



# INFORMATION UPDATE

<b>TO:</b>	Members of Council
<b>DATE:</b>	April 14, 2020
<b>SUBJECT:</b>	Driving School Instructing in Restricted Areas (Wards 4 and 5)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>SUBMITTED BY:</b>	Ken Leendertse Director, Licensing and By-law Services Planning and Economic Development Department
<b>SIGNATURE:</b>	

Licensing and By-law Services is providing an update on the effectiveness of By-law 18-199 (the By-law), a By-law to Prohibit Driving Schools Instructing in the Restricted Areas and to ensure issues of public safety and nuisance have not moved to another part of the City.

Since the passage of the By-law, the Mobile Compliance Officers (Officers) within the Licensing Section have performed routine patrols to ensure compliance. Throughout 2019, the Officers proactively patrolled the restricted areas to ensure driving school instructors were not providing driving lessons. In addition, the Officers responded to neighbourhood investigations. Officers have issued 18 Administrative Penalty (APS) charges since the By-law was passed.

The charges issued are as follows:

- Ten charges have been for “Driving School Instructor permit/providing lessons within restricted area”, By-law 18-199, Sec 2.(1)
- Four charges have been for “Driving School Operator cause/permit driving lessons within restricted areas”, By-law 18-199, Sec 2.(2)
- Four charges have been for “Driving School Instructor fail to use most direct route in and out of restricted area” By-law 18-199, Sec 2.(3)(c)

The Officers have identified four driving school companies which have received multiple charges for continuing to violate the By-law by operating within the restricted area. To address this, the Officers have proactively attended these locations to provide education, awareness and advise that increased penalties will result if violations continue.

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OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

Overall compliance is increasing however, the Officers have identified new tactics and strategies used by the driving schools to avoid detection or identification. These include: removing the roof sign or any other identifiable decals when driving within the restricted area and driving school instructors wearing similar (or like clothing) to Ministry examiner staff who are permitted to drive in this area, to remain unidentified. As a result, the Officers maintain a proactive enforcement strategy to ensure compliance with the By-law.

Furthermore, the Officers have established good working relationships with Ministry examiner staff. Examiners have assisted and cooperated with Officer investigations by providing essential information, such as dates, times and vehicles. Residents of the neighbourhood have also approached Officers while on patrol to validate the presence is having a positive result. Neighbours in the area of Nugent Drive and Crawford Drive have specifically stated that although the problem has not completely ceased it has decreased significantly since implementation.

There is currently no record of complaints regarding this issue in other areas of the City.

If you have any questions respecting this communication, please contact Adam Palmieri, Supervisor, Licensing by phone at Ext. 5438 or by email.