




COMMUNICATION UPDATE

TO:	Mayor and Members City Council
DATE:	Monday, November 29, 2021
SUBJECT:	HSR 2021-2022 Winter Schedule (TRN2113) (City Wide)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Maureen Cosyn Heath Director of Transit Public Works Department
SIGNATURE:	

This Communication Update is to inform the Mayor and Members of Council of the 2021-2022 winter schedule that will operate from Sunday, December 26, 2021 until Saturday, April 30, 2022.

The new schedule features:

- Improved frequencies on Routes 3 Cannon and 43 Stone Church.
- Operational changes to improve bus reliability for customers.
- New stop name: Upper Mount Albion and Stone Church stop has been renamed Heritage Greene Terminal, impacting Route 21 Kenilworth and Route 44 Rymal.

SUMMARY OF CHANGES

Route 3 Cannon (Weekdays)

- Regular weekday service resumes.
- This route will operate at an improved 15-minute frequency during weekday peak periods.

Route 16 Ancaster (Saturdays)

- Operational changes have been implemented to improve schedule adherence, resulting in minor schedule shifts.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

Route 21 Upper Kenilworth

- Upper Mount Albion and Stone Church stop name has changed to Heritage Greene Terminal.

Route 43 Stone Church (Weekends)

- This route will operate at a 45-minute improved frequency on Saturday and Sunday evenings.
- Operational changes have been implemented to improve schedule adherence.

Route 44 Rymal

- Upper Mount Albion and Stone Church stop name has changed to Heritage Greene Terminal.
- The first two eastbound early morning trips on weekdays have shifted 10 minutes earlier to ensure connection with Confederation GO buses.

HSR myRide On-Demand

- The one-year Waterdown On-demand pilot continues.

HOLIDAYS

Christmas Day (Saturday, December 25, 2021)

- Buses will operate a special holiday schedule with limited service from 6 a.m. to 9 p.m.

Boxing Day (Sunday, December 26, 2021)

- Routes will operate on a Sunday schedule
- No service on routes 9, 10, 12, 16, 20, 42, 51, 52A, 56 and Waterdown myRide.

New Year's Eve (Friday, December 31, 2021)

- Buses will operate a regular weekday schedule.
- Extended service will be offered, pending approval from the Emergency Operations Centre.
- Service will be free after 6 p.m.

New Year's Day (Saturday, January 1, 2022)

- Buses will operate a special holiday schedule from approximately 6 a.m. to 9 p.m.
- No service on routes 9, 10, 12, 16, 20, 42, 51, 52A, 56 and Waterdown myRide.

Family Day (Monday, February 21, 2022)

- Buses will operate a special holiday schedule with limited service from 6 a.m. to 9 p.m.

Good Friday (Friday, April 15, 2022)

- Buses will operate a special holiday schedule with limited service from 6 a.m. to 9 p.m.

Easter Sunday (Sunday, April 17, 2022)

- Buses will operate regular Sunday service.

Easter Monday (Monday, April 18, 2022)

- Buses will operate regular weekday service.

APPENDICES AND SCHEDULES ATTACHED

N/A