



Hamilton

COMMUNICATION UPDATE

TO:	Mayor and Members City Council
COMMITTEE DATE:	January 16, 2025
SUBJECT/REPORT NO:	Inspection from Ministry of Labour, Immigration, Training and Skills Development - Macassa Lodge (701 Upper Sherman Avenue)
WARD(S) AFFECTED:	Ward 7
SUBMITTED BY:	Holly Odoardi Senior Administrator, Long-Term Care Division Healthy and Safe Communities
SIGNATURE:	

The purpose of this communication is to advise Council of an update regarding the Ministry of Labour, Immigration, Training and Skills Development (MLITSD) Orders for Compliance at Macassa Lodge from our previous communication update circulated on December 19, 2024. On January 13, 2025, Macassa Lodge had a follow-up Inspection by the MLITSD that resulted in the verification of compliance and closure of 8 of the 9 orders that were issued to Macassa Lodge on November 25, 2024. A new order was issued during the visit. The January 13th visit was positive and ministry representatives commended the Macassa long term care leadership team and City of Hamilton Health and Safety team for the work completed to date.

The remaining order from November 2024 requires the education of approximately 500 staff and staff have been granted an extension to July 1, 2025, in order to satisfy this order. The newly issued order on January 13, 2025 requires that a policy, last reviewed on May 5, 2023, be reviewed and updated annually. The team has this work underway and will satisfy this order by the compliance date of February 17, 2025.

Our team are committed to maintaining a safe and supportive environment for both our staff and residents. The team understands the critical importance of ensuring staff are properly trained to manage challenging situations effectively, while prioritizing their safety and well-being. We are in the process of working with procurement to comply with the City's procurement policies and procedures in order to procure requisite training for staff by July 1, 2025.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

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Additionally, our Long Term Care leadership team work closely with Behavioral Supports Ontario (BSO) to provide staff with resources and supports as well as access to the Psychogeriatric resource consultant (PRC) from the Alzheimer's Society.

Please be assured that we are dedicated to upholding the highest standards of safety, both for our staff and the residents we serve, and that our long term care homes remain a safe and secure workplace for all employees. We will continue to respond in a timely and responsive manner to the MLITSD to ensure that we meet guidelines and expectations.

The Field Visit Report and the Notice of Compliance reports from January 13, 2025 are in the process of being posted on the City of Hamilton's website:
<https://www.hamilton.ca/city-council/news-notice/ministry-orders> as required.

If you have any questions respecting this communication update, please contact Holly Odoardi at Holly.Odoardi@hamilton.ca or 905-546-2424 ext. 1906.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" – Ministry of Labour, Immigration, Training and Skills Development Field Visit Report and Notice of Compliance reports for Macassa Lodge