

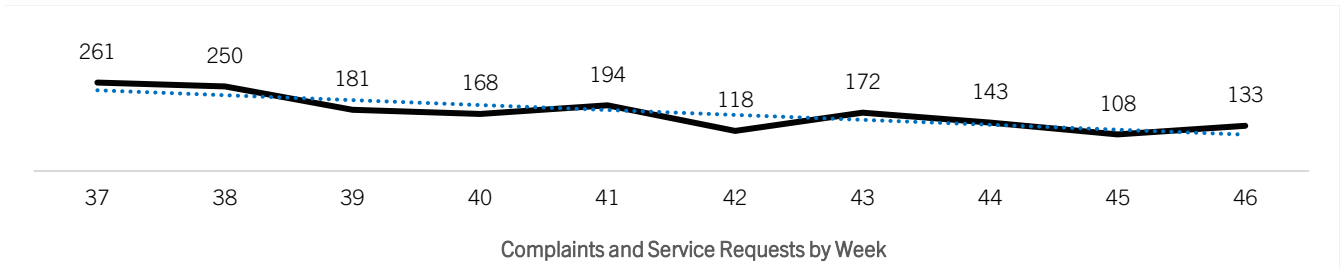


Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 46	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	133	108	157	173	Fairfield Park	Mountain Drive Park	Claremont Access Parkette

Complaint / Service Request Type	
Follow-up to Previous Request	34%
Reported Encampment	29%
Reported Garbage/Debris	11%
Request to Enforce Protocol	10%
Supports for Unsheltered Individual(s)	8%

Source of Complaint / Request	
Concerned Citizen	61%
Internal-Other	11%
BIA or Local Business	10%
Councillor's Office	5%
Internal-Public Works	5%



Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
1	Victoria Park	11/6/2023	11/10/2023	Under investigation	
13	70 Olympic Dr (Westoby Arena)	11/6/2023	Determining land ownership. Last visited on 11/13/2023		
2	128 Park St N (empty lot)	11/6/2023	N/A - No tents observed	N/A	N/A
1	Yates Dr (Carwyn & Lower Horning)	11/6/2023	Determining land ownership. Last visited on 11/13/2023		
3	245 West Ave N (alleyway)	11/7/2023	11/10/2023	Under investigation	
4	Roxborough Park (Reid Ave S)	11/7/2023	11/10/2023	Under investigation	
2	Pier 4 (near play structure)	11/7/2023	11/10/2023	Under investigation	
1	Dundurn Parkette (York & Inchbury)	11/7/2023	N/A - No tents observed	N/A	N/A
3	366 Victoria Ave N	11/8/2023	11/10/2023	Under investigation	

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
2	Woolverton Park	11/8/2023	11/10/2023	Under investigation	
4	Ottawa Market (204 Ottawa St N)	11/8/2023	N/A - No tents observed	N/A	N/A
2	John Rebecca Park	11/8/2023	11/10/2023	Under investigation	
2	25 Main St W	11/8/2023	N/A - No tents observed	N/A	N/A
2	Gore Park	11/8/2023	11/10/2023	Under investigation	
5	Potruff St N & Eugene	11/9/2023	Site location underway		
5	Barton St E & Bow Valley Dr	11/9/2023	11/13/2023	Under investigation	
14	Scenic & West 34th	11/10/2023	N/A - No tents observed	N/A	N/A
3	Gage Park (Montclair Ave)	11/10/2023	11/13/2023	Under investigation	
2	Vine & Park	11/11/2023	11/13/2023	Under investigation	

Housing Focused Street Outreach Engagement Update

	Week 46	Prev Week	YTD Weekly Avg	Additional Notes:
Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	124	169	111	HFSO engages with individuals who are unsheltered to help improve their access to basic needs and relevant supports and services in the community, including housing, health, food, and income supports.

Shower Program Update

	Week 46	Prev Week	YTD Weekly Avg	Additional Notes:
Total individuals (non-unique) who were provided access to encampment-specific shower programs	11	11	12	Data includes all instances that individuals who are unsheltered are provided access to any of the two designated shower programs in the city (i.e., Norman Pinky Lewis Community Centre, Eastwood Arena).

Site Maintenance and Cleanups

	Week 46	Prev Week	YTD Weekly Avg	Additional Notes:
Total encampment sites/areas maintained and cleaned by Parks Section staff	33	33	24	Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanups of active sites as arranged with the occupants, and cleaning of sites deemed by the Coordinated Response Team to be abandoned.

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. Sites located on private property that have been escalated to the appropriate enforcement body will be labeled as inactive, and will not be included. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
3	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/8/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/8/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/8/2023
3	Wellington Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	11/8/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	11/8/2023
3	Bishop's Park	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Active	11/8/2023
2	Claremont Access Parkette	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/8/2023
2	Peace Garden	New	Tues Oct 31/2023	Sat Nov 4/2023 (4 days)	Active	11/6/2023
4	Fairfield Park	New	Wed Nov 1/2023	Sun Nov 5/2023 (4 days)	Active	11/8/2023
3	Myrtle Park	New	Thurs Nov 2/2023	Mon Nov 6/2023 (4 days)	Active	11/2/2023
4	Hillcrest Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Active	11/8/2023
5	Red Hill / QEW Onramp	New	N/A	N/A	Active	11/8/2023

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status. Note, this does not include active sites nor sites identified in the past week.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
5	145 Glen Echo	New	N/A	N/A	Inactive	10/19/2023

3	15 Huron St-Alleyway	New	N/A	N/A	Inactive	11/8/2023
2	Corktown/Rail Trail Dog Park	New	N/A	N/A	Inactive	11/8/2023
9	Rymal & Columbus Gate	New	N/A	N/A	Inactive	10/23/2023
2	Shamrock (south)	New	N/A	N/A	Inactive	10/23/2023
2	Shamrock (north)	New	N/A	N/A	Encampment Cleared	11/2/2023
3	229 Weir St N (Pipeline Park Pathway)	New	N/A	N/A	Inactive	10/27/2023
1	Ramsey Cres (Ofield & Owen)	New	N/A	N/A	Inactive	11/8/2023
1	Hamilton Aviary	New	N/A	N/A	Inactive	10/30/2023
2	Carter Park	New	Thurs Nov 2/2023	Mon Nov 6/2023 (4 days)	Encampment Cleared	11/3/2023
4	Melvin and Talbot	New	N/A	N/A	Encampment Cleared	11/3/2023
2	Grange & Liberty	New	N/A	N/A	Inactive	11/1/2023
15	Rockcliffe Trail (Clappison's Woods)	New	N/A	N/A	Inactive	11/1/2023
3	Powell Park	New	Mon Nov 6/2023	Tues Nov 7/2023 (1 day)	Encampment Cleared	11/1/2023
3	Lifesavers Park (area behind park)	New	N/A	N/A	Inactive	11/1/2023
3	Gage Park (Bandshell)	New	N/A	N/A	Inactive	11/1/2023
4	Mahony Park	New	N/A	N/A	Inactive	11/6/2023