

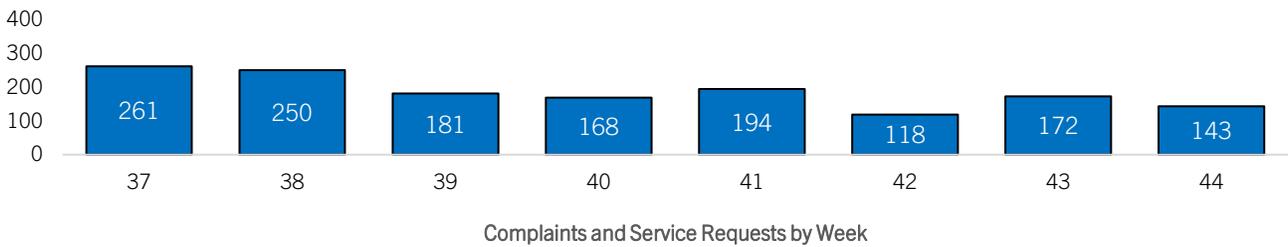


Complaints and Requests for Service

Total Complaints and Service Requests Received	Week 44	Prev Week	Prev Month Avg	YTD Weekly Avg	Most Frequently Identified Locations		
	143	172	215	186	Wellington Park	Powell Park	Bishop's Park

Complaint / Service Request Type	
Follow-up to Previous Request	31%
Reported Encampment	31%
Request to Enforce Protocol	14%
Reported Garbage/Debris	12%
Other	3%

Source of Complaint / Request	
Concerned Citizen	71%
Internal-Public Works	8%
BIA or Local Business	6%
Internal-Other	6%
Community Stakeholders	4%



Weekly Action Tracker

The Weekly Action Tracker includes all complaint and requests for service received by Housing Focused Street Outreach regarding prospective encampment sites. After engaging with individuals at each location, sites that are deemed to be compliant will not be added to the list to maintain the privacy of individuals staying in them.

Occasionally after a site has been designated by staff as cleared, different individual(s) may move into the same location and erect a new tent. To maintain clarity and ensure individuals are given an opportunity to be informed of the Encampment Protocol, anytime new tents are discovered in an area that has been previously cleared, the process will restart with Housing Focused Street Outreach attending to engage. All sites that have previously met compliance will be identified as a 'new' site when new tents begin to populate a non-compliant space.

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
8	Upper James & The Linc	10/23/2023	N/A - No tents observed	N/A	N/A
3	Powell Park	10/23/2023	10/30/2023	Investigation ongoing.	N/A
4	Melvin and Talbot	10/23/2023	10/25/2023	Investigation ongoing.	N/A
3	Lifesavers Park (behind park)	10/24/2023	10/30/2023	Investigation ongoing.	N/A
2	Barton St N & James St N	10/25/2023	N/A - No tents observed	N/A	N/A
3	281 Birch Ave (across under bridge)	10/25/2023	Site location underway	N/A	N/A
13	4 Woodley's Lane, Dundas	10/26/2023	Site location underway	N/A	N/A
3	Gage Park (on bandshell)	10/26/2023	10/30/2023	Site is inactive	N/A
13	Martino Memorial Park	10/27/2023	N/A - No tents observed	N/A	N/A

Ward	Location	Date Identified by HFSO	Date Referred to Enforcement	Date Trespass Notices Issued	Trespass Notices Issued
5	Felker & Centennial	10/27/2023	N/A - No tents observed	N/A	N/A
10	Esso Gas Station (238 Highway 8)	10/27/2023	Attempts to engage ongoing. Visited on 10/28/2023	N/A	N/A
6&7	Mountain Drive Park	10/28/2023	Engagement ongoing. Visited on 10/30/2023	N/A	N/A

Housing Focused Street Outreach Engagement Update

Total interactions (non-unique) with unsheltered individuals by Housing Focused Street Outreach	Week 44	Prev Week	YTD Weekly Avg	Additional Notes:
	87	165	102	

Shower Program Update

Total individuals (non-unique) who were provided access to encampment-specific shower programs	Week 44	Prev Week	YTD Weekly Avg	Additional Notes:
	15	13	13	

Site Maintenance and Cleanups

Total encampment sites/areas maintained and cleaned by Parks Section staff	Week 44	Prev Week	YTD Weekly Avg	Additional Notes:
	30	21	22	

Active Sites Tracker

The Active Sites Tracker will maintain a log of all non-compliant sites (not including those in Weekly Action Tracker) with complaints and/or requests for service that are presently unresolved (i.e., enforcement and/or cleaning of site is in progress). Sites may remain active after enforcement due to unique or acute circumstances present at a particular site, staffing challenges, and/or delays as a result of lengthy voluntary compliance follow-ups. The number of individuals staying at any particular site can change quickly, and as a result the information in the chart may be outdated since the last noted status update.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
3	Woodlands Park	Existing	Fri Sept 1/2023	Tues Sept 5/2023 (4 days)	Active	9/18/2023
3	JC Beemer	Existing	Thurs Aug 31/2023	Mon Sept 4/2023 (4 days)	Active	9/18/2023

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
2	Pier 8 (47 Discovery)	New	N/A	N/A	Active	10/24/2023
3	Tweedsmuir Park	Existing	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Woodlands Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/23/2023
2	Eastwood Park	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Active	10/30/2023
2	Jackie Washington (incl Nature's Inlet Sanctuary)	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Wellington Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Active	10/23/2023
3	Bishop's Park	New	Investigation Ongoing	N/A	Active	10/30/2023
2	Claremont Access Parkette	New	Investigation Ongoing	N/A	Active	10/30/2023
2	Peace Park	New	Investigation Ongoing	N/A	Active	10/23/2023
5	Queenston & Nash (FreshCo)	New	N/A	N/A	Active	10/13/2023
3	15 Huron St-Alleyway	New	N/A	N/A	Active	10/23/2023
2	Corktown/Rail Trail Dog Park	New	N/A	N/A	Active	10/23/2023
4	Fairfield Park	New	Investigation Ongoing	N/A	Active	10/30/2023
3	Myrtle Park	New	Investigation Ongoing	N/A	Active	10/30/2023
2	Shamrock (north)	New	Investigation Ongoing	N/A	Active	10/30/2023
1	Ramsey Cres (Ofield & Owen)	New	N/A	N/A	Active	10/30/2023
1	Hamilton Aviary	New	N/A	N/A	Active	10/30/2023
2	Carter Park	New	Investigation Ongoing	N/A	Active	10/30/2023

Escalated Sites (previous three weeks) and Site Status Updates

The following chart captures all sites that were escalated to Municipal Law Enforcement from Housing Focused Street Outreach in the past three weeks. Note, this does not include active sites nor sites identified in the past week.

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
7	Bruleville Nature Park	New	N/A	N/A	Encampment Cleared	10/23/2023
3	Century Park	New	Mon Oct 16/2023	Fri Oct 20/2023 (4 Days)	Encampment Cleared	10/23/2023

Ward	Location	New or Existing	Date Trespass Notices issued	Compliance Date on Notice	Status	Date of Status Update
9	Rymal & Columbus Gate	New	N/A	N/A	Inactive	10/23/2023
2	Shamrock (south)	New	N/A	N/A	Inactive	10/23/2023
2	Grange St @ Liberty St	New	Wed Oct 4/2023	Sun Oct 8/ 2023 (4 days)	Encampment Cleared	10/24/2023
3	229 Weir St N (Pipeline Park Pathway)	New	N/A	N/A	Inactive	10/27/2023
5	145 Glen Echo	New	N/A	N/A	Inactive	10/19/2023
1	Dundurn Castle	New	Wed Sept 27/2023	Sun Oct 1/ 2023 (4 days)`	Inactive	10/16/2023
2	Gore Park	New	Mon Sept 25/2023	Fri Sept 29/2023 (4 days)	Encampment Cleared	10/17/2023
5	Smith's Knoll	New	Wed Sept 27/2023	Sun Oct 1/ 2023 (4 days)`	Encampment Cleared	10/17/2023
1	69 Pearl St N	New	Mon Sept 25/2023	Fri Sept 29/2023 (4 days)	Encampment Cleared	10/17/2023
2	Strachan St E	New	Thurs Sept 14/2023	Mon Sept 18/2023 (4 days)	Encampment Cleared	10/19/2023
9	Highway 56 @ Dalglish Trail	New	N/A	N/A	Encampment Cleared	10/19/2023