



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 38

September
16-22, 2024

Complaints & Requests for Service

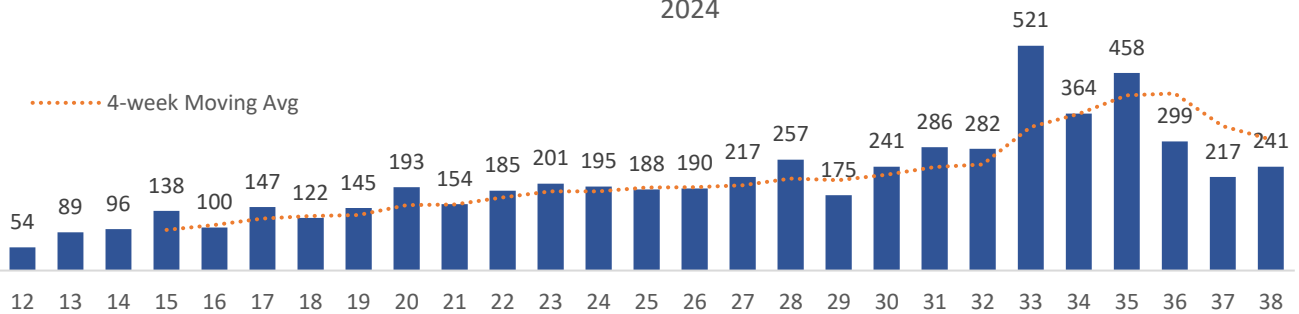
| Total Complaints & Service Requests | Week 38 | Previous Week | Previous Month Average | 2023 Weekly Average |
|-------------------------------------|---------|---------------|------------------------|---------------------|
| | 241 | 217 | 387 | 145 |

| Most Frequently Identified Locations | | |
|--------------------------------------|--------------|---------------|
| Delta Parkette | Jackson Park | Victoria Park |

| Complaint/Service Request Type | |
|----------------------------------|-----|
| Follow-Up(s) to Previous Request | 34% |
| Request to Enforce Protocol | 33% |
| Reported Garbage/Debris | 6% |
| Other | 5% |
| Health & Safety Concerns | 5% |

| Source of Complaint/Service Request | |
|---------------------------------------|-----|
| Concerned Citizen | 85% |
| BIA or Local Business | 3% |
| Councillor's Office | 2% |
| Internal - Other | 2% |
| Internal - Healthy & Safe Communities | 2% |

Complaints & Service Requests by Week
2024



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

| Ward | Location | Date Identified to HFSO | Date Referred to Enforcement | Date Trespass Notice(s) Issued | Trespass Notices Issued |
|------|---|-------------------------|------------------------------|--------------------------------|-------------------------|
| 2 | Caroline & Barton | 9/16/2024 | N/A - site is compliant | | |
| 3 | 541 Barton St. E <i>Alley behind</i> | 9/16/2024 | N/A - no tents observed | | |

| Ward | Location | Date Identified to HFSO | Date Referred to Enforcement | Date Trespass Notice(s) Issued | Trespass Notices Issued |
|------|--|-------------------------|------------------------------|--------------------------------|-------------------------|
| 2 | Municipal Car Park 62 14 Vine St. | 9/16/2024 | N/A - no tents observed | | |
| 5 | 94 Strawberry Dr. (behind) | 9/16/2024 | 9/17/2024 | 9/23/2024 | 1 |
| 3 | Pinky Lewis Parkette <i>Note: site has since become active again and will be on next weeks report</i> | 9/16/2024 | N/A - no tents observed | | |
| 3 | Lifesavers Park <i>Note: site has since become active again and will be on next weeks report</i> | 9/16/2024 | N/A - no tents observed | | |
| 2 | Rail Trail @ Traynor's | 9/16/2024 | 9/17/2024 | Investigation Ongoing | |
| 5 | Red Hill Library | 9/17/2024 | 9/18/2024 | N/A - no tents observed | |
| 8 | Upper James & the Linc | 9/17/2024 | N/A - no tents observed | | |
| 1 | Jackson Park | 9/17/2024 | 9/18/2024 | 9/20/2024 | 1 |
| 2 | Shamrock Park North | 9/17/2024 | N/A - no tents observed | | |
| 2 | King George School | 9/18/2024 | N/A - no tents observed | | |
| 8 | 1059 Upper James | 9/18/2024 | N/A - no tents observed | | |
| 1 | York Blvd Community Garden | 9/18/2024 | 9/19/2024 | N/A - no tents observed | |
| 2 | MacNab & Hurst | 9/19/2024 | 9/19/2024 | N/A - site cleared same day | |
| 13 | Greenville Optimist Park | 9/19/2024 | 9/20/2024 | Investigation Ongoing | |
| 3 | King & Balmoral | 9/19/2024 | N/A - no tents observed | | |
| 4 | Hillcrest School | 9/18/2024 | 9/18/2024 | N/A - no tents observed | |
| 4 | 76 Barons Ave N | 9/18/2024 | 9/20/2024 | Investigation Ongoing | |
| 10 | Hwy 8 & Dewitt Rd. | 9/19/2024 | 9/19/2024 | Investigation Ongoing | |

| Ward | Location | Date Identified to HFSO | Date Referred to Enforcement | Date Trespass Notice(s) Issued | Trespass Notices Issued |
|------|---|-------------------------|----------------------------------|--------------------------------|-------------------------|
| 1 | Princess Point (Desjardins Trail) | 9/17/2024 | 9/19/2024 | Investigation Ongoing | |
| 2 | Durand Park | 9/19/2024 | 9/19/2024 | N/A - no tents observed | |
| 2 | John Rebecca Park | 9/19/2024 | 9/20/2024 | N/A - no tents observed | |
| 2 | Shamrock Park North | 9/20/2024 | 9/20/2024 | 9/24/2024 | 1 |
| 2 | Central Park | 9/20/2024 | 9/24/2024 | Investigation Ongoing | |
| 7 | Burkholder Park | 9/20/2024 | N/A - no tents observed | | |
| 2 | James St. S stairs | 9/21/2024 | 9/24/2024 | Investigation Ongoing | |
| 3 | Wellington Park | 9/21/2024 | N/A - no tents observed | | |
| 3 | Pinky Lewis Parkette | 9/22/2024 | 9/24/2024 | Investigation Ongoing | |
| 3 | 455 Charlton Ave E <i>Surrounding sites</i> | 9/20/2024 | 9/24/2024 - for compliance check | Investigation Ongoing | |
| 3 | Rail Trail <i>Behind Cumberland, between Holton & Fairleigh</i> <i>Follow-up from last week</i> | 9/22/2024 | N/A - site is compliant | | |

Housing Focused Street Outreach Engagement Update

| | Week 38 | Previous Week | 2023 Weekly Average |
|---|---------|---------------|---------------------|
| Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO | 411 | 210 | 114 |

| Additional Notes: |
|--|
| HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports. |
| Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift. |

Shower Program Update

| | Week 38 | Previous Week | 2023 Weekly Average |
|--|---------|---------------|---------------------|
| Total individuals (non-unique) who were provided access to encampment-specific shower programs | 8 | 6 | 14 |

| Additional Notes: |
|---|
| Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city. |
| Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre. |

Site Maintenance and Cleanups

| | Week 38 | Previous Week | 2024 Weekly Average | 2023 Average |
|--|---------|---------------|---------------------|--------------|
| Total encampment sites maintained and cleaned by Parks Section staff | 28 | 17 | 31 | 30 |

| | Week 38 | Previous Week | 2024 Weekly Average | 2023 Average |
|--|---------|---------------|---------------------|--------------|
| Total encampment sites maintained and cleaned by an independent contractor | 30 | 30 | 30 | N/A |

| Additional Notes: |
|---|
| Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-ups of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team. |
| As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported. |
| Locations visited by contractors are specifically noted below. |

| | |
|------------------------|---|
| Monday September 16 | Geraldine Parkette, Mohawk Rd., Mountain Drive Park, Jackie Washington Rotary Park, Lucy Day Park, Delta Parkette. Stirton Tot Lot Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |
| Tuesday September 17 | Montgomery Park, Red Hill Bowl, Bayfront Park, Pier 4, Fairfield Park, Delta Parkette, Durant Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |
| Wednesday September 18 | Bayfront Park, MacNab & Hurst, Queen St., McLaren Park Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |
| Thursday September 19 | Bayfront Park, Jackie Washington Park. West Ave Parkette, Burlington & Birch Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park |

Friday September 20

MacNab & Jackson, MacNab & Hurst, Keddy Trail, St. Joe's @ John, York Blvd, Bayfront Park

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Mountain Drive Park, Bishop's Park, JC Beemer Park

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, not yet escalated to MLE or the investigation is ongoing.

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------|-----------------------|
| 2 | Pier 4 Park | New | 6/21/2024 | 2 | Active | 6/21/2024 |
| 2 | Claremont Access Parkettes | Existing | 7/9/2024 | 4 | Active | 7/17/2024 |
| 14 | Stone Church @ Omni | New | 8/19/2024 | 1 | Active | 8/19/2024 |
| 4 | Fairfield Park | Existing | 8/6/2024 | 9 | Active | 8/6/2024 |
| 4 | Red Hill Bowl | New | 8/19/2024 | 2 | Active | 8/19/2024 |
| 4 | Kenilworth Access Parkette #1 | New | 7/25/2024 | 3 | Active | 7/25/2024 |
| 3 | Wentworth St. N. and Leeming Rd., Cannon St. E. to Barton St. E | New | Investigation Ongoing | | Active | 7/23/2024 |
| 2 | Peace Park | New | 7/25/2024 | 1 | Active | 7/25/2024 |
| 2 | Bayfront Park (various sites) | Existing | Investigation Ongoing | | Active | 7/26/2024 |
| 5 | Greenhill Reservoir | New | Investigation Ongoing | | Active | 8/9/2024 |
| 5 | Nash Rd. Bridge (Nash and RVHP Underpass) | Existing | 9/9/2024 | 1 | Active | 9/12/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------|-----------------------|
| 1 | Victoria Park | New | 9/18/2024 | 1 | Active | Sep 18/24 |
| 3 | Gage Park | Existing | 9/6/2024 | 1 | Active | 9/6/2024 |
| 4 | Montgomery Park | Existing | 9/6/2024 | 7 | Active | 9/6/2024 |
| 7 | TB McQuesten Park | New | Investigation Ongoing | | Active | |
| 2 | Shamrock Park South | New | 9/9/2024 | 2 | Active | 9/9/2024 |
| 2 | Central Memorial Rec Centre | New | 9/20/2024 | 1 | Active | Sep 20/24 |
| 5 | Confederation Park - Parking Lot B (near Ball Hockey) | New | 9/4/2024 | 2 | Active | 9/4/2024 |
| 1 | Dundurn Park | New | 9/18/2024 | 2 | Active | 9/18/2024 |
| 3 | Woodlands Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 3 | Century Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 5 | On the beach @ 3rd Ave | New | 9/6/2024 | 1 | Active | 9/6/2024 |
| 1 | Dundurn Castle @ Military Museum | New | 9/18/2024 | 1 | Active | Sep 18/ 24 |
| 3 | JC Beemer | New | 9/5/2024 | 7 | Active | 9/5/2024 |
| 2 | Woolverton Park | New | 9/20/2024 | 2 | Active | Sep 20/24 |
| 2 | Eastwood Park | New | 9/23/2024 | 2 | Active | 9/23/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------|-----------------------|
| 3 | Birge Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 15 | Millgrove Community Centre | New | 9/19/2024 | 1 | Active | 9/19/2024 |
| 3 | Powell Park | New | 9/17/2024 | 1 | Active | 9/17/2024 |
| 2 | Corktown Park | New | 9/20/2024 | 2 | Active | 9/20/2024 |
| 15 | Beside 120 Dundas St. E., Waterdown SWMF 90 | New | 9/19/2024 | 1 | Active | 9/19/2024 |

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Please note: sites that were escalated over 3 weeks ago may not appear on this report if the investigation is ongoing and there have been no status updates. Once there is a status update, however, the site will be re-added to the report either in this section (Site Status Updates) or Active sites.

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------------------|-----------------------|
| 3 | Birch Ave Park | New | N/A - no tents observed | | Inactive | 9/17/2024 |
| 2 | 66 Charlton Ave W | New | Investigation Ongoing | | | |
| 2 | St. Joseph's Park (John & St. Joseph's Dr.) | New | N/A - site deemed abandoned | | Encampment Cleared | 9/20/2024 |
| 2 | Hunter & MacNab | New | N/A - site deemed abandoned | | Encampment Cleared | 8/28/2024 |
| 3 | 411 Victoria Ave N | New | N/A - no tents observed | | Inactive | 9/19/2024 |
| 8 | Upper James & the Linc | New | N/A - site cleared | | Encampment Cleared | 9/3/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|---|----------------------|------------------------------|-------------------------|--------------------|-----------------------|
| 2 | Municipal Car Park 36 | New | Investigation Ongoing | | | |
| 2 | Main & Hess (vacant lot) | New | Investigation Ongoing | | | |
| 13 | Sanctuary Park | New | Investigation Ongoing | | | |
| 2 | City Hall (West side near Jackson St. parking lot entrance) | New | Investigation Ongoing | | | |
| 7 | Macassa Park | New | Investigation Ongoing | | | |
| 2 | 134 Mary St. | New | Investigation Ongoing | | | |
| 2 | 78 Arkledun Ave | New | N/A - no tents observed | | Inactive | 9/17/2024 |
| 7 | Sam Lawrence Park | New | Investigation Ongoing | | | |
| 2 | McLaren Park | New | Sept 17/24 | 6 | Encampment Cleared | 9/18/2024 |
| 4 | Kenilworth Access Parkette #2 230 Kenilworth Ave S | New | Investigation Ongoing | | | |
| 3 | Birch Ave near DARTS Behind 330 Wentworth St. N | New | N/A - no tents observed | | Encampment Cleared | 9/20/2024 |
| 2 | Bay St. S Between Hunter & Jackson | New | Investigation Ongoing | | | |
| 3 | Stirton Tot Lot | New | N/A - site deemed abandoned | | Inactive | 9/17/2024 |
| 13 | Olympic Park, Dundas | New | N/A - site deemed abandoned | | Inactive | 9/20/2024 |
| 2 | Hunter & MacNab | New | N/A - no tents observed | | Inactive | 9/20/2024 |

| Ward | Location | New or Existing Site | Date Trespass Notices Issued | Trespass Notices Issued | Status | Date of Status Update |
|------|--|----------------------|------------------------------|-------------------------|--------------------|-----------------------|
| 2 | Keddy Trail @ St. Joseph's Dr. entrance | New | N/A - site deemed abandoned | | Inactive | 9/20/2024 |
| 6 | Mohawk Sports Park | New | N/A - site deemed abandoned | | Inactive | 9/17/2024 |
| 8 | Dr. William Bethune Park | New | Investigation Ongoing | | | |
| 5 | Walmart on Centennial (Centennial & Goderich) | New | Investigation Ongoing | | | |
| 3 | Pinky Lewis Parkette | New | 8/9/2024 | 1 | Encampment Cleared | 9/17/2024 |
| 3 | Delta Parkette <i>Note: site has since been re-escalated (will be on next weeks report)</i> | Existing | 9/6/2024 | 11 | Compliant | 9/17/2024 |
| 3 | Myrtle Park | New | 9/6/2024 | 1 | Encampment Cleared | 9/16/2024 |
| 15 | Rockcliffe Gardens Park, Waterdown | New | N/A - no tents observed | | Inactive | 9/19/2024 |
| 7 | 21 Munn St. <i>Escalated 4 weeks ago</i> | New | Investigation Ongoing | | | |
| 7 | TB McQuesten Park <i>Escalated 4 weeks ago</i> | New | Investigation Ongoing | | | |
| 2 | Vine & Park <i>Escalated 4 weeks ago</i> | New | Investigation Ongoing | | | |
| 13 | East St. & Cootes Dr., Dundas <i>Escalated 4 weeks ago</i> | New | Investigation Ongoing | | | |