



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 35

August 26 -
September 1

Complaints & Requests for Service

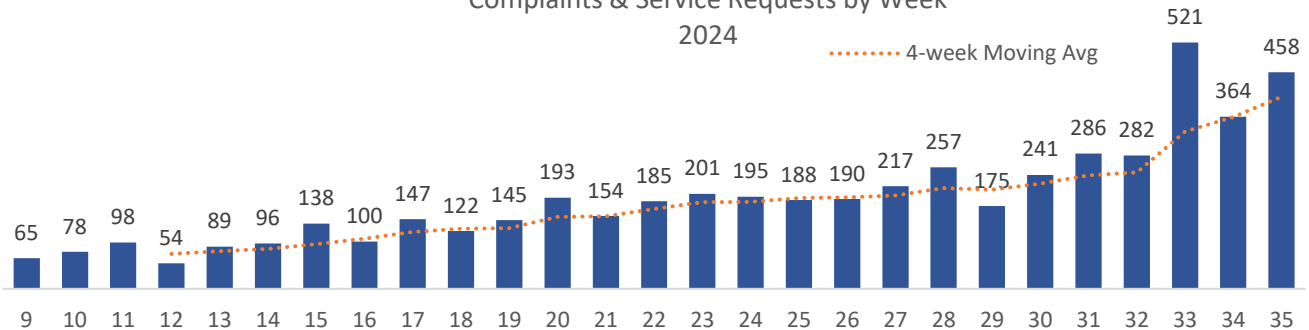
Total Complaints & Service Requests	Week 35	Previous Week	Previous Month Average	2023 Weekly Average
	458	364	242	145

Most Frequently Identified Locations		
Gage Park	Delta Parkette	Peace Memorial Park

Complaint/Service Request Type	
Request to Enforce Protocol	40%
Follow-Up(s) to Previous Request	36%
Reported Garbage/Debris	5%
Duplicate	4%
Other	4%

Source of Complaint/Service Request	
Concerned Citizen	89%
Individual Experiencing Homelessness	2%
Internal - Public Works	2%
Community Partners	1%
Internal - Other	1%

Complaints & Service Requests by Week
2024



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
3	Birch Ave Park	8/26/2024	8/26/2024	Investigation Ongoing	
2	Hunter & MacNab	8/26/2024	8/27/2024	Investigation Ongoing	

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	66 Charlton Ave W <i>Private property</i>	8/26/2024	8/27/2024	Investigation Ongoing	
6	1616 Upper Gage	8/26/2024	N/A - site deemed abandoned		
2	St. Joseph's Park	8/26/2024	8/27/2024	Investigation Ongoing	
8	Upper James & the Linc	8/27/2024	8/29/2024	N/A - encampment cleared	
2	75-76 Cathcart	8/27/2024	N/A - no tents observed		
3	Belview Park	8/27/2024	N/A - no tents observed		
2	Durand Park	8/26/2024	8/27/2024	Investigation Ongoing	
3	411 Victoria Ave N	8/27/2024	8/27/2024	Investigation Ongoing	
6	1393 Upper Gage	8/27/2024	N/A - did not attend for safety reasons (abandoned building)		
7	Vincent Massey Park	8/27/2024	N/A - no tents observed		
4	Queen Mary School	8/28/2024	N/A - no tents observed		
8	William Connell Park	8/28/2024	N/A - site is compliant		
3	537 King St. E	8/28/2024	N/A - site on private property		
5	Beach @ 3rd Ave	8/28/2024	8/30/2024	Investigation Ongoing	
13	Sanctuary Park	8/28/2024	8/30/2024	Investigation Ongoing	
2	Municipal Car Park 36	8/28/2024	8/29/2024	Investigation Ongoing	
3	Woodlands Park	8/29/2024	8/29/2024	Investigation Ongoing	
3	Pinky Lewis Rec Centre	8/29/2024	N/A - resolved by HFSO		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
12	Lorne Ave., Ancaster Vacant property facing Wilson	8/29/2024	N/A - on private property		
3	Century Park	8/29/2024	8/29/2024	Investigation Ongoing	
2	Main & Hess	8/28/2024	8/29/2024	Investigation Ongoing	
5	Red Hill Library	8/30/2024	N/A - no tents observed		
2	122 Augusta (behind)	8/30/2024	N/A - on private property		
2	Mary St. across from Good Shepherd	8/30/2024	Investigation Ongoing		
2	Carter Park	8/29/2024	N/A - no tents observed		
2	Keddy Trail @ 78 Arkledun	8/30/2024	Investigation Ongoing		
2	City Hall (West side near Jackson St. parking lot entrance)	8/30/2024	8/30/2024	Investigation Ongoing	
1	Dundurn Castle @ Military Museum	8/30/2024	8/30/2024	Investigation Ongoing	
3	JC Beemer	9/1/2024	9/3/2024	Investigation Ongoing	
4	Fairfield Park	9/1/2024	9/3/2024	Investigation Ongoing	
5	Red Hill Trail @ Globe Dog Park <i>Follow-up from week 33</i>	8/15/2024	Investigation Ongoing		
6	Mohawk & Mountain Brow (Mohawk Sports Park)	8/28/2024	N/A - site is compliant		

Housing Focused Street Outreach Engagement Update

	Week 35	Previous Week	2023 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	344	310	114

Additional Notes:
HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.
Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

Shower Program Update

	Week 35	Previous Week	2023 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	N/A - no data submitted	42	14

Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 35	Previous Week	2024 Weekly Average	2023 Average
Total encampment sites maintained and cleaned by Parks Section staff	29	18	32	30

	Week 35	Previous Week	2024 Weekly Average	2023 Average
Total encampment sites maintained and cleaned by an independent contractor	30	30	29	N/A

Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

Monday August 26
Tuesday August 27
Wednesday August 28

Fairfield Park, Jackie Washington Park & surrounding greenspace, Carter Park, Young & Victoria, Bayfront Park

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer, Fairfield Park

Woolverton Park, Eastwood Park, Jackie Washington Park & surrounding greenspace, Gage Parl, Red Hill Valley Trail @ Globe Dog Park, Hunter & MacNab

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer, Fairfield Park

Cannon & Hughson, Ferrie St. Lot, Red Hill Valley Trail @ Globe Dog Park, Mark Anthony Graham Memorial Olympic Park, Bayfront Park

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer, Fairfield Park

Thursday August 29
Friday August 30

Shamrock Park North, 23 Chapple/Chapple & Lloyd, MacNab & Hurst, 24 Ray St. S, 151 Cathcart, Shamrock Park S

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer, Fairfield Park

217 Lottridge, Birge Park, King & Victoria, Carter Park, Central Park, Central Memorial Rec Centre, Upper James & the Linc

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, JC Beemer, Fairfield Park

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Claremont Access Parkettes	Existing	7/9/2024	4	Active	7/17/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
2	Woolverton Park	New	8/20/2024	2	Active	8/20/2024
4	Fairfield Park	Existing	8/6/2024	9	Active	8/6/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
4	Kenilworth Access Parkette #1	New	7/25/2024	3	Active	7/25/2024
3	Wentworth St. N. and Leeming Rd., Cannon St. E. to Barton St. E	New	Investigation Ongoing		Active	7/23/2024
2	Peace Park	New	7/25/2024	1	Active	7/25/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Carter Park	New	7/25/2024	1	Active	7/25/2024
2	Bayfront Park (various sites)	Existing	Investigation Ongoing		Active	7/26/2024
13	Water Reservoir @ 4 Woodley's Lane, Dundas	New	8/20/2024	1	Active	8/20/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Central Park	New	8/6/2024	2	Active	8/6/2024
2	Beasley Park	New	8/20/2024	3	Active	8/20/2024
3	Pinky Lewis Parkette	New	8/9/2024	1	Active	8/9/2024
2	Behind 226 Picton St. E (Ferrie St. Lot)	New	8/20/2024	10	Active	8/20/2024
5	Behind 467 Beach Blvd	New	8/9/2024	2	Active	8/9/2024
3	Powell Park	New	8/20/2024	1	Active	8/20/2024
3	15 Victoria Ave N	New	Investigation Ongoing		Active	8/14/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	8/19/2024	2	Active	8/19/2024
3	Stirton Tot Lot	New	8/20/2024	1	Active	8/20/2024
2	Ward 2 Temporary Dog Park	New	8/20/2024	3	Active	8/20/2024
5	Waterfront Trail @ Confederation Beach (between Barangas and Hutch's)	New	Investigation Ongoing		Active	8/15/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
1	Jackson Park	New	Investigation Ongoing		Active	8/16/2024
11	Mount Hope Park	Existing	8/19/2024	1	Active	8/19/2024
3	Delta Parkette	Existing	Investigation Ongoing		Active	8/21/2024
6	Lisgar Park	New	Investigation Ongoing		Active	8/21/2024
3	Gage Park	Existing	Investigation Ongoing		Active	8/21/2024
4	Montgomery Park	Existing	Investigation Ongoing		Active	8/21/2024
3	Birge Park	New	8/20/2024	4	Active	8/20/2024

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Carter Park	New	N/A - no tents observed		Inactive	8/9/2024
15	Behind 27 McDonald Ct., Waterdown	New	N/A - no tents observed		Inactive	8/20/2024
2	MacNab & Hurst	New	8/29/2024	1	Encampment Cleared	8/29/2024
5	Jennie Florence Sports Complex	New	N/A - no tents observed		Inactive	8/12/2024
8	Jerome Neighbourhood Park	New	N/A - one abandoned site observed		Inactive	8/15/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	City Lab	New	N/A - no tents observed		Inactive	8/13/2024
1	Dundurn Castle/Dundurn Park	New	N/A - no tents observed		Inactive	8/20/2024
2	Jackson & MacNab	New	N/A - encampment cleared same day		Encampment Cleared	8/15/2024
1	Victoria Park	New	N/A - no tents observed		Inactive	8/16/2024
3	14 Tisdale Ave S (behind)	New	N/A - no tents observed		Inactive	8/20/2024
8	William Connell Park	New	N/A - no tents observed		Inactive	8/19/2024
6 & 7	Mountain Drive Park	Existing	8/14/2024	8	Encampment Cleared	8/19/2024
5	Sam Manson Park	New	N/A - no tents observed		Inactive	8/19/2024
2	Eastwood Park	New	8/20/2024	1	Encampment Cleared	8/27/2024
9	Mohawk Sports Complex	New	8/19/2024	1	Encampment Cleared	8/28/2024
8	Upper James & the Linc	New	N/A - site was later deemed abandoned by HFSO		Inactive	8/20/2024
7	Peace Memorial Park	New	8/19/2024	1	Compliant	8/21/2024
2	Durand Park	New	Investigation Ongoing			8/28/2024
1	Victoria Park	New	Investigation Ongoing			
2	Corktown Pedestrian Tunnel	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
7	21 Munn St. <i>Private property</i>	New	Investigation Ongoing			
1	587 York Blvd	New	Investigation Ongoing			
3	23 Chapple St.	New	8/29/2024	6	Encampment Cleared	8/29/2024
3	Myrtle Park	New	Investigation Ongoing			
7	TB McQuesten Park	New	Investigation Ongoing			
2	Shamrock Park South	New	Investigation Ongoing			
2	Central Memorial Rec Centre	New	Investigation Ongoing			
5	146-150 Potruff Rd. N	New	Investigation Ongoing			
5	Confederation Park - Parking Lot B (near Ball Hockey)	New	Investigation Ongoing			
2	Shamrock Park North	New	Investigation Ongoing			
1	Dundurn Park	New	Investigation Ongoing			
2	Vine & Park	New	Investigation Ongoing			
13	East St. & Cootes Dr., Dundas	New	Investigation Ongoing			
2	135 Hunter St. (behind)	New	Investigation Ongoing			8/28/2024
3	Woodlands Park	New	N/A - no tents observed			8/28/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
15	Rockcliffe Gardens Park, Waterdown	New	Investigation Ongoing			