

# Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 45 November 4-10, 2024

### Complaints & Requests for Service

Total Complaints & Service	Week 45	Previous Week	Previous Month Average	2023 Weekly Average
Requests	201	208	236	145

Complaint/Service Request Type			
Request to Enforce Protocol	33%		
Follow-Up(s) to Previous Request	25%		
Reported Garbage/Debris	10%		
Reported Encampment	9%		
Other	5%		

Most Freq	uently Identified	Locations
Durand Park	Southam Park	Gage Park

Source of Complaint/Service Request		
Concerned Citizen	77%	
Internal - Public Works 4%		
Councillor's Office	3%	
Hamilton Conservation Authority	3%	
BIA or Local Business	3%	

### Complaints & Service Requests by Week



#### **Weekly Action Tracker**

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Ocassionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
4	Pipeline Trail near Strathearne & Barton	11/4/2024	11/4/2024	Investigation Ongoing	
2	Ward 2 Temporary Leash Free Area	11/4/2024	11/4/2024	Investigation Ongoing	

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
3	Century Park	11/4/2024	11/4/2024	Investigation Ongoing	
3	Powell Park	11/4/2024	11/4/2024	Investigation Ongoing	
2	York & Caroline	11/4/2024	11/4/2024	Investigation Ongoing	
2	Sir John A MacDonald	11/4/2024	N/A - no tents observed		
4	Hillcrest Elementary School	11/5/2024	11/6/2024	Investigation Ongoing	
4	Kenilworth Access Parkette #1	11/5/2024	N/A - no tents observed		
2	Eastwood Park Note: site has since been re-escalated (will be on next weeks report)	11/6/2024	N/A - no tents observed		
5	Wild Waterworks @ Beach	11/6/2024	11/8/2024	Investigation Ongoing	
5	Confederation Park @ Edgewater Pavillion	11/6/2024	11/8/2024	Investigation Ongoing	
2	MacNab & Hurst	11/6/2024	11/6/2024	Investigation Ongoing	
2	Charlton & Aurora	11/6/2024	11/8/2024	Investigation Ongoing	
3	537 King St. E	11/6/2024	N/A - no tents observed		
7	Upper Wentworth @ Mountain Park Ave	11/6/2024	11/8/2024	Investigation Ongoing	
1	Bus Shelter @ Hess & Hunter	11/6/2024	11/8/2024	Investigation Ongoing	
3	Birge Park	11/7/2024	11/8/2024	Investigation Ongoing	
3	679 Main St. E	11/6/2024	11/6/2024	Investigation Ongoing	
14	Iroquoia Heights Conservation Area	11/7/2024	N/A - on private property (owner aware)		
2	Vine & Park	11/7/2024	11/8/2024	Investigation Ongoing	

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
3	Delta Parkette	11/6/2024	11/8/2024	Investigation Ongoing	
2	Strachan Linear Park	11/8/2024	11/8/2024	Investigation Ongoing	
13	30 Osler Dr.	11/8/2024	N/A - no tents observed		
3	Gage Park	11/9/2024	11/11/2024	Investigation Ongoing	
3	Peace Park	11/10/2024	Investigation Ongoing		

# Housing Focused Street Outreach Engagement Update

	Week 45	Previous Week	2023 Weekly Average
Total non-unique Interactions with Unsheltered Individuals by HFSO	179	187	114

#### Additional Notes:

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

## Shower Program Update

Total individuals	Week 45	Previous Week	2023 Weekly Average
(non-unique) who were provided access to encampment- specific shower programs	31	35	14

#### Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

### Site Maintenance and Cleanups

Total encampment	Week 45	Previous Week	2024 Weekly Average	2023 Average
sites maintained and cleaned by Parks Section staff	17	10	29	30

Total encampment sites maintained	Week 45	Previous Week	2024 Weekly Average	2023 Average
and cleaned by an independent contractor	20	25	28	N/A

Additional	Notes.

Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanarounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

Tuesday November 5

Wednesday November 6

Thursday November 7

Friday November 8

Delta Parkette, Jackie Washington Park, Peace Park

Barton & Caroline, Jackie Washington, Peace Park

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

Jackie Washington Park, Wentworth Stairs, Woolverton, Montgomery Park, Barton & Tiffany, Barton & Caroline

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

Barton & Caroline

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

Central Memorial Rec Centre, Pinky Lewis Parkette, Southam Park, Barton & Caroline

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

### **Active Sites Tracker**

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, not yet escalated to MLE, on private property or the investigation is ongoing.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
4	76 Barons Ave N	New	Investigation Ongoing		Active	9/30/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
5	94 Strawberry Dr. (behind)	New	9/23/2024	1	Active	9/23/2024
15	Beside 120 Dundas St. E., Waterdown	New	9/19/2024	1	Active	9/19/2024
3	Birge Park	New	9/17/2024	1	Active	9/17/2024
2	Central Park	New	10/15/2024	1	Active	10/15/2024
5	Confederation Park - Parking Lot B (near Ball Hockey)	New	9/4/2024	2	Active	9/4/2024
1	Dundurn Castle @ Military Museum	New	9/18/2024	1	Active	9/18/2024
1	Dundurn Park	New	9/18/2024	2	Active	9/18/2024
3	Gage Park	Existing	9/6/2024	1	Active	9/6/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Jackie Washington Park	Existing	11/6/2024	4	Active	11/6/2024
4	Kenilworth Access Parkette #2 (230 Kenilworth Ave S)	New	Investigation Ongoing		Active	Oct 28/24
15	Millgrove Community Centre	New	9/19/2024	1	Active	9/19/2024
4	Montgomery Park	Existing	9/6/2024	7	Active	9/6/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	9/9/2024	1	Active	9/12/2024
5	On the beach @ 3rd Ave	New	9/6/2024	1	Active	9/6/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Rail Trail @ Traynor's Bakery	New	9/20/2024	2	Active	9/20/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
2	Shamrock Park North	New	9/24/2024	1	Active	9/24/2024
2	Shamrock Park South	New	9/9/2024	2	Active	9/9/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
3	Tweedsmuir Park	Existing	10/29/2024	4	Active	10/29/2024
3	Pinky Lewis Parkette	New	10/7/2024	3	Active	10/7/2024
3	Lifesavers Park	New	10/7/2024	1	Active	10/7/2024
3	Myrtle Park	New	10/7/2024	1	Active	10/7/2024
3	Behind North Central Park	New	10/7/2024	1	Active	10/7/2024
2	Beasley Park	New	Investigation Ongoing		Active	
9	Felker's Falls Conservation Area	New	Investigation Ongoing		Active	
2	Ferrie St. Lot	New	Investigation Ongoing		Active	
2	Simoce St. Lot	New	Oct 23/2024	2	Active	10/23/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Land Nature's Inlet Sanctuary	New	Oct 23/2024	6	Active	10/23/2024
13	Olympic Arena, Dundas	New	Investigation Ongoing		Active	
13	Martino Memorial Park	New	Investigation Ongoing		Active	
1	Highland Gardens Park	New	Investigation Ongoing		Active	
4	RHVT Behind Brampton Yard	New	Investigation Ongoing		Active	
2	Commonwealth Square	New	Investigation Ongoing		Active	
2	Carter Park	New	10/15/2024	2	Active	10/15/2024
2	Young & Victoria	New	10/15/2024	6	Active	10/15/2024
15	Rockcliffe Gardens Park	New	Investigation Ongoing		Active	
3	Bishop's Park	Existing	Investigation Ongoing		Active	
2	Hunter & MacNab	New	Investigation Ongoing		Active	
5	205 Quigley/Quigley & Albright	New	Investigation Ongoing		Active	
2	King & James Bus Shelter	New	Investigation Ongoing		Active	
5	Sam Manson Park	New	Investigation Ongoing		Active	
2	Claremont Access Parkette	Existing	Investigation Ongoing		Active	

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
8	Southam Park	New	10/23/2024	2	Active	10/23/2024
2	St. Mary's Catholic Education Resource Centre	New	Investigation Ongoing		Active	
2	City Hall forecourt	New	Investigation Ongoing		Active	
1	Radial Park	New	11/1/2024	1	Active	11/1/2024
2	Ferguson Station	New	11/1/2024	2	Active	11/11/2024

# Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	City Lab	New	Investigation Ongoing			
7	Peace Memorial Park	Existing	10/15/2024	2	Compliant	10/21/2024
4	Mahoney Park	New	Investigation Ongoing			
5	Battlefield Park	New	N/A - site deemed abandoned		Inactive	10/22/2024
1	Ecole George Vanier	New	Investigation Ongoing			11/1/2024
2	Central Memorial Rec Centre	New	Investigation Ongoing			
1	Radial Park	New	11/1/2024	1	Active	11/1/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
8	60 Caledon	New	Investigation Ongoing			
5	Confederation Park - Orchard Group Area	New	Investigation Ongoing			
2	Municipal Car Park 36	New	Investigation Ongoing			
4	Woodward & Walmer	New	Investigation Ongoing			
2	Ferguson Station	New	11/1/2024	2	Active	11/11/2024
4	Alleyway @ Beach & Martimas	New	Investigation Ongoing			
13	East St., & Cootes, Dundas	New	Investigation Ongoing			
2	John Rebecca Park	New	10/29/2024	1	Encampment Cleared	Oct 30/24
2	Jackson & MacNab	New	Investigation Ongoing			
2	Scout House	New	Investigation Ongoing			
3	360-400 Wentworth St. N	New	Investigation Ongoing			
5	Confederation Park @ Willow's Cove Pavillion	New	Investigation Ongoing			
2	Strachan St. E by Ferguson Bridge	New	Investigation Ongoing			
5	Sam Manson Park Note: site has since been re-escalated (will be on next weeks report)	New	N/A - no tents observed	N/A	Inactive	Nov 1/24
2	Durand Park	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
7	Bruleville Nature Park	New	Investigation Ongoing			
11	Dartnall & 20 Rd.	New	Investigation Ongoing			
5	Battlefield Park	New	Investigation Ongoing			
2	Peace Park	New	10/29/2024	12	Encampment Cleared	11/5/2024
2	Woolverton Park	New	9/20/2024	2	Encampment Cleared	11/6/2024
2	Caroline & Barton	New	11/5/2024	16	Encampment Cleared	11/8/2024