



# Coordinated Response Team

## Weekly Encampment Wrap-Up Report

Week 37

September 9-15, 2024

### Complaints & Requests for Service

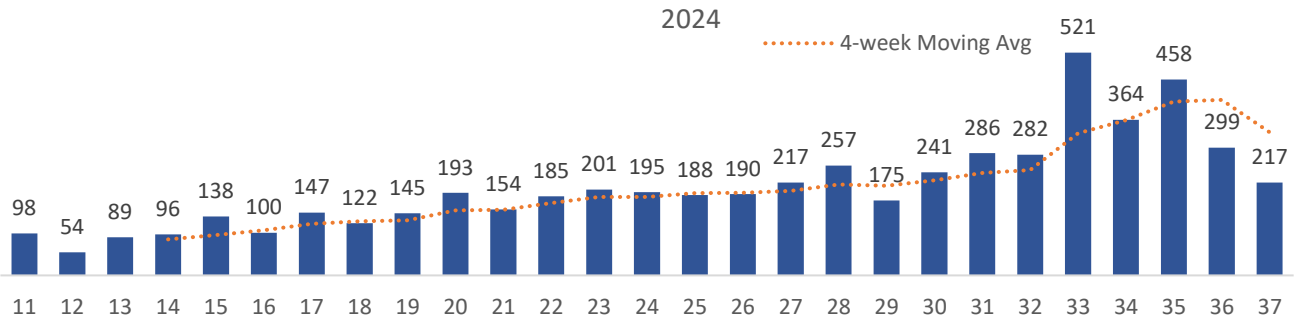
Total Complaints & Service Requests	Week 37	Previous Week	Previous Month Average	2023 Weekly Average
	217	299	387	145

Most Frequently Identified Locations		
Claremont Access Parkettes	Gage Park	JC Beemer

Complaint/Service Request Type	
Follow-Up(s) to Previous Request	32%
Request to Enforce Protocol	32%
Reported Garbage/Debris	9%
Reported Encampment	6%
Other	4%

Source of Complaint/Service Request	
Concerned Citizen	84%
Community Partners	3%
BIA or Local Business	3%
Internal - Public Works	2%
Internal - Healthy & Safe Communities	1%

Complaints & Service Requests by Week



### Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
6	Huntington Park Rec Centre	9/9/2024	N/A - no tents observed		
4	Mahoney Park	9/9/2024	N/A - no tents observed		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
8	William Connell Park	9/9/2024	N/A - site is compliant		
3	17 Victoria Ave N	9/9/2024	N/A - did not attend due to health & safety (abandoned building). Private property owner notified.		
15	30 Horseshoe Cres., Waterdown	9/9/2024	N/A - no tents observed		
7	Bus Shelter @ 844 Upper Wentworth	9/10/2024	N/A - no tents observed		
2	215 King St. W	9/10/2024	N/A - no tents observed		
2	Keddy Trail @ St. Joe's Dr.	9/10/2024	9/12/2024	Investigation Ongoing	
3	Chapple & Lloyd <i>First referral</i>	9/10/2024	N/A - no tents observed		
3	Birge Park	9/10/2024	9/10/2024	9/17/2024	1
3	Stirton Tot Lot	9/10/2024	9/10/2024	Investigation Ongoing	
6	Prichard & Mud	9/10/2024	N/A - site is compliant		
2	St. Paul's Church	9/10/2024	N/A - on private property		
2	Hunter & MacNab	9/11/2024	9/11/2024	Investigation Ongoing	
6	Lisgar School	9/11/2024	N/A - no tents observed		
13	Olympic Park, Dundas <i>70 Olympic Dr.</i>	9/11/2024	9/11/2024	Investigation Ongoing	
15	Millgrove Community Centre	9/11/2024	9/11/2024	Investigation Ongoing	
1	49 Head St. (behind)	9/11/2024	N/A - no tents observed		
4	Greenhill & Aberfoyle	9/11/2024	N/A - site deemed abandoned		
6	Mohawk Sports Park	9/11/2024	9/12/2024	Investigation Ongoing	

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
3	Powell Park	9/12/2024	9/12/2024	Investigation Ongoing	
3	21 Clinton St.	9/12/2024	N/A - no tents observed		
8	Dr. William Bethune Park	9/12/2024	9/13/2024	Investigation Ongoing	
2	Corktown Park	9/12/2024	9/13/2024	Investigation Ongoing	
2	Municipal Car Park 74 263 King St. W	9/12/2024	N/A - no tents observed		
5	Jimmy Howard Park <i>Please note: site at Beach Blvd &amp; Van Wagners is compliant</i>	9/12/2024	N/A - no tents observed		
15	Beside 120 Dundas St. E., Waterdown SWMF 90	9/12/2024	9/13/2024	Investigation Ongoing	
2	Durand Park	9/13/2024	N/A - no tents observed		
3	Chapple & Lloyd <i>Second referral</i>	9/13/2024	N/A - no tents observed		
6	960 Limeridge Rd. E (behind)	9/13/2024	N/A - on private property		
2	100 Main St. E (behind)	9/13/2024	N/A - on private property		
3	203 Wentworth St. N	9/15/2024	N/A - on private property		
2	Grange & Liberty <i>Near Ferguson Ave S</i>	9/15/2024	N/A - no tents observed		
2	Walnut St. S Train Tracks	9/15/2024	N/A - on private property		
5	Centennial & North Service	9/15/2024	N/A - on private property		
5	Walmart on Centennial <i>Centennial &amp; Goderich</i>	9/15/2024	9/17/2024	Investigation Ongoing	
3	Rail Trail <i>Behind Cumberland, between Holton &amp; Fairleigh</i>	9/15/2024	Investigation Ongoing		

## Housing Focused Street Outreach Engagement Update

	Week 37	Previous Week	2023 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	210	228	114

### Additional Notes:

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

## Shower Program Update

	Week 37	Previous Week	2023 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	6	10	14

### Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

## Site Maintenance and Cleanups

	Week 37	Previous Week	2024 Weekly Average	2023 Average
Total encampment sites maintained and cleaned by Parks Section staff	17	23	31	30

	Week 37	Previous Week	2024 Weekly Average	2023 Average
Total encampment sites maintained and cleaned by an independent contractor	30	30	30	N/A

### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-ups of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

Monday, September 9	Pinky Lewis Parkette, Roxborough, Jackie Washington Park, Fairfield Park, 70 Olympic Dr. <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Tuesday, September 10	Huntington Park, Bayfront Park, Nash Rd. <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Wednesday, September 11	Bayfront Rd., Nash Rd. <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Thursday, September 12	Bayfront, Nash Rd., Shamrock Park South <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park
Friday, September 13	Macklin St. N., Mohawk Sports Park, Redhill Trail - Rennie St., Kay Drage Park <b>Contractor:</b> Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park

## Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, not yet escalated to MLE or the investigation is ongoing.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Claremont Access Parkettes	Existing	7/9/2024	4	Active	7/17/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
4	Fairfield Park	Existing	8/6/2024	9	Active	8/6/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
4	Kenilworth Access Parkette #1	New	7/25/2024	3	Active	7/25/2024
3	Wentworth St. N. and Leeming Rd., Cannon St. E. to Barton St. E	New	Investigation Ongoing		Active	7/23/2024
2	Peace Park	New	7/25/2024	1	Active	7/25/2024
2	Carter Park	New	7/25/2024	1	Active	7/25/2024
2	Bayfront Park (various sites)	Existing	Investigation Ongoing		Active	7/26/2024
13	Water Reservoir @ 4 Woodley's Lane, Dundas	New	8/20/2024	1	Active	8/20/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Central Park	New	8/6/2024	2	Active	8/6/2024
3	Pinky Lewis Parkette	New	8/9/2024	1	Active	9/9/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	8/19/2024	2	Active	8/19/2024
2	Ward 2 Temporary Dog Park	New	8/20/2024	3	Active	8/20/2024
3	Delta Parkette	Existing	9/6/2024	11	Active	9/6/2024
3	Gage Park	Existing	9/6/2024	1	Active	9/6/2024
4	Montgomery Park	Existing	9/6/2024	7	Active	9/6/2024
3	Myrtle Park	New	9/6/2024	1	Active	9/6/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Shamrock Park South	New	9/9/2024	2	Active	9/9/2024
5	On the beach @ 3rd Ave	New	9/6/2024	1	Active	9/6/2024
3	JC Beemer	New	9/5/2024	7	Active	9/5/2024

### Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Corktown Pedestrian Tunnel	New	N/A - no tents observed		Inactive	9/9/2024
7	21 Munn St.	New	Investigation Ongoing			
1	587 York Blvd	New	N/A - encampment cleared		Encampment Cleared	9/9/2024
3	23 Chapple St.	New	8/29/2024	6	Encampment Cleared	8/29/2024
7	TB McQuesten Park	New	Investigation Ongoing			
2	Central Memorial Rec Centre	New	Investigation Ongoing			
5	146-150 Potruff Rd. N	New	N/A - site deemed abandoned		Inactive	8/26/2024
5	Confederation Park - Parking Lot B (near Ball Hockey)	New	Investigation Ongoing			
2	Shamrock Park North	New	N/A - no tents observed			9/9/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
1	Dundurn Park	New	Investigation Ongoing			
2	Vine & Park	New	Investigation Ongoing			
3	Birch Ave Park	New	Investigation Ongoing			
13	East St. & Cootes Dr., Dundas	New	Investigation Ongoing			
2	66 Charlton Ave W	New	Investigation Ongoing			
2	135 Hunter St. (behind)	New	Investigation Ongoing			8/28/2024
2	St. Joseph's Park (John & St. Joseph's Dr.)	New	Investigation Ongoing			8/28/2024
2	Hunter & MacNab	New	N/A - site deemed abandoned			8/28/2024
3	411 Victoria Ave N	New	Investigation Ongoing			
3	Woodlands Park	New	N/A - no tents observed		Inactive	8/28/2024
8	Upper James & the Linc	New	N/A - encampment cleared		Encampment Cleared	9/3/2024
2	Municipal Car Park 36	New	Investigation Ongoing			
3	Woodlands Park	New	9/17/2024	1	Active	9/17/2024
3	Century Park	New	9/17/2024	1	Active	9/17/2024
2	Main & Hess (vacant lot)	New	Investigation Ongoing			



Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
13	Sanctuary Park	New	Investigation Ongoing			
2	City Hall (West side near Jackson St. parking lot entrance)	New	Investigation Ongoing			
1	Dundurn Castle @ Military Museum	New	Investigation Ongoing			
4	Fairfield Park	New	Investigation Ongoing			
7	Macassa Park	New	Investigation Ongoing			
2	Woolverton Park	New	Investigation Ongoing			9/9/2024
2	134 Mary St.	New	Investigation Ongoing			
2	78 Arkledun Ave	New	Investigation Ongoing			
3	203 Wentworth St. N (alley behind)	New	Investigation Ongoing			
2	Eastwood Park	New	Investigation Ongoing			
7	Sam Lawrence Park	New	Investigation Ongoing			
2	McLaren Park	New	9/17/2024	6	Active	9/17/2024
4	Kenilworth Access Parkette #2 230 Kenilworth Ave S	New	Investigation Ongoing			
3	Birch Ave near DARTS Behind 330 Wentworth St. N	New	Investigation Ongoing			
2	Bay St. S Between Hunter & Jackson	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
5	Waterfront Trail @ Confederation Beach <i>Between Barangas &amp; Hutch's</i>	New	N/A - no tents observed		Inactive	9/9/2024