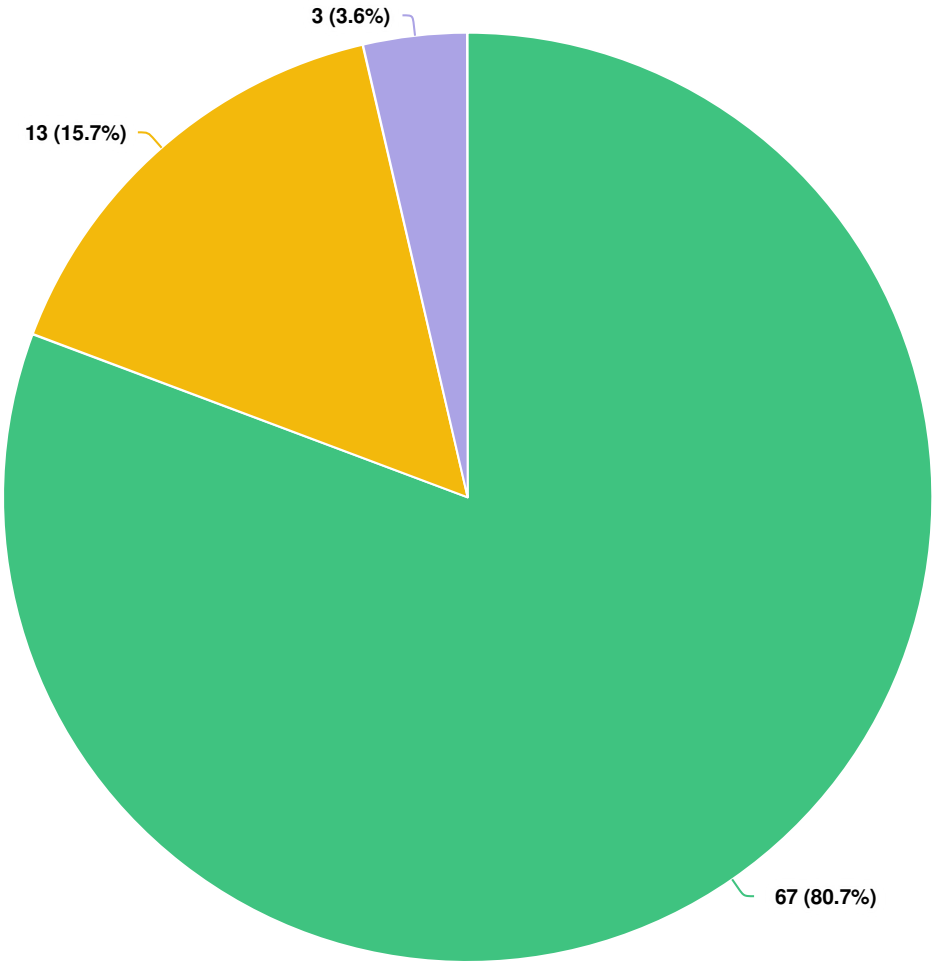
Question options

Yes No Not sure

Optional question (183 response(s), 1 skipped)

Question type: Dropdown Question

How often have these issues occurred?



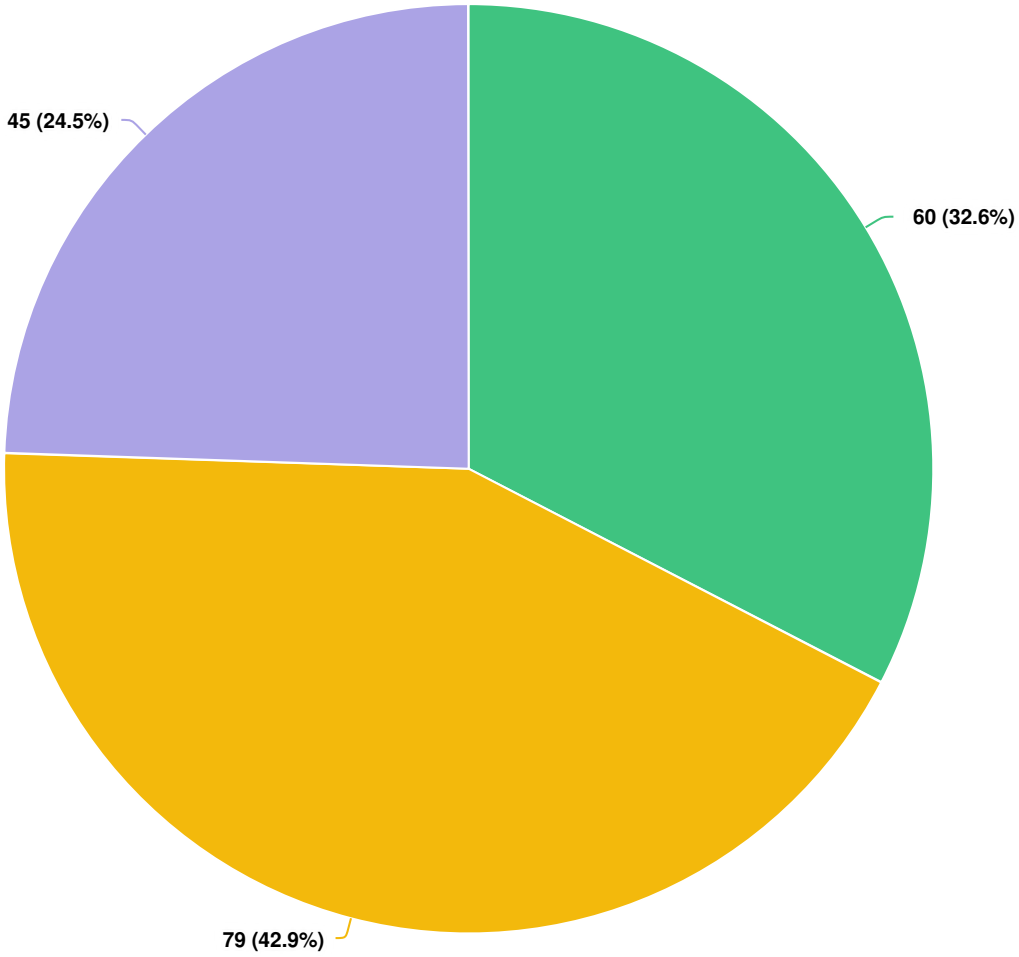
Question options

- Two or more time per year
- Once per year
- Once every few years

Optional question (83 response(s), 101 skipped)

Question type: Dropdown Question

Do you feel that Hamilton behaves responsibly when returning wastewater back to the environment?



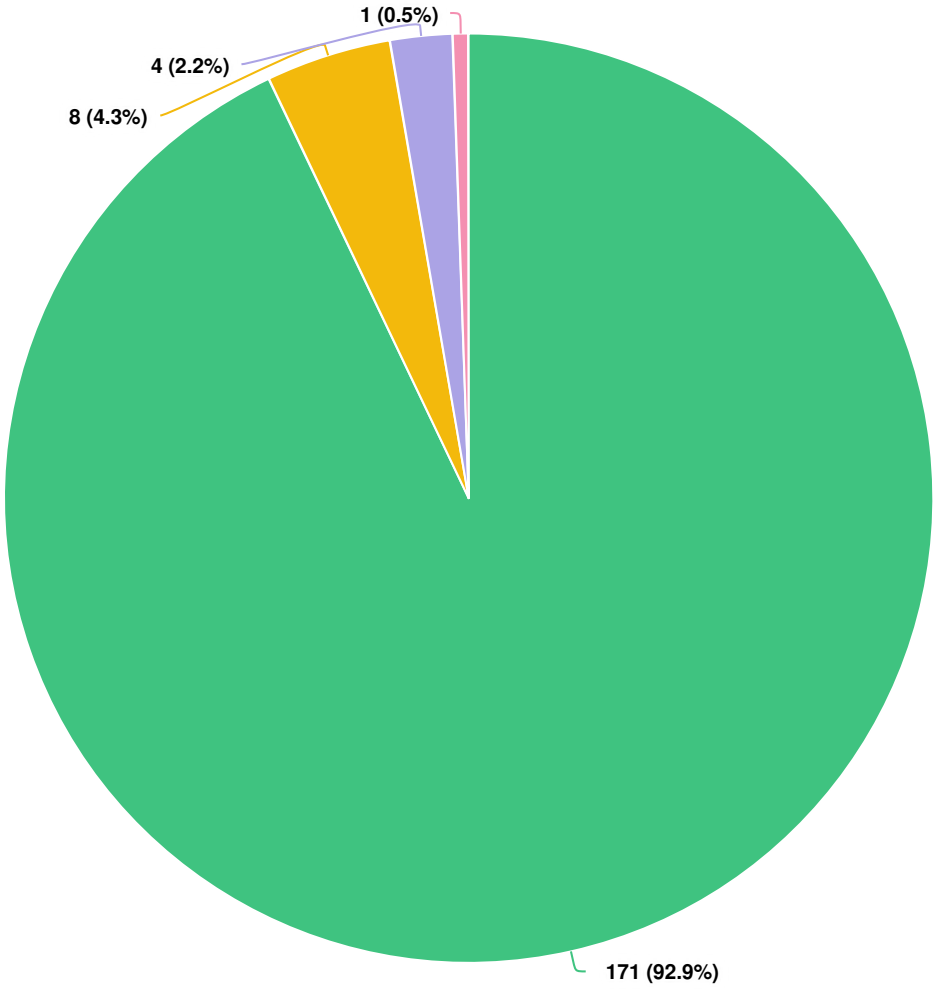
Question options

Yes No Not sure

Optional question (184 response(s), 0 skipped)

Question type: Dropdown Question

In the last 12 months how often have you had to delay or cancel travel due to roads being flooded or closed due to too much water?



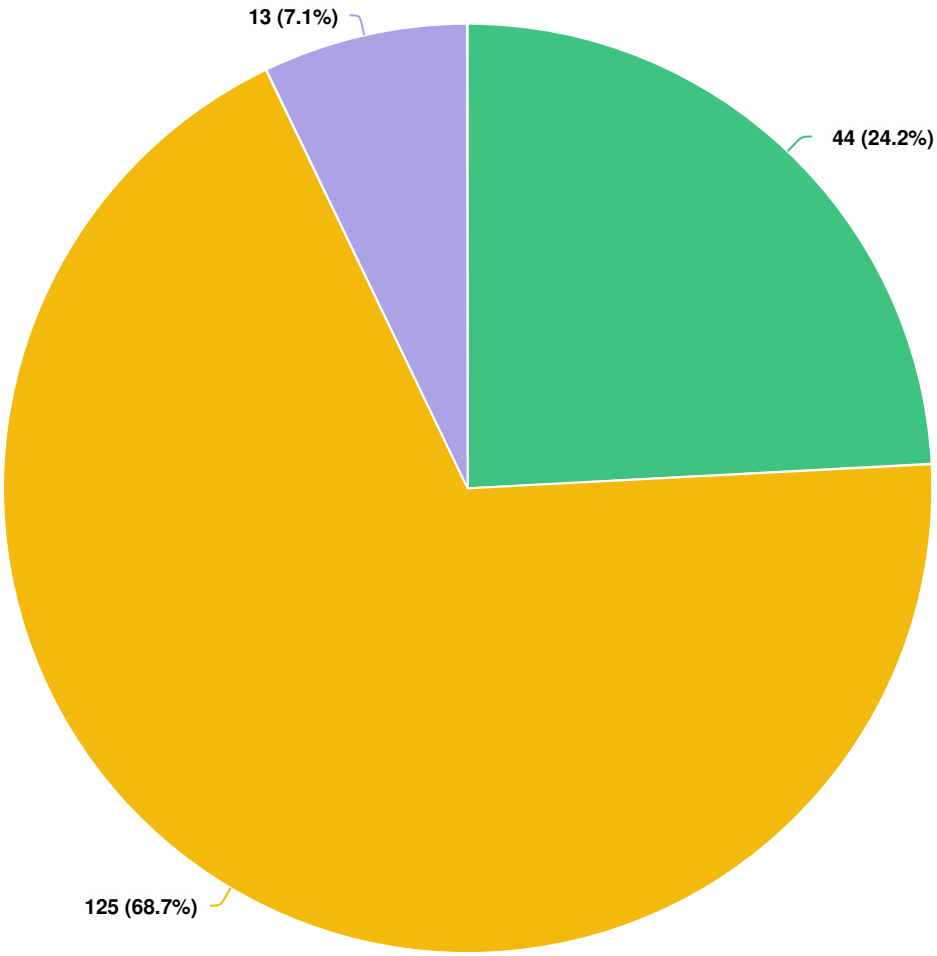
Question options

Never | Once a year | Less than 5 times a year | More than 5 times a year

Mandatory Question (184 response(s))

Question type: Dropdown Question

Do you have a sump pump?



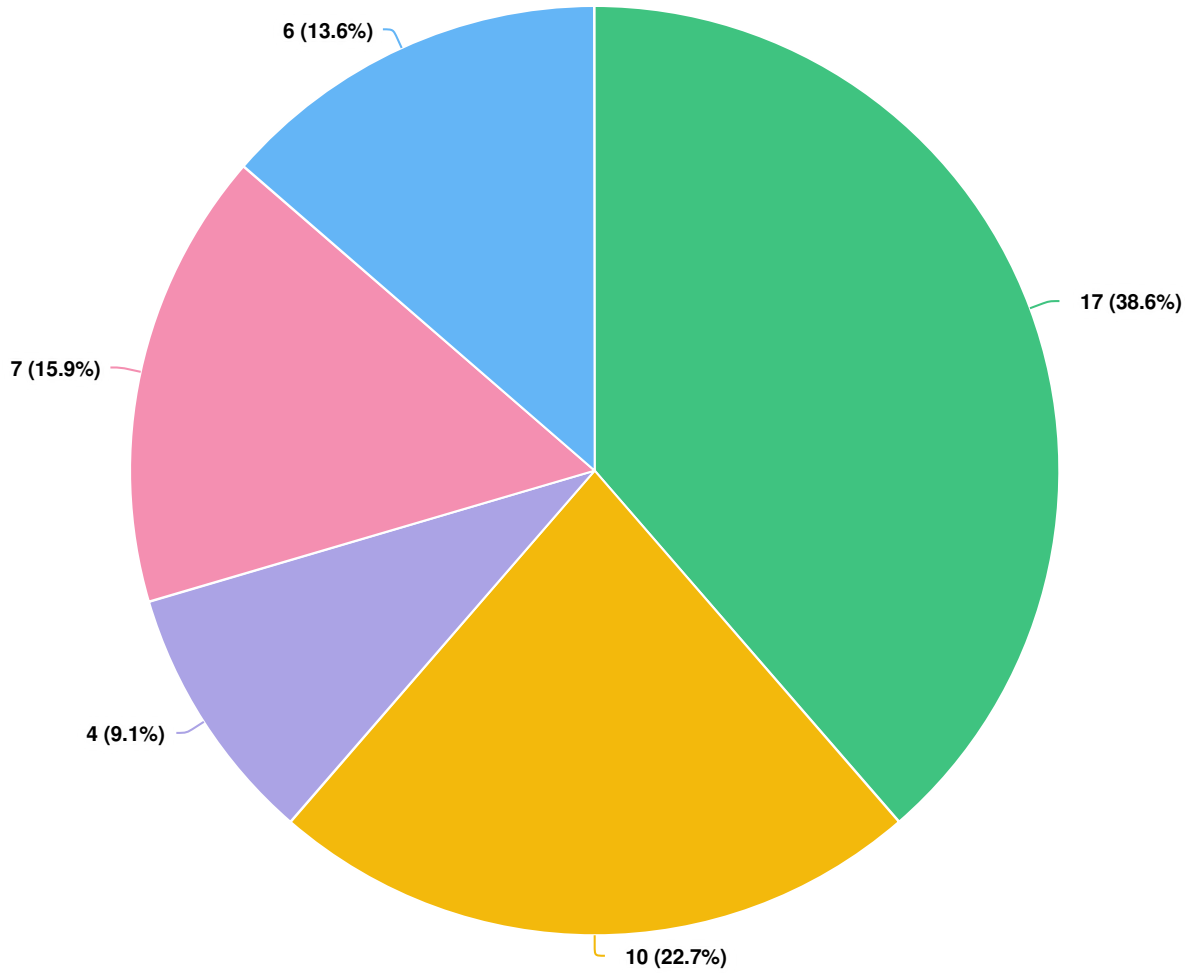
Question options

Yes No Not sure

Optional question (182 response(s), 2 skipped)

Question type: Dropdown Question

During heavy rainfall how often would you say your sump pump runs on average?



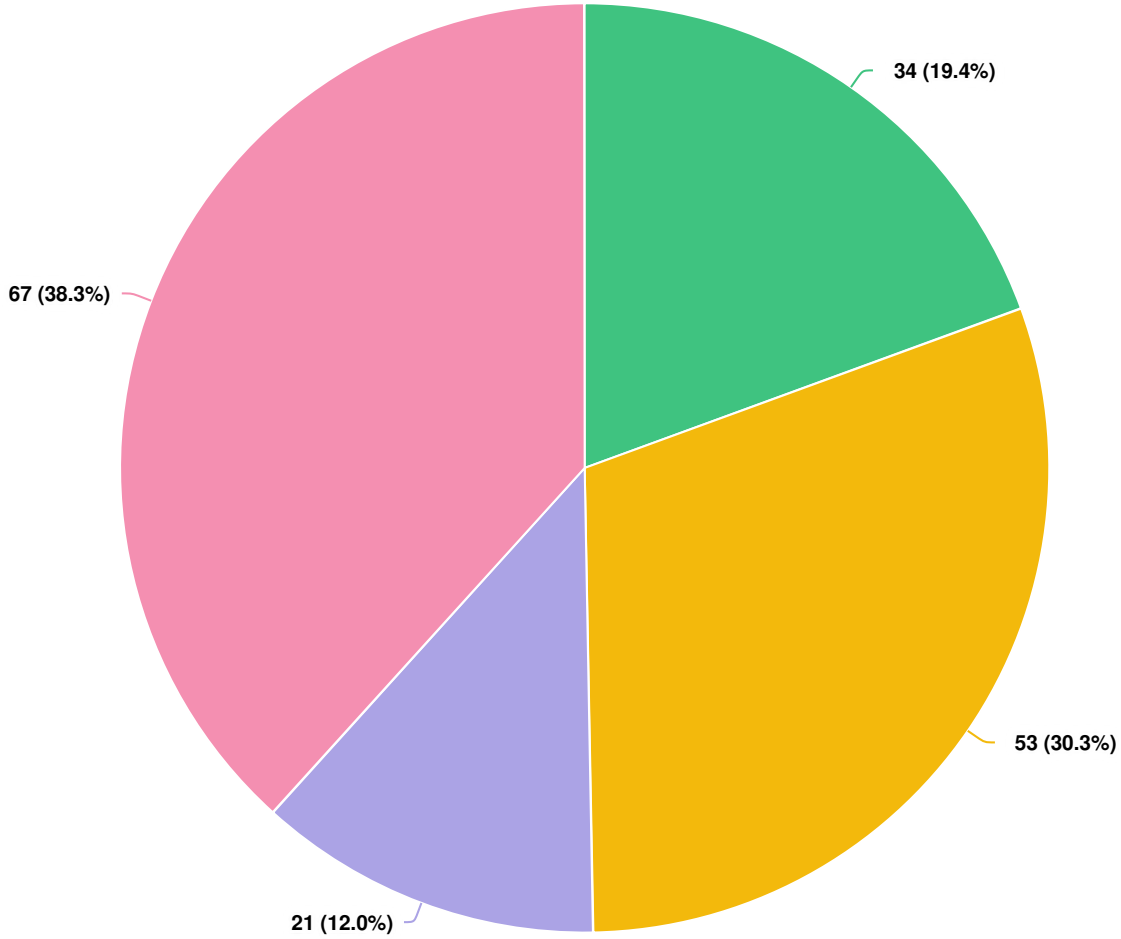
Question options

I don't notice it
Less than 30 minutes
Less than an hour
Between one and three hours
Seems like it's always on

Optional question (44 response(s), 140 skipped)

Question type: Dropdown Question

Does your property have a buried sewer, municipal drain or ditch?



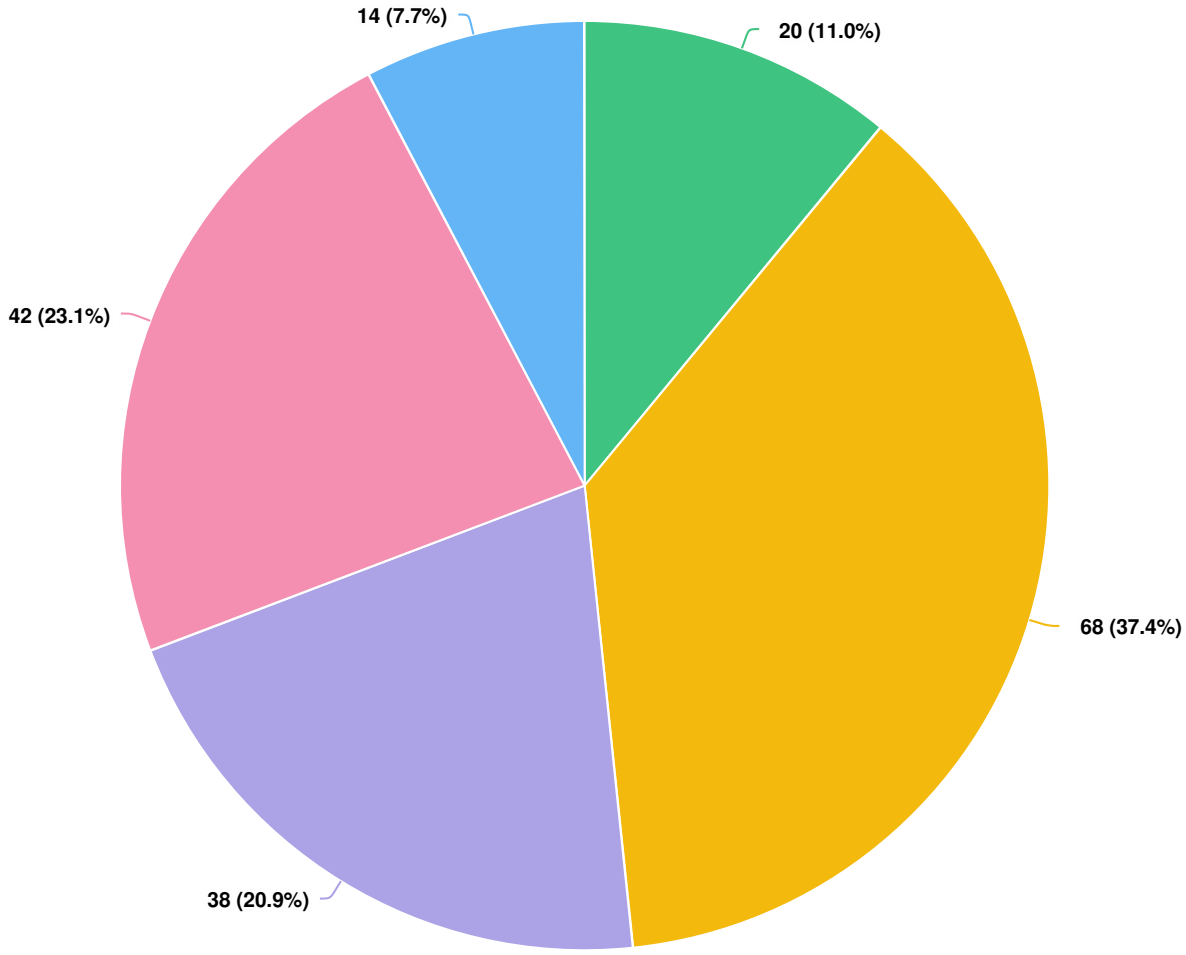
Question options

Municipal drain Buried sewer Ditch Not sure

Optional question (175 response(s), 9 skipped)

Question type: Dropdown Question

Are you concerned about flooding on your residential property, business, or local roads?



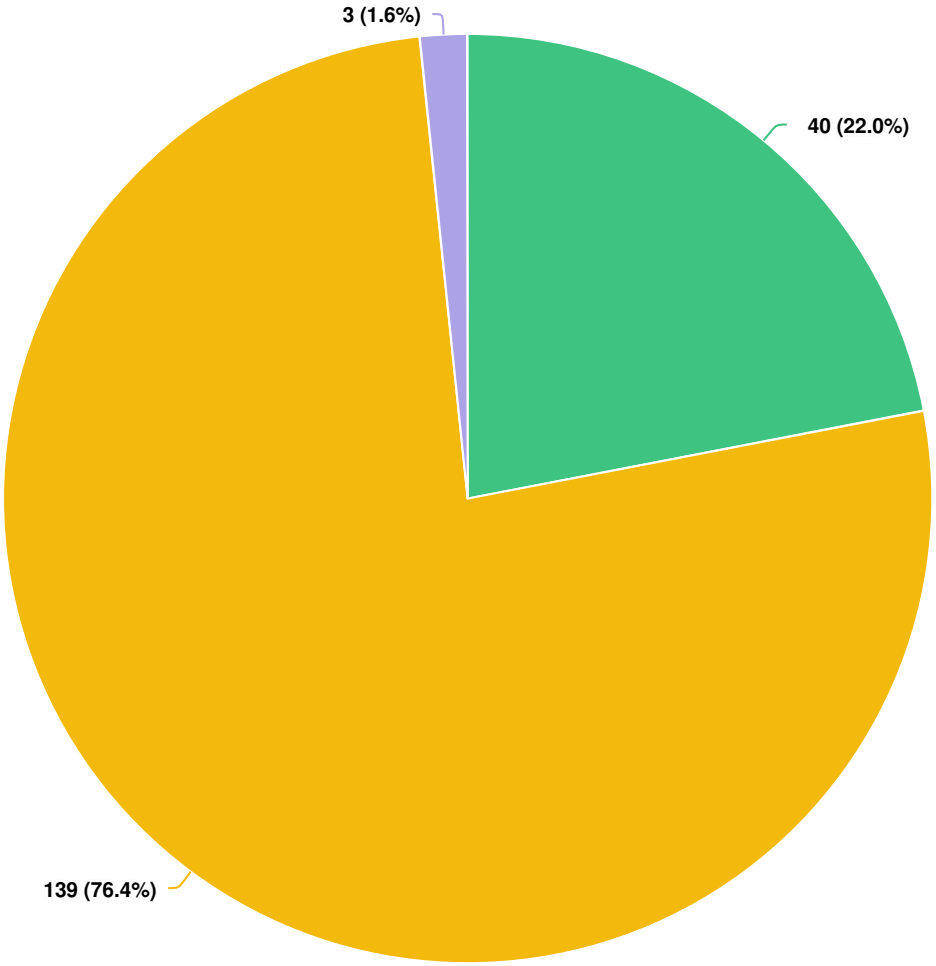
Question options

Very concerned | Somewhat concerned | Neutral | Not very concerned | Not concerned at all

Optional question (182 response(s), 2 skipped)

Question type: Dropdown Question

Have you personally experienced flooding impacts on your property?



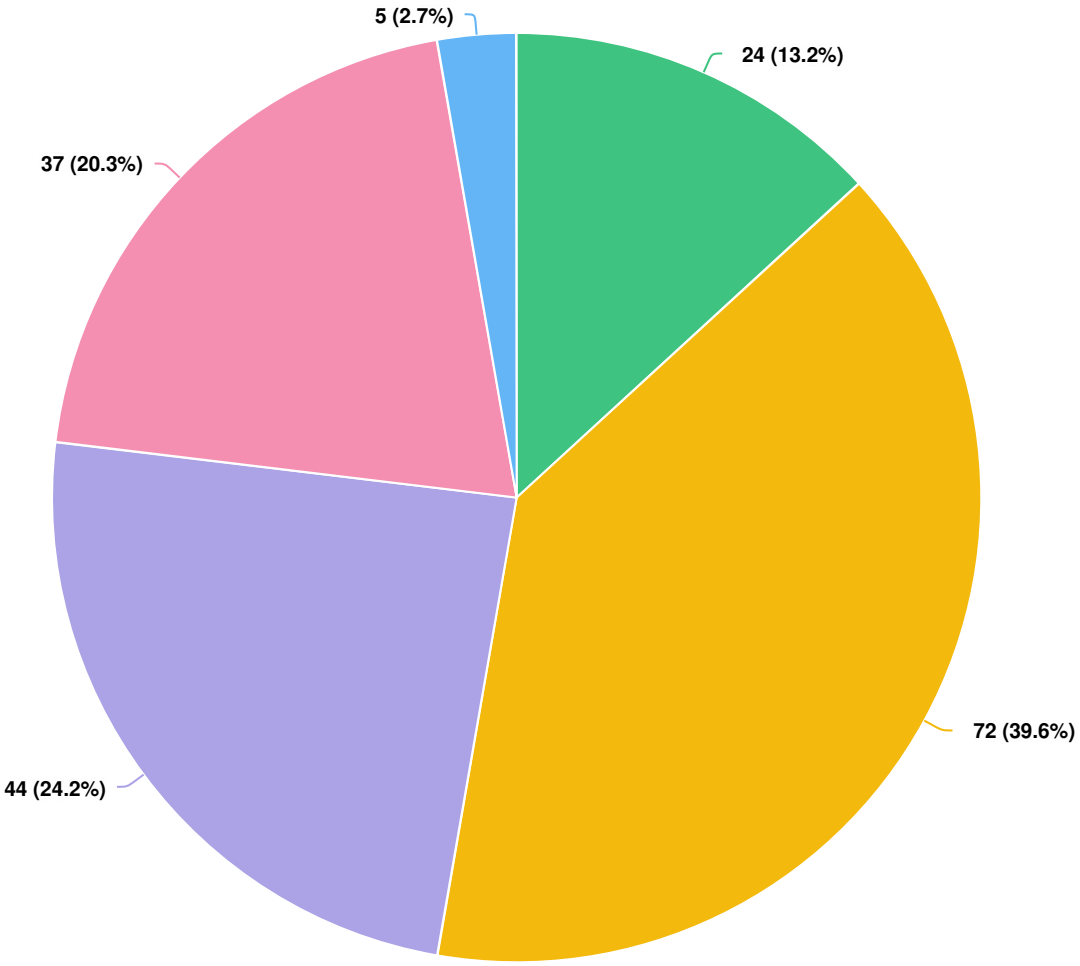
Question options

Yes No Not sure

Optional question (182 response(s), 2 skipped)

Question type: Dropdown Question

In the event of citywide flooding due to a significant storm, how confident are you that the City of Hamilton will respond quickly and help residents and businesses recover?



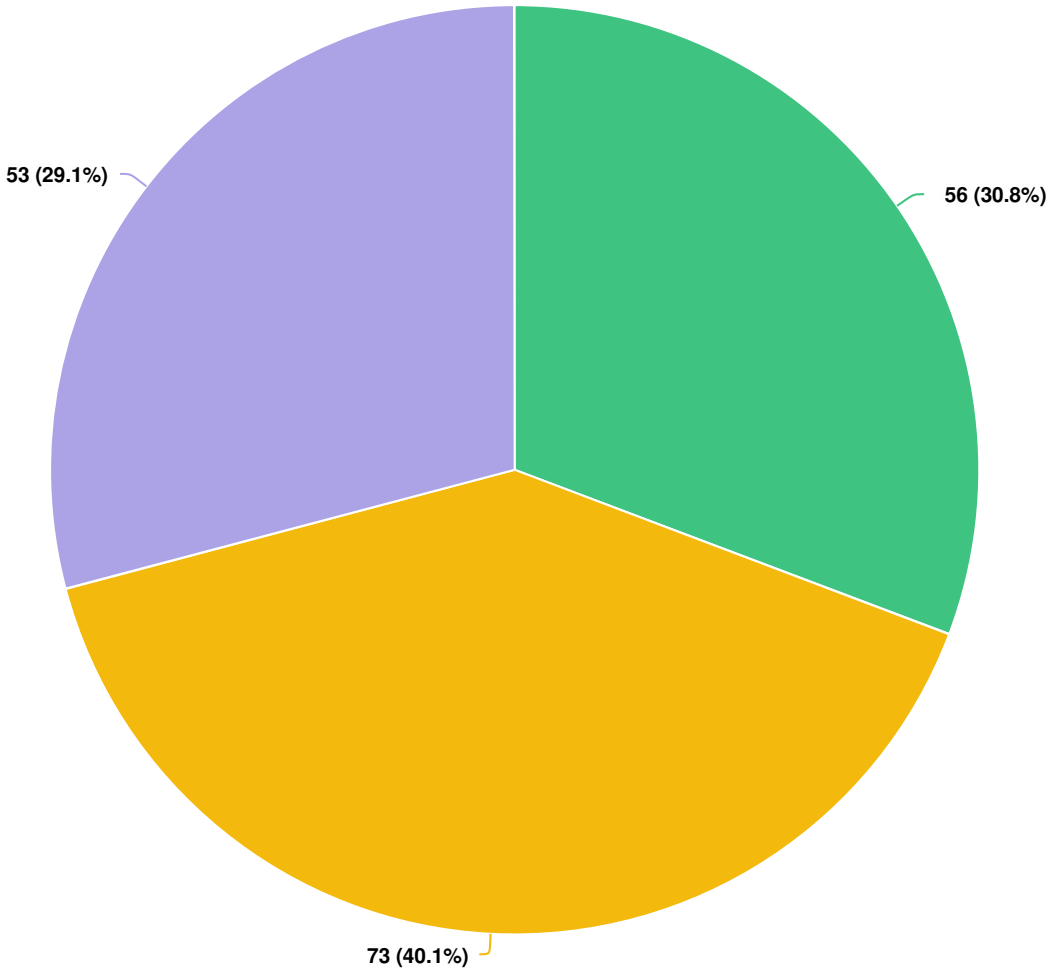
Question options

Very confident | Somewhat confident | Neutral | Not very confident | Not confident at all

Optional question (182 response(s), 2 skipped)

Question type: Dropdown Question

Do you feel that Hamilton behaves responsibly when returning stormwater back to the environment?



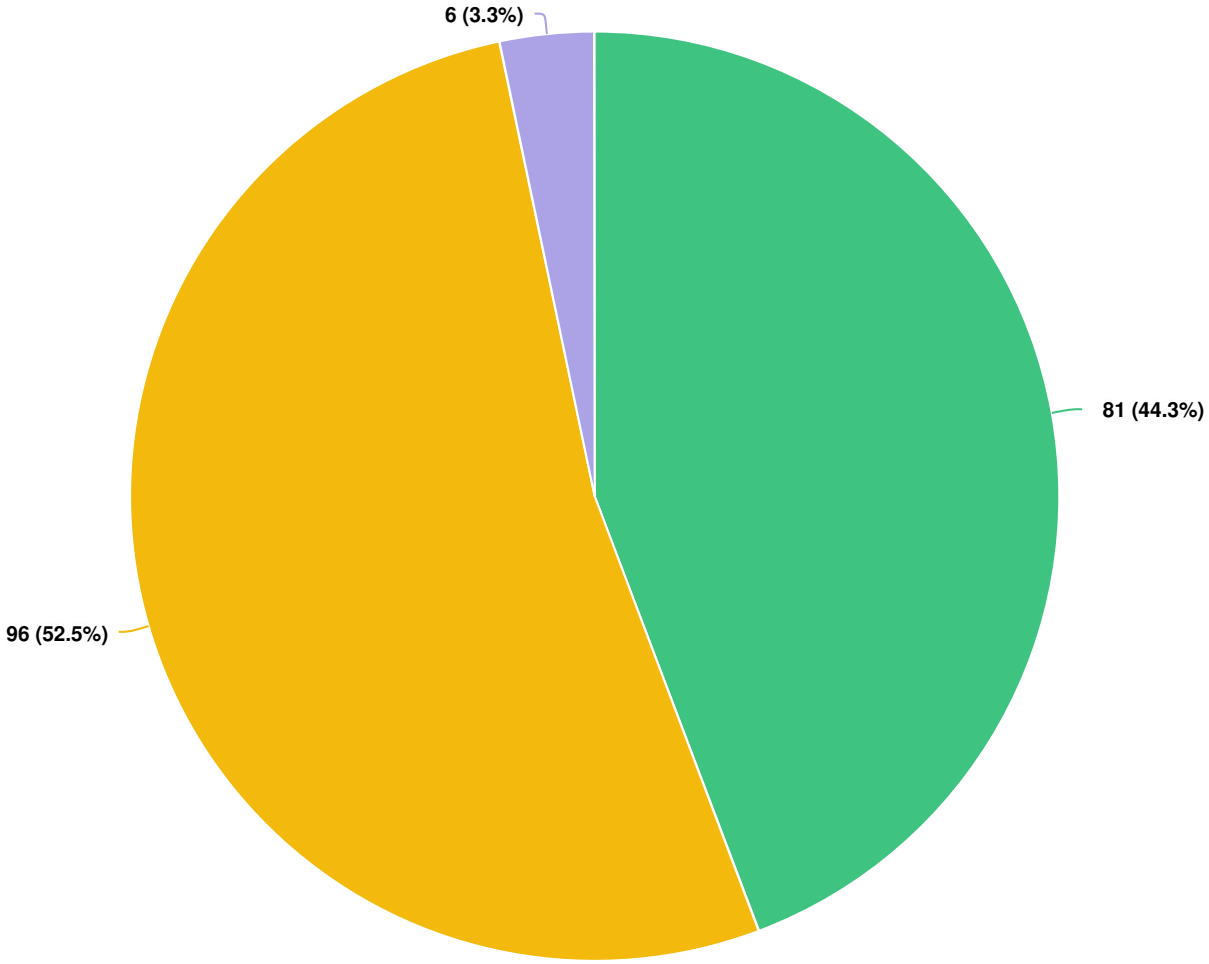
Question options

Yes No Not sure

Optional question (182 response(s), 2 skipped)

Question type: Dropdown Question

Have you or are you in the process of completing a project on your property to reduce stormwater runoff (e.g. rain barrel, downspout disconnection, permeable pavement etc.)?



Question options

Yes No Not sure

Optional question (183 response(s), 1 skipped)

Question type: Dropdown Question