



Coordinated Response Team

Weekly Encampment Wrap-Up Report

Week 4

January 20-26, 2025

Complaints & Requests for Service

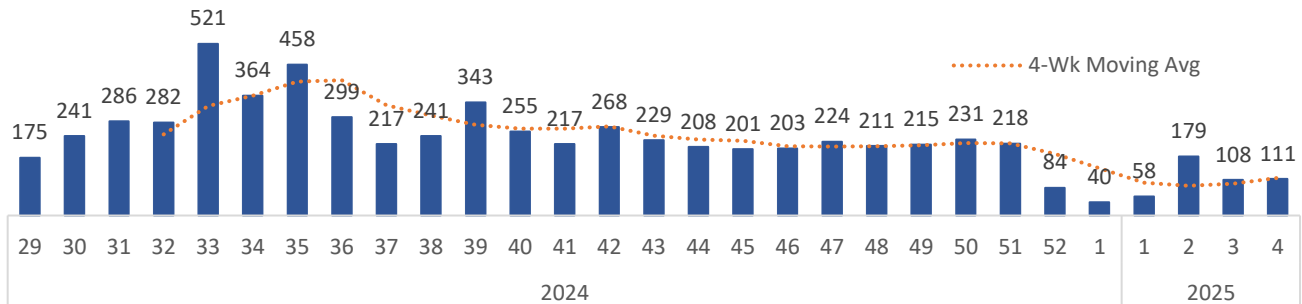
Total Complaints & Service Requests	Week 4	Previous Week	Previous Month Average	2024 Weekly Average
	111	108	178	190

Most Frequently Identified Locations		
Southam Park	Dundas Driving Park	Salvation Army Booth Centre

Complaint/Service Request Type	
Follow-Up(s) to Previous Request	46%
Support(s) for Unsheltered Individuals	15%
Request to Enforce Protocol	11%
Other	10%
Reported Garbage/Debris	8%

Source of Complaint/Service Request	
Concerned Citizen	53%
Councillor's Office	14%
Community Partners	12%
Individual Experiencing Homelessness	6%
Internal - Public Works	5%

Complaints & Service Requests by Week



Weekly Action Tracker

The Weekly Action Tracker includes all complaints and service requests received by Housing Focused Street Outreach (HFSO) regarding potential encampments that are new and/or in need of a Protocol compliance check. Occasionally, after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, any time new tents are discovered in an area that has been previously cleared, the process will restart with HFSO attending to engage. As such, a site may appear more than once, and there is always the potential for no tents to be present at the time of inspection, then for individuals to appear/reappear shortly after. Once a private property owner has been notified of the process, they become responsible for contacting the appropriate enforcement body.

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
13	Dundas Driving Park	1/20/2025	1/20/2025	N/A - no encampment present	
1	Laneway between Lamoreaux & Florence	1/20/2025	1/20/2025	1/22/2025	1

Ward	Location	Date Identified to HFSO	Date Referred to Enforcement	Date Trespass Notice(s) Issued	Trespass Notices Issued
2	West Harbour GO Station	1/20/2025	N/A - no tents observed		
2	Waterfront Trail (end of James St. N)	1/20/2025	1/20/2025	1/22/2025	1
3	Hunter & Victoria	1/20/2025	1/20/2025	1/22/2025	1
2	Walnut St. S across Shamrock @ Train Tracks	1/20/2025	1/20/2025	N/A - no encampment present	
4	Woodward & Walmer (behind 822 Rennie St.)	1/21/2025	1/24/2025	Investigation Ongoing	
3	16 Victoria Ave N	1/23/2025	N/A - no tents observed		
3	Gage Park	1/23/2025	1/23/2025	N/A - noncompliant site cleared	
2	Salvation Army Booth Centre	1/24/2025	1/24/2025	N/A - no encampment present	

Housing Focused Street Outreach Engagement Update

	Week 4	Previous Week	2024 Weekly Average
Total <i>non-unique</i> Interactions with Unsheltered Individuals by HFSO	328	351	352

Additional Notes:
HFSO engages with unsheltered individuals to improve access to basic needs and community supports such as housing, healthcare, food and income supports.
Interactions up to February 2024 are taken from HIFIS. Interactions between February-November 2024 are taken from online surveys completed by HFSO workers at the end of their shift. Data from December 2024 onwards is a combination of surveys

Shower Program Update

	Week 4	Previous Week	2024 Weekly Average
Total individuals (non-unique) who were provided access to encampment-specific shower programs	10	12	21

Additional Notes:
Data includes unique visits of unsheltered individuals to any of the designated shower programs in the city.
Currently, the shower programs are located at Central Memorial Rec Centre and Bennetto Community Centre.

Site Maintenance and Cleanups

Total encampment sites maintained and cleaned by Parks Section staff	Week 4	Previous Week	2025 Weekly Average	2024 Weekly Average
	41	37	33	28

Total encampment sites maintained and cleaned by an independent contractor	Week 4	Previous Week	2025 Weekly Average	2024 Weekly Average
	0	0	6	27

Additional Notes:
Data may include cleanups that occur after the duration of a trespass order has been exceeded, clean-arounds of active sites (as arranged with occupants), and cleaning of sites deemed abandoned by the Coordinated Response Team.
As of June 10th, 2024, the cleanups and site maintenance activities performed by independent contractors will be reported.
Locations visited by contractors are specifically noted below.

Monday January 20
Tuesday January 21
Wednesday January 22
Thursday January 23
Friday January 24

Jackie Washington Park, Bayfront Park, Gage Park, Delta Parkette, Montgomery Park, Confederation Park, Southam Park, Bishop's Park
Bishop's Park, King & Potruff, Gage Park, Delta Parkette, Montgomery Park
Bayfront Park, Delta Parkette, Bishop's Park, Montgomery Park, Brampton St., Burlington & Birch, Southam Park, TB McQuesten Park
Bayfront Park, Delta Parkette, Montgomery Park, Barton & Tiffany, Jackie Washington Park, JC Beemer Park, York Blvd, Park & Vine, Young & Victoria
Cochrane & Hixon, Rail Trail (Sherman to Wentworth), Bayfront Park, Delta Parkette, Bishop's Park, York Blvd, Salvation Army Booth Centre, Hunter & MacNab, Gage Park, Hunter & West Ave

Hamilton Fire Department: Responses at Locations Involving Unsheltered Individuals

Response Type	Number of Incidents	Ward Breakdown
Burning Complaint	14	Ward 2: 8 incidents Ward 3: 6 incidents
Accumulated Combustibles	1	Ward 3: 1 incident
Grass or Brush Fire	0	
Structure Fire - Shelter/Tent	1	Ward 3: 1 incident
TOTAL	16	

Ward	Number of Fire-Related Incidents
2	8
3	8
Total	16

Injuries
One injury related to the above structure/tent fire.

Additional Notes
As of December 2024, the Hamilton Fire Department will report on weekly responses at locations involving unsheltered individuals. These responses will be broken down by response type and ward.
Accumulated combustibles refers to any materials or belongings other than tents that may be on fire.
The data presented is between January 19-25, 2025.

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in the Weekly Action Tracker) with complaints and/or service requests that are presently unresolved (i.e. enforcement, determining property ownership and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update. If a site is active in the community and not on this list, it is likely compliant, on private property, not yet escalated to MLE or the investigation is ongoing.

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Jackie Washington Park	Existing	11/6/2024	5	Active	1/16/2025
2	Pier 4 Park	New	6/21/2024	2	Active	6/21/2024
14	Stone Church @ Omni	New	8/19/2024	1	Active	8/19/2024
4	Red Hill Bowl	New	8/19/2024	2	Active	8/19/2024
5	Nash Bridge (Nash & RHVT Underpass)	Existing	9/9/2024	1	Active	9/12/2024

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Gage Park	Existing	9/6/2024	1	Active	1/9/2025
5	Confederation Park (Parking Lot near Ball Hockey)	New	1/22/2025	1	Active	1/22/2025
2	Rail Trail @ Traynor's Bakery	New	9/20/2024	2	Active	9/20/2024
3	Behind North Central Park	New	10/7/2024	1	Active	10/7/2024
9	Felker's Falls Conservation Area	New	Investigation Ongoing		Active	
2	Ferrie St. Lot	New	10/23/2024		Active	10/23/2024
2	Simcoe St. Lot	Existing	10/23/2024	2	Active	1/14/2025
2	Land Nature's Inlet Sanctuary	New	10/23/2024	6	Active	10/23/2024
1	Highland Gardens Park	New	12/17/2024	2	Active	12/17/2024
2	Young & Victoria	New	10/15/2024	6	Active	10/15/2024
3	Bishop's Park	New	Investigation Ongoing	7	Active	10/29/2024
5	Sam Manson Park	New	1/13/2025	4	Active	1/13/2025
2	Claremont Access Parkette (South one with no path)	Existing	Investigation Ongoing		Active	1/9/2025
2	John & Guise	New	1/22/2025	1	Active	1/8/2025
1	Radial Park	New	1/7/2025	1	Active	1/7/2025

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	Jackson & MacNab	New	Investigation Ongoing		Active	12/2/2024
3	Delta Parkette	Existing	1/7/2025	8	Active	1/15/2025
5	Sam Manson Park	New	1/13/2025	4	Active	1/13/2025
3	Gage Ave N & Industrial Dr.	New	1/22/2025	1	Active	1/22/2025
3	984 Barton St. E	New	Investigation Ongoing		Active	1/23/2025
6	1375 Stone Church Rd.	New	1/9/2025	1	Active	1/9/2025
3	Alley between Oak & Emerald (Behind 157 Oak Ave)	New	Investigation Ongoing		Active	1/23/2025
3	Clinton St. Alley (Behind 124 Princess St.)	New	1/22/2025	1	Active	1/22/2025
5	54 Derek Dr. (behind)	New	Investigation Ongoing		Active	1/6/2025
3	Birch Ave Behind Dog Park	New	Investigation Ongoing		Active	1/20/2025
5	Behind 94 Strawberry	New	1/6/2025	1	Active	1/6/2025
7	Jolley Cut	New	1/22/2025	1	Active	1/22/2025
7	TB McQueston Park	New	1/22/2025	1	Active	1/22/2025
6	East Mountain Loop/Pritchard Side Trail	Existing	1/9/2025	4	Active	1/9/2025

Escalated Sites (previous three weeks) and Site Status Updates

The following chart maintains a log of all sites that were escalated to Municipal Law Enforcement by Housing Focused Street Outreach in the past three weeks, as well as sites that have experienced a change in status for the current week. This does not include active sites nor sites identified in the past week. Sites located on private property that have been escalated to the appropriate enforcement body (e.g., Hamilton Police Services), will be labeled as 'Private Property - Escalated.'

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
2	119 Jackson St. E (parking lot)	New	N/A - on private property. Property owner aware.		Active	1/24/2025
2	Philpott Church	New	N/A - no encampment observed		Inactive	1/22/2024
4	Samuel Rd. Hydro Corridor	New	Investigation Ongoing			
2	Grange & Liberty	New	1/9/2025	1	Encampment Cleared	1/16/2025
5	Kinsmen Park	New	N/A - no encampment observed		Inactive	1/13/2024
3	Alley behind 39 Aikman Ave	New	1/13/2025	1	Active	1/13/2024
2	First Ontario Concert Hall	New	N/A - no encampment observed		Inactive	1/23/2025
2	Central Presbyterian Church	New	N/A - no encampment observed		Inactive	1/23/2025
3	Wentworth Stairs	New	N/A - site is compliant		Compliant	1/22/2025
3	Barton & Lottridge Bus Shelter	New	1/22/2025	1	Inactive	1/23/2025
4	76 Barons Ave N	New	N/A - no encampment observed		Inactive	1/23/2025
5	Confederation Park (Parking Lot near Ball Hockey)	New	1/22/2025	1	Active	1/22/2025
15	Rockcliffe Gardens Park	New	N/A - no encampment observed		Inactive	1/23/2025

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
8	Southam Park <i>Note: site has since been re-escalated and will be on next weeks report.</i>	New	10/23/2024	2	Compliant	1/21/2025
5	Confederation Park - Orchard Group Area	New	N/A - no encampment observed		Inactive	1/20/2025
4	Alleyway @ Beach & Martimas	New	N/A - no encampment observed		Inactive	1/20/2025
13	East St., & Cootes, Dundas	New	1/9/2025	1	Compliant	1/22/2025
5	Confederation Park @ Willow's Cove Pavillion	New	N/A - no encampment observed		Inactive	1/20/2025
2	Strachan St. E by Ferguson Bridge	New	N/A - no encampment observed		Inactive	1/24/2025
5	Confederation Beach @ Wild Waterworks	New	N/A - no encampment observed		Inactive	1/20/2025
5	Confederation Park - Edgewater Pavillion	New	N/A - no encampment observed		Inactive	1/20/2025
1	Victoria Park	New	1/7/2024	6	Inactive	1/21/2025
3	Gage Ave N & Industrial Dr.	New	1/22/2025	1	Active	1/22/2025
3	984 Barton St. E	New	N/A - on private property. Property owner aware.		Active	1/23/2025
2	Hunter & MacNab	New	1/22/2025	8	Inactive	1/24/2025
2	141 Jackson St. E	New	N/A - site deemed abandoned		Inactive	1/23/2025
1	153 Chatham St.	New	N/A - no encampment observed		Inactive	1/23/2025
7	525 Concession St.	New	N/A - no encampment observed		Inactive	1/23/2025

Ward	Location	New or Existing Site	Date Trespass Notices Issued	Trespass Notices Issued	Status	Date of Status Update
3	Alley between Oak & Emerald (Behind 157 Oak Ave)	New	N/A - on private property		Active	1/23/2025
3	Clinton St. Alley (Behind 124 Princess St.)	New	1/22/2025	1	Active	1/22/2025
2	Bay St. N & York	New	N/A - no encampment observed		Inactive	1/23/2025
2	Claremont Access Parkette (North one with pathway)	New	12/6/2024	5	Inactive	1/24/2025
4	RHVT @ Rennie Rd.	New	N/A - site deemed abandoned		Inactive	1/22/2025
2	66 Charlton Ave W	New	N/A - no encampment observed		Inactive	1/23/2025
3	20 Acorn St.	New	N/A - no encampment observed		Inactive	1/23/2025
2	York & Caroline	New	1/22/2025	1	Encampment Cleared	1/24/2025
3	Birch Ave @ Burlington	New	N/A - site deemed abandoned		Inactive	1/20/2025
3	Birch Ave Behind Dog Park	New	N/A - site on private property		Active	1/20/2025
7	Jolley Cut	New	1/22/2025	1	Active	1/22/2025
7	TB McQueston Park	New	1/22/2025	1	Active	1/22/2025
2	Salvation Army Booth Centre	New	N/A - no encampment observed		Inactive	1/24/2025
3	Birch Ave Park	New	N/A - no encampment observed		Inactive	1/20/2025