



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 32

August 5-11, 2024

Complaints & Requests for Service

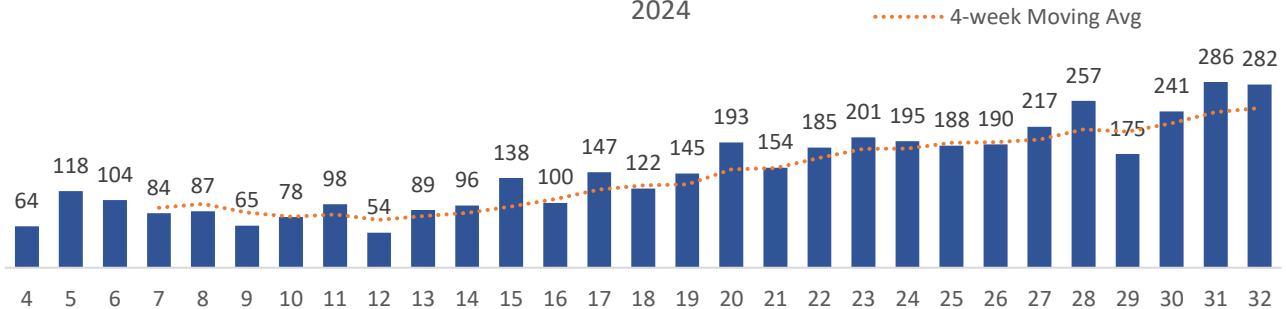
Total Complaints & Service Requests	Week 32	Previous Week	Previous Month Average	2023 Weekly Average
	282	286	242	145

Most Frequently Identified Locations		
Gage Park	Claremont Access Parkettes	Mountain Drive Park

Complaint/Service Request Type	
Request to Enforce Protocol	36%
Follow-Up(s) to Previous Request	18%
Reported Encampment	11%
Health & Safety Concerns	9%
Other	6%

Source of Complaint/Service Request	
Concerned Citizen	83%
Individual Experiencing Homelessness	1%
Internal - Public Works	3%
Internal - Housing Services	2%
Internal - Municipal Law Enforcement	0%

Complaints & Service Requests by Week
2024



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	Carter Park	8/5/2024	8/7/2024	N/A - no tents observed	
8	1318 Upper Wellington	8/6/2024	N/A - on private property		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
4	Hillcrest Elementary School	8/6/2024	N/A - site deemed abandoned		
5	Behind 467 Beach Blvd (End of Sierra Ln)	8/6/2024	8/8/2024	9-Aug-24	2
2	John Rebecca Park	8/6/2024	N/A - no tents observed		
8	Jerome Neighbourhood Park	8/6/2024	8/9/2024	N/A - no tents observed	
2	Alley behing 241 Wellington St. N	8/7/2024	N/A - no tents observed		
13	Dundas Library	8/7/2024	N/A - no tents observed		
2	MacNab & Hurst	8/7/2024	8/8/2024	Investigation Ongoing	
5	Nash Bridge	8/7/2024	8/9/2024	Investigation Ongoing	
3	Powell Park	8/7/2024	8/8/2024	Investigation Ongoing	
13	130 Osler Dr., Dundas	8/7/2024	N/A - no tents observed		
1	HAAA Grounds	8/8/2024	N/A - no tents observed		
15	Behind 27 McDonald Ct., Waterdown	8/6/2024	8/8/2024	Investigation Ongoing	
3	Alley behind 154 Lottridge	8/8/2024	N/A - no tents observed		
3	Lifesavers Park	8/8/2024	N/A - no tents observed		
1	Dundurn Park	8/8/2024	8/12/2024	Investigation Ongoing	
2	Walnut & Augusta Tracks	8/8/2024	N/A - on private property		
1	Victoria Park <i>Please note: this site was referred again on August 12th and will be on next weeks report.</i>	8/8/2024	N/A - no tents observed		
5	Jennie Florence Sports Complex @ Confederation Park	8/8/2024	8/9/2024	N/A - no tents observed	

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	Parking Garage @ 118 Jackson	8/9/2024	N/A - no tents observed		
3	Stirton Tot Lot	8/9/2024	8/12/2024	Investigation Ongoing	
3	15 Victoria Ave N	8/7/2024	8/9/2024	Investigation Ongoing	
8	1452 Upper James	8/9/2024	N/A - on private property		
8	Sam Lawrence Park	8/9/2024	N/A - site deemed abandoned		
2	Strachan Linear Park	8/10/2024	N/A - no tents observed		
2	Durand Park	8/10/2024	N/A - no tents observed		
1	Kanetskare Middle School	8/10/2024	N/A - no tents observed		
2	Jackson & MacNab (SW Corner)	8/7/2024	8/7/2024	N/A - no tents observed	
2	City Lab	8/11/2024	8/12/2024	N/A - no tents observed	

Housing Focused Street Outreach Engagement Update

	Week 32	Previous Week	2023 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	274	878	114

Additional Notes:

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

Shower Program Update

	Week 32	Previous Week	2023 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	22	23	14

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 32	Previous Week	2023 Weekly Average
Total encampment sites maintained and cleaned by Parks Section staff	25	24	30

	Week 32	Previous Week	2024 Weekly Average
Total encampment sites maintained and cleaned by an independent contractor	24	32	Not yet available

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors are specifically noted below.

Monday, August 5
Tuesday, August 6
Wednesday, August 7
Thursday, August 8
Friday, August 9

N/A - Stat Holiday
Jackie Washington Park, Simcoe St. Lot, Delta Parkette, Kenilworth Access Parkette, Fairfield Park, Bayfront Park, Cathedral Dog Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer
Garth & Stonechurch, Fairfield Park, JC Beemer, Bishop's Park, Gage Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer
Fairfield Park, TB McQuesten Park, Bayfront Park, 125 Barton St., JC Beemer, Gage Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer
Strachan Linear Park, Peace Park, City Hall, Hunter & MacNab, Central Park, JC Beemer, Jackie Washington Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
3	Delta Parkette	Existing	7/10/2024	6	Active	7/11/2024
2	Claremont Access Parkettes	Existing	7/9/2024	4	Active	7/17/2024
3	JC Beemer/Tweedsmuir	Existing	7/23/2024	7	Active	7/23/2024
2	Woolverton Park	New	Investigation Ongoing		Active	7/16/2024
4	Fairfield Park	Existing	8/6/2024	9	Active	8/6/2024
4	Red Hill Bowl <i>Behind Lucerne Ave.</i>	New	Investigation Ongoing		Active	7/17/2024
2	Commonwealth Square	New	Investigation Ongoing		Active	7/22/2024
2	Keddy Trail @ St. Joe's Drive	Existing	Investigation Ongoing		Active	7/29/2024
4	Kenilworth Access Parkette #1	New	7/25/2024	3	Active	7/25/2024
3	Wentworth St. N. and Leeming Rd., Cannon St. E. to Barton St. E	New	Investigation Ongoing		Active	7/23/2024
2	Peace Park	New	7/25/2024	1	Active	7/25/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Carter Park	New	7/25/2024	1	Active	7/25/2024
1	Cathedral Dog Park	Existing	7/25/2024	2	Active	7/25/2024
2	Hunter St. W (between James & MacNab)	New	Investigation Ongoing		Active	7/26/2024
2	Bayfront Park (various sites)	Existing	Investigation Ongoing		Active	7/26/2024
13	Water Reservoir @ 4 Woodley's Lane, Dundas	New	Investigation Ongoing		Active	7/26/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Central Park	New	8/6/2024	2	Active	8/6/2024
1	York Blvd Parkette #2	New	8/6/2024	2	Active	8/6/2024
2	Beasley Park	New	Investigation Ongoing		Active	8/2/2024
3	Woodlands Park	New	8/6/2024	4	Active	8/6/2024
3	North Central Park	New	8/6/2024	2	Active	8/6/2024
3	Pinky Lewis Parkette	New	8/6/2024	1	Active	8/9/2024
2	Behind 226 Picton St. E	New	Investigation Ongoing		Active	8/9/2024

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. Please note, this does not include active sites nor sites identified in the past week. In addition, sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
13	Dundas St. @ Cootes Dr.	New	N/A - no tents observed		Inactive	7/16/2024
2	Jackson St. W & MacNab	New	N/A - no tents observed		Inactive	7/22/2024
2	First Ontario Concert Hall	New	N/A - no tents observed		Inactive	7/16/2024
5	Jennie Florence Sports Complex	New	N/A - no tents observed		Inactive	7/17/2024
3	Myrtle Park	New	N/A - no tents observed		Inactive	7/22/2024
2	Philpott Church	New	N/A - no tents observed		Inactive	7/22/2024
3	Latvian Church (18 Victoria Ave S)	New	N/A - no tents observed		Inactive	7/17/2024
1	Radial Park	New	N/A - no tents observed		Inactive	7/22/2024
3	Sherman Ave N @ Brant St.	New	N/A - no tents observed		Inactive	7/17/2024
2	Central Park	New	7/19/2024	1	Encampment Cleared	7/22/2024
3	Pinky Lewis	New	7/22/2024	1	Encampment Cleared	7/25/2024
8	Dave Andreychuk Arena	New	N/A - no tents observed		Inactive	7/19/2024
2	Beasley Park	New	N/A		Inactive	7/19/2024
2	Jackson St. W @ St. Paul's Church	New	7/26/2024	1	Encampment Cleared	7/26/2024
7	TB McQuesten Park	New	N/A - site is compliant		Compliant	7/25/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
1	Victoria Park	New	7/25/2024	2	Encampment Cleared	7/29/2024
10	520 Hwy 8 @ Dewitt Rd.	New	N/A - no tents observed		Inactive	7/22/2024
1	York Blvd Parkette #2	New	N/A - no tents observed		Inactive	7/25/2024
3	Woodlands Park	New	7/25/2024	2	Encampment Cleared	7/29/2024
7	Vincent Massey Park	New	N/A - no tents observed		Inactive	7/26/2024
11	Mount Hope Park	New	7/26/2024	1	Encampment Cleared	8/2/2024
2	John St @ St. Joseph's Dr.	New	N/A - no tents observed		Inactive	7/29/2024
2	Shamrock Park (north)	New	N/A - no tents observed		Inactive	8/9/2024
2	Vine & Park	New	N/A - no tents observed		Inactive	8/2/2024
3	Lifesavers Park	New	N/A - no tents observed		Inactive	8/2/2024
2	Jackie Washington Park	Existing	5/3/2024	5	Encampment Cleared	8/9/2024
3	Bishop's Park	Existing	7/22/2024	3	Compliant	8/9/2024
4	Montgomery Park	Existing	6/5/2024	5	Compliant	8/9/2024
14	Stone Church @ Omni Blvd	New	Investigation Ongoing			8/7/2024