

Authority: Item 2, General Issues Committee (Budget) Report 24-019 (FCS24055)
CM: December 11, 2024, Ward: City Wide
Written approval for this by-law was given by Mayoral Decision MDE-2024 29

Bill No. 230

CITY OF HAMILTON

BY-LAW NO. 24-230

A By-law to Establish the 2025 Water and Wastewater/Storm Fees and Charges for Services, Activities and Use of Property Provided by the City of Hamilton

WHEREAS sections 9, 10 and 391 of the *Municipal Act, 2001*, authorize a municipality to pass by-laws imposing fees or charges for services or activities provided or done by or on behalf of the municipality and for the use of the municipality's property, including property under its control;

AND WHEREAS pursuant to sections 8, 9 and 10 of the *Municipal Act, 2001*, a municipality may pass by-laws respecting public assets of the municipality acquired for the purpose of exercising its authority under the *Municipal Act, 2001* or any other Act, and respecting services that the municipality considers necessary or desirable for the public, including the provision of public utilities such as water and sewage, as defined in the *Municipal Act, 2001*;

AND WHEREAS the City of Hamilton wishes to establish and maintain in one by-law a list of all of its water and wastewater/storm services and activities and the use of property subject to fees or charges, as well as, the amount of each fee or charge;

AND WHEREAS on the 28th day of November 2024, the General Issues Committee (Budget) considered report FCS24055, 2025 Preliminary Water, Wastewater and Stormwater Rate Supported Budget and authorized the 2025 water and wastewater/storm fees and charges set out herein;

AND WHEREAS notice of the 2025 water and wastewater/storm fees and charges set out herein has been given in accordance with the provisions of the City of Hamilton's Public Notice Policy By-law No. 07-351.

NOW THEREFORE the Council of the City of Hamilton enacts as follows:

1. The water and wastewater/storm fees and charges identified under the headings of Daily Water & Wastewater/Storm Fixed Charges, Metered Water Consumption Charges, Wastewater/Storm Treatment Charges, and Non-Metered Annual Water and Wastewater/Storm Rate on Schedule "A" attached hereto, shall be imposed by the City of Hamilton for those services, activities and use of property provided by the City of Hamilton.

2. The water and wastewater/storm fees and charges identified as the “2025 Approved Fee or Charge” on Schedule “B” attached hereto, shall be imposed by the City of Hamilton for those services, activities and use of property provided by the City of Hamilton and identified as the “Service Offered” on the said Schedule “B”.
3. (1) The fees and charges approved and imposed under section 2 are subject to any adjustment authorized by a statute, regulation or by-law in respect of the calculation or administration of a fee or charge, such adjustment to be effective as provided for in such statute, regulation or by-law.

(2) Despite sections 1 and 2, any fee or charge:
 - (a) authorized by a by-law that comes into effect on the same or a later date than this By-law; or
 - (b) included in a valid agreement entered into by the City of Hamilton and one or more other parties,shall be the approved and imposed fee or charge for the service, activity or use of property specified.
4. The water and wastewater fees and charges listed in Schedules “A” and “B” attached hereto are subject to the Harmonized Sales Tax (H.S.T.), where applicable.
5. The fees and charges imposed by this by-law are due and payable:
 - (a) at the time of the transaction for which the fee or charge is imposed; or
 - (b) if subsection 5(a) is not applicable, upon the due date specified in any invoice issued by the City of Hamilton or by any other body acting on behalf of the City of Hamilton to any person in connection with a fee or charge imposed by this By-law.
6. Late payment charges shall be added to all unpaid fees and charges as follows:
 - (a) for the fees and charges set out in Schedule “A” and Schedule “B” attached hereto, when billed by a third party on behalf of the City of Hamilton, a rate of 1.5% per month calculated daily on any overdue amount, or such other rate as is approved by Council;
 - (b) for the fees and charges set out in Schedule “A” and Schedule “B” attached hereto, when billed by the City of Hamilton, the current prime rate plus 2%, adjusted quarterly, on any overdue amount, or such other rate as is approved by Council.

7. All unpaid fees or charges imposed by this By-law on a person are a debt due to the City of Hamilton and the City of Hamilton may take such action as it considers necessary and as permitted by law to collect the debt.
8. Where all or part of a fee or charge imposed by this By-law relates to fees and charges for the supply of a public utility, as defined in the *Municipal Act, 2001*, and remains unpaid, such fee or charge may be added to the tax roll for the property to which the public utility was supplied, and collected in like manner as municipal taxes.
9. Where all or part of a fee or charge imposed by this By-law relates to fees and charges other than those set out in section 8 of this By-law, and remains unpaid, such fee or charge may be added to the tax roll for the property for which all of the owners are responsible for payment of the fee or charge, and collected in like manner as municipal taxes.
10. Each provision of this By-law, including Schedules “A” and “B”, continues in force until amended, repealed or replaced (by by-law or by a resolution of the Council of the City of Hamilton confirmed by by-law) and for greater certainty this includes continuing in force after December 31, 2025 until amended, repealed or replaced.
11. This By-law shall be read and applied in accordance with the Hamilton Water Works By-law, including without limitation Part 11 thereof, and any matters or things contained in the Hamilton Water Works By-law shall:
 - (a) Prevail over the contents of this By-law in the event of any conflict or inconsistency; and,
 - (b) Incorporate any provisions or other requirements set forth therein in relation to Fees and Charges which are contained within the Hamilton Water Works By-law, but which are not in this By-law.
12. Should any part of this By-law, including any part of Schedule “A” and/or Schedule “B” attached hereto, be determined by a court of competent jurisdiction to be invalid or of no force, it is the stated intention of Council that such invalid part of this By-law shall be severable from this By-law and that the remainder of this By-law, including the remainder of Schedule “A” and/or “B”, as applicable, shall continue to operate and be in force.
13. Schedules “A” and “B” are attached to and form part of this By-law.
14. This By-law may be referred to as the “Water and Wastewater/Storm Fees and Charges By-law”.

15. By-law No. 23-241, being a by-law to establish the 2024 Water and Wastewater/Storm Fees and Charges for Services, Activities and Use of Property Provided by the City of Hamilton, is repealed upon the coming into force of this By-law.
16. The repeal of By-law 23-241, or any of its predecessors does not:
 - (a) affect the previous operation of the repealed by-law;
 - (b) affect a right, privilege, obligation or liability that came into existence under the repealed by-law;
 - (c) affect an offence committed against the repealed by-law, or any penalty, forfeiture or punishment incurred in connection with the offence;
 - (d) affect an investigation, proceeding or remedy in respect of a right, privilege, obligation or liability that came into existence under the repealed by-law.
17. This By-law comes into force on January 1, 2025.

PASSED this 11th day of December, 2024.

A. Horwath
Mayor

M. Trennum
City Clerk

CITY OF HAMILTON
2025 WATER AND WASTEWATER/STORM FEES AND CHARGES
Effective January 1, 2025

A) Daily Water & Wastewater/Storm Fixed Charges

The fixed daily charge is not related to the direct costs of consumption and are not dependent upon or related to the amount of consumption incurred. The fixed charges are intended to offset the fixed costs of maintaining the water, wastewater and storm systems.

| Meter Size | Water Rate | Wastewater/ Storm Rate |
|------------|------------|---------------------------|
| 15 mm | \$ 0.53 | \$ 0.57 |
| 16 mm | \$ 0.53 | \$ 0.57 |
| 20 mm | \$ 0.53 | \$ 0.57 |
| 21 mm | \$ 0.53 | \$ 0.57 |
| 25 mm | \$ 1.33 | \$ 1.43 |
| 38 mm | \$ 2.65 | \$ 2.85 |
| 50 mm | \$ 4.24 | \$ 4.56 |
| 75 mm | \$ 8.48 | \$ 9.12 |
| 100 mm | \$ 13.25 | \$ 14.25 |
| 150 mm | \$ 26.50 | \$ 28.50 |
| 200 mm | \$ 42.40 | \$ 45.60 |
| 250 mm | \$ 60.95 | \$ 65.55 |
| 300 mm | \$ 90.10 | \$ 96.90 |

B) Metered Water Consumption Charges

Water consumption shall be charged on a per cubic metre basis at the rates indicated in the table below. The total monthly Water Consumption Charge is the sum of usage in all blocks at the rate for each block.

| Consumption Block | Monthly Water Consumption (m3) | Residential Meter Size <25mm | Residential Meter Size =>25mm and Commercial, Institutional & Industrial |
|-------------------|--------------------------------|------------------------------|--|
| | | Rate (\$/m3) | Rate (\$/m3) |
| 1 | 0-10 | 1.17 | 2.34 |
| 2 | >10 | 2.34 | 2.34 |

C) Wastewater/Storm Treatment Charges

Wastewater/Storm Treatment Charges are based on metered water consumption and the cost of wastewater collection and treatment, and stormwater management. Charges are on a per cubic metre basis at the rates indicated in the table below. The total monthly Wastewater/Storm Treatment Charge is the sum of usage in all blocks at the rate for each block.

| Treatment Block | Monthly Water Consumption (m3) | Residential Meter Size <25mm | Residential Meter Size =>25mm and Commercial, Institutional & Industrial |
|-----------------|--------------------------------|------------------------------|--|
| | | Rate (\$/m3) | Rate (\$/m3) |
| 1 | 0-10 | 1.19 | 2.37 |
| 2 | >10 | 2.37 | 2.37 |

D) Non-Metered Annual Water & Wastewater/Storm Rate

Flat Rate Water Customers Annual Rate: \$854.10

Flat Rate Wastewater/Storm Customers Annual Rate: \$865.05

Combined Flat Rate Water & Wastewater/Storm Customers Annual Rate: \$1,719.15

City of Hamilton - 2025 Private Fire Line Rates

This service shall consist of permanent unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes and private hydrants. This service shall also include reasonable quantities of water used for testing check valves and other backflow protection devices.

Unmetered Service

| Size of Connection | | Monthly Rate |
|--------------------|--------|--------------|
| mm | inches | |
| 25 | 1 | \$ 5.08 |
| 38 | 1.5 | \$ 11.67 |
| 50 | 2 | \$ 20.30 |
| 75 | 3 | \$ 45.68 |
| 100 | 4 | \$ 81.20 |
| 150 | 6 | \$ 182.70 |
| 200 | 8 | \$ 324.80 |
| 250 | 10 | \$ 324.80 |
| 300 | 12 | \$ 324.80 |

2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|---|---------------|--|-------------------------|--------------|--|
| 23-235 | 1 | WATER DISTRIBUTION | | | |
| | | Water Meter Permit Fee | | | |
| | | Note: Charged for first-time meter installations. Includes supply and installation of water meter and remote reading device by the City/meter contractor and related inspection. Approval by the Supervisor of Meter Operations is required for new installation of alternative meter types not shown below. | | | |
| | | 1a) 16mm (5/8"x3/4") Displacement | \$359.70 | n | \$359.70 |
| | | 1b) 20mm (3/4") Displacement | \$404.60 | n | \$404.60 |
| | | 1c) 21mm (3/4"x1") Displacement | \$404.60 | n | \$404.60 |
| | | 1d) 25mm (1") Displacement | \$559.40 | n | \$559.40 |
| | | 1e) 38mm (1.5") Displacement | \$1,121.03 | n | \$1,121.03 |
| | | 1f) 50mm (2") Ultrasonic | \$1,932.87 | n | \$1,932.87 |
| | | 1g) 75mm (3") Ultrasonic | \$4,517.29 | n | \$4,517.29 |
| | | 1h) 150mm (6") Ultrasonic | \$8,329.65 | n | \$8,329.65 |
| | | 1i) 100mm (4") Ultrasonic | \$5,167.16 | n | \$5,167.16 |
| | | 1j) 200mm (8") Ultrasonic | \$12,397.06 | n | \$12,397.06 |
| | | 1k) 250mm (10") Ultrasonic | \$15,388.23 | n | \$15,388.23 |
| | | 1n) Radio Remote Read Equipment Installation | \$293.30 | n | \$293.30 |
| 1o) Radio Remote Read Equipment Installation in Chamber | \$1,145.70 | n | \$1,145.70 | | |
| 23-235 | 2 | Water Meter Removal Fee | | | |
| | | Note: Cost to remove a meter prior to the building being demolished and/or the water service being decommissioned or abandoned. Failure to have the meter removed prior to the building being demolished will incur a meter replacement cost charge. <i>Does not include a turn water off fee, which is required and charged separately as per Section 14 of this schedule.</i> | | | |
| | | 2a) 16mm (5/8"x3/4") Displacement | \$132.25 | y | \$149.44 |
| | | 2b) 20mm (3/4") Displacement | \$132.25 | y | \$149.44 |
| | | 2c) 21mm (3/4"x1") Displacement | \$132.25 | y | \$149.44 |
| | | 2d) 25mm (1") Displacement | \$132.25 | y | \$149.44 |
| 2e) 38mm (1.5") - 250mm (10") Meters (cost depends on size, labour, and meter location) | Cost + 10% OH | y | Cost + 10% OH | | |
| 23-235 | 3 | Water Meter Inspection Services | | | |
| | | Note: Cost for customer requested service relating to meter investigation | | | |
| | | 3a) Regular Hours Inspection | \$134.35 | y | \$151.82 |
| | | 3b) After Hours Inspection | \$178.19 | y | \$201.35 |
| | | 3c) Same Day Inspection | \$306.54 | y | \$346.39 |

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
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M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------|-------|--|-------------------|-----------|------------------------------------|
| 23-235 | 4 | Replacement Cost for Lost Meter Note: Cost to replace a meter that has been lost, stolen or damaged. Includes meter, installation and administrative costs. | | | |
| | 4a) | 15mm (5/8") Displacement | \$284.45 | y | \$321.43 |
| | 4b) | 16mm (5/8"x3/4") Displacement | \$284.45 | y | \$321.43 |
| | 4c) | 20mm (3/4") Displacement | \$342.24 | y | \$386.73 |
| | 4d) | 21mm (3/4"x1") Displacement | \$342.24 | y | \$386.73 |
| | 4e) | 25mm (1") Displacement | \$423.38 | y | \$478.42 |
| | 4f) | 38mm Displacement | \$1,082.62 | y | \$1,223.36 |
| | 4g) | 50mm Turbine | \$1,401.13 | y | \$1,583.28 |
| | 4h) | 50mm Displacement | \$1,596.50 | y | \$1,804.05 |
| | 4i) | 50mm Compound | \$2,069.60 | y | \$2,338.65 |
| | 4j) | 100mm Turbine | \$7,212.18 | y | \$8,149.76 |
| | 4k) | 100mm Compound | \$5,273.63 | y | \$5,959.20 |
| | 4l) | 100mm Fire Service Turbine | \$8,855.57 | y | \$10,006.79 |
| | 4m) | 100mm Fire Service Compound | \$10,555.28 | y | \$11,927.47 |
| | 4n) | 100mm Magnetic Flow Meter | \$9,855.25 | y | \$11,136.43 |
| | 4o) | 100mm Fire Rated Magnetic Flow Meter | \$10,290.10 | y | \$11,627.81 |
| | 4p) | 150mm Turbine | \$6,970.78 | y | \$7,876.98 |
| | 4q) | 150mm Compound | \$9,525.73 | y | \$10,764.07 |
| | 4r) | 150mm Fire Service Turbine | \$10,968.91 | y | \$12,394.87 |
| | 4s) | 150mm Fire Service Compound | \$13,949.23 | y | \$15,762.63 |
| | 4t) | 150mm Magnetic Flow Meter | \$11,006.20 | y | \$12,437.01 |
| | 4u) | 150mm Fire Rated Magnetic Flow Meter | \$12,170.80 | y | \$13,753.00 |
| | 4v) | 200mm Turbine | \$7,150.30 | y | \$8,079.84 |
| | 4w) | 200mm Compound | \$10,812.26 | y | \$12,217.85 |
| | 4x) | 200mm Fire Service Turbine | \$14,454.48 | y | \$16,333.56 |
| | 4y) | 200mm Fire Service Compound | \$19,466.10 | y | \$21,996.69 |
| | 4z) | 200mm Magnetic Flow Meter | \$13,177.47 | y | \$14,890.54 |
| | 4aa) | 200mm Fire Rated Magnetic Flow Meter | \$14,395.02 | y | \$16,266.37 |
| | 4ab) | 250mm Turbine | \$12,946.04 | y | \$14,629.03 |
| | 4ac) | 250mm Magnetic Flow Meter | \$13,969.71 | y | \$15,785.77 |
| | 4ad) | 250mm Fire Rated Magnetic Flow Meter | \$16,225.00 | y | \$18,334.25 |
| | 4ae) | 250mm Fire Service Turbine | \$21,296.60 | y | \$24,065.16 |
| | 4af) | 250mm Fire Service Compound | \$25,704.87 | y | \$29,046.50 |
| | 4ag) | 50mm Strainer | \$454.61 | y | \$513.71 |
| | 4ah) | 100mm Strainer | \$910.34 | y | \$1,028.68 |
| | 4ai) | 150mm Strainer | \$1,447.69 | y | \$1,635.89 |
| | 4aj) | 200mm Strainer | \$2,107.80 | y | \$2,381.81 |
| | 4ak) | 250mm Strainer | \$3,533.73 | y | \$3,993.11 |
| | 4f) | 38mm (1.5") - 250mm (10") Meters (cost depends on size, labour, and meter location) | Cost + 10% OH | y | Cost + 10% OH |
| 23-235 | 5 | Bench Testing Water Meters Note: Cost to have a water meter tested for accuracy. If the meter tests within the accuracy standards as set out by AWWA then the property owner is responsible for the cost of the test and the replacement cost of the water meter; otherwise cost borne by the City. Fee includes removal of existing meter and installation of replacement meter. | | | |
| | 5a) | 15 mm & 16 mm Diameter | \$507.35 | y | \$573.30 |
| | 5b) | 16-25mm Diameter - Test where meter has been removed from service within prior 90 days | \$230.90 | y | \$260.92 |
| | 5c) | 20 mm Diameter | \$578.64 | y | \$653.87 |
| | 5d) | 25 mm Diameter | \$688.06 | y | \$777.51 |
| | 5e) | 38 mm Diameter | \$1,416.89 | y | \$1,601.08 |
| | 5f) | 50 mm Diameter | \$1,632.50 | y | \$1,844.72 |
| | 5g) | 100 mm plus diameter (In Situ testing) | \$1,243.65 | y | \$1,405.33 |

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

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2025 PROPOSED USER FEES AND CHARGES

**PUBLIC WORKS
HAMILTON WATER**

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------|-------|--|-------------------|-----------|------------------------------------|
| 10-103 | 6 | Backflow Prevention Program Note: Costs for contractor registration fee, administration fees for processing backflow prevention test reports and survey forms. | | | |
| | 6a) | Annual Program Registration Fee | \$165.24 | y | \$186.72 |
| | 6b) | Test Report receipt and processing (per submission of each test report) | \$65.24 | y | \$73.72 |
| | 6c) | Cross Connection Survey Form processing (per form upon submission) | \$195.90 | y | \$221.36 |
| | 6d) | Backflow Prevention Device Investigation - Regular Hours | \$164.43 | y | \$185.81 |
| | 6e) | Backflow Prevention Device Investigation - After Hours | \$225.74 | y | \$255.09 |
| 23-235 | 7 | Construction Water Note: Charge for unmetered water used for construction prior to meter installation. Paid at the time of submitting building permit payment. | | | |
| | 7a) | Single Residential (per lot or townhouse) | \$142.69 | n | \$142.69 |
| | 7b) | Multi-residential (per apartment/condo unit) | \$66.90 | n | \$66.90 |
| | 7c) | Industrial/Commercial/Institutional (\$/1,000 sqft of building area or \$/ha where no structure is constructed) | \$46.88 | n | \$46.88 |
| 23-235 | 8 | Hydrant/Road Adaptor Fees Note: Costs to install or remove water meter & backflow prevention device. When moving a hydrant/road adaptor from one site to another for the same customer, both removal & installation fees apply. This service requires a usage deposit and a damage deposit. | | | |
| | 8a) | Usage Cost (Metered Hauled Water Rate/m ³) | \$3.52 | n | \$3.52 |
| | 8b) | Hydrant/Road Adaptor Connection/Disconnection Fee (Regular Hours-Fee for Both Services) | \$195.43 | n | \$195.43 |
| | 8c) | Hydrant/Road Adaptor Connection/Disconnection Fee (After Hours/Emergency-Fee for Both) | \$379.57 | n | \$379.57 |
| | 8d) | Non-Refundable Usage Deposit | \$370.08 | n | \$370.08 |
| | 8e) | Security/Damage Deposit | \$6,000.00 | n | \$6,000.00 |
| | 8f) | Hydrant/road adaptor rental fee for initial 7 days | \$90.01 | n | \$90.01 |
| | 8g) | Per Diem hydrant/road adaptor rental fee after initial 7 days | \$6.30 | n | \$6.30 |
| | 8h) | Hydrant Adaptor Backflow Prevention Device Testing (Regular Hours) | \$117.52 | n | \$117.52 |
| | 8i) | Hydrant Adaptor Backflow Prevention Device Testing (After Hours / Emergency) | \$202.93 | n | \$202.93 |
| 23-235 | 9 | Private Water Station Agreement Fees Annual Renewal | \$437.00 | n | \$437.00 |
| 23-235 | 10 | Water Haulage Fees | | | |
| | 10a) | Annual Water Haulage Permit Fee Note: Annual license fee to utilize the City's public filling stations. | \$65.36 | y | \$73.86 |
| | 10b) | Account review Note: Costs charged for administrative services to provide customer account information for personal or taxation purposes. | \$101.42 | y | \$114.61 |
| 23-235 | 11 | General Administration Fees | | | |
| | 11a) | General Administrative Requests (per hour)/Report Requests | \$70.00 | y | \$79.10 |
| | 11b) | Permit Cancellation administrative fee | \$41.30 | y | \$46.67 |
| | 11c) | Permit Renewal Fee | \$43.98 | y | \$49.69 |
| | 11d) | Lead Line Replacement Loan Application Fee | \$60.88 | y | \$68.79 |
| | 11e) | Monthly AMI Manual Meter Read Fee | \$3.13 | y | \$3.54 |
| | 11f) | Water Shut-off Admin Fee | \$22.60 | y | \$25.54 |
| | 11g) | Water Shut-off Notice on Door | \$31.92 | y | \$36.07 |
| | 11h) | AMI Consumption History Fee | \$14.93 | y | \$16.87 |
| | 11i) | NSF Fee - Processing fee on all 'returned' payments | \$36.42 | y | \$41.15 |
| | 11j) | Coupling Fee (includes cost for one 3/4" 90 meter coupling and one 3/4" straight meter coupling) | \$40.66 | y | \$45.94 |
| | 11h) | Lost Water Meter Spacer Fee | \$11.31 | y | \$12.78 |
| | 11i) | Water Meter Missed Appointment Fee | \$98.73 | y | \$111.57 |

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2025 PROPOSED USER FEES AND CHARGES

**PUBLIC WORKS
HAMILTON WATER**

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------------|-------|--|-------------------------------|--------------|--|
| 23-235 | 12 | Water Inspection Services Note: Costs associated with various permit and inspection services related to water services for properties. | | | |
| | 12a) | Private Water Service Repair/Replacement Inspection (Reg Hours - Max 1 Hour Total Labour) | \$109.08 | y | \$123.26 |
| | 12b) | Private Water Service Repair/Replacement Inspection (After Hours /Emerg - Max 1 Hour Labour) | \$187.72 | y | \$212.12 |
| | 12c) | Water Service Abandonment Inspection (Regular Hours - Max 1 Hour Total Labour) | \$96.98 | y | \$109.59 |
| | 12d) | Water Service Abandonment Inspection (After Hours / Emergency - Max 1 Hour Total Labour) | \$175.62 | y | \$198.45 |
| | 12e) | Water Service Inspection for Demolition (Regular Hours - Max 1 Hour Total Labour) | \$107.72 | y | \$121.72 |
| | 12f) | Water Service Inspection for Demolition (After Hours / Emergency - Max 1 Hour Total Labour) | \$199.79 | y | \$225.76 |
| | 12g) | Missed or Cancelled Inspection | \$69.44 | y | \$78.47 |
| 23-235 | 13 | Turning Water Off or On Note: Turning water off at the curb to enable a property owner to complete internal plumbing repairs, or a private water service repair or replacement, and then turning the water back on. | | | |
| | 13a) | Turning Water On/Off (Regular Hours) | \$146.41 | n | \$146.41 |
| | 13b) | Turning Water On/Off (After Hours/Emergency) | \$248.63 | n | \$248.63 |
| | 13c) | Turning Water On/Off During the Same Visit (Regular Hours - Max 1/2 Hour Total Labour) | \$96.98 | n | \$96.98 |
| | 13d) | Turning Water On/Off During the Same Visit (After Hours/Emerg - Max 1/2 Hour Total Labour) | \$134.31 | n | \$134.31 |
| | 13e) | Non-compliance Turn Water On | \$96.98 | n | \$96.98 |
| 23-235 | 14 | Hydrant Flow Test / Water Quality Flushing Note: Cost to operate a City Fire Hydrant(s) for a maximum of 1 hour total labour. | \$124.51 | y | \$140.70 |
| 23-235 | 15 | Water Quality/Quantity Service Calls Note: Cost for a service call to investigate a water quality/quantity complaint and the issue resides on private property. No charge for water quality/quantity complaints related to issues originating from the City's distribution system. <u>Missed appointments will be billed the corresponding service call rate.</u> | | | |
| | 15a) | Service Call (Regular Hours - Max 1 Hour Total Labour) | \$96.98 | y | \$109.59 |
| | 15b) | Service Call (After Hours - Max 1 Hour Total Labour) | \$175.62 | y | \$198.45 |
| 23-235 | 16 | Hydrant Repair, Replace or Relocate Note: Cost to repair, replace, or relocate a City Fire Hydrant including labour, parts, materials, equipment, and permanent restoration. | Cost + 33% OH | y | Cost + 33% OH |
| 23-235 | 17 | Watermain Shutdowns Note: Costs associated with isolating a watermain to facilitate third party work. | | | |
| | 17a) | Watermain Shutdown / Recharge (Regular Hours-Maximum 1 Hour Total Labour) | \$152.05 | n | \$152.05 |
| | 17b) | Watermain Shutdown / Recharge (After Hours / Emergency-Maximum 1 Hour Total Labour) | \$277.83 | n | \$277.83 |
| 23-235 | 18 | Environmental Records Search PRISM Reports related to soil contamination Reports - Environmental Assessments and Master Plans - plus fee per page | \$170.92 \$16.80 \$0.10 | y y y | \$193.14 \$18.98 \$0.12 |
| 23-235 | 19 | Miscellaneous Water Distribution System Repair Note: Cost for the City to repair damage to the water distribution system caused by a third party. Costs include labour, parts, materials, equipment, and permanent restoration. | Cost + 33% OH | y | Cost + 33% OH |

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------------|--|---|-------------------------|--------------|--|
| 23-235 | 20a) | 1/2 Hour Additional Labour (Regular Hours)-Water Distribution Operator | \$37.54 | y | \$42.42 |
| | 20b) | 1/2 Hour Additional Labour (After Hours)-Water Distribution Operator | \$51.31 | y | \$57.98 |
| | 21 | Inspection of ICI and Multi-Residential Private Water asset infrastructure repair/replacements. | | | |
| | Note: Costs associated with the inspection of ICI and Multi-Residential private water asset infrastructure repair/replacements. | | | | |
| | 21a) | Private Water Service Repair/Replacement Inspection (Reg Hours - Min. 1 Hour Total Labour) - Contract Inspector | \$113.32 | y | \$128.05 |
| 21b) | Private Water Service Repair/Replacement Inspection (After Hours /Emerg - Min. 2 Hour Labour) - Contract Inspector | \$235.97 | y | \$266.65 | |
| 21c) | Private Water Service Repair/Replacement Inspection (Missed Calls) - Contract Inspector | \$80.41 | y | \$90.86 | |

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2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes

Regular Hours:

After Hours:

M - F: 7:00am - 4:30pm

M - F: 4:30pm - 7:00am,

Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------------|----------|--|-------------------------|--------------|--|
| | | COLLECTION SYSTEM INSPECTION & MAINTENANCE | | | |
| 06-026 | 1 | Wastewater Inspection Services Note: Costs associated with various permit and inspection services related to sewer laterals for properties. | | | |
| | 1a) | Private Sewer Lateral Repair/Replacement Inspection (Regular Hours - Maximum 1 Hour Total Labour) | \$113.32 | y | \$128.05 |
| | 1b) | Private Sewer Lateral Repair/Replacement Inspection (After Hours / Emergency - Maximum 1 Hour Total Labour) | \$244.95 | y | \$276.79 |
| | 1c) | Missed or Cancelled Inspection | \$80.41 | y | \$90.86 |
| | 1d) | Mainline Sewer Inspection Note: CCTV inspection of mainline sewers (storm, sanitary or combined). Cost based on linear meter inspection. | Cost + 33% OH | y | Cost + 33% OH |
| 06-026 | 2 | Sewer Related Service Calls Note: Cost for a service call to investigate a sewer related complaint and the issue resides on private property. No charge for sewer complaints related to issues originating from the City's sewer system. <u>Missed appointments will be billed the corresponding service call</u> | | | |
| | 2a) | Service Call (Regular Hours - Maximum 1 Hour Total Labour) | \$100.52 | y | \$113.59 |
| | 2b) | Service Call (After Hours - Maximum 1 Hour Total Labour) | \$206.57 | y | \$233.42 |
| 06-026 | 3 | Sewer Lateral Cleaning and Investigation Fees Note: When a property owner qualifies for the Sewer Lateral Management Program and chooses to hire their own Plumbing Contractor, these prices represent the maximum amounts that will be reimbursed to the property owner for the sewer lateral cleaning and investigation services performed by the independent Plumbing Contractor | | | |
| | 3a) | Complete Sewer Lateral Investigation - Regular Hours | \$429.17 | y | \$484.96 |
| | 3b) | Complete Sewer Lateral Investigation - After Hours | \$533.21 | y | \$602.52 |
| | 3c) | Partial Sewer Lateral Cleaning - Regular Hours | \$257.50 | y | \$290.97 |
| | 3d) | Partial Sewer Lateral Cleaning - After Hours | \$332.93 | y | \$376.21 |
| | 3e) | Abandoned Sewer Lateral Investigation - Regular Hours | \$377.15 | y | \$426.17 |
| | 3f) | Abandoned Sewer Lateral Investigation - After Hours | \$377.15 | y | \$426.17 |
| 06-026 | 4 | Miscellaneous Wastewater Collection System Repair Note: Cost for the City to repair damage to the wastewater collection system caused by a third party. Costs include labour, parts, materials, equipment, and permanent restoration. | Cost + 33% OH | y | Cost + 33% OH |
| 06-026 | 5 | Additional Labour Charges Note: Additional labour charge for all services/calls that exceed the allotted labour time. Costs are for a single Wastewater Collection Operator or Contract Inspector in minimum increments of 30 minutes. | | | |
| | 5a) | 1/2 Hour Additional Labour (Regular Hours) - Wastewater Collection | \$36.51 | y | \$41.26 |
| | 5b) | 1/2 Hour Additional Labour (After Hours) - Wastewater Collection | \$49.77 | y | \$56.24 |

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2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|-----------------------------------|---|-------------------------|--------------|--|
| LABORATORY SERVICES | | | | |
| <u>Inorganic Tests:</u> | | | | |
| 1 | Solids | | | |
| 1a) | Total Suspended Solids (TSS) | \$27.00 | y | \$30.51 |
| 1b) | TSS plus Volatile Suspended Solids (VSS) | \$27.60 | y | \$31.19 |
| 1c) | Total Solids (TS) | \$25.80 | y | \$29.15 |
| 1d) | TS plus Volatile Solids (VS) | \$26.30 | y | \$29.72 |
| 1e) | Total Dissolved Solids | \$38.70 | y | \$43.73 |
| 2 | Skalar | | | |
| 2a) | Total Cyanide | \$43.20 | y | \$48.82 |
| 2b) | Phenolics | \$42.60 | y | \$48.14 |
| 2c) | Total Kjeldhal Nitrogen (TKN) | \$38.10 | y | \$43.05 |
| 2d) | Ammonia | \$35.80 | y | \$40.45 |
| 2e) | Dissolved Organic Carbon | \$43.70 | y | \$49.38 |
| 2f) | Total Organic Carbon | \$42.50 | y | \$48.03 |
| 2g) | Reactive Silica | \$36.30 | y | \$41.02 |
| 2h) | O Phosphate | \$35.20 | y | \$39.78 |
| 2i) | Dissolved O Phosphate | \$36.20 | y | \$40.91 |
| 3 | Ion Chromatography (IC Scan) | \$50.40 | y | \$56.95 |
| 4 | PC Titrate | | | |
| 4a) | pH | \$21.10 | y | \$23.84 |
| 4b) | Alkalinity | \$21.60 | y | \$24.41 |
| 4c) | Conductivity | \$21.00 | y | \$23.73 |
| 4d) | Fluoride | \$29.30 | y | \$33.11 |
| 5 | Turbidity | \$32.80 | y | \$37.06 |
| 6 | UV Transmittance | \$29.70 | y | \$33.56 |
| 7 | Color Apparent | \$26.90 | y | \$30.40 |
| 8 | Color True | \$28.50 | y | \$32.21 |
| 9 | Chemical Oxygen Demand (COD) | \$41.00 | y | \$46.33 |
| 10 | Biochemical Oxygen Demand (BOD) | \$40.40 | y | \$45.65 |
| <u>Microbiology Tests:</u> | | | | |
| 11 | Total Coliform/E coli - Presence/Absence | \$32.20 | y | \$36.39 |
| 12 | Total Coliform/E coli - MPN | \$34.80 | y | \$39.32 |
| 13 | EC - MPN | \$34.80 | y | \$39.32 |
| 14 | Heterotrophic Plate Count | \$33.60 | y | \$37.97 |
| 15 | Microscopic Examination of Activated Sludge | \$172.00 | y | \$194.36 |
| 16 | Microcystin | \$595.40 | y | \$672.80 |
| <u>Metals:</u> | | | | |
| 17 | ICP OES | | | |
| 17a) | ICP OES Scan (Wastewater) | \$76.30 | y | \$86.22 |
| 17b) | Total Phosphorous | \$31.40 | y | \$35.48 |
| 17c) | Total Dissolved Phosphorous | \$32.50 | y | \$36.73 |
| 18 | ICP MS | | | |
| 18a) | ICP MS Scan | \$76.30 | y | \$86.22 |
| 19 | AA | | | |
| 19a) | Mercury | \$54.10 | y | \$61.13 |
| 20 | Organics | | | |
| 20a) | Caffeine | \$164.30 | y | \$185.66 |
| 21 | Additional Fees | | | |
| 21a) | Weekend surcharge | \$100.00 | y | \$113.00 |

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2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------------|-------|---|-------------------------|--------------|--|
| | | ENVIRONMENTAL MONITORING & ENFORCEMENT To Regulate the Discharge of any Matter into the Sanitary, Combined, and Storm Sewer Systems. | | | |
| 14-090 | 1 | Annual Permit to Discharge Hauled Sewage Note: Cost for administration and processing of annual permits required to haul sewage within Hamilton | \$368.47 | n | \$368.47 |
| | 2 | Discharge fees for Hauled Sewage generated: Inside the City - Compliant Note: Cost per truck full of sewage containing materials within Sewer Use By-law limits | | | |
| 14-090 | 2a) | up to 1000 imperial gallons (4.54 m3) or any part thereof | \$56.63 | n | \$56.63 |
| 14-090 | 2b) | greater than 1000 (4.54 m3) but less than or equal to 3500 Imperial gallons (15.9m3) | \$56.63 | n | \$56.63 |
| 14-090 | 2c) | greater than 3500 (15.9 m3) but less than or equal to 5000 Imperial gallons (22.7 m3) | \$113.25 | n | \$113.25 |
| 14-090 | 2d) | greater than 5000 (22.7 m3) but less than or equal to 8000 Imperial gallons (36.3 m3) | \$169.87 | n | \$169.87 |
| 14-090 | 2e) | greater than 8000 (36.3 m3) but less than or equal to 10000 Imperial gallons (45.43 m3) | \$226.49 | n | \$226.49 |
| | 3 | Discharge fees for Hauled Sewage generated: Inside the City - Non-Compliant Note: Cost per truck full of sewage containing materials that exceed one or more Sewer Use By-law limits | | | |
| 14-090 | 3a) | up to 1000 imperial gallons (4.54 m3) or any part thereof | \$56.63 | n | \$56.63 |
| 14-090 | 3b) | greater than 1000 (4.54 m3) but less than or equal to 3500 Imperial gallons (15.9m3) | \$113.25 | n | \$113.25 |
| 14-090 | 3c) | greater than 3500 (15.9 m3) but less than or equal to 5000 Imperial gallons (22.7 m3) | \$169.87 | n | \$169.87 |
| 14-090 | 3d) | greater than 5000 (22.7 m3) but less than or equal to 8000 Imperial gallons (36.3 m3) | \$283.12 | n | \$283.12 |
| 14-090 | 3e) | greater than 8000 (36.3 m3) but less than or equal to 10000 Imperial gallons (45.43 m3) | \$339.75 | n | \$339.75 |
| 14-090 | 4 | Holding Tanks for Recreational Vehicles Note: Cost for Recreational Vehicles (RV's) to dump sewer waste at the Mountain Transfer Station | \$9.21 | n | \$9.21 |
| | 5 | Overstrength Discharge Fees Note: Cost per kilogram of each specified parameter that is in excess of Sewer Use By-law limits, and subject to a Sewer Discharge Permit | | | |
| 14-090 | 5a) | Biochemical Oxygen Demand (charge per kg) | \$0.87 | n | \$0.87 |
| 14-090 | 5b) | Total suspended solids (charge per kg) | \$0.70 | n | \$0.70 |
| 14-090 | 5c) | Oil & grease (animal/vegetable) (charge per kg) | \$0.49 | n | \$0.49 |
| 14-090 | 5d) | Total Kjeldahl Nitrogen (charge per kg) | \$1.11 | n | \$1.11 |
| 14-090 | 5e) | Total Phosphorus (charge per kg) | \$2.34 | n | \$2.34 |
| 14-090 | 6 | Surcharge Discharge Fee (charge per m3) | \$2.37 | n | \$2.37 |

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For general inquiries, please call 905-540-5190 or email sewerusebylaw@hamilton.ca

2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|---|-------|---|-------------------|-----------|------------------------------------|
| | 7 | Application Fees for Sewer Discharge Permits NOTE: Fee to be paid upon application for Sewer Discharge Permit | | | |
| 14-090 | 7a) | Application Fee | \$751.56 | y | \$849.27 |
| 14-090 | 7b) | Wastewater Characterization deposit (optional) | \$500.00 | n | \$500.00 |
| 14-090 | 7c) | Amendment Fee (all permit types) | \$351.60 | y | \$397.31 |
| | 8 | Administrative Fees for Sewer Discharge Permits | | | |
| 14-090 | 8a) | Overstrength Discharge Permit (charged quarterly) | \$472.08 | n | \$472.08 |
| 14-090 | 8b) | Sanitary Discharge Permit (charged quarterly) | \$472.08 | n | \$472.08 |
| 14-090 | 8c) | Chloride Discharge Permit (charged quarterly) | \$472.08 | n | \$472.08 |
| 14-090 | 8d) | Compliance Discharge Permit (charged quarterly) | \$1,168.81 | n | \$1,168.81 |
| 14-090 | 8e) | Conditional Discharge Permit (charged quarterly) | \$1,168.81 | n | \$1,168.81 |
| 14-090 | 8f) | Construction Dewatering Discharge Permit (charged quarterly) | \$472.08 | n | \$472.08 |
| 14-090 | 9 | Information Requests Note: Fee per property for records search related to Sewer Use By-law historical violations | \$212.42 | y | \$240.03 |
| 14-090 | 10 | Wastewater Sampling (optional) Note: Per unit costs to conduct wastewater sampling to determine permit conditions and limits | | | |
| | 10a) | Wastewater Sampling Vehicle Fee (per kilometer) | \$1.36 | y | \$1.53 |
| | 10b) | Wastewater Sampling Equipment Fee (per day) | \$43.92 | y | \$49.63 |
| | 10c) | Wastewater Sampling Technician Fee (per hour) Mon - Fri | \$55.84 | y | \$63.09 |
| | 10d) | Wastewater Sampling Technician Fee (per hour) Sat | \$83.75 | y | \$94.64 |
| | 10e) | Wastewater Sampling Technician Fee (per hour) Sun | \$111.67 | y | \$126.19 |
| *multiple permit holders pay the higher administrative fee (for example, if the permit holder has both an Overstrength Discharge Permit and a Compliance Program Permit, they will pay \$1,168.81 per quarter). | | | | | |

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2025 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes

Regular Hours:

After Hours:

M - F: 7:00am - 4:30pm

M - F: 4:30pm - 7:00am,

Weekends and Holidays

| Dept. By-Law # | Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|----------------------|-------|--|-------------------------|--------------|--|
| | | ENVIRONMENTAL MONITORING & ENFORCEMENT Fees related to the Wastewater Abatement Program | | | |
| 03-272 | 1 | Application Fee (plus cost recovery for peer review if required) | \$479.16 | y | \$541.46 |
| 03-272 | 2 | Annual Administration Fee | \$884.48 | y | \$999.46 |

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2025 PROPOSED USER FEES AND CHARGES

CORPORATE SERVICES
HAMILTON UTILITY BILLING

For Billing Purposes
Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

| Ref # | Service Offered | 2025 Proposed Fee | HST (y/n) | 2025 including HST (if applicable) |
|---------------------------------------|---|-------------------------|--------------|--|
| UTILITY BILLING ADMINISTRATION | | | | |
| 1 | New Account Setup Fee - per new account Note: Charged when setting up a new utility account. | \$75.00 | y | \$84.75 |
| 2 | Ownership / Occupancy Change Fee - per account Note: Charged when there is a utility account holder change. | \$35.00 | y | \$39.55 |
| 3 | Bill Reprint - per print Note: Charged for each request of a reproduction/reprint copy of a bill. | \$15.00 | y | \$16.95 |
| 4 | Statement of Account - per account Note: Charged for providing a statement of a utility account. | \$30.00 | y | \$33.90 |
| 5 | NSF Fee - per instance Note: Processing fee on all 'returned' payments | \$36.42 | y | \$41.15 |
| 6 | Reminder Notice - printed notices only Note: To cover the production, mailing and administrative costs associated with issuing a reminder notice. | \$5.00 | y | \$5.65 |
| 7 | Utility Certificate Note: Notice confirming balance owing on a utility account, generally used for property sale transactions. | \$65.00 | y | \$73.45 |
| 8 | 24 Hour Rush - Utility Certificate Note: Notice confirming balance owing on a utility account, generally used for property sale transactions, provided within 24 hours. | \$80.00 | y | \$90.40 |
| 9 | Annual Water Consumption Statement Note: Statement detailing activity on a utility account. Fee is not applicable to property owners that have tenant held utility accounts. | \$45.00 | y | \$50.85 |

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