

Hamilton's Homeless Serving System Common Intake Form - Glossary

Gender

- **Woman/girl:** is a person who self-identifies as being a woman/girl.
- **Man/boy:** is a person who self-identifies as being a man/boy.
- **Non-binary:** Is a person who self-identifies as not being exclusively a man or a woman.
- **Trans woman:** Is a person who self-identifies as being a trans woman.
- **Trans man:** Is a person who self-identifies as being a trans man.
- **Not listed:** Is a person who self-identifies as being something other than woman, man, or transgender.

Veteran Status

- **Veteran – Canadian Armed Forces:** is a person who self-identifies as a veteran of the Canadian Armed Forces.
- **Not a Veteran:** is a person who does not self-identify as a veteran.
- **Veteran – Allies:** is a person who self-identifies as a veteran in the armed forces of an allied country before coming to Canada.
- **Veteran – Civilian:** is a person who self-identifies as previously a veteran but no longer on active duty.
- **Former RCMP:** is a person who self-identifies as formerly a member of the Royal Canadian Mounted Police.

Citizenship and Immigration Status

- **Asylum Seeker:** is a person who has arrived in Canada and seeks the protection of Canada. They are currently in the process of completing their documentation to receive an Acknowledgement of Claim Document (AOC) or a Refugee Protection Claimant Document (RPCD) from Immigration, Refugees, and Citizenship Canada (IRCC).
- **Canadian Citizen - Born in Canada:** is a person who was born in Canada and has Canadian citizenship.
- **Canadian Citizen - Born Outside of Canada:** is a person who was not born in Canada and has Canadian citizenship.
- **Permanent Resident/Immigrant:** is a person who is a landed immigrant or an immigrant who has settled permanently in Canada. They are a permanent resident but have not acquired Canadian citizenship.
- **Refugee:** Client has arrived in Canada and seeks the protection of Canada. A refugee has received final determination that they are a Protected Person and is eligible to apply for permanent residency in Canada.

- **Refugee Claimant:** is a person who has arrived in Canada and seeks the protection of Canada. They have received either an Acknowledgement of Claim Document (AOC) or a Refugee Protection Claimant Document (RPCD) from Immigration, Refugees, and Citizenship Canada (IRCC).
- **Student Visa:** is a person who is an international student studying at a Canadian educational institution.
- **Visitor Visa:** is a person who has a visitor's visa issued to people coming to Canada for a limited time and for specific reasons.
- **Work Visa:** is a person who has a temporary resident permit which authorizes foreign nationals to enter and work in Canada on a temporary basis. A work permit is usually valid only for a specified job, employer and time period.

Indigenous Status

- **First Nations: Off-reserve:** is a person who self-identifies as First Nations and lives off-reserve.
- **First Nations: On-reserve:** is a person who self-identifies as First Nations and lives on-reserve.
- **Inuit:** Refers to Indigenous people from Northern Canada who live in Nunavut, the Northwest Territories, Northern Quebec and Northern Labrador.
- **Métis:** People of mixed First Nation and European ancestry who identify themselves as Métis, as distinct from First Nations people, Inuit or non-Aboriginal people.
- **Non-Indigenous:** is a person who does not identify as Indigenous.
- **Non-status:** is a person who self-identifies as Indigenous to Canada and are not registered under the Indian Act.

Income Types

- **Canada Pension Plan (CPP):** is a person who is in receipt of a monthly income through the Federal Canada Pension Plan (CPP) program.
- **Canada Pension Plan (CPP) Survivor Benefits:** is a person who is in receipt of a monthly income through the Federal Canada Pension Plan (CPP) survivor benefits program.
- **Canada Pension Plan Disability Benefits:** is a person who is in receipt of a monthly payment through the Federal Canada Pension Plan (CPP) Disability Benefit. This benefit is available to individuals in receipt of CPP.
- **Child Support:** is a person who is in receipt of child support payments.
- **Child Tax Benefits:** is a person who is in receipt of a monthly payment through the Canada Child Benefit (CCB) program. Includes additional payments through the Ontario Child Benefit or Canada Child Disability Benefit, if applicable.
- **Disability Benefits:** is a person who is in receipt of monthly payments through a program available for individuals or dependants living with a disability that is not listed or noted elsewhere in the list of options.

- **Employment – Casual:** is a person who is employed on a casual basis. Casual employment is often occasional and not predictable.
- **Employment – Full-time:** is a person who is employed on a full-time basis.
- **Employment – Part-time:** is a person who is employed on a part-time basis.
- **Employment Benefits / Insurance (EI):** is a person who is in receipt of a monthly income through the Federal Employment Insurance (EI) program.
- **Guaranteed Income Supplement (GIS):** is a person who is in receipt of a monthly payment through the Federal Guarantee Income Supplement (GIS) program. This supplement is available to individuals in receipt of OAS.
- **Long Term Disability (private):** is a person who is receiving a monthly income through a long-term disability insurance policy.
- **Old Age Security:** is a person who is in receipt of a monthly income through the Federal Old Age Security (OAS) program.
- **Ontario Disability Support Program (ODSP):** is a person who is in receipt of a monthly income through the ODSP program.
- **Ontario Trillium Benefit (OTB):** is a person who is in receipt of a monthly payment through the Ontario Trillium Benefit.
- **Ontario Works (OW):** is a person who is in receipt of a monthly income through the OW program.
- **Other Income:** is a person whose income source(s) is not listed.
- **Private Pension:** is a person who is in receipt of a monthly income through a private pension plan.
- **Quebec Pension Plan (QPP):** is a person who is in receipt of a monthly income through the Quebec Pension Plan (QPP) program.
- **Refugee Assistance Program:** is a person who is in receipt of a monthly payment through the Resettlement Assistance Program (RAP).
- **Self-Employment:** is a person who is self-employed.
- **Veteran Affairs Benefit / Pension:** is a person who is in receipt of any benefit or pension through Veteran Affairs Canada including, but not excluded: VAC Disability Award, VAW Disability Pension, VAC Financial Benefit, and War Veterans Allowance/Veterans Benefit.
- **Workers' Compensation Benefits:** is a person who is in receipt of a monthly payment from Workers' Compensation available through the Workplace Safety and Insurance Board (WSIB).
- **No Income Available:** Staff person has confirmed with the client that they currently have no income source available to them.

Housing Types

- **Couch Surfing:** temporarily staying with friends and/or family.
- **Emergency Shelter – Outside of Hamilton:** staying in an Emergency Shelter located outside of Hamilton.
- **Hotel / Motel:** paying to stay in a hotel / motel / airbnb.
- **Unsheltered (staying outside or in emergency shelters in Hamilton):** unsheltered and/or regularly living in encampments throughout the City of Hamilton.

- **Domestic Violence / Violence Against Women (VAW) Shelter:** staying in a Violence Against Women Emergency Shelter.
- **Federal Correctional Facility / Jail:** recently discharged from a Correctional Service Canada institution (e.g., Beaver Creek, Collins Bay, Grand Valley, Joyceville, Millhaven, Warkworth, Bath).
- **Provincial Correctional Facility / Jail:** recently discharged from a Corrections Centres (e.g., Ontario Correctional Institute) and Detention Centres (e.g. Hamilton-Wentworth Detention Centre aka Barton St. Jail).
- **Medical Hospital:** recently discharged from staying in a medical hospital.
- **Psychiatric Hospital:** recently discharged from staying in a psychiatric hospital.
- **Recovery / Treatment Facility:** recently discharged from staying in a recovery/treatment facility.
- **Transitional Housing Program:** staying in a transitional housing program.
- **Withdrawal Management Program:** recently discharged from a withdrawal management program.
- **Own Home:** housed in a house/unit that they own.
- **Family Member's Home / Apartment:** stably housed in a family's residence and not paying rent to a private/public landlord. Different from couch surfing.
- **Lodging House:** housed in a licensed lodging house. Typically, lodging houses are those that offer private rooms without on-site access to kitchen facilities.
- **Rental (with subsidy):** housed in a private market rental unit and is in receipt of a monthly rent supplement benefit / payment.
- **Rental (without subsidy):** housed in a private market rental unit without any housing or rent subsidies.
- **Residential Care Facility:** residing in a Residential Care Facility offering communal living to people who require assistance with daily activities in life. This includes group homes.
- **Single Room in Shared House / Unit:** housed in a private market rental unit that is a shared dwelling with rooms leased individually.
- **Social / Community Housing:** housed in a social / community housing unit including rent-geared to income units.
- **Supportive Housing Program:** housed in an affordable supportive housing unit offering coordinated wrap around services and supports to tenants.