

# Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 46 November 11-17, 2024

#### Complaints & Requests for Service

Total Complaints & Service	Week 46	Previous Week	Previous Month Average	2023 Weekly Average
Requests	203	201	236	145

Complaint/Service Request Type				
Follow-Up(s) to Previous Request	36%			
Request to Enforce Protocol	30%			
Reported Garbage/Debris	8%			
Reported Encampment	7%			
Other	6%			

Most Freq	uently Identified	Locations
Durand Park	Gage Park	Strachan Linear Park

Source of Complaint/Service Request				
Concerned Citizen	70%			
BIA or Local Business	5%			
Internal - Public Works	5%			
Community Partners	5%			
Councillor's Office	4%			

# Complaints & Service Requests by Week 2024



#### Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Ocassionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	Whitehern	11/11/2024	11/11/2024	Investigation Ongoing	
3	984 Barton St. E	11/11/2024	11/14/2024	Investigation Ongoing	

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
5	Bus Shelter @ Nash & Denten	11/12/2024	11/13/2024	Investigation Ongoing	
2	Eastwood Park	11/11/2024	11/11/2024	Investigation Ongoing	
3	Woodlands Park	11/12/2024	11/13/2024	Investigation Ongoing	
1	Victoria Park	11/12/2024	11/13/2024	Investigation Ongoing	
3	Gage & Industrial	11/13/2024	11/14/2024	Investigation Ongoing	
2	141 Jackson St. E	11/13/2024	11/18/2024	Investigation Ongoing	
2	Hess & Barton	11/13/2024	11/13/2024	Investigation Ongoing	
2	Bay St. N between York & Cannon	11/14/2024	11/19/2024	Investigation Ongoing	
1	153 Chatham St.	11/14/2024	11/18/2024	Investigation Ongoing	
6	Path between Upper Gage & Upper Sherman	11/14/2024	N/A - site deemed abandoned		
2	134 Mary St.	11/14/2024	11/18/2024	Investigation Ongoing	
3	Century Street Parkette	11/11/2024	11/14/2024	Investigation Ongoing	
6	1375 Stone Church Rd.	11/15/2024	11/18/2024	Investigation Ongoing	
7	325 Concession St.	11/15/2024	11/18/2024	Investigation Ongoing	
1	Median @ King & Dundurn	11/16/2024	11/18/2024	Investigation Ongoing	
3	Alley between Oak & Emerald	11/17/2024	11/19/2024	Investigation Ongoing	
3	Bus Shelter @ Main & Kensington	11/17/2024	N/A - no encampments observed		
6	Mohawk Sports Park	11/15/2024	N/A - site is compliant		

#### Housing Focused Street Outreach Engagement Update

	Week 46	Previous Week	2023 Weekly Average
Total non-unique Interactions with Unsheltered Individuals by HFSO	230	179	114

#### Additional Notes:

HFSO engages with individuals who are unsheltered to improve access to basic needs and relevant community supports. This includes housing, healthcare, food and income supports.

Interactions up to and including February 2024 are taken from HIFIS. Interactions after February 2024 are taken from online surveys completed by HFSO workers at the end of their shift.

#### Shower Program Update

Total individuals	Week 46	Previous Week	2023 Weekly Average
(non-unique) who were provided access to encampment- specific shower programs	34	31	14

#### Additional Notes:

Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.

Currently, the shower programs are located at Norman Pinky Lewis Recreation Centre and Bennetto Community Centre.

# Site Maintenance and Cleanups

Total encampment	Week 46	Previous Week	2024 Weekly Average	2023 Average
sites maintained and cleaned by Parks Section staff	19	17	29	30

Total encampment sites maintained	Week 46	Previous Week	2024 Weekly Average	2023 Average
and cleaned by an independent contractor	25	2-	28	N/A

### Additional Notes:

Data may include cleanups that occur after the duration of a trespass order has been exceeded, cleanarounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.

As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.

Locations visited by contractors are specifically noted below.

Monday November 11

Tuesday November 12

Wednesday November 13

Thursday November 14

Friday November 15

Gage Park, Jackie Washington Park, Rail Trail, Wentworth Stairs, Terryberry Library, Central Park

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

20 Woodside, Strachan & James, Young & Victoria, MacNab & Hurst

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

Myrtle Park, Strachan Linear Park, 74 Strachan, MacNab & Hurst, MacNab & Hunter

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

Jackie Washington Park, Montgomery Park, Quigley & Albright, Rail Trail

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Park

Contractor: Montgomery Park, Bayfront Park, Delta Parkette, Bishop's Park, Fairfield Par

#### **Active Sites Tracker**

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, on private property, not yet escalated to MLE or the investigation is ongoing.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
4	76 Barons Ave N	New	Investigation Ongoing		Active	9/30/2024
5	94 Strawberry Dr. (behind)	New	9/23/2024	1	Active	9/23/2024
15	Beside 120 Dundas St. E., Waterdown	New	9/19/2024	1	Active	9/19/2024
3	Birge Park	New	9/17/2024	1	Active	9/17/2024
2	Central Park	New	10/15/2024	1	Active	10/15/2024
5	Confederation Park - Parking Lot B (near Ball Hockey)	New	9/4/2024	2	Active	9/4/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
1	Dundurn Castle @ Military Museum	New	9/18/2024	1	Active	9/18/2024
1	Dundurn Park	New	9/18/2024	2	Active	9/18/2024
3	Gage Park	Existing	9/6/2024	1	Active	9/6/2024
5	Greenhill Reservoir	New	Investigation Ongoing		Active	8/9/2024
2	Jackie Washington Park	Existing	11/6/2024	5	Active	11/6/2024
4	Kenilworth Access Parkette #2 (230 Kenilworth Ave S)	New	Investigation Ongoing		Active	Oct 28/24
15	Millgrove Community Centre	New	9/19/2024	1	Active	9/19/2024
4	Montgomery Park	Existing	9/6/2024	7	Active	9/6/2024
5	Nash Rd. Bridge (Nash and RVHP Underpass)	Existing	9/9/2024	1	Active	9/12/2024
5	On the beach @ 3rd Ave	New	9/6/2024	1	Active	9/6/2024
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
2	Rail Trail @ Traynor's Bakery	New	9/20/2024	2	Active	9/20/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
2	Shamrock Park North	New	9/24/2024	1	Active	9/24/2024
2	Shamrock Park South	New	9/9/2024	2	Active	9/9/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
3	Tweedsmuir Park	Existing	10/29/2024	4	Active	10/29/2024
3	Pinky Lewis Parkette	New	10/7/2024	3	Active	10/7/2024
3	Lifesavers Park	New	10/7/2024	1	Active	10/7/2024
3	Myrtle Park	New	10/7/2024	1	Active	10/7/2024
3	Behind North Central Park	New	10/7/2024	1	Active	10/7/2024
2	Beasley Park	New	Investigation Ongoing		Active	
9	Felker's Falls Conservation Area	New	Investigation Ongoing		Active	
2	Ferrie St. Lot	New	Investigation Ongoing		Active	
2	Simoce St. Lot	New	10/23/2024	2	Active	10/23/2024
2	Land Nature's Inlet Sanctuary	New	10/23/2024	6	Active	10/23/2024
13	Olympic Arena, Dundas	New	Investigation Ongoing		Active	
13	Martino Memorial Park	New	Investigation Ongoing		Active	
1	Highland Gardens Park	New	Investigation Ongoing		Active	
4	RHVT Behind Brampton Yard	New	Investigation Ongoing		Active	

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Commonwealth Square	New	Investigation Ongoing		Active	
2	Carter Park	New	10/15/2024	2	Active	10/15/2024
2	Young & Victoria	New	10/15/2024	6	Active	10/15/2024
15	Rockcliffe Gardens Park	New	Investigation Ongoing		Active	
3	Bishop's Park	Existing	Investigation Ongoing		Active	
5	205 Quigley/Quigley & Albright	New	Investigation Ongoing		Active	
2	King & James Bus Shelter	New	Investigation Ongoing		Active	
5	Sam Manson Park	New	Investigation Ongoing		Active	
2	Claremont Access Parkette (South one with no path)	Existing	Investigation Ongoing		Active	
8	Southam Park	New	10/23/2024	2	Active	10/23/2024
2	John & Guise	New	Investigation Ongoing		Active	
2	St. Mary's Catholic Education Resource Centre	New	Investigation Ongoing		Active	
2	City Hall forecourt	New	Investigation Ongoing		Active	
2	City Lab	New	Investigation Ongoing		Active	
4	Mahoney Park	New	Investigation Ongoing		Active	

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Central Memorial Rec Centre	New	Investigation Ongoing		Active	
1	Radial Park	New	11/1/2024	1	Active	11/1/2024
8	60 Caledon	New	Investigation Ongoing		Active	

# Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
5	Confederation Park - Orchard Group Area	New	Investigation Ongoing			
2	Municipal Car Park 36	New	Investigation Ongoing			
4	Woodward & Walmer	New	Investigation Ongoing			
2	Ferguson Station	New	11/1/2024	2	Encampment Cleared	11/1/2024
4	Alleyway @ Beach & Martimas	New	Investigation Ongoing			11/12/2024
13	East St., & Cootes, Dundas	New	Investigation Ongoing			
2	John Rebecca Park	New	10/29/2024	1	Encampment Cleared	10/30/2024
2	Jackson & MacNab	New	Investigation Ongoing			
2	Scout House	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	360-400 Wentworth St. N	New	Investigation Ongoing			
5	Confederation Park @ Willow's Cove Pavillion	New	Investigation Ongoing			
2	Strachan St. E by Ferguson Bridge	New	Investigation Ongoing			
5	Sam Manson Park Note: site has since been re-escalated (see above)	New	N/A - no encampments observed		Inactive	11/1/2024
2	Durand Park	New	Investigation Ongoing			
7	Bruleville Nature Park	New	Investigation Ongoing			
11	Dartnall & 20 Rd.	New	Investigation Ongoing			
2	Ward 2 Temporary Leash Free Area	New	Investigation Ongoing			
3	Century Street Park	New	Investigation Ongoing			
3	Powell Park	New	Investigation Ongoing			
4	Pipeline Trail @ Strathearne	New	Investigation Ongoing			
5	Battlefield Park	New	Investigation Ongoing			
2	MacNab & Hurst	New	11/11/2024	1	Encampment cleared	11/12/2024
3	679 Main St. E (St. Giles Church)	New	Investigation Ongoing			
5	Confederation Beach @ Wild Waterworks	New	Investigation Ongoing			

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
7	Upper Wentworth & Mountain Park Ave	New	Investigation Ongoing			
2	Vine & Park	New	Investigation Ongoing			
3	Charlton & Aurora (beside 210 Charlton Ave E)	New	Investigation Ongoing			
2	Bus Shelter @ Hunter & Hess	New	Investigation Ongoing			
3	Delta Parkette	Existing	Investigation Ongoing			
3	Birge Park	New	Investigation Ongoing			
5	Confederation Park - Edgewater Pavillion	New	Investigation Ongoing			
2	Strachan Linear Park	New	Investigation Ongoing			
3	Gage Park	Existing	Investigation Ongoing			
2	York & Caroline	New	11/12/2024	4	Encampment cleared	11/12/2024
4	Hillcrest School	New	Investigation Ongoing			
2	Hunter & MacNab	New	11/12/2024	7	Encampment Cleared	11/12/2024