



Hamilton Infection Prevention and Control (IPAC) Lapse Report

Initial IPAC Investigation Report				
Premises/Facility under Investigation (name & address):		Dentistry At Fennell & Ottawa 1134-A Fennell Ave. East, Hamilton, ON L8T 1S5		
Type of Premises/Facility:		Dental Clinic		
Date of Initial Report Posting:		March 5, 2025		
Date of Initial Report update(s) (if applicable):				
How did the Board of Health become aware of the potential IPAC lapse?		Complaint		
Summary Description of IPAC Lapse:		<ul style="list-style-type: none"> • Insufficient evidence of proper sterilization • Inadequate reprocessing records 		
IPAC Lapse Investigation				
	Ye s	No	N/A	Details
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Royal College of Dental Surgeons of Ontario
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Description of the corrective measures required and/or implemented:		<p>On February 20, 2025, the following corrective measures were required:</p> <ul style="list-style-type: none"> • Dental appointments were cancelled, • Clinic was instructed to reprocess all reusable equipment and ensure sterilization follows best practices, including proper cleaning, use of Class 5 chemical indicators and biological indicators, and record keeping. • Ensure sterilization pouches are appropriately labelled, 		

	<ul style="list-style-type: none"> • Ensure efficacy logs for ultrasonic cleaner are appropriately maintained as per PIDAC best practices, • Ensure one-way workflow from dirty to clean in the reprocessing area, • Provide alcohol-based hand rub at the reprocessing sink and dedicate the sink for reprocessing only, • Staff to complete Public Health Ontario modules – Reprocessing in the Community, • Ensure gowns for personal protective equipment are on site, • Ensure current SDS are on site for cleaning and disinfecting products.
<p>Date and list of any Order(s) or Directive(s) that were issued to the owner/operator (if applicable):</p>	<ul style="list-style-type: none"> • Verbal Section 13 Order given February 20, 2025 • Written Section 13 Order given February 21, 2025
<p>Additional Comments:</p>	<ul style="list-style-type: none"> • Due to the absence of readily available patient contact lists, a Media Release was issued to notify patients. www.hamilton.ca/city-council/news-notices/news-releases/infection-prevention-and-control-lapse-hamilton-dental • The office has been instructed to post a patient notification letter, provided by Hamilton Public Health Services, to their office door and reception desk. • The office was advised to discard/remove items that are no longer used and declutter the office.
<p>If you have any further questions, please contact:</p> <p>Kyle Snooks, Manager Infection Prevention and Control Program, Hamilton Public Health Services 905-546-2063 or infectious.disease@hamilton.ca</p>	