



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 43

October 21-27, 2024

Complaints & Requests for Service

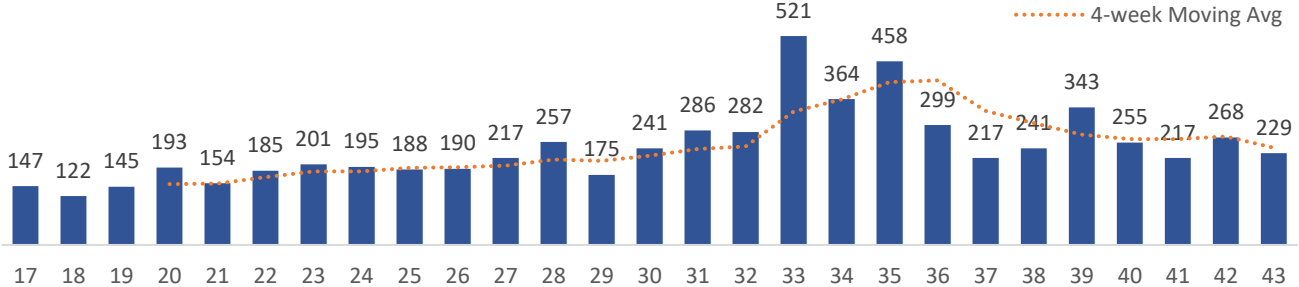
Total Complaints & Service Requests	Week 43	Previous Week	Previous Month Average	2023 Weekly Average
	229	268	277	145

Most Frequently Identified Locations		
Peace Memorial Park	Woolverton Park	Peace Park

Complaint/Service Request Type	
Follow-Up(s) to Previous Request	37%
Request to Enforce Protocol	31%
Reported Garbage/Debris	11%
Reported Encampment	5%
Other	4%

Source of Complaint/Service Request	
Concerned Citizen	79%
Councillor's Office	6%
Internal - Healthy & Safe Communities	3%
Internal - Public Works	3%
Community Partners	2%

Complaints & Service Requests by Week
2024



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	Municipal Car Park 36	10/21/2024	10/23/2024	Investigation Ongoing	
15	Joe Sams Leisure Park	10/21/2024	N/A - site is compliant		

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
4	Woodward & Walmer	10/21/2024	10/23/2024	Investigation Ongoing	
13	East St. & Cootes Dr.	10/22/2024	10/30/2024	Investigation Ongoing	
5	Confederation Park - Orchard Group Area	10/21/2024	10/23/2024	Investigation Ongoing	
15	Behind 4 Edith Ct., Waterdown	10/23/2024	N/A - no tents observed		
7	Peace Memorial Park	10/24/2024	N/A - site is compliant		
2	Jackson & MacNab	10/25/2024	10/30/2024		
3	Wellington Park	10/26/2024	N/A - no tents observed		
2	John Rebecca Park	10/26/2024	10/30/2024	Investigation Ongoing	
2	Durand Park	10/26/2024	N/A - no tents observed		
7	George L. Armstrong School	10/27/2024	N/A - no tents observed		
11	Dartnall & 20 Rd.	10/27/2024	10/30/2024	Investigation Ongoing	

Housing Focused Street Outreach Engagement Update

	Week 43	Previous Week	2023 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	192	168	114

Additional Notes:

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

Shower Program Update

	Week 43	Previous Week	2023 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	17	18	14

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

	Week 43	Previous Week	2024 Weekly Average	2023 Average
Total encampment sites maintained and cleaned by Parks Section staff	23	12	30	30

	Week 43	Previous Week	2024 Weekly Average	2023 Average
Total encampment sites maintained and cleaned by an independent contractor	20	15	28	N/A

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-ups of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors are specifically noted below.

Monday October 21	MacNab St., Bayfront Park Contractor: Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park, Montgomery Park
Tuesday October 22	Bayfront Park, Potruff Rd N., Kenilworth Access Parkette #2 Contractor: Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park, Montgomery Park
Wednesday October 23	Jackie Washington Park, Shamrock Park North, Shamrock Park South, Barton & Caroline, Rail Trail, Mountain Brow, TB McQuesten Park, Dr. William Bethune Park, Keddy Trail, Peace Park Contractor: Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park, Montgomery Park
Thursday October 24	Bow Valley Dr., Strawberry Dr., Powell Park, Woodlands Park
Friday October 25	Dundurn Castle, Claremont Access Parkettes, Lifesavers Park, Sam Lawrence Park Contractor: Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park, Montgomery Park

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, not yet escalated to MLE or the investigation is ongoing.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
4	76 Barons Ave N	New	Investigation Ongoing		Active	9/30/2024
5	94 Strawberry Dr. (behind)	New	9/23/2024	1	Active	9/23/2024
15	Beside 120 Dundas St. E., Waterdown	New	9/19/2024	1	Active	9/19/2024
3	Birge Park	New	9/17/2024	1	Active	9/17/2024
2	Central Park	New	10/15/2024	1	Active	10/15/2024
5	Confederation Park - Parking Lot B (near Ball Hockey)	New	9/4/2024	2	Active	9/4/2024
1	Dundurn Castle @ Military Museum	New	9/18/2024	1	Active	9/18/2024
1	Dundurn Park	New	9/18/2024	2	Active	9/18/2024
3	Gage Park	Existing	9/6/2024	1	Active	9/6/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	James St. S Stairs	New	Investigation Ongoing		Active	9/24/2024
4	Kenilworth Access Parkette #1	New	7/25/2024	3	Active	7/25/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
15	Millgrove Community Centre	New	9/19/2024	1	Active	9/19/2024
4	Montgomery Park	Existing	9/6/2024	7	Active	9/6/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	9/9/2024	1	Active	9/12/2024
5	On the beach @ 3rd Ave	New	9/6/2024	1	Active	9/6/2024
2	Peace Park	New	7/25/2024	1	Active	7/25/2024
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Rail Trail @ Traynor's Bakery	New	9/20/2024	2	Active	9/20/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
7	Sam Lawrence Park	New	9/25/2024	1	Active	9/25/2024
2	Shamrock Park North	New	9/24/2024	1	Active	9/24/2024
2	Shamrock Park South	New	9/9/2024	2	Active	9/9/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
2	Woolverton Park	New	9/20/2024	2	Active	9/20/2024
3	Pinky Lewis Parkette	New	10/7/2024	3	Active	10/7/2024
3	Lifesavers Park	New	10/7/2024	1	Active	10/7/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Myrtle Park	New	10/7/2024	1	Active	10/7/2024
3	Behind North Central Park	New	10/7/2024	1	Active	10/7/2024
2	Carter Park	New	10/15/2024	2	Active	10/15/2024
2	Young & Victoria	New	10/15/2024	6	Active	10/15/2024
8	Southam Park	New	10/23/2024	2	Active	10/23/2024

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
1	Highland Gardens Park	New	Investigation Ongoing			
2	Commonwealth Square	New	Investigation Ongoing			
1	Jackson Park	New	N/A - no encampment present		Inactive	10/7/2024
2	Strachan Linear Park	New	N/A - no encampment present		Inactive	10/15/2024
2	Central Memorial Rec Centre	New	10/11/2024	2	Encampment Cleared	10/16/2024
2	Vine & Park	New	10/4/2024	3	Encampment Cleared	10/4/2024
15	Rockcliffe Gardens Park	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
11	Kellogg Ave. off Glancaster Rd.	New	N/A - no encampment present		Inactive	10/8/2024
2	Caroline & Barton (lot beside Tiffany & Barton)	Existing	Investigation Ongoing			
3	Bishop's Park	Existing	Investigation Ongoing			
2	Hunter & MacNab	New	Investigation Ongoing			
5	205 Quigley/Quigley & Albright	New	Investigation Ongoing			
3	JC Beemer Park	New	Investigation Ongoing			
2	Ferguson Station	New	Investigation Ongoing			
2	King & James Bus Shelter	New	Investigation Ongoing			
5	Sam Manson Park	New	Investigation Ongoing			
2	Claremont Access Parkette (South one with no path)	Existing	Investigation Ongoing			
2	John & Guise	New	Investigation Ongoing			
2	Vine & Park	New	10/15/2024	2	Encampment Cleared	10/15/2024
2	St. Mary's Catholic Education Resource Centre	New	Investigation Ongoing			
2	City Hall forecourt	New	Investigation Ongoing			
2	City Lab	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
7	Peace Memorial Park	Existing	10/15/2024	2	Compliant	10/21/2024
4	Mahoney Park	New	Investigation Ongoing			
5	Battlefield Park	New	N/A - site deemed abandoned		Inactive	10/22/2024
1	Ecole George Vanier	New	Investigation Ongoing			
2	Central Memorial Rec Centre	New	Investigation Ongoing			
1	Radial Park	New	Investigation Ongoing			
8	60 Caledon	New	Investigation Ongoing			
2	Bayfront Park	Existing	10/15/2024 10/21/2024	28 2	Compliant	10/22/2024
3	Powell Park	New	9/17/2024	1	Encampment Cleared	10/24/2024
3	Woodlands Park	New	9/17/2024	1	Encampment Cleared	10/24/2024