			0 1 111 1 1 1 0005 00 01		
Housing Services Division Policy			Content Updated: 2025-03-21; 2024-01-29		
Social Housing Administration			Housing Services		
RGI to Market Rent (24-month rule)		Hamilton			
Policy		_			
Page 1 of 4			Approval: 2018-03-12		
RGI to Market Rent (24-month rule) Policy					
POLICY STATEMENT	All Housing Providers who must adhere to the <i>Housing Services Act</i> , 2011 (HSA) and/or have an agreement with the City of Hamilton for rent-geared-to-income (RGI) or rent supplement subsidy must follow this policy.				
	The City of Hamilton as Service Manager under the HSA is required to establish and administer policies and procedures for social housing within its applicable service area. Part of the responsibility is to enforce legislated eligibility requirements for Housing Providers, including the cessation of RGI eligibility.				
PURPOSE	To identify requirements for compliance under O. Reg. 367/11, s. 30 which mandates that a household receiving rent-geared-to-income assistance ceases to be eligible for such assistance if, for a period of 24 consecutive months, the amount of rent paid by the household is the equivalent to the market rent or housing charge for the unit.				
SCOPE	This policy applies to situations in which a household's RGI or Rent Supplement is set at a rate equal to the market rent or housing charge for the unit.				
	Note : this policy is only applicable to household(s) where the rent or housing charge increase is a result of an increase in income. If the household is at market rent or housing charge due to loss of subsidy for other reasons identified in the HSA, they are not entitled to receive RGI assistance under this policy.				
DEFINITIONS Household	An individual who lives alone or two or more individuals who live together.				
Housing Provider	A Non-Profit or Co-operative organization that provides social housing; the City of Hamilton, Housing Services Division acts as the Housing Provider for the Rent Supplement program.				
Market Rent	Refers to the amount of rent or housing charge paid by a household that is not receiving RGI assistance.				
Market Unit	A unit that is in a housing project and that is not a rent-geared-to-income unit.				
Service Manager	The City of Hamilton is a Service Manager designated to administer and fund the social housing program in Hamilton.				

Housing Services Division Policy Social Housing Administration RGI to Market Rent (24-month rule) Policy Page 2 of 4 Content Updated: 2025-03-21; 2024-01-29 Hamilton Approval: 2018-03-12

TERMS & CONDITIONS

The HSA recognizes that households receiving RGI assistance may have difficulty establishing stable incomes.

Requirements

When a household's income has increased such that their calculated rent payable equals, or is greater than, the market rent for that unit, they are deemed to be paying the maximum rent for the unit.

Within the first 24 months after they begin paying maximum rent or housing charge, the household is still considered to be an RGI or Rent Supplement household under the HSA and must continue to report changes in income or other information that may affect their eligibility. They must continue to comply with Housing Provider requests for information and with annual review processes.

If a household's RGI or Rent Supplement is set at maximum RGI (equal to the market rent or housing charge for the unit) they continue to be eligible for RGI assistance although no subsidy is being paid for 24 months.

The household's circumstances may change resulting in the recalculation of RGI or Rent Supplement assistance and lower rent.

If a household has been paying the maximum rent (equivalent to market rent or housing charge for the unit) for 24 consecutive months, they cease to be eligible for RGI assistance in the 25th month.

Notice

Housing Providers and Housing Services staff must issue a written Notice of Rent/Housing Charge Increase to the household which states:

- The amount of rent or housing charge at the equivalent market rent (the effective date of the RGI to Market rent increase is the first day of the month following 90 days from the date of notice);
- That the household has the right to seek RGI assistance if the household's income decreases during the next 24 months;
- That the household will be deemed ineligible for RGI assistance if they pay the market rent/housing charge for 24 consecutive months, and;
- That the household has a right to request a review of the RGI calculation as per the <u>Social Housing Review System Policy</u> if they became ineligible for RGI.

Housing Services Division Policy		Content Updated: 2025-03-21; 2024-01-29
Social Housing Administration		Housing Services
RGI to Market Rent (24-month rule) Policy	Hamilton	
Page 3 of 4		Approval: 2018-03-12

Decrease in income within 24- month period

Households are entitled to receive RGI or Rent Supplement assistance if their household income decreases within the first 24-months of paying the equivalent to market rent. The effective date of the RGI or Rent Supplement assistance would be the first day of the month following the decrease in income.

24-months paying Market Rent

If a household pays the equivalent of market rent/housing charge for 24 consecutive months, the Housing Provider must send a <u>Notice of Decision - Loss of Eligibility</u> to the household with an effective date 24 months after the maximum rent took effect. The Notice must include information that the household has a right to request a review of the decision that the household is no longer eligible for RGI or Rent Supplement assistance as per the <u>Social Housing Review System Policy</u>.

Despite the loss of RGI eligibility, a tenant(s) retains all their rights and responsibilities as prescribed by the *Residential Tenancies Act*.

If after 24 months of paying market rent the household needs RGI or Rent Supplement assistance again, they must re-apply to the centralized wait list at Access to Housing.

Household no longer considered a RGI household

Once a household has paid the equivalent to market rent/housing charge for 24-consecutive months, they are no longer considered a RGI household for reporting purposes to the City of Hamilton. This means the Housing Provider's RGI target count is reduced by one and the next vacancy should be filled in accordance with the Housing Provider's targeting plan.

RESPONSIBILITIES

As outlined in the Terms and Conditions section, this policy complies with *Housing Services Act, 2011 (HSA)* O. Reg. 367/11 s.30.

Housing Providers and City staff in the Rent Supplement Program must follow this policy.

Housing Services Division Policy			Content Updated: 2025-03-21; 2024-01-29	
Social Housing Administration			Housing Services	
RGI to Market Rent (24-month rule) Policy		Hamilton		
Page 4 of 4			Approval: 2018-03-12	
COMPLIANCE		Service Manager Housing Administration Officers ensure each Housing Provider is following its targeting plan and this policy.		
Approval	Author Name: Tammy Morasse, Senior Policy Analyst Manager Name: Brian Kreps, Manager of Social Housing Director Name: Michelle Baird, Director – Housing Services Date: 2018-03-12			